

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2020 - September 30, 2021

GRANTEE INFORMATION

ORGANIZATION NAME: Department of The Attorney General

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2020:
 Q2: Jan-Mar 2021:
 Q3: Apr-Jun 2021:
 Q4: Jul-Sep 2021:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2020:
 Q2: Jan-Mar 2021:
 Q3: Apr-Jun 2021:
 Q4: Jul-Sep 2021:
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	2	1	2	1	6
Asian	4	5	12	5	26
Black or African American	33	29	38	42	142
Hispanic or Latino	27	18	40	47	132
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	57	52	79	93	281
Some Other Race	9	0	8	6	23
Multiple Races	0	0	0	0	0
Not Reported	58	62	85	121	326
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	190	167	264	315	936
B. GENDER					
Male	95	73	85	108	361
Female	94	91	173	202	560
Not Reported	1	3	6	5	15
Not Tracked	0	0	0	0	0
Gender Total	190	167	264	315	936
C. AGE					
Age 0- 12	12	8	7	10	37
Age 13- 17	8	16	15	21	60
Age 18- 24	29	25	49	73	176
Age 25- 59	109	82	162	188	541
Age 60 and Older	15	24	20	16	75
Not Reported	17	12	11	7	47
Not Tracked	0	0	0	0	0
Age Total	190	167	264	315	936

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2020:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2021:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2021:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2021:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	1	4	6	4	15
B. Failure to report to police	2	2	10	10	24
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	13	6	4	19	42
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	4	7	0	2	13
F. Ineligible crime	13	17	17	27	74
G. Ineligible application	3	4	8	9	24
Other	0	0	0	0	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	51	\$ 0	NA	\$ 82,133	\$ 0	\$ 98,907	\$ 16,545	NA	\$ 1,635		NA	\$ 0	\$ 199,220	0	20	1	0	0
Burglary																		
Child Physical Abuse/Neglect	14	\$ 0	NA	\$ 0	\$ 0	\$ 80	\$ 16,573	NA	\$ 0		NA	\$ 0	\$ 16,653	0	2		0	0
Child Pornography																		
Child Sexual Abuse	35	\$ 0	NA	\$ 0	\$ 0	\$ 1,421	\$ 5,188	NA	\$ 0	\$ 15,697	NA	\$ 0	\$ 22,307	0	0		0	0
DUI/DWI	2	\$ 0	NA	\$ 0	\$ 0	\$ 1,467	\$ 59	NA	\$ 0		NA	\$ 0	\$ 1,526	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	31	\$ 0	NA	\$ 41,200	\$ 117,509	\$ 0	\$ 14,897	NA	\$ 0		NA	\$ 0	\$ 173,606	0	0	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	3	\$ 0	NA	\$ 0	\$ 0	\$ 1,497	\$ 0	NA	\$ 0		NA	\$ 0	\$ 1,497	0	0	0	0	0
Robbery	2	\$ 0	NA	\$ 1,823	\$ 0	\$ 754	\$ 433	NA	\$ 0		NA	\$ 0	\$ 3,010	0	0	0	0	0
Sexual Assault	35	\$ 0	NA	\$ 16,911	\$ 0	\$ 14,630	\$ 2,878	NA	\$ 0	\$ 49,020	NA	\$ 0	\$ 83,439	0	1	1	0	0
Stalking	2	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 3,672	NA	\$ 0		NA	\$ 0	\$ 3,672	0	0	0	0	0
Terrorism	3	\$ 0	NA	\$ 0	\$ 0	\$ 240	\$ 1,500	NA	\$ 0		NA	\$ 0	\$ 1,740	0	0	0	0	3
Total	178	\$ 0	NA	\$ 142,067	\$ 117,509	\$ 118,996	\$ 61,746	NA	\$ 1,635	\$ 64,718	NA	\$ 0	\$ 506,670	0	23	2	0	3

