

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2020 - September 30, 2021

GRANTEE INFORMATION

ORGANIZATION NAME: Arizona Criminal Justice Commission

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2020:
 Q2: Jan-Mar 2021:
 Q3: Apr-Jun 2021:
 Q4: Jul-Sep 2021:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2020:
 Q2: Jan-Mar 2021:
 Q3: Apr-Jun 2021:
 Q4: Jul-Sep 2021:
 Annual:

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	10	18	30	17	75
Asian	1	3	3	5	12
Black or African American	38	42	36	36	152
Hispanic or Latino	114	112	138	149	513
Native Hawaiian or Other Pacific Islander	2	1	0	2	5
White Non-Latino or Caucasian	107	128	142	157	534
Some Other Race	7	2	8	5	22
Multiple Races	21	15	10	24	70
Not Reported	17	27	29	19	92
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	317	348	396	414	1475
B. GENDER					
Male	123	154	150	169	596
Female	191	190	245	243	869
Not Reported	3	4	1	2	10
Not Tracked	0	0	0	0	0
Gender Total	317	348	396	414	1475
C. AGE					
Age 0- 12	46	43	60	45	194
Age 13- 17	37	34	45	48	164
Age 18- 24	51	56	53	65	225
Age 25- 59	159	191	204	235	789
Age 60 and Older	24	24	34	21	103
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Age Total	317	348	396	414	1475

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2020:

Only one application is usually counted per crime

Q2: Jan-Mar 2021:

Only one application is usually counted per crime

Q3: Apr-Jun 2021:

Only one application is usually counted per crime

Q4: Jul-Sep 2021:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	7	12	8	9	36
B. Failure to report to police	0	0	3	0	3
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	6	4	2	7	19
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	7	8	9	14	38
F. Ineligible crime	10	11	17	24	62
G. Ineligible application	8	3	9	4	24
Other	2	0	0	2	4

Denial explanation:

Qtr 1: Expenses covered by a collateral source

Qtr 4: Voluntary Withdrawals

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2020: Not applicable to my state's process

Q2: Jan-Mar 2021: Not applicable to my state's process

Q3: Apr-Jun 2021: Not applicable to my state's process

Q4: Jul-Sep 2021: Not applicable to my state's process

Annual:

Victim Compensation Formula Grant Program - October 01, 2020 - September 30, 2021

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	188	\$ 135	NA	\$ 71,048	\$ 0	\$ 114,136	\$ 49,168	NA	NA		\$ 6,667	NA	\$ 241,154	1	93	2	1	5
Burglary	6	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 1,732	NA	NA		\$ 242	NA	\$ 1,974	0	0	0	0	0
Child Physical Abuse/Neglect	6	\$ 0	NA	\$ 126	\$ 10,000	\$ 0	\$ 3,703	NA	NA		\$ 832	NA	\$ 14,661	0	6		0	0
Child Pornography	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 500	NA	NA		\$ 832	NA	\$ 1,332	0	0		0	0
Child Sexual Abuse	88	\$ 0	NA	\$ 25,687	\$ 0	\$ 7,345	\$ 61,138	NA	NA	NA	\$ 6,132	NA	\$ 100,302	0	31		1	0
DUI/DWI	5	\$ 0	NA	\$ 0	\$ 0	\$ 9,810	\$ 495	NA	NA		\$ 46	NA	\$ 10,351	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	84	\$ 2,000	NA	\$ 15,847	\$ 222,564	\$ 1,923	\$ 7,834	NA	NA		\$ 3,111	NA	\$ 253,278	0	25	0	1	0
Human Trafficking																		
Kidnapping	8	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 3,152	NA	NA		\$ 118	NA	\$ 3,270	0	4	0	0	0
Other Vehicular Crimes	12	\$ 0	NA	\$ 7,760	\$ 7,705	\$ 25,306	\$ 2,700	NA	NA		\$ 1,325	NA	\$ 44,796	0	0	0	0	0
Robbery	46	\$ 0	NA	\$ 1,938	\$ 0	\$ 15,202	\$ 22,441	NA	NA		\$ 1,655	NA	\$ 41,236	0	0	0	0	0
Sexual Assault	17	\$ 0	NA	\$ 480	\$ 0	\$ 5,532	\$ 7,342	NA	NA	NA	\$ 286	NA	\$ 13,640	0	4	0	0	0
Stalking	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 743	NA	NA		\$ 53	NA	\$ 796	0	0	0	0	0
Terrorism																		
Total	462	\$ 2,135	NA	\$ 122,886	\$ 240,268	\$ 179,253	\$ 160,946	NA	NA	NA	\$ 21,301	NA	\$ 726,789	1	163	2	3	5

