

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2019 - September 30, 2020

GRANTEE INFORMATION

ORGANIZATION NAME: Vermont Center for Crime Victim Services

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2019:
 Q2: Jan-Mar 2020:
 Q3: Apr-Jun 2020:
 Q4: Jul-Sep 2020:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2019:
 Q2: Jan-Mar 2020:
 Q3: Apr-Jun 2020:
 Q4: Jul-Sep 2020:
 Annual:

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	0	1	0	1	2
Asian	2	2	1	1	6
Black or African American	1	1	1	6	9
Hispanic or Latino	4	2	1	1	8
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	82	59	35	65	241
Some Other Race	0	0	1	0	1
Multiple Races	2	1	2	2	7
Not Reported	50	39	12	12	113
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	141	105	53	88	387
B. GENDER					
Male	19	21	8	22	70
Female	55	49	32	48	184
Not Reported	67	35	13	18	133
Not Tracked	0	0	0	0	0
Gender Total	141	105	53	88	387
C. AGE					
Age 0- 12	9	11	3	13	36
Age 13- 17	15	3	2	4	24
Age 18- 24	20	12	9	8	49
Age 25- 59	85	68	36	54	243
Age 60 and Older	12	10	3	8	33
Not Reported	0	1	0	1	2
Not Tracked	0	0	0	0	0
Age Total	141	105	53	88	387

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2019:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2020:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2020:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2020:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	0	0	0	0
B. Failure to report to police	1	0	0	2	3
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	0	0	1	1
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	0	0	1	1	2
F. Ineligible crime	6	13	5	9	33
G. Ineligible application	3	4	1	0	8
Other	0	0	1	-	1

Denial explanation:

Qtr 2: N/A

Qtr 3: Withdrawal of claim.

Qtr 4: N/A

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	38	\$ 171	\$ 0	\$ 22,699	\$ 0	\$ 14,432	\$ 1,658	\$ 13,921	\$ 0		\$ 1,237	\$ 2,543	\$ 56,661	0	25	1	0	0
Burglary	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 630	\$ 0	\$ 0	\$ 3	\$ 0	\$ 633	0	0	0	0	0	0
Child Physical Abuse/Neglect	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 95	\$ 0	\$ 0	\$ 0	\$ 3,264	\$ 3,359	0	0		0	0	0
Child Pornography																		
Child Sexual Abuse	22	\$ 0	\$ 0	\$ 464	\$ 0	\$ 0	\$ 6,790	\$ 0	\$ 0	\$ 1,640	\$ 980	\$ 253	\$ 10,127	0	1		0	0
DUI/DWI																		
Fraud/Financial Crimes	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 20	\$ 0		\$ 20	0	0	0	0	0	0
Homicide	29	\$ 0	\$ 0	\$ 5,786	\$ 10,970	\$ 0	\$ 1,578	\$ 0	\$ 0	\$ 22,989	\$ 0	\$ 41,323	0	2	0	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	7	\$ 0	\$ 0	\$ 7,425	\$ 5,403	\$ 0	\$ 490	\$ 0	\$ 0	\$ 1,512	\$ 0	\$ 14,830	0	0	0	0	0	0
Robbery																		
Sexual Assault	37	\$ 0	\$ 0	\$ 677	\$ 0	\$ 334	\$ 4,413	\$ 1,000	\$ 0	\$ 13,937	\$ 108	\$ 855	\$ 21,324	0	1	0	0	0
Stalking	1	\$ 0	\$ 0	\$ 510	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 510	0	0	0	0	0	0
Terrorism																		
Total	141	\$ 171	\$ 0	\$ 37,561	\$ 16,373	\$ 14,767	\$ 15,654	\$ 14,921	\$ 20	\$ 15,577	\$ 26,829	\$ 6,915	\$ 148,786	0	29	1	0	0

