

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2021 - September 30, 2022

GRANTEE INFORMATION

ORGANIZATION NAME: CRIME VICTIMS COMPENSATION COMMISSION, ALABAMA

POC NAME: Sharon Ekonen

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2021:
 Q2: Jan-Mar 2022:
 Q3: Apr-Jun 2022:
 Q4: Jul-Sep 2022:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2021:
 Q2: Jan-Mar 2022:
 Q3: Apr-Jun 2022:
 Q4: Jul-Sep 2022:
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	2	1	3	2	8
Asian	0	0	0	0	0
Black or African American	128	121	131	147	527
Hispanic or Latino	5	6	0	1	12
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	33	38	44	47	162
Some Other Race	0	0	0	2	2
Multiple Races	3	2	2	1	8
Not Reported	70	57	83	98	308
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	241	225	263	298	1027
B. GENDER					
Male	135	124	139	147	545
Female	64	70	54	62	250
Not Reported	42	31	70	89	232
Not Tracked	0	0	0	0	0
Gender Total	241	225	263	298	1027
C. AGE					
Age 0- 12	2	12	9	11	34
Age 13- 17	14	8	14	11	47
Age 18- 24	49	45	40	60	194
Age 25- 59	144	138	166	170	618
Age 60 and Older	8	6	8	23	45
Not Reported	24	16	26	23	89
Not Tracked	0	0	0	0	0
Age Total	241	225	263	298	1027

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2021:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2022:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2022:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2022:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	2	4	8	8	22
B. Failure to report to police	4	2	5	4	15
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	10	24	7	14	55
D. Incomplete information	31	21	33	41	126
E. Contributory misconduct	4	9	11	8	32
F. Ineligible crime	21	30	31	28	110
G. Ineligible application	25	20	19	18	82
Other	3	1	2	2	8

Denial explanation:

Qtr 1: Other, Claimants are deceased

Qtr 2: Other, Claimants are deceased

Qtr 3: 2020-00042 False Information 2020-70340 Other

Qtr 4: Victim Deceased

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$25	\$25	0	0	0	0	0	0
Assault	41	\$0	\$0	\$14,683	\$0	\$56,769	\$0	\$360	\$287		\$366	\$0	\$72,465	0	9	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse																		
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	68	\$0	\$0	\$9,827	\$179,316	\$0	\$0	\$0	\$0		\$3,088	\$315	\$192,546	0	10	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery	1	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$31		\$69	\$0	\$100	0	0	0	0	0
Sexual Assault	261	\$0	\$0	\$0	\$0	\$737	\$12	\$0	\$0	\$110,120	\$0	\$0	\$110,869	0	0	0	0	0
Stalking																		
Terrorism																		
Total	372	\$0	\$0	\$24,510	\$179,316	\$57,506	\$12	\$360	\$318	\$110,120	\$3,523	\$340	\$376,004	0	19	0	0	0

* Other expense explanations

Arson Document Copy Fee, Birth Certificate Fee
Homicide Birth Certificate Fee, Document Copy Fee

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	28	\$ 0	\$ 0	\$ 24,673	\$ 645	\$ 82,429	\$ 37	\$ 2,715	\$ 618		\$ 792	\$ 0	\$ 111,909	0	8	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 185	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 185	0	0	0	0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	53	\$ 0	\$ 0	\$ 20,220	\$ 134,121	\$ 0	\$ 0	\$ 1,289	\$ 0		\$ 3,717	\$ 272	\$ 159,619	0	10	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,000	\$ 0	\$ 2,000	\$ 0		\$ 0	\$ 0	\$ 8,000	0	0	0	0	0
Sexual Assault	393	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,770	\$ 0	\$ 0	\$ 187,660	\$ 0	\$ 0	\$ 189,429	0	0	0	0	0
Stalking																		
Terrorism																		
Total	477	\$ 0	\$ 0	\$ 44,893	\$ 134,766	\$ 88,614	\$ 1,807	\$ 6,004	\$ 618	\$ 187,660	\$ 4,509	\$ 272	\$ 469,143	0	18	0	0	0

* Other expense explanations
 Homicide Birth Certificate Fee

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	26	\$ 0	\$ 0	\$ 54,763	\$ 0	\$ 6,876	\$ 37	\$ 1,221	\$ 40		\$ 0	\$ 0	\$ 62,936	NA	10	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse																		
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	49	\$ 0	\$ 0	\$ 8,328	\$ 125,668	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 460	\$ 134,456	NA	11	NT	NT	NT
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 160	\$ 0		\$ 0	\$ 0	\$ 160	NA	1	NT	NT	NT
Other Vehicular Crimes																		
Robbery	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 10,000	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 10,000	NA	0	NT	NT	NT
Sexual Assault	106	\$ 0	\$ 0	\$ 640	\$ 0	\$ 6,000	\$ 0	\$ 0	\$ 0	\$ 50,000	\$ 0	\$ 0	\$ 56,640	NA	0	NT	NT	NT
Stalking																		
Terrorism																		
Total	184	\$ 0	\$ 0	\$ 63,731	\$ 125,668	\$ 22,876	\$ 37	\$ 1,381	\$ 40	\$ 50,000	\$ 0	\$ 460	\$ 264,192	NA	22	NT	NT	NT