You added "Other" crime types:

Disorderly conduct (medical/dental \$108.16, mental health \$459.58) Dog bite (medical \$967.30) Property (mental health \$1170.00), Threatening and intimidating (mental health \$1805.00, travel 97.80) Vehicular manslaughter (economic support \$1276.88, funeral/burial \$19273.75, mental health \$247.50 travel \$134.63), false reporting (mental health \$86.17), Criminal Trespassing (mental health \$495.00), abandonment/concealment of a dead body (travel \$116.66), violation of OP (mental health \$80)

Victim Compensation Formula Grant Program - October 01, 2020 - September 30, 2021

EXPENSE TYPES PAID (in dollars)														TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	181	\$ 3,184	NA	\$ 67,612	\$ 0	\$ 150,202	\$ 41,784	NA	NA		\$ 6,789	NA	\$ 269,571	0	82	3	0	5
Burglary	2	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	NA	NA		\$ 45	NA	\$ 45	0	0	0	0	0
Child Physical Abuse/Neglect	7	\$ 0	NA	\$ 389	\$ 0	\$ 0	\$ 1,824	NA	NA		\$ 490	NA	\$ 2,702	0	6		0	0
Child Pornography	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	NA	NA		\$ 37	NA	\$ 37	0	0		0	0
Child Sexual Abuse	67	\$ 0	NA	\$ 0	\$ 0	\$ 695	\$ 36,777	NA	NA	NA	\$ 4,130	NA	\$ 41,602	0	13		0	0
DUI/DWI	9	\$ 0	NA	\$ 10,168	\$ 0	\$ 10,464	\$ 413	NA	NA		\$ 506	NA	\$ 21,550	0	0	0	0	0
Fraud/Financial Crimes	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 1,485	NA	NA		\$ 0	NA	\$ 1,485	0	0	0	0	0
Homicide	83	\$ 0	NA	\$ 32,362	\$ 160,398	\$ 170	\$ 12,032	NA	NA		\$ 3,404	NA	\$ 208,366	0	19	0	0	0
Human Trafficking																		
Kidnapping	9	\$ 0	NA	\$ 0	\$ 0	\$ 308	\$ 7,036	NA	NA		\$ 236	NA	\$ 7,580	0	5	0	0	0
Other Vehicular Crimes	7	\$ 0	NA	\$ 9,102	\$ 6,433	\$ 120	\$ 1,133	NA	NA		\$ 0	NA	\$ 16,788	0	0	0	0	0
Robbery	33	\$ 0	NA	\$ 0	\$ 0	\$ 4,795	\$ 14,266	NA	NA		\$ 1,142	NA	\$ 20,203	0	0	0	0	0
Sexual Assault	25	\$ 0	NA	\$ 1,760	\$ 0	\$ 5,415	\$ 13,050	NA	NA	NA	\$ 2,189	NA	\$ 22,414	0	7	0	0	0
Stalking																		
Terrorism																		
Total	425	\$ 3,184	NA	\$ 121,392	\$ 166,831	\$ 172,170	\$ 129,798	NA	NA	NA	\$ 18,967	NA	\$ 612,342	0	132	3	0	5

You added "Other" crime types: Disorderly conduct (3 applications, medical dental \$172.00, mental health \$438.08, travel \$50.16) Dog bite (3 applications, medical dental 1637.84) Road Rage (2 applications, economic support 2703.14, medical dental 300.00) Threatening and intimidation (3 applications, mental health 742.50, travel 172.65) vehicular manslaughter (7 applications, economic support 2206.92, funeral burial 3008.95, medical dental 2015.70, travel 898.70)

Victim Compensation Formula Grant Program - October 01, 2020 - September 30, 2021

PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	205	\$ 0	NA	\$ 106,636	\$ 0	\$ 214,800	\$ 50,965	NA	NA		\$ 11,927	NA	\$ 384,329	2	74	4	1	4
Burglary	2	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	NA	NA		\$ 256	NA	\$ 256	0	0	0	0	0
Child Physical Abuse/Neglect	7	\$ 0	NA	\$ 0	\$ 0	\$ 212	\$ 4,266	NA	NA		\$ 1,122	NA	\$ 5,600	0	0		0	0
Child Pornography	1	\$ 0	NA	\$ 0	\$ 0	\$ 1,294	\$ 0	NA	NA		\$ 0	NA	\$ 1,294	0	0		0	0
Child Sexual Abuse	74	\$ 0	NA	\$ 1,159	\$ 0	\$ 3,605	\$ 41,816	NA	NA	NA	\$ 4,487	NA	\$ 51,067	0	17		0	0
DUI/DWI	7	\$ 0	NA	\$ 25,000	\$ 0	\$ 10,855	\$ 83	NA	NA		\$ 156	NA	\$ 36,093	0	0	0	0	0
Fraud/Financial Crimes	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 743	NA	NA		\$ 0	NA	\$ 743	0	0	0	0	0
Homicide	83	\$ 180	NA	\$ 45,034	\$ 135,219	\$ 31,838	\$ 12,602	NA	NA		\$ 6,716	NA	\$ 231,589	0	21	0	0	0
Human Trafficking																		
Kidnapping	7	\$ 0	NA	\$ 0	\$ 0	\$ 130	\$ 2,570	NA	NA		\$ 233	NA	\$ 2,933	0	3	0	0	0
Other Vehicular Crimes	22	\$ 0	NA	\$ 26,920	\$ 27,700	\$ 17,228	\$ 10,800	NA	NA		\$ 0	NA	\$ 82,649	0	0	0	0	0
Robbery	36	\$ 0	NA	\$ 2,640	\$ 0	\$ 6,727	\$ 15,522	NA	NA		\$ 1,587	NA	\$ 26,477	0	0	0	0	0
Sexual Assault	25	\$ 0	NA	\$ 0	\$ 0	\$ 2,550	\$ 10,500	NA	NA	NA	\$ 772	NA	\$ 13,823	0	10	0	0	0
Stalking	2	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 248	NA	NA		\$ 165	NA	\$ 412	0	2	0	0	0
Terrorism																		
Total	472	\$ 180	NA	\$ 207,389	\$ 162,920	\$ 289,240	\$ 150,113	NA	NA	NA	\$ 27,420	NA	\$ 837,262	2	127	4	1	4

You added "Other" crime types: Disorderly Conduct 4 victims (\$900 medical, \$2598.75 mental health,\$254.96 travel) Dog bite 1 victim (\$11.91 travel), Violation of an order of protection/restraining order 1 victim (\$385 mental health), Property crime 1 victim (mental heath \$5000.00), Threatening and intimidating 2 victims (1142.50 mental health)

Victim Compensation Formula Grant Program - October 01, 2020 - September 30, 2021

PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	163	\$ 0	NA	\$ 56,854	\$ 0	\$ 130,302	\$ 38,424	NA	NA		\$ 6,580	NA	\$ 232,160	2	71	2	1	4
Burglary	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	NA	NA		\$ 71	NA	\$ 71	0	0	0	0	0
Child Physical Abuse/Neglect	6	\$ 0	NA	\$ 0	\$ 0	\$ 48	\$ 3,559	NA	NA		\$ 479	NA	\$ 4,086	0	6		0	0
Child Pornography	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 440	NA	NA		\$ 0	NA	\$ 440	0	0		0	0
Child Sexual Abuse	80	\$ 0	NA	\$ 4,957	\$ 0	\$ 1,225	\$ 29,508	NA	NA	NA	\$ 5,902	NA	\$ 41,592	0	19		0	0
DUI/DWI	3	\$ 0	NA	\$ 0	\$ 10,000	\$ 2,875	\$ 0	NA	NA		\$ 96	NA	\$ 12,972	0	0	0	0	0
Fraud/Financial Crimes	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	NA	NA		\$ 72	NA	\$ 72	0	0	0	0	0
Homicide	90	\$ 2,000	NA	\$ 20,745	\$ 157,064	\$ 1,728	\$ 10,827	NA	NA		\$ 5,582	NA	\$ 197,946	0	20	0	0	1
Human Trafficking																		
Kidnapping	4	\$ 0	NA	\$ 0	\$ 0	\$ 220	\$ 2,427	NA	NA		\$ 929	NA	\$ 3,576	0	4	0	0	0
Other Vehicular Crimes	8	\$ 0	NA	\$ 3,000	\$ 2,652	\$ 1,149	\$ 743	NA	NA		\$ 0	NA	\$ 7,544	0	0	0	0	0
Robbery	36	\$ 0	NA	\$ 0	\$ 0	\$ 6,533	\$ 19,106	NA	NA		\$ 1,425	NA	\$ 27,064	0	0	0	0	0
Sexual Assault	18	\$ 0	NA	\$ 49	\$ 0	\$ 2,082	\$ 5,072	NA	NA	NA	\$ 2,066	NA	\$ 9,269	0	6	0	0	0
Stalking	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 650	NA	NA		\$ 408		\$ 1,058	0	1	0	0	0
Terrorism																		
Total	412	\$ 2,000	NA	\$ 85,605	\$ 169,716	\$ 146,164	\$ 110,754	NA	NA	NA	\$ 23,611	NA	\$ 537,849	2	127	2	1	5