*** Other expense explanations**

Assault Assault - \$2,543.14 total Security systems- \$499.96 +\$16.19 + \$2,000 +\$26.99
 Child Physical Abuse/Neglect Child Physical Abuse - \$3,264.00 total for Summer Camp-\$251.00 + \$1,396.00 + \$1,366.00 + \$251.00
 Child Sexual Abuse Child Sexual Abuse - \$253.13 total for Security system
 Sexual Assault Sexual Assault (Comp) \$854.59 total; Supplements- \$45.47 + \$97.41 +\$97.41 +\$97.41 +\$97.41=\$337.70; CBD Oil-\$93.98 +\$140.97 +\$140.97 +\$140.97=\$516.89

You added "Other" crime types: (3) Petit Larceny w/ \$70.00 m.h. couns; Property \$394.12 car key replace+ \$500.00 ins ded for car key replace; \$469.88 med (eyeglass replace); \$136.00 + \$42.67= lock replace;(1) Disorderly Conduct w/\$205.00 crime scene clean-up (windshield repair) ; (1) Reckless Endangerment /\$900.00 emerg housing Total "other" crime type: \$2,717.94; Sex Assault Forensic claims (age 0-17) = 3 paid (\$1,639.61) & Sex Assault Forensic claims (age18 and Older) = 22 paid (\$1(\$15,576.73) through the Sex Assault Prog.

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral/Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	51	\$ 0	\$ 0	\$ 12,526	\$ 0	\$ 25,324	\$ 1,758	\$ 4,327	\$ 200		\$ 2,500	\$ 1,001	\$ 47,635	0	35	0	0	0
Burglary	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 490	\$ 0	\$ 0		\$ 0	\$ 844	\$ 1,334	0	0	0	0	0
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 570	\$ 0	\$ 0		\$ 0	\$ 0	\$ 570	0	0	0	0	0
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 503	\$ 503	0	0	0	0	0
Child Sexual Abuse	20	\$ 0	\$ 0	\$ 4,027	\$ 0	\$ 0	\$ 4,325	\$ 1,624	\$ 0	\$ 509	\$ 1,026	\$ 0	\$ 11,510	0	0	0	0	0
DUI/DWI	3	\$ 0	\$ 0	\$ 638	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 1,582	\$ 0	\$ 2,219	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	25	\$ 0	\$ 180	\$ 784	\$ 24,342	\$ 50	\$ 2,834	\$ 0	\$ 0		\$ 1,838	\$ 820	\$ 30,849	0	3	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 944	\$ 0	\$ 107	\$ 280	\$ 0	\$ 0		\$ 0	\$ 287	\$ 1,618	0	0	0	0	0
Robbery																		
Sexual Assault	25	\$ 0	\$ 0	\$ 866	\$ 0	\$ 100	\$ 4,043	\$ 0	\$ 0	\$ 23,112	\$ 1,283	\$ 965	\$ 30,369	0	2	0	0	0
Stalking	3	\$ 0	\$ 0	\$ 1,913	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 255	\$ 617	\$ 2,784	0	0	0	0	0
Terrorism																		
Total	135	\$ 0	\$ 180	\$ 21,697	\$ 24,342	\$ 25,581	\$ 14,300	\$ 5,950	\$ 200	\$ 23,621	\$ 8,483	\$ 5,036	\$ 129,390	0	40	0	0	0

*** Other expense explanations**

Assault	Security system- .74 +Property(door) \$1000.00
Burglary	\$843.76-Security system
Child Physical Abuse/Neglect	n/a
Child Pornography	\$502.89 Security system
Child Sexual Abuse	Sexual assault forensic claims (age 0-17) = 1 paid (\$508.54) + Comp child sexual abuse claims =19 claims paid (\$11,001.91) = 20 total claims paid \$11,510.45
DUI/DWI	N/A
Homicide	\$820.13 Security systems; \$285.14 + 534.99
Other Vehicular Crimes	Property \$286.80 (desk/chair)
Sexual Assault	\$964.50; supplements-\$88.95+\$88.95+\$97.41; CBD oil-\$140.97+\$199.21+\$199.21; security. Sexual assault forensic claims (age 18 and Older) = 14 paid (\$23,112.35) + Comp Sexual Assault claims =11 claims paid (\$7256.15) = 25 total claims paid (\$30,368.50) system-\$149.80.
Stalking	\$616.85 Security system

