

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2020 - September 30, 2021

GRANTEE INFORMATION

ORGANIZATION NAME: State of Maryland
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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.
- Q1: Oct-Dec 2020:
 Q2: Jan-Mar 2021:
 Q3: Apr-Jun 2021:
 Q4: Jul-Sep 2021:
 Annual:
2. Number of victims whose victimization is the basis for the application.
- Q1: Oct-Dec 2020:
 Q2: Jan-Mar 2021:
 Q3: Apr-Jun 2021:
 Q4: Jul-Sep 2021:
 Annual:

3. Victim Demographics		Number of Victims				
Population	Q1	Q2	Q3	Q4	Annual	
A. RACE/ETHNICITY						
American Indian or Alaska Native	0	0	0	0	0	
Asian	2	4	4	6	16	
Black or African American	159	141	156	170	626	
Hispanic or Latino	21	18	27	21	87	
Native Hawaiian or Other Pacific Islander	0	0	0	27	27	
White Non-Latino or Caucasian	34	34	34	2	104	
Some Other Race	2	2	1	0	5	
Multiple Races	4	1	5	7	17	
Not Reported	16	3	11	18	48	
Not Tracked	0	0	0	0	0	
Race/Ethnicity Total	238	203	238	251	930	
B. GENDER						
Male	167	148	153	168	636	
Female	70	52	81	79	282	
Not Reported	1	3	4	4	12	
Not Tracked	0	0	0	0	0	
Gender Total	238	203	238	251	930	
C. AGE						
Age 0- 12	4	5	15	9	33	
Age 13- 17	9	11	10	11	41	
Age 18- 24	36	42	40	47	165	
Age 25- 59	149	124	146	154	573	
Age 60 and Older	17	10	10	14	51	
Not Reported	23	11	17	16	67	
Not Tracked	0	0	0	0	0	
Age Total	238	203	238	251	930	

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2020:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2021:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2021:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2021:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	3	3	2	8
B. Failure to report to police	0	0	0	0	0
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	1	0	0	1
D. Incomplete information	25	64	55	37	181
E. Contributory misconduct	4	17	9	5	35
F. Ineligible crime	1	6	15	6	28
G. Ineligible application	34	74	54	40	202
Other	0	-	0	0	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2020: Not applicable to my state's process

Q2: Jan-Mar 2021: Not applicable to my state's process

Q3: Apr-Jun 2021: Not applicable to my state's process

Q4: Jul-Sep 2021: Not applicable to my state's process

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	87	\$ 0	\$ 0	\$ 86,227	\$ 7,500	\$ 263,542	\$ 3,595	\$ 0	\$ 0		\$ 0	\$ 360,864	0	12	1	1	0	
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 260	\$ 0	\$ 0		\$ 0	\$ 260	0	1		0	0	
Child Pornography																		
Child Sexual Abuse	3	\$ 0	\$ 0	\$ 348	\$ 0	\$ 554	\$ 674	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,576	0	1		0	0	
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	48	\$ 0	\$ 50,000	\$ 1,977	\$ 178,576	\$ 0	\$ 0	\$ 0	\$ 0		\$ 529	\$ 231,082	0	2	0	0	0	
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,351	\$ 0	\$ 0	\$ 0		\$ 0	\$ 1,351	0	1	0	0	0	
Robbery	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,816	\$ 0	\$ 0	\$ 0		\$ 0	\$ 1,816	0	0	0	0	0	
Sexual Assault	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,483	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,483	0	0	0	0	0	
Stalking																		
Terrorism																		
Total	144	\$ 0	\$ 50,000	\$ 88,552	\$ 186,076	\$ 269,746	\$ 4,529	\$ 0	\$ 0	\$ 0	\$ 529	\$ 599,432	0	17	1	1	0	

* Other expense explanations
 Homicide Bereavement Leave

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	47	\$ 0	\$ 0	\$ 156,164	\$ 6,061	\$ 107,896	\$ 0	\$ 0	\$ 0		\$ 0	\$ 270,121	0	6	1	0	0	
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse																		
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	41	\$ 0	\$ 0	\$ 1,306	\$ 179,763	\$ 814	\$ 0	\$ 0	\$ 0		\$ 0	\$ 181,883	0	3	0	0	0	
Human Trafficking																		
Kidnapping	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,251	\$ 0	\$ 0	\$ 0		\$ 0	\$ 5,251	0	1	0	0	0	
Other Vehicular Crimes	4	\$ 0	\$ 0	\$ 0	\$ 3,544	\$ 14,686	\$ 0	\$ 0	\$ 0		\$ 0	\$ 18,230	0	0	1	0	0	
Robbery	5	\$ 0	\$ 0	\$ 369	\$ 0	\$ 57,507	\$ 0	\$ 0	\$ 0		\$ 0	\$ 57,876	0	0	1	0	0	
Sexual Assault																		
Stalking																		
Terrorism																		
Total	99	\$ 0	\$ 0	\$ 157,839	\$ 189,368	\$ 186,153	\$ 0	\$ 0	\$ 0		\$ 0	\$ 533,360	0	10	3	0	0	