You added "Other" crime types: Disorderly conduct \$3440.36 (economic support \$607.50, mental health \$1650, travel \$1182.86); Dog bite \$5629.32 (medical \$5629.32); Road Rage \$81.44 (travel \$81.44); Threatening and intimidating \$577.50 (mental health \$577.50), vehicular manslaughter \$14742.77 (Economic Support \$1915.32, funeral \$11,017.67, medical \$1571.56, travel \$238.22); criminal trespassing \$82.50 (mental health \$82.50); Abuse/mistreatment of an animal with a DV indicator \$176.77 mental health

Victim Compensation Formula Grant Program - October 01, 2020 - September 30, 2021

PAYMENT STATISTICS BY CRIME TYPE - Aggregated																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	737	\$ 3,319	NA	\$ 302,150	\$ 0	\$ 609,441	\$ 180,342	NA	NA		\$ 31,963	NA	\$ 1,127,214	5	320	11	3	18
Burglary	11	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 1,732	NA	NA		\$ 614	NA	\$ 2,345	0	0	0	0	0
Child Physical Abuse/Neglect	26	\$ 0	NA	\$ 515	\$ 10,000	\$ 261	\$ 13,351	NA	NA		\$ 2,923	NA	\$ 27,049	0	18		0	0
Child Pornography	4	\$ 0	NA	\$ 0	\$ 0	\$ 1,294	\$ 940	NA	NA		\$ 869	NA	\$ 3,103	0	0		0	0
Child Sexual Abuse	309	\$ 0	NA	\$ 31,803	\$ 0	\$ 12,870	\$ 169,238	NA	NA	NA	\$ 20,652	NA	\$ 234,562	0	80		1	0
DUI/DWI	24	\$ 0	NA	\$ 35,168	\$ 10,000	\$ 34,004	\$ 990	NA	NA		\$ 804	NA	\$ 80,966	0	0	0	0	0
Fraud/Financial Crimes	3	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 2,228	NA	NA		\$ 72	NA	\$ 2,299	0	0	0	0	0
Homicide	340	\$ 4,180	NA	\$ 113,987	\$ 675,245	\$ 35,658	\$ 43,295	NA	NA		\$ 18,813	NA	\$ 891,178	0	85	0	1	1
Human Trafficking																		
Kidnapping	28	\$ 0	NA	\$ 0	\$ 0	\$ 658	\$ 15,184	NA	NA		\$ 1,517	NA	\$ 17,359	0	16	0	0	0
Other Vehicular Crimes	49	\$ 0	NA	\$ 46,782	\$ 44,490	\$ 43,803	\$ 15,375	NA	NA		\$ 1,325	NA	\$ 151,777	0	0	0	0	0
Robbery	151	\$ 0	NA	\$ 4,579	\$ 0	\$ 33,257	\$ 71,335	NA	NA		\$ 5,809	NA	\$ 114,980	0	0	0	0	0
Sexual Assault	85	\$ 0	NA	\$ 2,289	\$ 0	\$ 15,580	\$ 35,964	NA	NA	NA	\$ 5,313	NA	\$ 59,145	0	27	0	0	0
Stalking	4	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 1,640	NA	NA		\$ 626	NA	\$ 2,266	0	3	0	0	0
Terrorism																		
Total	1,771	\$ 7,499	NA	\$ 537,272	\$ 739,735	\$ 786,827	\$ 551,612	NA	NA	NA	\$ 91,299	NA	\$ 2,714,243	5	549	11	5	19

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

Due to COVID-19, many of our county operational units adjusted business processes to allow for remote work. In addition, many of our victim service providers limited or temporarily suspended in-person services provided to victims. This resulted in decreased outreach to victims regarding the program, resulting in a continued decrease in application submissions as compared to pre-covid.