You added "Other" crime types: (1) Petit Larceny w/ \$210.00 mental health counseling + (1) Disturbing the peace by phone w/\$30.00 drivers license replacement= Total spent "other" crime type: \$240.00

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	30	\$ 300	\$ 0	\$ 9,168	\$ 0	\$ 16,662	\$ 9,643	\$ 1,635	\$ 177		\$ 924	\$ 291	\$ 38,801	0	20	0	0	0
Burglary	2	\$ 100	\$ 0	\$ 0	\$ 0	\$ 0	\$ 140	\$ 0	\$ 0		\$ 0	\$ 670	\$ 910	0	0	0	0	0
Child Physical Abuse/Neglect	4	\$ 0	\$ 0	\$ 269	\$ 0	\$ 203	\$ 425	\$ 0	\$ 0		\$ 52	\$ 0	\$ 948	0	0	0	0	0
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 910	\$ 0	\$ 0		\$ 0	\$ 0	\$ 910	0	0	0	0	0
Child Sexual Abuse	21	\$ 0	\$ 0	\$ 934	\$ 0	\$ 2,953	\$ 2,425	\$ 0	\$ 0	\$ 2,964	\$ 617	\$ 0	\$ 9,892	0	0	0	0	0
DUI/DWI																		
Fraud/Financial Crimes	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 249	\$ 0	\$ 0	\$ 20		\$ 0	\$ 0	\$ 269	0	0	0	0	0
Homicide	23	\$ 0	\$ 0	\$ 3,687	\$ 15,237	\$ 100	\$ 2,044	\$ 0	\$ 0		\$ 2,216	\$ 2,000	\$ 25,283	0	1	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 1,915	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,915	0	0	0	0	0
Robbery																		
Sexual Assault	25	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,287	\$ 0	\$ 0	\$ 21,900	\$ 0	\$ 2,496	\$ 28,683	0	4	0	0	0
Stalking	2	\$ 0	\$ 0	\$ 698	\$ 0	\$ 0	\$ 3,780	\$ 0	\$ 0		\$ 126	\$ 573	\$ 5,178	0	2	0	0	0
Terrorism																		
Total	111	\$ 400	\$ 0	\$ 16,671	\$ 15,237	\$ 20,166	\$ 23,654	\$ 1,635	\$ 197	\$ 24,863	\$ 3,934	\$ 6,031	\$ 112,789	0	27	0	0	0

*** Other expense explanations**

Assault	Assault - \$291.48; Security system
Burglary	Burglary - \$670.22 Security system
Child Sexual Abuse	Sexual assault forensic claims (age 0-17) = 3 paid (\$2,963.66) + Comp child sexual abuse claims =18 claims paid (\$6,927.95) = 21 total claims paid \$9,891.61
Homicide	Homicide - \$2,000.00 Security systems
Sexual Assault	Sexual Assault (Comp) \$2,495.82; supplements-\$88.95+\$88.95+\$88.95; CBD oil-\$199.21+\$199.21+\$199.21; security system-\$1,631.34. Sexual assault forensic claims (age 18 and Older) = 13 paid (\$21,899.63) + Comp Sexual Assault claims =12 claims paid (\$6,783.15) = 25 total claims paid (\$28,682.78)
Stalking	Stalking - \$573.48 Security systems-\$199.00 +\$374.48

You added "Other" crime types: 1) Reckless Endangerment w/ \$1,008.73 Rent/Relocation + (1) Disturbing the peace by phone w/\$1,054.97 lost wages + \$267.49 security system; Total spent "other" crime type: \$2,331.19

Victim Compensation Formula Grant Program - October 01, 2019 - September 30, 2020

PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	43	\$ 1,445	\$ 0	\$ 18,887	\$ 0	\$ 40,579	\$ 5,484	\$ 1,442	\$ 50		\$ 516	\$ 2,770	\$ 71,174	0	28	1	0	0
Burglary	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 961	\$ 280	\$ 0	\$ 0		\$ 0	\$ 143	\$ 1,384	0	0	0	0	0
Child Physical Abuse/Neglect																		
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,400	\$ 0	\$ 0		\$ 0		\$ 1,400	0	0		0	0
Child Sexual Abuse	19	\$ 0	\$ 0	\$ 6,894	\$ 0	\$ 0	\$ 3,170	\$ 1,650	\$ 0	\$ 4,072	\$ 297	\$ 507	\$ 16,590	0	0		0	0
DUI/DWI	2	\$ 0	\$ 0	\$ 2,611	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 649		\$ 3,260	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	16	\$ 0	\$ 0	\$ 248	\$ 9,625	\$ 0	\$ 1,534	\$ 0	\$ 0		\$ 222		\$ 11,629	0	5	0	0	0
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 10	\$ 0	\$ 0	\$ 0		\$ 92		\$ 102	0	1	0	0	0
Other Vehicular Crimes	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 576	\$ 0	\$ 1,465	\$ 0		\$ 0		\$ 2,041	0	0	0	0	0
Robbery																		
Sexual Assault	30	\$ 0	\$ 0	\$ 0	\$ 0	\$ 303	\$ 5,143	\$ 388	\$ 0	\$ 17,975	\$ 1,023	\$ 1,144	\$ 25,975	0	1	0	0	0
Stalking	1	\$ 0	\$ 0	\$ 1,000	\$ 0	\$ 3,683	\$ 0	\$ 0	\$ 0		\$ 0		\$ 4,683	0	0	0	0	0
Terrorism																		
Total	118	\$ 1,445	\$ 0	\$ 29,640	\$ 9,625	\$ 46,112	\$ 17,011	\$ 4,945	\$ 50	\$ 22,046	\$ 2,799	\$ 4,565	\$ 138,238	0	35	1	0	0

*** Other expense explanations**

Assault Security systems-\$1,453.81 + medical marijuana-\$680.00 + vehicle repairs \$636.64
 Burglary \$142.96 Deadbolt
 Child Sexual Abuse \$507.48 Security system. Sexual assault forensic claims (age 0-17) = 4 paid (\$4,071.74) + Comp child sexual abuse claims =15 claims paid (\$12,517.87) = 19 total claims paid \$16,589.61
 Sexual Assault \$1,143,88; supplements-\$266.85 + CBD oil-\$597.63 + security system-\$279.40. Sexual assault forensic claims (age 18 and Older)= 18 paid (\$17,974.57) + Comp Sexual Assault claims =12 claims paid (\$8,000.55) = 30 total claims paid (\$25,975.12)

You added "Other" crime types: (1) Reckless Endangerment w/ \$95.84 Rent/Relocation & \$815.00 counseling; (1) Unlawful Mischief w/*\$160.43 (property) screen replacement. Total spent "other" crime type: \$1,071.27