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 75	NA	\$ 0		NA	\$ 0	\$ 75	0	1	0	0	0
Assault	43	\$ 0	NA	\$ 131,757	\$ 0	\$ 44,611	\$ 14,774	NA	\$ 906		NA	\$ 0	\$ 192,047	0	19	1	0	0
Burglary																		
Child Physical Abuse/Neglect	11	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 18,072	NA	\$ 0		NA	\$ 0	\$ 18,072	0	2		0	0
Child Pornography																		
Child Sexual Abuse	23	\$ 0	NA	\$ 0	\$ 0	\$ 123	\$ 3,563	NA	\$ 608	\$ 23,625	NA	\$ 0	\$ 27,919	0	0		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	36	\$ 0	NA	\$ 0	\$ 186,983	\$ 0	\$ 7,245	NA	\$ 269		NA	\$ 0	\$ 194,496	0	1	3	0	0
Human Trafficking	1	\$ 0	NA	\$ 0	\$ 0	\$ 2,437	\$ 0	NA	\$ 0		NA	\$ 0	\$ 2,437	0	1	0	0	0
Kidnapping																		
Other Vehicular Crimes	3	\$ 0	NA	\$ 7,632	\$ 0	\$ 14,220	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 21,852	0	0	0	0	0
Robbery	1	\$ 0	NA	\$ 0	\$ 0	\$ 1,863	\$ 0	NA	\$ 0		NA	\$ 0	\$ 1,863	0	0	0	0	0
Sexual Assault	83	\$ 0	NA	\$ 1,238	\$ 0	\$ 14,226	\$ 38,215	NA	\$ 25	\$ 128,222	NA	\$ 0	\$ 181,926	0	4	1	0	0
Stalking	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 1,250	NA	\$ 0		NA	\$ 0	\$ 1,250	0	0	0	0	0
Terrorism	7	\$ 0	NA	\$ 0	\$ 0	\$ 2,500	\$ 2,442	NA	\$ 0		NA	\$ 0	\$ 4,942	0	0	0	0	7
Total	210	\$ 0	NA	\$ 140,626	\$ 186,983	\$ 79,981	\$ 85,636	NA	\$ 1,807	\$ 151,847	\$ 0	\$ 0	\$ 646,880	0	28	5	0	7

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	62	\$ 0	NA	\$ 118,690	\$ 616	\$ 71,744	\$ 21,054	NA	\$ 730		NA	\$ 0	\$ 212,834	0	16	1	0	0
Burglary																		
Child Physical Abuse/Neglect	13	\$ 0	NA	\$ 0	\$ 0	\$ 1,882	\$ 22,230	NA	\$ 0		NA	\$ 0	\$ 24,113	0	2		0	0
Child Pornography																		
Child Sexual Abuse	26	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 5,557	NA	\$ 0	\$ 21,972	NA	\$ 0	\$ 27,529	0	0		0	0
DUI/DWI	2	\$ 0	NA	\$ 22,037	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 0	\$ 22,037	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	72	\$ 1,500	NA	\$ 25,000	\$ 382,728	\$ 0	\$ 13,387	NA	\$ 0		NA	\$ 0	\$ 422,615	0	2	2	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	2	\$ 0	NA	\$ 0	\$ 0	\$ 8,547	\$ 0	NA	\$ 0		NA	\$ 0	\$ 8,547	0	0	0	0	0
Robbery	1	\$ 0	NA	\$ 0	\$ 0	\$ 1,462	\$ 0	NA	\$ 0		NA	\$ 0	\$ 1,462	0	0	0	0	0
Sexual Assault	123	\$ 0	NA	\$ 0	\$ 0	\$ 13,109	\$ 9,040	NA	\$ 134	\$ 207,193	NA	\$ 0	\$ 229,476	0	1	3	0	0
Stalking	3	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 2,851	NA	\$ 0		NA	\$ 0	\$ 2,851	0	0	0	0	0
Terrorism	5	\$ 0	NA	\$ 0	\$ 0	\$ 3,028	\$ 2,089	NA	\$ 0		NA	\$ 0	\$ 5,117	0	0	0	0	5
Total	309	\$ 1,500	NA	\$ 165,727	\$ 383,344	\$ 99,772	\$ 76,208	NA	\$ 864	\$ 229,165	NA	\$ 0	\$ 956,579	0	21	6	0	5

