

**Office for Victims of Crime**  
**Victim Compensation Formula Grant Program**  
**Annual Performance Measures Report**  
**October 01, 2020 - September 30, 2021**

**GRANTEE INFORMATION**

ORGANIZATION NAME: Tennessee Treasury Department

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**POPULATION DEMOGRAPHICS**

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2020:   
 Q2: Jan-Mar 2021:   
 Q3: Apr-Jun 2021:   
 Q4: Jul-Sep 2021:   
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2020:   
 Q2: Jan-Mar 2021:   
 Q3: Apr-Jun 2021:   
 Q4: Jul-Sep 2021:   
 Annual:

3. Victim Demographics

Population	Number of Victims				
<b>A. RACE/ETHNICITY</b>	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	5	1	3	3	12
Asian	2	2	10	2	16
Black or African American	458	391	411	449	1709
Hispanic or Latino	55	51	66	62	234
Native Hawaiian or Other Pacific Islander	1	0	3	2	6
White Non-Latino or Caucasian	260	218	213	258	949
Some Other Race	5	6	3	3	17
Multiple Races	23	16	21	24	84
Not Reported	59	79	93	112	343
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	868	764	823	915	3370
<b>B. GENDER</b>					
Male	462	442	417	426	1747
Female	380	289	372	448	1489
Not Reported	26	33	34	41	134
Not Tracked	0	0	0	0	0
Gender Total	868	764	823	915	3370
<b>C. AGE</b>					
Age 0- 12	78	61	90	116	345
Age 13- 17	69	61	68	71	269
Age 18- 24	152	136	158	145	591
Age 25- 59	535	469	472	549	2025
Age 60 and Older	33	37	35	33	138
Not Reported	1	0	0	1	2
Not Tracked	0	0	0	0	0
Age Total	868	764	823	915	3370

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2020:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2021:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2021:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2021:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	15	8	2	9	34
B. Failure to report to police	4	2	1	2	9
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	29	22	17	23	91
D. Incomplete information	32	20	31	58	141
E. Contributory misconduct	33	35	17	34	119
F. Ineligible crime	10	12	9	17	48
G. Ineligible application	25	20	13	20	78
Other	223	449	473	525	1,670

Denial explanation:

Qtr 1: During this period, 223 claims were administratively closed.

Qtr 2: During this period, 449 claims were administratively closed.

Qtr 3: During this period, 473 claims were administratively closed.

Qtr 4: During this period, 524 claims closed administratively and 1 claimant voluntarily withdrew a claim.

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2020:

Q2: Jan-Mar 2021:

Q3: Apr-Jun 2021:

Q4: Jul-Sep 2021:

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	114	\$ 0	NA	\$ 272,959	\$ 0	\$ 419,319	\$ 1,313	\$ 4,611	NA		\$ 0	\$ 0	\$ 698,201	0	17	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	402	\$ 0	NA	\$ 0	\$ 0	\$ 400	\$ 2,175	\$ 0	NA	\$ 320,643	\$ 0	\$ 120,500	\$ 443,717	0	0		0	0
DUI/DWI	6	\$ 0	NA	\$ 20,207	\$ 0	\$ 17,417	\$ 0	\$ 0	NA		\$ 65	\$ 37,689	0	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	86	\$ 0	NA	\$ 222,984	\$ 297,744	\$ 0	\$ 575	\$ 0	NA		\$ 0	\$ 0	\$ 521,303	0	5	0	0	0
Human Trafficking																		
Kidnapping	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 90	\$ 0	NA		\$ 0	\$ 0	\$ 90	0	0	0	0	0
Other Vehicular Crimes	5	\$ 0	NA	\$ 16,602	\$ 0	\$ 60,942	\$ 0	\$ 0	NA		\$ 0	\$ 0	\$ 77,544	0	2	0	0	0
Robbery	19	\$ 274	NA	\$ 32,386	\$ 0	\$ 61,905	\$ 0	\$ 872	NA		\$ 0	\$ 0	\$ 95,437	0	0	0	0	0
Sexual Assault	285	\$ 0	NA	\$ 13,383	\$ 0	\$ 0	\$ 1,289	\$ 0	NA	\$ 227,642	\$ 0	\$ 61,700	\$ 304,013	0	5	0	0	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>918</b>	<b>\$ 274</b>	<b>NA</b>	<b>\$ 578,521</b>	<b>\$ 297,744</b>	<b>\$ 559,983</b>	<b>\$ 5,441</b>	<b>\$ 5,483</b>	<b>NA</b>	<b>\$ 548,284</b>	<b>\$ 0</b>	<b>\$ 182,265</b>	<b>\$ 2,177,996</b>	<b>0</b>	<b>29</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>* Other expense explanations</b>																		
Child Sexual Abuse	Pain and suffering \$120,500.00.																	
DUI/DWI	Attorney's fees \$64.86.																	
Sexual Assault	Pain and suffering \$62,000 and Attorney's fees \$-300.00.																	