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	162	\$ 1,916	\$ 0	\$ 63,280	\$ 0	\$ 96,997	\$ 18,543	\$ 21,325	\$ 427		\$ 5,177	\$ 6,606	\$ 214,271	0	108	2	0	0
Burglary	9	\$ 100	\$ 0	\$ 0	\$ 0	\$ 961	\$ 1,540	\$ 0	\$ 0		\$ 3	\$ 1,657	\$ 4,261	0	0	0	0	0
Child Physical Abuse/Neglect	10	\$ 0	\$ 0	\$ 269	\$ 0	\$ 203	\$ 1,090	\$ 0	\$ 0		\$ 52	\$ 3,264	\$ 4,877	0	0		0	0
Child Pornography	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,310	\$ 0	\$ 0		\$ 0	\$ 503	\$ 2,813	0	0		0	0
Child Sexual Abuse	82	\$ 0	\$ 0	\$ 12,319	\$ 0	\$ 2,953	\$ 16,710	\$ 3,274	\$ 0	\$ 9,184	\$ 2,919	\$ 761	\$ 48,118	0	1		0	0
DUI/DWI	5	\$ 0	\$ 0	\$ 3,249	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 2,230	\$ 0	\$ 5,479	0	0	0	0	0
Fraud/Financial Crimes	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 249	\$ 0	\$ 0	\$ 40		\$ 0	\$ 0	\$ 289	0	0	0	0	0
Homicide	93	\$ 0	\$ 180	\$ 10,505	\$ 60,174	\$ 150	\$ 7,990	\$ 0	\$ 0		\$ 27,266	\$ 2,820	\$ 109,084	0	11	0	0	0
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 10	\$ 0	\$ 0	\$ 0		\$ 92		\$ 102	0	1	0	0	0
Other Vehicular Crimes	13	\$ 0	\$ 0	\$ 10,284	\$ 5,403	\$ 683	\$ 770	\$ 1,465	\$ 0		\$ 1,512	\$ 287	\$ 20,403	0	0	0	0	0
Robbery																		
Sexual Assault	117	\$ 0	\$ 0	\$ 1,543	\$ 0	\$ 737	\$ 17,886	\$ 1,388	\$ 0	\$ 76,924	\$ 2,413	\$ 5,459	\$ 106,350	0	8	0	0	0
Stalking	7	\$ 0	\$ 0	\$ 4,120	\$ 0	\$ 3,683	\$ 3,780	\$ 0	\$ 0		\$ 381	\$ 1,190	\$ 13,155	0	2	0	0	0
Terrorism																		
Total	505	\$ 2,016	\$ 180	\$ 105,569	\$ 65,577	\$ 106,626	\$ 70,619	\$ 27,452	\$ 467	\$ 86,107	\$ 42,045	\$ 22,546	\$ 529,204	0	131	2	0	0

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

The Compensation Program received 449 new compensation applications (number of victims) in FFY2020 compared to 549 applications (number of victims) in FFY2019. That is an 18.2% decrease from last federal fiscal year. The Sexual Assault Program (under the umbrella of the Compensation Program received 209 Sexual Assault Forensic Claims in FFY2020 compared to 240 in FFY2019. That is a 12.9% decrease from last federal fiscal year. We believe that the decrease in applications in each program was the result of Covid 19 Pandemic.

2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 79

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. We count the number of days to process an eligible application based on the new date the claim is received to the resolution date of when a decision is made on the claim. This applies to Approved claims and to Unable to process claims once a resolution date is determined and the claim has been determined eligible with payment or eligible but not payment made. Pending open claims are not calculated into the average length of time to process eligible application. For this reporting period: Approved claims – 199 @ 79.04 average days to process

3. **Does your state have a victim satisfaction survey?**

Yes

A. Number of victim satisfaction surveys distributed during the reporting period. 318

B. Number of victim satisfaction surveys completed during the reporting period. 43

C. Number of surveys that indicated satisfaction with the victim compensation program during the reporting period. 39

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

The COVID 19 pandemic has had a major impact on our Program. Our Governor issued a stay at home executive order except for essential workers. Our Compensation Program did not have a VPN network to access our victim database remotely and staff did not have the necessary equipment (work laptops, cell phones, or printers) to enable them to work remotely. Only one Comp staff person worked in the office at a time and strict rules were implemented in order to keep staff safe. Each staff person worked at least 1 day a week in the office. The rest of the week staff were furloughed except for the Compensation Program Manager. Some staff volunteered to work extra on weekends to try to meet the needs of victims and process payments. The Compensation Manager worked off shifts and was provided a laptop to respond to emails from home. Surcharges from traffic tickets and criminal convictions fund the Victims Compensation Program. Because a stay at home executive order was issued by our Governor in March, everyone was asked to stay home, court was not being held, traffic tickets were not being issued and criminal fines and fees were not being collected. Our Compensation Program relies on these fines and fees to fund and support our Program. Revenue collection is down and this is creating a financial hardship on our Compensation fund.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

If we receive an application for a victim of a federal crime we will work closely with the US Attorney Victim Advocate, FBI Advocate, and/or FBI Detective to obtain probable cause and crime information. We utilize the FBI Information and Verification Form to obtain information/documentation for probable cause to find victims of federal crimes eligible for Victims Compensation per the MOU.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

