

**Office for Victims of Crime**  
**Victim Compensation Formula Grant Program**  
**Annual Performance Measures Report**  
**October 01, 2020 - September 30, 2021**

**GRANTEE INFORMATION**

ORGANIZATION NAME: Hawaii Department of Public Safety

POC NAME:

POC EMAIL: cvcc@hawaii.rr.com

POC PHONE: 8085871143

**POPULATION DEMOGRAPHICS**

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2020:   
 Q2: Jan-Mar 2021:   
 Q3: Apr-Jun 2021:   
 Q4: Jul-Sep 2021:   
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2020:   
 Q2: Jan-Mar 2021:   
 Q3: Apr-Jun 2021:   
 Q4: Jul-Sep 2021:   
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
<b>A. RACE/ETHNICITY</b>					
American Indian or Alaska Native	2	0	0	0	2
Asian	19	23	23	23	88
Black or African American	2	3	3	4	12
Hispanic or Latino	5	5	5	9	24
Native Hawaiian or Other Pacific Islander	24	21	21	28	94
White Non-Latino or Caucasian	10	26	26	23	85
Some Other Race	6	12	12	15	45
Multiple Races	9	8	8	11	36
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	77	98	98	113	386
<b>B. GENDER</b>					
Male	24	31	31	49	135
Female	53	67	67	64	251
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Gender Total	77	98	98	113	386
<b>C. AGE</b>					
Age 0- 12	8	9	9	9	35
Age 13- 17	8	11	11	10	40
Age 18- 24	8	8	8	11	35
Age 25- 59	42	59	59	67	227
Age 60 and Older	7	11	11	16	45
Not Reported	4	0	0	0	4
Not Tracked	0	0	0	0	0
Age Total	77	98	98	113	386

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2020:

Only one application is usually counted per crime

Q2: Jan-Mar 2021:

Only one application is usually counted per crime

Q3: Apr-Jun 2021:

Only one application is usually counted per crime

Q4: Jul-Sep 2021:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	4	4	0	8
B. Failure to report to police	0	0	0	0	0
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	0	0	0	0
D. Incomplete information	2	8	8	0	18
E. Contributory misconduct	0	1	1	0	2
F. Ineligible crime	9	6	6	4	25
G. Ineligible application	0	0	0	1	1
Other	16	15	15	5	51

Denial explanation:

Qtr 1: Collateral Source

Qtr 2: 13 FOR COLLATERAL SOURCE; 2 FOR DUPLICATE CLAIM

Qtr 3: 13 Collateral Source; 2 Duplicate Claims

Qtr 4: Collateral Source (5)

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2020: Not applicable to my state's process

Q2: Jan-Mar 2021: Not applicable to my state's process

Q3: Apr-Jun 2021: Not applicable to my state's process

Q4: Jul-Sep 2021: Not applicable to my state's process

Annual:

Victim Compensation Formula Grant Program - October 01, 2020 - September 30, 2021

PAYMENT STATISTICS BY CRIME TYPE

Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	52	\$ 0	NA	\$ 0	NA	\$ 29,735	\$ 0	NA	NA		NA	\$ 3,500	\$ 33,235	0	28	0	0	0
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	NA	NA	NA	\$ 0	\$ 0	NA	NA		NA	\$ 250	\$ 250	0	0		0	0
Child Pornography																		
Child Sexual Abuse	2	NA	NA	\$ 0	NA	\$ 0	\$ 462	NA	NA	NA	NA	\$ 200	\$ 662	0	2		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	8	\$ 0	NA	\$ 0	\$ 23,272	\$ 0	NA	NA	NA		NA	NA	\$ 23,272	0	3	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	1	NA	NA	\$ 0	NA	\$ 0	\$ 0	NA	NA	NA	NA	\$ 300	\$ 300	0	0	0	0	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>64</b>	<b>\$ 0</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 23,272</b>	<b>\$ 29,735</b>	<b>\$ 462</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>	<b>\$ 4,250</b>	<b>\$ 57,720</b>	<b>0</b>	<b>33</b>	<b>0</b>	<b>0</b>	<b>0</b>

**\* Other expense explanations**  
 Assault           ACKNOWLEDGEMENT AWARD  
 Child Physical Abuse/Neglect   ACKNOWLEDGEMENT AWARD  
 Child Sexual Abuse   ACKNOWLEDGEMENT AWARD  
 Sexual Assault       ACKNOWLEDGEMENT AWARD

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PAYMENT STATISTICS BY CRIME TYPE

Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	117	\$ 0	NA	\$ 0	NA	\$ 8,483	\$ 75	NA	NA		NA	\$ 10,325	\$ 18,883	0	64	0	0	0
Burglary																		
Child Physical Abuse/Neglect	5	\$ 0	NA	NA	NA	\$ 1,283	\$ 0	NA	NA		NA	\$ 250	\$ 1,533	0	0		0	0
Child Pornography																		
Child Sexual Abuse	5	NA	NA	\$ 0	NA	\$ 15	\$ 3,379	NA	NA	NA	NA	\$ 625	\$ 4,019	0	1		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	7	\$ 0	NA	\$ 0	\$ 14,978	\$ 341	NA	NA	NA		\$ 0	\$ 0	\$ 15,319	0	1	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	8	NA	NA	\$ 119	NA	\$ 0	\$ 0	NA	NA	NA	NA	\$ 1,350	\$ 1,469	0	2	0	0	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>142</b>	<b>\$ 0</b>	<b>NA</b>	<b>\$ 119</b>	<b>\$ 14,978</b>	<b>\$ 10,122</b>	<b>\$ 3,454</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 12,550</b>	<b>\$ 41,222</b>	<b>0</b>	<b>68</b>	<b>0</b>	<b>0</b>	<b>0</b>

**\* Other expense explanations**  
 Assault ACKNOWLEDGEMENT AWARD  
 Child Physical Abuse/Neglect ACKNOWLEDGEMENT AWARD  
 Child Sexual Abuse ACKNOWLEDGEMENT AWARD  
 Sexual Assault ACKNOWLEDGEMENT AWARD

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PAYMENT STATISTICS BY CRIME TYPE

Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	70	\$ 0	NA	\$ 196	NA	\$ 19,657	\$ 1,195	NA	NA		NA	\$ 4,850	\$ 25,899	0	44	0	0	0
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	NA	NA	NA	\$ 243	\$ 0	NA	NA		NA	\$ 50	\$ 293	0	0		0	0
Child Pornography																		
Child Sexual Abuse	23	NA	NA	\$ 0	NA	\$ 0	\$ 6,213	NA	NA	NA	NA	\$ 3,100	\$ 9,313	0	14		0	0
DUI/DWI	1	NA	NA	\$ 0	\$ 1,894	\$ 0	NA	NA	NA		\$ 0	NA	\$ 1,894	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	3	\$ 0	NA	\$ 0	\$ 3,082	\$ 76	NA	NA	NA		\$ 0	\$ 0	\$ 3,158	0	2	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	17	NA	NA	\$ 4,541	NA	\$ 0	\$ 16,549	NA	NA	NA	NA	\$ 900	\$ 21,990	0	3	0	0	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>115</b>	<b>\$ 0</b>	<b>NA</b>	<b>\$ 4,738</b>	<b>\$ 4,976</b>	<b>\$ 19,977</b>	<b>\$ 23,957</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 8,900</b>	<b>\$ 62,547</b>	<b>0</b>	<b>63</b>	<b>0</b>	<b>0</b>	<b>0</b>

**\* Other expense explanations**  
 Assault ACKNOWLEDGEMENT AWARD  
 Child Physical Abuse/Neglect ACKNOWLEDGEMENT AWARD  
 Child Sexual Abuse ACKNOWLEDGEMENT AWARD  
 Sexual Assault ACKNOWLEDGEMENT AWARD

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PAYMENT STATISTICS BY CRIME TYPE

Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	18	\$ 0	NA	\$ 640	NA	\$ 9,321	\$ 0	NA	NA		NA	\$ 950	\$ 10,911	0	9	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	1	NA	NA	\$ 0	NA	\$ 0	\$ 99	NA	NA	NA	NA	\$ 0	\$ 99	0	1		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	2	\$ 0	NA	\$ 0	\$ 4,000	\$ 1,503	NA	NA	NA		\$ 0	\$ 0	\$ 5,503	0	0	0	0	0
Human Trafficking																		
Kidnapping	1	NA	NA	\$ 0	NA	\$ 0	\$ 5,040	NA	NA		NA	\$ 0	\$ 5,040	0	0	0	0	0
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	7	NA	NA	\$ 0	NA	\$ 0	\$ 5,995	NA	NA	NA	NA	\$ 350	\$ 6,345	0	0	0	0	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>29</b>	<b>\$ 0</b>	<b>NA</b>	<b>\$ 640</b>	<b>\$ 4,000</b>	<b>\$ 10,824</b>	<b>\$ 11,134</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 1,300</b>	<b>\$ 27,898</b>	<b>0</b>	<b>10</b>	<b>0</b>	<b>0</b>	<b>0</b>

\* Other expense explanations

Assault           ACKNOWLEDGEMENT AWARD  
 Sexual Assault   ACKNOWLEDGEMENT AWARD

