

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2019 - September 30, 2020

GRANTEE INFORMATION

ORGANIZATION NAME: Hawaii Department of Public Safety

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2019:
 Q2: Jan-Mar 2020:
 Q3: Apr-Jun 2020:
 Q4: Jul-Sep 2020:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2019:
 Q2: Jan-Mar 2020:
 Q3: Apr-Jun 2020:
 Q4: Jul-Sep 2020:
 Annual:

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	0	2	0	0	2
Asian	32	30	18	38	118
Black or African American	3	5	8	1	17
Hispanic or Latino	7	3	3	1	14
Native Hawaiian or Other Pacific Islander	27	33	15	33	108
White Non-Latino or Caucasian	46	36	28	36	146
Some Other Race	14	24	8	20	66
Multiple Races	23	30	11	16	80
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	152	163	91	145	551
B. GENDER					
Male	53	45	35	52	185
Female	99	118	56	93	366
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Gender Total	152	163	91	145	551
C. AGE					
Age 0- 12	12	20	6	7	45
Age 13- 17	21	17	8	12	58
Age 18- 24	21	15	6	12	54
Age 25- 59	92	95	61	96	344
Age 60 and Older	6	15	9	18	48
Not Reported	0	1	1	0	2
Not Tracked	0	0	0	0	0
Age Total	152	163	91	145	551

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2019:

Only one application is usually counted per crime

Q2: Jan-Mar 2020:

Only one application is usually counted per crime

Q3: Apr-Jun 2020:

Only one application is usually counted per crime

Q4: Jul-Sep 2020:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	2	3	0	0	5
B. Failure to report to police	2	0	0	0	2
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	0	0	0	0
D. Incomplete information	3	1	3	1	8
E. Contributory misconduct	0	0	0	0	0
F. Ineligible crime	5	11	4	3	23
G. Ineligible application	0	2	0	0	2
Other	4	25	14	14	57

Denial explanation:

Qtr 1: Collateral Source (3) and Duplicate Claim (1)

Qtr 2: 20 Collateral Source; 5 Duplicate Claim

Qtr 3: 1 Administratively Closed; 12 Collateral Source; 1 Inmate

Qtr 4: Collateral Source

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2019: Not applicable to my state's process

Q2: Jan-Mar 2020: Not applicable to my state's process

Q3: Apr-Jun 2020: Not applicable to my state's process

Q4: Jul-Sep 2020: Not applicable to my state's process

Annual:

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PAYMENT STATISTICS BY CRIME TYPE

Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	69	\$ 0	NA	\$ 5,000	NA	\$ 25,622	\$ 0	NA	NA		NA	\$ 6,900	\$ 37,522	0	31	0	0	0
Burglary																		
Child Physical Abuse/Neglect	7	\$ 0	NA	NA	NA	\$ 322	\$ 0	NA	NA		NA	\$ 550	\$ 872	0	1		0	0
Child Pornography																		
Child Sexual Abuse	23	NA	NA	\$ 0	NA	\$ 40	\$ 4,902	NA	NA	NA	NA	\$ 2,450	\$ 7,392	0	13		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	1	\$ 0	NA	\$ 0	\$ 1,835	\$ 0	NA	NA	NA		\$ 0	\$ 0	\$ 1,835	0	0	0	0	0
Human Trafficking																		
Kidnapping	1	NA	NA	\$ 0	NA	\$ 12	\$ 0	NA	NA		NA	\$ 0	\$ 12	0	0	0	0	0
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	23	NA	NA	\$ 0	NA	\$ 0	\$ 7,778	NA	NA	NA	NA	\$ 2,200	\$ 9,978	0	5	0	0	0
Stalking																		
Terrorism																		
Total	124	\$ 0	NA	\$ 5,000	\$ 1,835	\$ 25,995	\$ 12,680	NA	NA	NA	\$ 0	\$ 12,100	\$ 57,610	0	50	0	0	0

* Other expense explanations

Assault	Acknowledgement Award
Child Physical Abuse/Neglect	Acknowledgement Award
Child Sexual Abuse	Acknowledgement Award
Sexual Assault	Acknowledgement Award