Our Compensation Program was audited by the Office of Inspector General (OIG) during this federal fiscal year. As a result of this audit process we strengthened procedures, guidelines, and forms to better assist staff if providing quality, transparent, and victim informed services to be in keeping with statutes, policies, procedures, and guidelines that control and guide the Program. The Program continues to focus on assisting victims with a disability, the elderly, and the Deaf and Hard of Hearing. We continue to review printed materials to make sure that we are using accessible fonts and plain language text to be more accessible. We continue to update our CCVC database that was implemented on 7/1/16 to better serve our Program needs and to improve our efficiency to better serve victims. Due to the Covid Pandemic our Center (to include the Victims Compensation Program) is working with our contracted IT support technician/agency staff as well as Vermont's State Agency of Digital Services to coordinate a VPN network so that staff have the ability to work remotely for their health, welfare, and safety. We are also utilizing Corona Relief Funds to purchase laptop computers, printers, cell phones, and headphones so staff have the ability to work remotely once the VPN network is up and running. Desktop computer cameras were also purchased for staff so that they have the ability to participate in meetings/trainings using zoom, team meetings, or other platforms.

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7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

We utilize the Administrative funds for payment of our toll-free telephone. This access allows victims and providers a way to communicate with the Compensation Program staff effectively. It provides communication that is free of charge to victims when they do not have cell phone access. These administrative funds are also used to provide stipends and mileage reimbursement to our Board members. These funds make it possible for board members to offer their valuable time and expertise to guide our Compensation Program. Our Board assists the Compensation Program staff by making decisions on difficult cases brought to them. The Board provides guidance in the development and implementation of our policies and any statutory changes/amendments. This ensures that a victim has a fair and consistent process where information is considered from many perspectives, with a victim centered approach. Victims are better served by an engaged and informed Board of Directors committed to addressing crime victim's needs. After the Covid pandemic shut down in person meetings the Board did not utilize these funds to pay for mileage as Board meetings were held virtually. Administrative funds are used to pay National Association Fees and registration fees for meetings and conferences. These funds were utilized for office supplies; compensation applications, logo pens. Finally, these funds are used to pay for staff travel to regional and/or national compensation conferences. The use of these funds enables staff to learn about new compensation initiatives that other states are implementing to improve services to victims of crime. With this learned information we can adopt policies and procedures to improve the services that we provide to victims of crime in Vermont. Because of the Covid pandemic travel was restricted so the National conference was held virtually. These funds were not utilized for travel for this conference.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

We proposed legislative change to 13 V.S.A. 5351(2) to add domestic partner to the definition of dependent . Dependent is defined as the victim s spouse or a person who is legally dependent for support upon a victim. This change would allow an eligible homicide survivor who is the domestic partner of the deceased the ability to receive temporary living expenses. This bill did not move and will be carried over to the 2021 legislative session.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

The court-based victim advocates, the victim advocate in the Attorney General s office and U.S. Attorney victim advocate provide victims with information and applications for our Compensation Program. They provide the Compensation Program with affidavits and probable cause statements in a timely manner. A Judge may order restitution payable to a victim or the Compensation Program to hold offenders accountable for the harm they have caused. Per the VOCA Assistance Program regulations 94.103 Vermont s Compensation program has been receiving a small VOCA Assistance grant, called the Exceptional Fund to cover certain crime related losses that are not otherwise eligible for the VOCA Victims Compensation Program fund as outlined in regulation. The Compensation Program continues to utilize the exceptional fund to provide limited assistance to eligible victims. At the end of September, 2020 we began efforts to translate the victims compensation application into 9 different languages in an effort to accommodate the needs of victims in the counties in Vermont that have the most diverse demographics in the State. Once the applications have been successfully translated, they will be posted on our website for victims, advocates, and service providers to access. The application will be translated into the following languages: Nepali Swahili Mai mai Somali Mai Mai Spanish Arabic Vietnamese Chinese French

10. **Please explain any public outreach efforts to improve awareness of your program.**