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	257	\$ 0	NA	\$ 836	NA	\$ 67,196	\$ 1,270	NA	NA		NA	\$ 19,625	\$ 88,928	0	145	0	0	0
Burglary																		
Child Physical Abuse/Neglect	7	\$ 0	NA	NA	NA	\$ 1,526	\$ 0	NA	NA		NA	\$ 550	\$ 2,076	0	0		0	0
Child Pornography																		
Child Sexual Abuse	31	NA	NA	\$ 0	NA	\$ 15	\$ 10,152	NA	NA	NA	NA	\$ 3,925	\$ 14,092	0	18		0	0
DUI/DWI	1	NA	NA	\$ 0	\$ 1,894	\$ 0	NA	NA	NA		\$ 0	NA	\$ 1,894	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	20	\$ 0	NA	\$ 0	\$ 45,333	\$ 1,920	NA	NA	NA		\$ 0	\$ 0	\$ 47,253	0	6	0	0	0
Human Trafficking																		
Kidnapping	1	NA	NA	\$ 0	NA	\$ 0	\$ 5,040	NA	NA		NA	\$ 0	\$ 5,040	0	0	0	0	0
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	33	NA	NA	\$ 4,660	NA	\$ 0	\$ 22,544	NA	NA	NA	NA	\$ 2,900	\$ 30,104	0	5	0	0	0
Stalking																		
Terrorism																		
Total	350	\$ 0	NA	\$ 5,496	\$ 47,227	\$ 70,657	\$ 39,007	NA	NA	NA	\$ 0	\$ 27,000	\$ 189,387	0	174	0	0	0

## NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**  
Due to the ongoing coronavirus pandemic, the number of applications may have been reduced due to continued lockdowns and continuing curtailed operations at the Judiciary leading to less contact with victims and less referrals by the Offices of the Prosecuting Attorney in the counties.
2. **The average length of time to process an application for claim eligibility for compensation**  
Count days from time of receipt of application to decision. 96  
  
Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Upon receipt of an application, the Commission staff inputs the data into the system and creates a physical file. If medical records and/or billing need to be requested, it is done at this time. Police reports are then subpoenaed and upon receipt, the case is assigned to an investigator. The investigator reviews the case and if any follow ups are needed, they are done at this time. The investigator prepares a decision and order to pay the victim an acknowledgement award and any expenses that are verified and can be paid at that time with the case left open to pay future verified expenses. The decision and order is approved by the executive director and is then sent to the victim/applicant. When there are no further crime-related expenses to be paid or the maximum amount of the award is reached, the case is closed.
3. **Does your state have a victim satisfaction survey?**  
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**  
The State of Hawai'i went into lockdown due to the coronavirus pandemic in mid-March 2020 and the Crime Victim Compensation Commission has continued to have modified operations since. The Commission is still currently only 50% staffed due to budgetary constraints. All compensation staff are being utilized to assist in processing claims in the most effective and efficient manner possible.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**  
The victim advocates in the State of Hawai'i meet on a quarterly basis. The Commission attends these meetings which are attended by the advocates from the FBI, the US Attorney's Office and the military. Having this relationship with the federal advocates makes it easy to work with them to assist federal crime victims.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**  
Although the Commission has less staff, we are working on continuous training of compensation staff and review of procedures to ensure the most efficient and effective work flow of cases
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**  
The Commission did not use VOCA Administrative funds during this federal fiscal year.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**  
There were no legislative changes to the Commission's governing statute nor any initiatives or policy changes during the past federal fiscal year.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**  
The Commission attends the quarterly victim advocate meetings and works with victim assistance representatives from the county Prosecutors' Offices, the FBI and US Attorney's Office and the military. The Commission leads the JRI victim assistance and restitution meetings attended by representatives from the county police departments and the courts. The Commission has also taken the lead in coordinating statewide mass violence training for responders with an emphasis on victim services and coordinating the victim assistance/compensation response in such an incident. The Commission serves on the VOCA panel to provide guidance for the establishment of a State Victim Assistance Academy. Working with all the various government entities in addition to the victim service non-profit agencies within the State ensures their awareness of the Commission and its services.
10. **Please explain any public outreach efforts to improve awareness of your program.**



Prior to March 2020 and the pandemic shutdown, the Commission was conducting training about its service to direct victim services staff of VOCA grant recipient programs in the State. The Commission has also been providing training/re-training to victim advocates in the various counties. During the past federal fiscal year, the Commission provided training about its program to prosecutors and victim advocates in the County of Maui, to the Mililani Soroptomists, and the State Victim Assistance Academy. The Commission has received interest about conducting training for other non-profit agencies within the State; training is being deferred due to the ongoing coronavirus pandemic.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

The Commission provides a Variance Report that is provided to the State of Hawai'i Department of Budget and Finance. The data is also provided to the legislature. Data reported includes average length of time from date of application received to date of decision mailed (in weeks); average length of time from award to date that purchase order is prepared (in weeks); percent of claimants who received compensation; average compensation award made; number of claims received; dollar value of claims received; number of hearings held; number of compensation awards made; number of administrative meetings held; and number of claims denied.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

None.