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	78	\$ 0	NA	\$ 117,053	\$ 0	\$ 112,563	\$ 23,355	NA	\$ 1,264		NA	\$ 0	\$ 254,236	1	18	5	0	0
Burglary																		
Child Physical Abuse/Neglect	11	\$ 0	NA	\$ 0	\$ 0	\$ 3,900	\$ 16,207	NA	\$ 0		NA	\$ 0	\$ 20,107	0	1		0	0
Child Pornography																		
Child Sexual Abuse	39	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 150	NA	\$ 0	\$ 50,664	NA	\$ 0	\$ 50,814	0	1		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	57	\$ 0	NA	\$ 14,560	\$ 301,008	\$ 0	\$ 11,915	NA	\$ 498		NA	\$ 0	\$ 327,981	0	0	4	0	0
Human Trafficking																		
Kidnapping	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 300	NA	\$ 0		NA	\$ 0	\$ 300	0	0	0	0	0
Other Vehicular Crimes	5	\$ 0	NA	\$ 0	\$ 0	\$ 5,928	\$ 0	NA	\$ 0		NA	\$ 0	\$ 5,928	0	0	0	0	0
Robbery																		
Sexual Assault	187	\$ 0	NA	\$ 417	\$ 0	\$ 10,291	\$ 22,677	NA	\$ 1,210	\$ 254,780	NA	\$ 0	\$ 289,375	0	0	5	0	0
Stalking	3	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 9,353	NA	\$ 200		NA	\$ 0	\$ 9,552	0	1	0	0	0
Terrorism	6	\$ 0	NA	\$ 0	\$ 0	\$ 6,182	\$ 1,701	NA	\$ 0		NA	\$ 0	\$ 7,883	0	0	0	0	6
Total	387	\$ 0	NA	\$ 132,031	\$ 301,008	\$ 138,864	\$ 85,657	NA	\$ 3,172	\$ 305,444	NA	\$ 0	\$ 966,175	1	21	14	0	6

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 75	NA	\$ 0		NA	\$ 0	\$ 75	0	1	0	0	0
Assault	234	\$ 0	NA	\$ 449,633	\$ 616	\$ 327,826	\$ 75,728	NA	\$ 4,534		NA	\$ 0	\$ 858,337	1	73	8	0	0
Burglary																		
Child Physical Abuse/Neglect	49	\$ 0	NA	\$ 0	\$ 0	\$ 5,862	\$ 73,082	NA	\$ 0		NA	\$ 0	\$ 78,944	0	7		0	0
Child Pornography																		
Child Sexual Abuse	123	\$ 0	NA	\$ 0	\$ 0	\$ 1,544	\$ 14,458	NA	\$ 608	\$ 111,958	NA	\$ 0	\$ 128,569	0	1		0	0
DUI/DWI	4	\$ 0	NA	\$ 22,037	\$ 0	\$ 1,467	\$ 59	NA	\$ 0		NA	\$ 0	\$ 23,563	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	196	\$ 1,500	NA	\$ 80,760	\$ 988,228	\$ 0	\$ 47,444	NA	\$ 767		NA	\$ 0	\$ 1,118,699	0	3	9	0	0
Human Trafficking	1	\$ 0	NA	\$ 0	\$ 0	\$ 2,437	\$ 0	NA	\$ 0		NA	\$ 0	\$ 2,437	0	1	0	0	0
Kidnapping	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 300	NA	\$ 0		NA	\$ 0	\$ 300	0	0	0	0	0
Other Vehicular Crimes	13	\$ 0	NA	\$ 7,632	\$ 0	\$ 30,192	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 37,824	0	0	0	0	0
Robbery	4	\$ 0	NA	\$ 1,823	\$ 0	\$ 4,079	\$ 433	NA	\$ 0		NA	\$ 0	\$ 6,335	0	0	0	0	0
Sexual Assault	428	\$ 0	NA	\$ 18,567	\$ 0	\$ 52,255	\$ 72,810	NA	\$ 1,369	\$ 639,215	NA	\$ 0	\$ 784,215	0	6	10	0	0
Stalking	9	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 17,126	NA	\$ 200		NA	\$ 0	\$ 17,325	0	1	0	0	0
Terrorism	21	\$ 0	NA	\$ 0	\$ 0	\$ 11,950	\$ 7,731	NA	\$ 0		NA	\$ 0	\$ 19,681	0	0	0	0	21
Total	1,084	\$ 1,500	NA	\$ 580,451	\$ 988,844	\$ 437,612	\$ 309,247	NA	\$ 7,478	\$ 751,173	\$ 0	\$ 0	\$ 3,076,305	1	93	27	0	21