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PAYMENT STATISTICS BY CRIME TYPE													Qtr:3					
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	48	\$ 250	\$ 0	\$ 50,963	\$ 25,595	\$ 164,988	\$ 1,645	\$ 0	\$ 0		\$ 0	\$ 0	\$ 243,440	0	7	1	0	0
Burglary	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,714	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,714	0	0	0	0	0
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	3	\$ 0	\$ 0	\$ 2,004	\$ 0	\$ 257	\$ 360	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,621	0	1		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 492	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 492	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	58	\$ 0	\$ 11,560	\$ 1,314	\$ 243,472	\$ 0	\$ 1,405	\$ 0	\$ 0		\$ 0	\$ 0	\$ 257,751	0	0	1	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 0	\$ 3,720	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,720	0	0	0	0	0
Robbery																		
Sexual Assault	4	\$ 0	\$ 25,000	\$ 4,303	\$ 0	\$ 0	\$ 5,648	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 34,951	0	2	0	0	0
Stalking																		
Terrorism																		
Total	116	\$ 250	\$ 36,560	\$ 58,584	\$ 272,787	\$ 165,737	\$ 11,772	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 545,689	0	10	2	0	0

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EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	29	\$ 193	\$ 0	\$ 79,626	\$ 0	\$ 46,963	\$ 5,580	\$ 0	\$ 0		\$ 0		\$ 132,362	0	4	0	0	0
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,372	\$ 0	\$ 0		\$ 0		\$ 2,372	0	0		0	0
Child Pornography																		
Child Sexual Abuse																		
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 5,000	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0		\$ 5,000	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	58	\$ 0	\$ 16,667	\$ 7,445	\$ 278,970	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0		\$ 303,081	0	0	1	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,326	\$ 0	\$ 0	\$ 0		\$ 0		\$ 2,326	0	0	0	0	0
Robbery	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,541	\$ 0	\$ 0	\$ 0		\$ 0		\$ 7,541	0	0	0	0	0
Sexual Assault	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,908	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 1,908	0	1	0	0	0
Stalking																		
Terrorism																		
Total	93	\$ 193	\$ 16,667	\$ 87,070	\$ 283,970	\$ 58,738	\$ 7,952	\$ 0	\$ 0	\$ 0	\$ 0		\$ 454,590	0	5	1	0	0

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	211	\$ 443	\$ 0	\$ 372,979	\$ 39,156	\$ 583,389	\$ 10,820	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,006,787	0	29	3	1	0
Burglary	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,714	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,714	0	0	0	0	0
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,632	\$ 0	\$ 0		\$ 0		\$ 2,632	0	1		0	0
Child Pornography																		
Child Sexual Abuse	6	\$ 0	\$ 0	\$ 2,352	\$ 0	\$ 811	\$ 1,034	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,198	0	2		0	0
DUI/DWI	2	\$ 0	\$ 0	\$ 0	\$ 5,000	\$ 492	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 5,492	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	205	\$ 0	\$ 78,227	\$ 12,042	\$ 880,780	\$ 814	\$ 1,405	\$ 0	\$ 0		\$ 0	\$ 529	\$ 973,796	0	5	2	0	0
Human Trafficking																		
Kidnapping	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,251	\$ 0	\$ 0	\$ 0		\$ 0		\$ 5,251	0	1	0	0	0
Other Vehicular Crimes	7	\$ 0	\$ 0	\$ 0	\$ 7,264	\$ 18,363	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 25,627	0	1	1	0	0
Robbery	8	\$ 0	\$ 0	\$ 369	\$ 0	\$ 66,864	\$ 0	\$ 0	\$ 0		\$ 0		\$ 67,233	0	0	1	0	0
Sexual Assault	8	\$ 0	\$ 25,000	\$ 4,303	\$ 0	\$ 4,390	\$ 5,648	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 39,342	0	3	0	0	0
Stalking																		
Terrorism																		
Total	452	\$ 443	\$ 103,227	\$ 392,045	\$ 932,200	\$ 680,374	\$ 24,254	\$ 0	\$ 0	\$ 0	\$ 0	\$ 529	\$ 2,133,072	0	42	7	1	0

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
The agency continues to operate under semi-eased COVID-19 protocols. No significant changes.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 180

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. 1) New applications are received and entered into a database by a Claims Processor. 2) New workloads are evaluated for eligibility by the Claims Examiner and missing documentation is requested. 3) Claims Examiners submit reviewed claims with Decision recommendations to the Claims Supervisor. 4) The Claims Supervisor reviews all claims for accuracy and submits Claim Decision and Supporting Documentation to a five (5) member Board. 5) The Board reviews all claims for Approval or Denial leading to an Interim Decision. Interim Decision is mailed to the Claimant. 6) The Claimant has fifteen (15) days to Appeal an Interim Decision to the Board. Appealed Interim Decisions result in Hearings. The result of any Hearing may be to Affirm, Modify, or Reverse the Interim Decision. 7) After the fifteen days has elapsed the Interim Decision is forwarded to the Executive Director/Designee to be reviewed a signed resulting in a Final Decision.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
The agency continues to operate under semi-eased COVID-19 protocols. Funding for staffing and technology are critical needs.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
The agency continues to operate under semi-eased COVID-19 protocols.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
The agency continues to operate under semi-eased COVID-19 protocols.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
Funds were used as normal to support operations.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
N/A
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
Victim Advocates and Court-Based Victim Witness Coordinators regularly communicate with the Maryland Compensation Program at all levels of the agency. In matters involving requesting police reports that cannot be released by Law Enforcement, the Compensation Program utilizes a Contributory Conduct form for Law Enforcement to complete that gives detail on the Proximate Cause of the victim's involvement. Attorneys of our Crime Victims are notified in writing about developments in their client's claim.
10. **Please explain any public outreach efforts to improve awareness of your program.**
Due to COVID-19 outreach efforts have been scaled back. Outreach has been restricted to virtual and phone communication. Various Virtual-Trainings have been done over the year.
11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**
N/A
12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

N/A