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid during the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	NA	\$ 510	\$ 0	\$ 0	\$ 0	\$ 0	NA		\$ 0	\$ 0	\$ 510	0	0	0	0	0
Assault	88	\$ 0	NA	\$ 124,030	\$ 0	\$ 557,601	\$ 1,360	\$ 460	NA		\$ 0	\$ 500	\$ 683,951	0	16	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	399	\$ 0	NA	\$ 0	\$ 0	\$ 1,978	\$ 7,497	\$ 0	NA	\$ 303,511	\$ 0	\$ 108,000	\$ 420,985	0	1		0	0
DUI/DWI	2	\$ 0	NA	\$ 7,947	\$ 0	\$ 0	\$ 0	\$ 0	NA		\$ 0	\$ 500	\$ 8,447	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	102	\$ 0	NA	\$ 244,254	\$ 326,935	\$ 6,675	\$ 494	\$ 0	NA		\$ 0	\$ 1,125	\$ 579,482	0	6	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	5	\$ 0	NA	\$ 40,798	\$ 0	\$ 43,335	\$ 0	\$ 0	NA		\$ 0	\$ 0	\$ 84,133	0	1	0	0	0
Robbery	9	\$ 0	NA	\$ 4,522	\$ 0	\$ 36,342	\$ 0	\$ 0	NA		\$ 0	\$ 500	\$ 41,364	0	0	0	0	0
Sexual Assault	238	\$ 0	NA	\$ 2,186	\$ 0	\$ 519	\$ 1,690	\$ 0	NA	\$ 186,516	\$ 0	\$ 52,500	\$ 243,410	0	0	0	0	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>844</b>	<b>\$ 0</b>	<b>NA</b>	<b>\$ 424,246</b>	<b>\$ 326,935</b>	<b>\$ 646,448</b>	<b>\$ 11,041</b>	<b>\$ 460</b>	<b>NA</b>	<b>\$ 490,026</b>	<b>\$ 0</b>	<b>\$ 163,125</b>	<b>\$ 2,062,282</b>	<b>0</b>	<b>24</b>	<b>0</b>	<b>0</b>	<b>0</b>

**\* Other expense explanations**  
 Assault Attorney's Fees \$500.00  
 Child Sexual Abuse Pain and Suffering \$108,000.00  
 DUI/DWI Attorney's Fees \$500.00  
 Homicide Attorney's Fees \$1,125.00  
 Robbery Attorney's Fees \$500.00  
 Sexual Assault Pain and Suffering \$52,500.00

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	94	\$ 0	NA	\$ 274,556	\$ 0	\$ 207,916	\$ 2,175	\$ 1,191	NA		\$ 0	\$ 500	\$ 486,337	0	21	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	254	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 1,535	\$ 0	NA	\$ 185,751	\$ 0	\$ 61,425	\$ 248,711	0	0		0	0
DUI/DWI	7	\$ 0	NA	\$ 33,547	\$ 12,000	\$ 39,727	\$ 0	\$ 0	NA		\$ 0	\$ 0	\$ 85,274	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	83	\$ 700	NA	\$ 267,069	\$ 275,182	\$ 0	\$ 223	\$ 0	NA		\$ 0	\$ 375	\$ 543,548	0	11	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	6	\$ 0	NA	\$ 6,753	\$ 0	\$ 90,519	\$ 0	\$ 0	NA		\$ 0	\$ 0	\$ 97,271	0	1	0	0	0
Robbery	18	\$ 0	NA	\$ 43,785	\$ 0	\$ 79,004	\$ 0	\$ 0	NA		\$ 0	\$ 418	\$ 123,208	0	0	0	0	0
Sexual Assault	166	\$ 0	NA	\$ 3,885	\$ 0	\$ 28,296	\$ 2,015	\$ 0	NA	\$ 118,474	\$ 0	\$ 64,075	\$ 216,746	0	5	0	0	0
Stalking																		
Terrorism	1	\$ 0	NA	\$ 0	\$ 0	\$ 1,383	\$ 0	\$ 0	NA		\$ 0	\$ 0	\$ 1,383	0	0	0	0	1
<b>Total</b>	<b>629</b>	<b>\$ 700</b>	<b>NA</b>	<b>\$ 629,594</b>	<b>\$ 287,182</b>	<b>\$ 446,845</b>	<b>\$ 5,948</b>	<b>\$ 1,191</b>	<b>NA</b>	<b>\$ 304,226</b>	<b>\$ 0</b>	<b>\$ 126,793</b>	<b>\$ 1,802,479</b>	<b>0</b>	<b>38</b>	<b>0</b>	<b>0</b>	<b>1</b>