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

There was a slight decrease in the number of applications received by the Division during this reporting period. We attribute this to the slow reopening of courts in the Commonwealth and fewer survivors having scheduled hearings on their cases. Since court based advocates account for the largest number of referrals to our program, with fewer hearings and significant turnover in advocates in the district attorneys offices, we saw a minimal decline in the number of applications received.
2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 69

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Applications received by the Division are reviewed by the Intake Assistant for completeness so that any outstanding questions can be addressed before assignment to one of our Eligibility and Outreach Coordinators. All applications are entered into our confidential database that is available only to Division staff. Applicants receive an initial letter acknowledging receipt of their application and are provided with a confidential claim number and debt collection protection letter during the pendency of their claim. Our Intake Assistant obtains all necessary reports from law enforcement or other investigatory agencies. When this preliminary information is received, the claim is then reviewed by an Eligibility and Outreach Coordinator. Any additional information is gathered during this period regarding the crime, cooperation by the applicant and any contributory contribution issues that have been noted. If approved, applicants receive an initial eligibility letter detailing the next steps for expense submission and the assignment of an Investigator/Advocate to their claim. If denied, the applicant receives a denial letter and outline of their appellate rights. Denied applicants may file a Request for Administrative Reconsideration with the Program Director or file a Judicial Appeal in the district court where they reside either after the Program Director's decision on appeal or in place of an administrative review.
3. **Does your state have a victim satisfaction survey?**

Yes

 - A. Number of victim satisfaction surveys distributed during the reporting period. 188
 - B. Number of victim satisfaction surveys completed during the reporting period. 10
 - C. Number of surveys that indicated satisfaction with the victim compensation program during the reporting period. 7
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

The Victim Compensation Division advocated for additional funds for the program due to the continued rising numbers of homicide and forensic sexual assault claims. As a result of the advocacy regarding this issue, the state legislature did vote an increase in our line item in the state budget.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

The Division continues to work with all federal law enforcement partners to ensure that any victim of a federal crime is made aware of our program's benefits, has access to our applications and is provided information and referrals, as needed. In addition, we continue to train with local agencies and military Sexual Assault Response Coordinators to ensure they received assistance necessary for military personnel and their family members who have been victims of sexual assault or any other violent crime to recover from their trauma. The Division continues to participate in the Governor's Council on Domestic and Sexual Violence and the MA Disabled Persons Protection Commission's Sexual Assault Advisory Council, as well.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

The Division was able to implement a new section to our existing database to be able to more readily gather statistics and information regarding the forensic sexual assault exam kit claims received by the Division. Our new forensic claims coordinator was trained on this new component.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

VOCA Administrative funds will continue to allow Division staff to attend national conferences as required under the Special Conditions of our VOCA grant. In addition, these funds allow staff to continue their education on specific trainings related to domestic violence, sexual assault, mental health needs of victims, and trauma informed care. We are also able to use our funds to develop materials to use in our outreach events and print Crime Victim Compensation applications.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

There were no laws, initiatives, or policy changes in the Commonwealth regarding victim ompensation during this period.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

The Massachusetts Victim Compensation & Assistance Division continues its longstanding collaboration with federal and state criminal justice prosecutors, law enforcement, courts, US Attorney's office, state VOCA programs and other criminal justice partners who play an important role in the response to victims of crime. We continue to train and confer with federal agencies regarding Crime Victim Compensation applications and work to obtain the necessary law enforcement reports required by our process. In addition, the Division works closely with the Massachusetts Office for Victim Assistance staff to provide training and support to ensure all their sub grantees have the necessary information about the Program and work with their clients in applying to the Program.

10. **Please explain any public outreach efforts to improve awareness of your program.**

With the continued emphasis on remote trainings, the Division continued our outreach efforts to both court and community based advocates utilizing a variety of platforms. The Division also collaborated with our Office's Community Engagement Division to offer trainings to communities and providers that included services to limited English speakers.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

There were no other outcome measures reported to the governor, legislature or other state entity.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

The Victim Compensation & Assistance Division welcomes and appreciates the advocacy for and the implementation of the VOCA FIX Act to increase the formula for awarding funds to Victim Compensation Programs across the country. In addition, we appreciate OVC's implementation of this act in the awards provided this year.