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	99	\$ 0	\$ 0	\$ 5,000	NA	\$ 33,980	\$ 411	NA	NA		NA	\$ 12,850	\$ 52,241	0	47	0	0	0
Burglary																		
Child Physical Abuse/Neglect	9	\$ 0	NA	NA	NA	\$ 16,602	\$ 4,500	NA	NA		NA	\$ 700	\$ 21,802	0	0		0	0
Child Pornography																		
Child Sexual Abuse	18	NA	NA	\$ 0	NA	\$ 0	\$ 2,894	NA	NA	NA	NA	\$ 4,750	\$ 7,644	0	13		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	6	\$ 0	NA	\$ 0	\$ 26,614	\$ 0	\$ 0	NA	NA		\$ 0	\$ 0	\$ 26,614	0	2	0	0	2
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	19	NA	NA	\$ 828	NA	\$ 0	\$ 6,620	NA	NA	NA	NA	\$ 2,200	\$ 9,648	0	3	0	0	0
Stalking																		
Terrorism																		
Total	151	\$ 0	\$ 0	\$ 5,828	\$ 26,614	\$ 50,583	\$ 14,425	NA	NA	NA	\$ 0	\$ 20,500	\$ 117,949	0	65	0	0	2

*** Other expense explanations**
 Assault Acknowledgement Award
 Child Physical Abuse/Neglect Acknowledgement Award
 Child Sexual Abuse Acknowledgement Award
 Sexual Assault Acknowledgement Award

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	72	\$ 0	NA	\$ 1,003	NA	\$ 11,092	\$ 490	NA	NA		NA	\$ 8,482	\$ 21,067	0	40	0	0	1
Burglary																		
Child Physical Abuse/Neglect	9	\$ 0	NA	NA	NA	\$ 385	\$ 0	NA	NA		NA	\$ 1,150	\$ 1,535	0	1		0	0
Child Pornography																		
Child Sexual Abuse	16	NA	NA	\$ 0	NA	\$ 0	\$ 252	NA	NA	NA	NA	\$ 4,550	\$ 4,802	0	11		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	3	\$ 0	NA	\$ 0	\$ 7,077	\$ 2,940	\$ 0	NA	NA		\$ 0	\$ 0	\$ 10,017	0	0	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	9	NA	NA	\$ 0	NA	\$ 5,125	\$ 354	NA	NA	NA	NA	\$ 1,650	\$ 7,129	0	1	0	0	0
Stalking																		
Terrorism																		
Total	109	\$ 0	NA	\$ 1,003	\$ 7,077	\$ 19,542	\$ 1,096	NA	NA	NA	\$ 0	\$ 15,832	\$ 44,550	0	53	0	0	1

*** Other expense explanations**
 Assault Acknowledgement Award
 Child Physical Abuse/Neglect Acknowledgement Award
 Child Sexual Abuse Acknowledgement Award
 Sexual Assault Acknowledgement Award

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	NA	NA	NA	NA	NA	\$ 300	NA	NA	NA	NA	NA	\$ 300	0	0	0	0	1
Assault	24	\$ 0	NA	\$ 0	NA	\$ 28,771	\$ 0	NA	NA	NA	NA	\$ 1,868	\$ 30,639	0	10	0	0	0
Burglary										NA								
Child Physical Abuse/Neglect	2	NA	NA	NA	NA	\$ 0	\$ 31	NA	NA	NA	NA	\$ 0	\$ 31	0	0		0	0
Child Pornography										NA								
Child Sexual Abuse	10	NA	NA	\$ 0	NA	\$ 0	\$ 270	NA	NA	NA	NA	\$ 2,950	\$ 3,220	0	7		0	0
DUI/DWI										NA								
Fraud/Financial Crimes										NA								
Homicide	3	\$ 0	NA	\$ 0	\$ 8,969	\$ 0	\$ 0	NA	NA	NA	\$ 0	\$ 0	\$ 8,969	0	1	0	0	1
Human Trafficking										NA								
Kidnapping										NA								
Other Vehicular Crimes										NA								
Robbery										NA								
Sexual Assault	1	NA	NA	\$ 0	NA	\$ 0	\$ 0	NA	NA	NA	NA	\$ 300	\$ 300	0	0	0	0	0
Stalking										NA								
Terrorism										NA								
Total	41	\$ 0	NA	\$ 0	\$ 8,969	\$ 28,771	\$ 601	NA	NA	NA	\$ 0	\$ 5,118	\$ 43,459	0	18	0	0	2