2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 32

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Once the application is complete and submitted to the program, the program coordinator at the county level investigates and substantiates the facts of the claim. This includes collecting any bills and obtaining a police report. Once completed the program coordinator will forward the claim to the board for consideration. Once a victim is deemed an eligible claimant by the Board, future expenses can be submitted and processed. Program rules require that a board hear a claim within 60 days of when that claim was received by the program. The board will then determine the eligibility of the claim and approve or deny any expenditures. If the claim is approved payments can be made either to the claimant or directly to service providers. If the claim is denied the claimant or victim is sent a letter via certified mail making them aware of their right to appeal that decision to the board within 30 days of having received the letter.

3. **Does your state have a victim satisfaction survey?**

No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

During this past year, despite a continuation of decrease in the overall number of applicants filing a victim compensation claim as compared to pre-covid years, operational units have not seen a corresponding decrease in the total amount of requested expenses during the period. In addition one of the main funding sources for the state's victim compensation and assistance fund was changed beginning in January of 2019. The change has resulted in a significant decrease in revenues available to the program which continued this fiscal year. In addition, temporary court closures, business closures, and lower travel due to COVID-19 impacted the fines and fees revenue collected, contributing to the decreases in revenue for the program. A positive change was the implementation of our online victim compensation application. It was rolled out to all Arizona counties by July 31, 2021. This change has increased access to the victim compensation for victims but it is too early in the implementation to determine the total effect it will have on application volume.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

Victim compensation program advocates at the county level work closely with federal and tribal law enforcement to coordinate access to available benefits for Federal crime victims. In addition, ACJC continues to coordinate with a state legislative subcommittee to improve access to victim compensation for families of missing and murdered indigenous women.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

ACJC worked closely with county operational units to adjust processes to allow for continued operations under COVID-19 restrictions. Some of these process changes included adjusting victim compensation claim notification processes to allow for email notification under specific circumstances, adjusting public board meetings to allow for remote meeting access, providing training and technical assistance through conferencing software, providing victims the opportunity to communicate with the operational units through video conferencing when warranted, and ensuring that both telehealth and telemental health visits were covered under the victim compensation program when the visits were directly related to the crime. ACJC also rolled out training to operational units and victim compensation board members on trauma-informed care and self-care.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

VOCA administrative funds are critical for Arizona's ongoing efforts to improve victim services. The VOCA administrative funds allowed the State of Arizona to pay a portion of the salary and employee-related expenses for compensation program staff at ACJC. Because Arizona's program is decentralized, ACJC staff provides county-level compliance reviews, training, and technical assistance to ensure county programs are adhering to federal guidelines and Arizona Administrative Code related to the compensation program. Technical assistance, training, and program compliance reviews were provided to the counties during this federal fiscal year.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

There were none.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

As the state administering agency for the victim compensation program in Arizona, the ACJC is able to leverage all available contacts and resources to streamline and coordinate administration of the victim compensation program across all levels of government. These efforts greatly reduce the barriers faced by victims applying for compensation benefits. The state of Arizona also has a state agency coordinating team (AZSACT). This team's mission is to collaboratively assess needs, maximize state and federal resources, support intervention and prevention activities, and improve quality services for crime victims and survivors while positively influencing policies and practices. These agencies include the Governor's Office of Youth, Faith and Family (GOYFF), the Office of the Attorney General (AGO), the Department of Health Services (DHS), the Department of Economic Security (DES), the Department of Housing (ADOH), the Department of Public Safety (DPS) and the Arizona Criminal Justice Commission (ACJC). ACJC utilizes membership on the AZSACT to promote the Arizona Victim Compensation program and to collaborate with other agencies to reduce barriers for victims across the state who may apply for compensation benefits.

10. **Please explain any public outreach efforts to improve awareness of your program.**

Victim compensation program staff at the state and county level continue to partner with the Arizona Attorney General's Office to provide information during the AG's victims' rights awareness trainings. These trainings are conducted across the state and reach a broad audience of victims, providers, and other social service agencies. ACJC staff also presents at the Arizona Coalition for Victim Services (ACVS) basic victim assistance academy in order to provide advocates who are new to victim services information on the victim compensation program for the state of Arizona.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

There are no outcome measures in addition to those included within this submission, reported annually by ACJC on the victim compensation program

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

Nothing at this time.