Due to the pandemic certain scheduled events had to be cancelled in April 2020 to include our Crime Victim Rights Week celebration and award ceremony which honors survivors, advocates, and victim service providers. We are coordinating with our Center s Social Media and Communications Coordinator to create a virtual celebration in April 2021. On 7/15/19 the Center for Crime Victim Services sponsored and launched a podcast hosted by Anna Nasset, an emerging international speaker and survivor/victim of crime, called The Mend . The podcasts are created to connect survivors and victims of crime with the services, organizations and resources that help support them. The podcast features interviews with primary sources who have the knowledge and insight to help listeners find the support and services they need in the wake of a traumatic experience, like a crime. The focus of The Mend is to acknowledge the healing process and provide resources not only in our state of Vermont, but through-out the country that could benefit victims of crime as they begin to mend. Listeners are offered tools to not only survive but thrive after a traumatic experience. During December of this reporting period the Sexual Assault Program Coordinator from the Victims Compensation Program met with Ms. Nasset to speak about the sexual assault forensic program to educate, support, and provide resources to victims, service providers, and communities at large. A Victim Assistance Training Academy is held annually. Part of the curriculum is to provide training on Compensation to attendees that may include military, faith-based organizations, mental health providers, students, educators, children/youth advocacy organizations, victims/survivors, anti-discrimination organizations, vulnerable adult advocates, and State agencies to include Department of Corrections, Diversion, Supervised Visitation Centers. Center staff, to include Compensation staff, are working together to develop a virtual web-based training which will be used in the 2021 Academy. Due to the COVID Pandemic in person outreach and training to new court-based victim advocates in the State s Attorney Offices did not occur. Training was provided one on one via phone conversations. Virtual trainings for new advocates will be developed.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

The legislature was provided the following based on State FY 2019 data. The Victims Compensation Program is funded through the Center's special fund appropriation and leveraged federal compensation funds. The Program provides limited financial assistance to victims who have experienced an uninsured financial loss as a direct result of a violent crime. Staff members verify claims through a comprehensive investigative process, and approved payments are made either to service providers or directly to the victim. The number of new claims received annually fluctuates between 450 to 550 claims each year. State dollars paid to victims from the Victims Compensation Fund also leverage federal reimbursement at a rate of 60%. New Claims Received/Total Disbursements (all claims paid) Victims Compensation: 528 New Claims Compensation Claims Received \$472,573.87 Disbursed all claims Sexual Assault Program: 230 New Sexual Assault Program Claims Received \$93,022.33 Disbursed all claims Categories of the largest disbursements: Lost wages \$106,859.25 Counseling \$78,069.46 Funeral \$76,765.30 *Sexual Assault Program Exams \$76,180.19 Medical (Comp) \$63,447.23 * does not include Sexual Assault Program Counseling \$5,562.62 or HIV services \$11,279.52 Performance Measures: Victim Satisfaction Surveys - 53 surveys returned Received written notification about application in reasonable amount of time 87% agreed Reported that Compensation Program staff were able to answer their questions 83% agreed Reported that staff responded to their request for assistance: 91% agreed Rated quality of services as excellent or good: 85% agreed Rated staff attitude as excellent or good: 89% agreed Satisfied or very satisfied with the services they received: 89% agreed Comments from victims: Thank you so very much again for your help getting me through my bad times with my stalker....I really do thank you. You made a difference in my life for the good. This is such a wonderful Program to help victims/survivors and is greatly appreciated. This will help out my family tremendously. The mileage reimbursement you provided for travel to counseling appointments was helpful. Paying for a security system was helpful. Helping put me in a hotel when I had no place to go and answering questions I had was helpful Adding things that you can help with to the website would be helpful Payment of funeral costs was helpful Compensation staff provided emotional support that helped my piece of mind Soon after the court hearing I heard from someone Keep doing what you are doing and deepest thanks and gratitude to help my family and I leave VT to start a new life without the daily reminder of trauma or threat of future violence My claims specialist was great! Change your policy for lost wages so the victim does not have to endure more humiliation by Program asking their employer to fill out papers. The fact that this service is available to survivors of domestic/sexual violence is helpful Very informative Did not get much help

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

Due to the COVID pandemic the National Victim Assistance/Victim Compensation conference was held virtually. This was the first time that it was held this way. I thought it was well done. However, personal interaction/networking was missed.