

**Office for Victims of Crime**  
**Victim Compensation Formula Grant Program**  
**Annual Performance Measures Report**  
**October 01, 2019 - September 30, 2020**

**GRANTEE INFORMATION**

ORGANIZATION NAME: Utah Office for Victims of Crime

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**POPULATION DEMOGRAPHICS**

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2019:   
 Q2: Jan-Mar 2020:   
 Q3: Apr-Jun 2020:   
 Q4: Jul-Sep 2020:   
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2019:   
 Q2: Jan-Mar 2020:   
 Q3: Apr-Jun 2020:   
 Q4: Jul-Sep 2020:   
 Annual:

3. Victim Demographics

Population	Number of Victims				
<b>A. RACE/ETHNICITY</b>	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	48	36	38	25	147
Asian	27	12	11	6	56
Black or African American	50	42	26	40	158
Hispanic or Latino	367	307	270	351	1295
Native Hawaiian or Other Pacific Islander	20	13	16	12	61
White Non-Latino or Caucasian	1064	1101	776	931	3872
Some Other Race	18	27	57	81	183
Multiple Races	0	0	0	0	0
Not Reported	608	566	481	599	2254
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	2202	2104	1675	2045	8026
<b>B. GENDER</b>					
Male	266	374	291	331	1262
Female	1528	1730	1384	1115	5757
Not Reported	408	0	0	599	1007
Not Tracked	0	0	0	0	0
Gender Total	2202	2104	1675	2045	8026
<b>C. AGE</b>					
Age 0- 12	264	227	203	256	950
Age 13- 17	687	657	508	623	2475
Age 18- 24	451	445	353	418	1667
Age 25- 59	736	705	559	693	2693
Age 60 and Older	45	60	41	49	195
Not Reported	19	10	11	6	46
Not Tracked	0	0	0	0	0
Age Total	2202	2104	1675	2045	8026

**PERFORMANCE MEASURES**

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2019:

Only one application is usually counted per crime

Q2: Jan-Mar 2020:

Only one application is usually counted per crime

Q3: Apr-Jun 2020:

Only one application is usually counted per crime

Q4: Jul-Sep 2020:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	0	0	0	0
B. Failure to report to police	1	2	3	2	8
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	72	79	59	82	292
D. Incomplete information	158	135	92	125	510
E. Contributory misconduct	7	5	5	12	29
F. Ineligible crime	44	60	60	56	220
G. Ineligible application	29	35	21	28	113
Other	2	677	387	373	1,439

Denial explanation:

Qtr 1: Withdraw claim 2

Qtr 2: We use the category Withdraw claims. This is used to keep track when a victim wants their claim withdrawn for whatever reason. Number 7. of applications denied/closed ( applications that were not approved during reporting period) this also includes pending and closed claims in this time frame.

Qtr 3: Withdraw claim 4 Pending/Closed Applications 383

Qtr 4: Withdraw claim 5, Pending/closed applications 413

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE

Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 1,000	\$ 1,000	NT	NT	NT	NT	NT
Assault	298	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 427,442	\$ 427,442	NT	185	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect	23	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 27,641	\$ 27,641	NT	NT		NT	NT
Child Pornography																		
Child Sexual Abuse	197	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	\$ 96,036	\$ 96,036	NT	NT		NT	NT
DUI/DWI	5	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 23,226	\$ 23,226	NT	NT	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	8	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 73,474	\$ 73,474	NT	4	NT	NT	NT
Human Trafficking																		
Kidnapping	3	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 1,998	\$ 1,998	NT	2	NT	NT	NT
Other Vehicular Crimes	4	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 3,844	\$ 3,844	NT	NT	NT	NT	NT
Robbery	15	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 16,493	\$ 16,493	NT	2	NT	NT	NT
Sexual Assault	586	NT	NT	NT	NT	NT	NT	NT	NT	\$ 269,800	NT	\$ 173,123	\$ 442,923	NT	299	NT	NT	NT
Stalking	9	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 5,903	\$ 5,903	NT	7	NT	NT	NT
Terrorism																		
<b>Total</b>	<b>1,149</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>	<b>\$ 269,800</b>	<b>NT</b>	<b>\$ 850,179</b>	<b>\$ 1,119,978</b>	<b>NT</b>	<b>499</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>