**\* Other expense explanations**  
 Assault Attorney's fees \$500.00  
 Child Sexual Abuse Attorney's fees \$425.00; Pain and suffering \$61,000.00  
 Homicide Attorney's fees \$375.00  
 Robbery Attorney's fees \$418.23  
 Sexual Assault Pain and suffering \$64,075.00

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	110	\$ 0	NA	\$ 240,231	\$ 0	\$ 305,915	\$ 12,751	\$ 3,844	NA		\$ 0	\$ 1,000	\$ 563,741	0	22	0	0	0
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	NA	\$ 0	\$ 0	\$ 533	\$ 0	\$ 0	NA		\$ 0	\$ 0	\$ 533	0	0		0	0
Child Pornography																		
Child Sexual Abuse	406	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 9,201	\$ 0	NA	\$ 286,354	\$ 0	\$ 118,500	\$ 414,054	0	2		0	0
DUI/DWI	8	\$ 0	NA	\$ 59,535	\$ 9,001	\$ 11,536	\$ 0	\$ 0	NA		\$ 0	\$ 375	\$ 80,447	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	104	\$ 2,963	NA	\$ 334,633	\$ 348,423	\$ 383	\$ 293	\$ 0	NA		\$ 0	\$ 0	\$ 686,694	0	4	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	6	\$ 0	NA	\$ 816	\$ 0	\$ 33,747	\$ 0	\$ 0	NA		\$ 0	\$ 0	\$ 34,563	0	1	0	0	0
Robbery	18	\$ 0	NA	\$ 38,331	\$ 0	\$ 100,189	\$ 450	\$ 0	NA		\$ 0	\$ 0	\$ 138,970	0	0	0	0	0
Sexual Assault	310	\$ 0	NA	\$ 15,924	\$ 0	\$ 7,732	\$ 1,675	\$ 1,623	NA	\$ 231,436	\$ 0	\$ 73,500	\$ 331,890	0	6	0	0	0
Stalking																		
Terrorism	2	\$ 0	NA	\$ 0	\$ 0	\$ 1,637	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,637	0	0	0	0	2
<b>Total</b>	<b>965</b>	<b>\$ 2,963</b>	<b>NA</b>	<b>\$ 689,470</b>	<b>\$ 357,423</b>	<b>\$ 461,672</b>	<b>\$ 24,369</b>	<b>\$ 5,467</b>	<b>\$ 0</b>	<b>\$ 517,790</b>	<b>\$ 0</b>	<b>\$ 193,375</b>	<b>\$ 2,252,529</b>	<b>0</b>	<b>35</b>	<b>0</b>	<b>0</b>	<b>2</b>

**\* Other expense explanations**  
 Assault Attorney's fees \$1,000.00  
 Child Sexual Abuse Pain and suffering \$118,500.00  
 DUI/DWI Attorney's fees \$375.00  
 Sexual Assault Pain and Suffering \$73,500.00