* Other expense explanations

Assault Acknowledgement Award
 Child Sexual Abuse Acknowledgement Award
 Sexual Assault Acknowledgement Award

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	NA	NA	NA	NA	NA	\$ 300	NA	NA		NA	NA	\$ 300	0	0	0	0	1
Assault	264	\$ 0	\$ 0	\$ 11,003	NA	\$ 99,465	\$ 901	NA	NA		NA	\$ 30,100	\$ 141,469	0	128	0	0	1
Burglary																		
Child Physical Abuse/Neglect	27	\$ 0	NA	NA	NA	\$ 17,309	\$ 4,531	NA	NA		NA	\$ 2,400	\$ 24,240	0	2		0	0
Child Pornography																		
Child Sexual Abuse	67	NA	NA	\$ 0	NA	\$ 40	\$ 8,317	NA	NA	NA	NA	\$ 14,700	\$ 23,057	0	44		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	13	\$ 0	NA	\$ 0	\$ 44,495	\$ 2,940	\$ 0	NA	NA		\$ 0	\$ 0	\$ 47,435	0	3	0	0	3
Human Trafficking																		
Kidnapping	1	NA	NA	\$ 0	NA	\$ 12	\$ 0	NA	NA		NA	\$ 0	\$ 12	0	0	0	0	0
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	52	NA	NA	\$ 828	NA	\$ 5,125	\$ 14,752	NA	NA	NA	NA	\$ 6,350	\$ 27,055	0	9	0	0	0
Stalking																		
Terrorism																		
Total	425	\$ 0	\$ 0	\$ 11,831	\$ 44,495	\$ 124,891	\$ 28,801	NA	NA	NA	\$ 0	\$ 53,550	\$ 263,568	0	186	0	0	5

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
Due to the coronavirus pandemic, the number of applications may have been reduced due to lockdowns and curtailed operations at the Judiciary leading to less contact with victims and less referrals by the Offices of the Prosecuting Attorney in the counties.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 78

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Upon receipt of an application, the Commission staff inputs the data into the system and creates a physical file. If medical records and/or billing needs to be requested, it is done at this time. Police reports are then subpoenaed and upon receipt the case is assigned to an investigator. The investigator reviews the case and if any follow ups are needed, will do so at this point. The investigator issues a decision and order to pay the victim an acknowledgement award and any expenses that are verified and can be paid at that time with the case left open to pay further verified expenses. When there are no further crime-related expenses to be paid or the maximum amount of award is reached, the case is closed.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
The State of Hawai'i went into lockdown due to the coronavirus pandemic in mid-March 2020 and the Crime Victim Compensation Commission has had modified operations since. The Commission has is currently 50% staffed due to budgetary constraints. All compensation staff are being utilized to assist in processing claims in the most effective and efficient manner possible.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
The victim advocates in the State of Hawai'i meet on a quarterly basis. The Commission attends these meetings which are attended by the advocates from the FBI, the US Attorneys' Office and the military. Having this relationship with the federal advocates makes it easy to work with them to assist federal crime victims.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
Although the Commission has less staff, we are working on training/retraining all compensation staff on procedures to ensure the most efficient and effective work flow of cases.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
The Commission did not use the VOCA Administrative funds over the past federal fiscal year.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
There were no legislative changes to the Commission's governing statute, nor any initiatives or policy changes during the past federal fiscal year.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
The Commission attends the quarterly victim advocate meetings and works with victim assistance representatives from the county Prosecutors' Offices, the FBI and US Attorney's Office and military victim assistance representatives. The Commission also leads the JRI victim assistance and restitution meetings attended by representatives from the county police departments and the courts. The Commission has also taken the lead in coordinating statewide mass violence training for responders with an emphasis on victim services and coordinating the victim assistance/compensation response in such an incident. Additionally, the Commission serves on the state VOCA advisory board to determine the prioritization of the spending of VOCA funds and is on the VOCA panel to provide guidance for the establishment of a State Victim Assistance Academy. Working with all the various government entities in addition to the victim service non-profit agencies within the state ensures their awareness of the Commission and its services.
10. **Please explain any public outreach efforts to improve awareness of your program.**

Prior to March 2020 and the pandemic shutdown, the Commission was conducting training about its services to direct victim services staff of VOCA grant recipient programs in the State. The Commission was also providing training/re-training to victim advocates in the counties.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

None

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

None