\* Other expense explanations

Arson	We do not track expense types paid
Assault	We do not track expense types paid
Child Physical Abuse/Neglect	We do not track expense types paid
Child Sexual Abuse	We do not track expense types paid
DUI/DWI	We do not track expense types paid
Homicide	We do not track expense types paid
Kidnapping	We do not track expense types paid
Other Vehicular Crimes	We do not track by expense types paid
Robbery	We do not track expense types paid
Sexual Assault	We do not track expense types paid except for Forensic Exams
Stalking	We do not track by expense types paid

**You added "Other" crime types:** Violation of Protective Order 38-\$3,840.29, Homicide related 4-\$5,023.05, Other 55-\$68,323.88

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	369	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 561,118	\$ 561,118	NT	229	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect	31	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 36,367	\$ 36,367	NT	NT		NT	NT
Child Pornography																		
Child Sexual Abuse	262	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	\$ 157,294	\$ 157,294	NT	NT		NT	NT
DUI/DWI	12	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 55,622	\$ 55,622	NT	NT	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	12	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 68,236	\$ 68,236	NT	6	NT	NT	NT
Human Trafficking	2	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 1,718	\$ 1,718	NT	NT	NT	NT	NT
Kidnapping	4	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 15,269	\$ 15,269	NT	3	NT	NT	NT
Other Vehicular Crimes	6	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 25,646	\$ 25,646	NT	NT	NT	NT	NT
Robbery	18	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 13,759	\$ 13,759	NT	3	NT	NT	NT
Sexual Assault	533	NT	NT	NT	NT	NT	NT	NT	NT	\$ 331,103	NT	\$ 79,930	\$ 411,033	NT	272	NT	NT	NT
Stalking	12	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 20,821	\$ 20,821	NT	10	NT	NT	NT
Terrorism																		
<b>Total</b>	<b>1,261</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>	<b>\$ 331,103</b>	<b>NT</b>	<b>\$ 1,035,779</b>	<b>\$ 1,366,882</b>	<b>NT</b>	<b>523</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>

\* Other expense explanations

Assault	We do not track expense types paid
Child Physical Abuse/Neglect	We do not track expense types paid
Child Sexual Abuse	We do not track expense types paid
DUI/DWI	We do not track expense types paid
Homicide	We do not track expense types paid
Human Trafficking	We do not track these expense types
Kidnapping	We do not track expense types paid
Other Vehicular Crimes	We do not track by expense types paid
Robbery	We do not track expense types paid
Sexual Assault	We do not track expense types paid except for Forensic Exams
Stalking	We do not track by expense types paid

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PAYMENT STATISTICS BY CRIME TYPE

Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	323	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 530,610	\$ 530,610	NT	200	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect	17	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 9,836	\$ 9,836	NT	NT		NT	NT
Child Pornography																		
Child Sexual Abuse	219	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 119,075	\$ 119,075	NT	NT		NT	NT
DUI/DWI	8	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 14,154	\$ 14,154	NT	NT	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	19	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 88,857	\$ 88,857	NT	6	NT	NT	NT
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 48	\$ 48	NT	NT	NT	NT	NT
Kidnapping	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 314	\$ 314	NT	2	NT	NT	NT
Other Vehicular Crimes	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 40,671	\$ 40,671	NT	NT	NT	NT	NT
Robbery	19	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 10,872	\$ 10,872	NT	3	NT	NT	NT
Sexual Assault	550	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 341,476	\$ 0	\$ 22,989	\$ 364,465	NT	281	NT	NT	NT
Stalking	8	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 3,580	\$ 3,580	NT	7	NT	NT	NT
Terrorism																		
<b>Total</b>	<b>1,170</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 341,476</b>	<b>\$ 0</b>	<b>\$ 841,005</b>	<b>\$ 1,182,481</b>	<b>NT</b>	<b>499</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>