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	NA	\$ 510	\$ 0	\$ 0	\$ 0	\$ 0	NA		\$ 0	\$ 0	\$ 510	0	0	0	0	0
Assault	406	\$ 0	NA	\$ 911,775	\$ 0	\$ 1,490,750	\$ 17,599	\$ 10,107	NA		\$ 0	\$ 2,000	\$ 2,432,230	0	76	0	0	0
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	NA	\$ 0	\$ 0	\$ 533	\$ 0	\$ 0	NA		\$ 0	\$ 0	\$ 533	0	0	0	0	0
Child Pornography																		
Child Sexual Abuse	1,461	\$ 0	NA	\$ 0	\$ 0	\$ 2,378	\$ 20,407	\$ 0	NA	\$ 1,096,259	\$ 0	\$ 408,425	\$ 1,527,468	0	3	0	0	0
DUI/DWI	23	\$ 0	NA	\$ 121,237	\$ 21,001	\$ 68,681	\$ 0	\$ 0	NA		\$ 0	\$ 940	\$ 211,858	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	375	\$ 3,663	NA	\$ 1,068,939	\$ 1,248,284	\$ 7,058	\$ 1,584	\$ 0	NA		\$ 0	\$ 1,500	\$ 2,331,028	0	26	0	0	0
Human Trafficking																		
Kidnapping	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 90	\$ 0	NA		\$ 0	\$ 0	\$ 90	0	0	0	0	0
Other Vehicular Crimes	22	\$ 0	NA	\$ 64,968	\$ 0	\$ 228,543	\$ 0	\$ 0	NA		\$ 0	\$ 0	\$ 293,511	0	5	0	0	0
Robbery	64	\$ 274	NA	\$ 119,024	\$ 0	\$ 277,440	\$ 450	\$ 872	NA		\$ 0	\$ 918	\$ 398,978	0	0	0	0	0
Sexual Assault	999	\$ 0	NA	\$ 35,378	\$ 0	\$ 36,547	\$ 6,669	\$ 1,623	NA	\$ 764,068	\$ 0	\$ 251,775	\$ 1,096,060	0	16	0	0	0
Stalking																		
Terrorism	3	\$ 0	NA	\$ 0	\$ 0	\$ 3,020	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,020	0	0	0	0	3
<b>Total</b>	<b>3,356</b>	<b>\$ 3,937</b>	<b>NA</b>	<b>\$ 2,321,832</b>	<b>\$ 1,269,285</b>	<b>\$ 2,114,948</b>	<b>\$ 46,798</b>	<b>\$ 12,602</b>	<b>\$ 0</b>	<b>\$ 1,860,326</b>	<b>\$ 0</b>	<b>\$ 665,558</b>	<b>\$ 8,295,286</b>	<b>0</b>	<b>126</b>	<b>0</b>	<b>0</b>	<b>3</b>

## NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**  
The program did not experience a significant change in the number of applications received during the reporting period.
2. **The average length of time to process an application for claim eligibility for compensation**  
Count days from time of receipt of application to decision. 52  
  
Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. For compensation claims, after receipt of a claim, the program sends a claim summary to the prosecutor's office in the state judicial or federal district where the crime occurred, requesting that the office provide pertinent case details and feedback. The examiner reviews the supporting documentation filed with the application, communicates requests and statuses to the claimant, and awaits any further documentation and the report of the prosecutor's office. The examiner makes a recommendation, including any payment recommendations, and a supervisory staff member reviews the recommendation and file documents to conclude the claim. We send a decision to the claimant outlining the decision and the right to appeal. If a claimant agrees with an approval decision, the claimant may request that the payments be processed. If a claimant disagrees with a decision, the claimant may file an appeal with the TN Claims Commission. Any decisions on appealed claims are processed in a manner like the process on an initial claim. Forensic claims are nearly identical except for the role of the prosecutor and right to appeal. (Forensic claims are not included in this days to decide average.)
3. **Does your state have a victim satisfaction survey?**  
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**  
There have not been any issues or trends encountered in the State of Tennessee impacting the program's ability to meet the needs of crime victims.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**  
Coordination with the FBI liaisons and United States Attorneys Offices is an effective way to reach federal crime victims, including liaisons attendance at trainings we provide to advocates statewide. This training equips them with eligibility and benefit information on the Tennessee Criminal Injuries Compensation Program. The USAOs also are integral to information gathering and provide a prosecutor's feedback on all cases (as part of our program procedures).
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**  
In October 2020, a new system for claims management went live and this streamlined several internal processes we believe improve the overall process. The most notable change for claimants is a portal for electronic claim filing. On average, at least half of all claims are submitted electronically, and this allows a claim to enter workflow for a review several days earlier compared to a mailed paper claim that requires mailing and manual entry upon receipt.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**  
We do not use the administrative funds provision of the grant
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**  
In 2021, the General Assembly amended the statute of limitations for filing a claim from one year to two years. This takes effect on January 1, 2022.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**  
Ongoing communications within the justice system, particularly prosecutors offices and advocates statewide, provide continuity and improved awareness of the program. Prosecutors assist in various ways to improve the information we receive. Advocates attend training we provide year-round. Since 2020, all training is provided virtually, and the demand is the same or higher than pre-pandemic norms. Information potential claimants need to file is available on our program website, along with the link to file electronically. We assist claimants regarding how certain items can be obtained to meet the claim requirements. We continue to assist with our state's annual ceremony honoring homicide victims (Tennessee Season to Remember).
10. **Please explain any public outreach efforts to improve awareness of your program.**



We provided training to any victim advocates that wished to participate, and we have offered training via WebEx on a varied schedule during the work week to accommodate advocates who may have other set obligations during the week. The participants included advocates from law enforcement, prosecutor offices, rape crisis centers, domestic violence shelters, child advocacy centers, medical facilities, etc. We also use social media to broaden the audience that we may encounter.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

No other outcome measures are reported.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

We have no comments relative to improvement of the state or federal programs.