\* Other expense explanations

Assault	We do not track expense types paid
Child Physical Abuse/Neglect	We do not track expense types paid
Child Sexual Abuse	We do not track expense types paid
DUI/DWI	We do not track expense types paid
Homicide	We do not track expense types paid
Human Trafficking	We do not track these expense types
Kidnapping	We do not track expense types paid
Other Vehicular Crimes	We do not track by expense types paid
Robbery	We do not track expense types paid
Sexual Assault	We do not track expense types paid except for Forensic Exams
Stalking	We do not track by expense types paid

You added "Other" crime types: Violation of Protective Order 13-\$,6432.59, Homicide related 8-\$9,559.98, Other 63-\$30,843.15

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE

Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 370	\$ 370	NT	1	NT	NT	NT
Assault	319	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 474,634	\$ 474,634	NT	198	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect	19	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 12,458	\$ 12,458	NT	NT		NT	NT
Child Pornography																		
Child Sexual Abuse	209	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	\$ 474,634	\$ 474,634	NT	NT		NT	NT
DUI/DWI	5	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 3,336	\$ 3,336	NT	NT	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	17	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 78,111	\$ 78,111	NT	9	NT	NT	NT
Human Trafficking	1	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 170	\$ 170	NT	NT	NT	NT	NT
Kidnapping	1	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 280	\$ 280	NT	1	NT	NT	NT
Other Vehicular Crimes	3	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 5,110	\$ 5,110	NT	NT	NT	NT	NT
Robbery	21	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 15,895	\$ 15,895	NT	3	NT	NT	NT
Sexual Assault	594	NT	NT	NT	NT	NT	NT	NT	NT	\$ 391,897	NT	\$ 55,797	\$ 447,694	NT	302	NT	NT	NT
Stalking	6	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 3,480	\$ 3,480	NT	5	NT	NT	NT
Terrorism																		
<b>Total</b>	<b>1,196</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>	<b>\$ 391,897</b>	<b>NT</b>	<b>\$ 1,124,275</b>	<b>\$ 1,516,172</b>	<b>NT</b>	<b>519</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>

\* Other expense explanations

Arson	We do not track by expense types
Assault	We do not track expense types paid
Child Physical Abuse/Neglect	We do not track expense types paid
Child Sexual Abuse	We do not track expense types paid
DUI/DWI	We do not track expense types paid
Homicide	We do not track expense types paid
Human Trafficking	We do not track these expense types
Kidnapping	We do not track expense types paid
Other Vehicular Crimes	We do not track by expense types paid
Robbery	We do not track expense types paid
Sexual Assault	We do not track expense types paid except for Forensic Exams
Stalking	We do not track by expense types paid

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 1,370	\$ 1,370	NT	1	NT	NT	NT
Assault	1,309	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 1,993,804	\$ 1,993,804	NT	812	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect	90	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 86,302	\$ 86,302	NT	NT		NT	NT
Child Pornography																		
Child Sexual Abuse	887	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 847,039	\$ 847,039	NT	NT		NT	NT
DUI/DWI	30	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 96,338	\$ 96,338	NT	NT	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	56	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 308,678	\$ 308,678	NT	25	NT	NT	NT
Human Trafficking	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 1,936	\$ 1,936	NT	NT	NT	NT	NT
Kidnapping	10	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 17,861	\$ 17,861	NT	8	NT	NT	NT
Other Vehicular Crimes	17	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 75,271	\$ 75,271	NT	NT	NT	NT	NT
Robbery	73	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 57,018	\$ 57,018	NT	11	NT	NT	NT
Sexual Assault	2,263	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,334,275	\$ 0	\$ 331,838	\$ 1,666,114	NT	1,154	NT	NT	NT
Stalking	35	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 33,783	\$ 33,783	NT	29	NT	NT	NT
Terrorism																		
<b>Total</b>	<b>4,776</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 1,334,275</b>	<b>\$ 0</b>	<b>\$ 3,851,239</b>	<b>\$ 5,185,514</b>	<b>NT</b>	<b>2,040</b>	<b>NT</b>	<b>NT</b>	<b>NT</b>

## NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

When the Coronavirus pandemic first hit Utah in March 2020, the state directed all people to voluntarily stay home as much as possible and to limit all non-essential activities. Orders were later issued by the state to restrict dine-in services in restaurants, public school attendance, and large gatherings of people. In response, people stayed at home, no longer going to work, driving their cars, or going to public places. People stayed in isolation, no longer attending public events. Fewer people in public resulted in less crime during last quarter reporting time frame. As the state of Utah began to lift restrictions and loosen the pandemic guidelines throughout the summer months and into fall, people stopped telecommuting and returned to work, schools began to reopen and people attended larger public events and social gatherings. Restaurants and bars were now open for dine-in services. The increasing number of people frequenting businesses and attending public gatherings in the communities created more situations and opportunities for potential crime incidents. This potential rise in crime may have resulted in an increase in number of claims for reparations that may have been filed with UOVC in this reporting period.

2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 22

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Once an application received it is entered into UOVC's database and is assigned to the next Reparations Officer next in line. Letters are automatic generated, one to the victim acknowledging the receipt of the application and a second letter to the Law Enforcement agency requesting a copy of the police report. Once the police report is obtained and other information if needed, the Reparation Officer renders a decision. Once a decision is rendered a letter either an approval or denial goes out to the victim. If it is a denial letter it will state the reason for the denial. If it is an approval letter, it will contain the services approved, therapy, medical etc. Also the approval letter will have attached all necessary forms needed for services, treatment plan, mileage or travel forms etc.

3. **Does your state have a victim satisfaction survey?**

No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

In only a few months, the Coronavirus pandemic changed the way UOVC operates. We had to adapt our office functions quickly to stay operational and to meet victims' needs by providing vital victim services amid a globe pandemic. We implemented organizational changes by shifting to an almost full scale telework plan. All UOVC employees who had the ability to work remotely were encouraged to do so and were provided with assistance from the State's IT department to more smoothly transition to a remote work environment. Whenever possible, staff attended meetings, trainings, and webinars virtually, utilizing on line conferencing and communications, altering the need to travel to events or trainings. The office was closed to outside visitors. The combined efforts of these organizational changes stemmed the tide of the virus with the purpose of keeping employees and people as safe as possible. It is difficult while the pandemic is ongoing to predict how UOVC's employees and the office will operate in the future when the pandemic is over. We may keep some of the implemented changes. One thing for certain is we will continue to provide the highest level of service in the safest environment possible to victims and victim services in the state of Utah.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

UOVC continues to have a strong alliance and collaborative relationship with the State's Tribal and Federal entities.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

UOVC continues to apply SUCCESS processes which has continually increased process speeds while at the same time increase the levels of customer services to victims.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

The VOCA Administrative funds continue to be a valuable resource to the State of Utah in helping to meet the needs of victims of violent crime statewide. Administrative funds are used to hire additional temporary staff to help with workloads to assist victims in a timely matter. Because of these funds we are able to keep the additional rental space for our training resource center. We use these funds to help continue with updates to our technology to be able to hold trainings statewide webinars for all the different agencies who assist victims statewide.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

None



9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

Our office also administers the VOCA Assistance, VAWA Assistance and SASP Assistance grants for our State. Our compensation processing staff meet and train alongside our victim assistance staff as well as victim advocates and service providers from around the State. They are also involved in needs assessment and other planning meetings with stake holders statewide. Our office coordinates the Utah Council on Victims of Crime, a statutory body with the responsibility of driving policy and law that effect victims. Our office initiated extensive outreach to Native American communities. Multiple compensation and assistance staff members are sitting member on the Utah Tribal and Native American Issues Committee and with our Director attends all Utah Tribal Leaders' meeting to be accountable to and report to Tribal leaders any success, solutions and ongoing issues regarding victimization in Tribal ares.

10. **Please explain any public outreach efforts to improve awareness of your program.**

UOVC utilizes staff members, our office Victim Advocates, Reparations Program Manager and the Director to conduct public outreach and training services for the Compensation program Hospitals, schools, tribal leaders, police agencies and police academy, non profit agencies just to list a few.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

Monthly automated statistical reports are ran on Reparations Officer case loads to show the following: 1. Claims assigned to each Officer for the reporting period. 2. Claims approved by each Officer. 3. Claims denied by each Officer. 4. Claims closed by each Officer. 5. Total claims completed by each Officer. 6. The average processing time of each Officer.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

No additional comments