* Other expense explanations

Homicide Birth Certificate Fees and Document Copy Fee

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral/Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	19	\$ 0	\$ 0	\$ 10,759	\$ 0	\$ 14,835	\$ 0	\$ 63	\$ 894		\$ 0	\$ 30	\$ 26,580	NA	6	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse																		
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	46	\$ 0	\$ 0	\$ 1,947	\$ 116,667	\$ 0	\$ 0	\$ 0	\$ 0		\$ 497	\$ 125	\$ 119,236	0	11	NT	NT	NT
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 527	\$ 0	\$ 0	\$ 30		\$ 0	\$ 11	\$ 568	NA	0	NT	NT	NT
Sexual Assault	330	\$ 0	\$ 0	\$ 0	\$ 0	\$ 425	\$ 0	\$ 0	\$ 39	\$ 153,602	\$ 25	\$ 0	\$ 154,090	0	1	NT	NT	NT
Stalking																		
Terrorism																		
Total	397	\$ 0	\$ 0	\$ 12,706	\$ 116,667	\$ 15,786	\$ 0	\$ 63	\$ 963	\$ 153,602	\$ 522	\$ 166	\$ 300,475	0	18	NT	NT	NT

*** Other expense explanations**
 Assault Birth Certificate Fee
 Homicide Birth Certificate Fee
 Robbery LE Fee and Document Fee

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 25	\$ 25	0	0	0	0	0
Assault	114	\$ 0	\$ 0	\$ 104,878	\$ 645	\$ 160,908	\$ 74	\$ 4,358	\$ 1,838		\$ 1,158	\$ 30	\$ 273,890	0	33	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 185	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 185	0	0		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	216	\$ 0	\$ 0	\$ 40,322	\$ 555,772	\$ 0	\$ 0	\$ 1,289	\$ 0		\$ 7,301	\$ 1,172	\$ 605,857	0	42	0	0	0
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 160	\$ 0		\$ 0	\$ 0	\$ 160	NA	1	NT	NT	NT
Other Vehicular Crimes																		
Robbery	7	\$ 0	\$ 0	\$ 0	\$ 0	\$ 16,527	\$ 0	\$ 2,000	\$ 61		\$ 69	\$ 11	\$ 18,668	0	0	0	0	0
Sexual Assault	1,090	\$ 0	\$ 0	\$ 640	\$ 0	\$ 7,162	\$ 1,782	\$ 0	\$ 39	\$ 501,381	\$ 25	\$ 0	\$ 511,029	0	1	0	0	0
Stalking																		
Terrorism																		
Total	1,430	\$ 0	\$ 0	\$ 145,840	\$ 556,417	\$ 184,782	\$ 1,856	\$ 7,808	\$ 1,938	\$ 501,381	\$ 8,553	\$ 1,238	\$ 1,409,814	0	77	0	0	0

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

There has not been a significant change in the number of applications.

2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 687

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The application review process had a major revision during this fiscal year. At the beginning of the year, claims over the requested amount of \$2,000 were reviewed, processed by Specialist and submitted to the Commissioners to make the claims decisions. Commissioners would meet at the agency once a month and their claims decisions were recorded. In an effort to make the agency more efficient and process claims quicker, changes were made to the process to allow the director to make decisions daily instead of monthly. The current process is as follows: applications are assigned a claim number when submitted to the agency. They are entered into the claims management system, and assigned to a claims specialist. The Specialist collects all supporting documentation needed to process a claim, and write a summary. The Specialist makes a recommendation regarding the claims decision. Those summaries are sent through team review, where they are reviewed by the claims manager, attorney and executive director. Once reviewed by the director, claims are returned to the Specialists to make any needed corrections. After corrections are made, the claim returns to the director for approval of the Specialist's claims decision recommendation. With the changes in the process, the director can make the final claims decisions and sign off on each claim. After a claims decision is made, claims will move to the expense team and all reimbursements are calculated and processed.

3. **Does your state have a victim satisfaction survey?**

No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

The largest impact to the agency in the past year has been the decrease in state revenue. Due to this decrease, the agency has not been able to fill vacant positions and staff are performing duties of multiple positions. Without adequate staffing, claims production will suffer and cause a greater backlog.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

The agency has a good working relationship with victim service specialist from the U.S. Attorneys' Offices and FBI Offices in the state. At times, state and federal offices will coordinate efforts to assist victims. Victims of federal crimes also file claims independent of federal agency involvement.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

Changes were made to the claims processing procedures to decrease the amount of time it takes to process a claim. Instead of the Commissioners conducting a monthly review and making decisions, the director can make decisions regarding claim status on a daily basis. The agency is still going through the transition of new processes, with the anticipation that it will shorten processing times.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

This agency did not use any VOCA funds for administrative expenses.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

On April 1, 2022, a new law was passed to allow crime victims compensation the ability to make changes to the compensation process with the goal of making claims processing more efficient. This law allows the executive director to make decisions on a daily basis, instead of Commissioners making decisions monthly. A second law involving compensation was passed that would require law enforcement agencies that collected revenue from tickets, to give all ticket fees in excess of 15% of their budget to crime victims compensation. At present, no money has been received as a result of this law.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

Staff of this agency work daily with victim service officers from District Attorney's Offices around the state to assist victims with the completion and submission of their application. Trainings are conducted with law enforcement each quarter to make sure they are aware of their state required obligation to provide victims of crime information about their rights and the availability of crime victims compensation. We work with victim specialists with the U.S. Attorneys' Office and the FBI, to answer questions or address the needs of the victims they serve.

10. **Please explain any public outreach efforts to improve awareness of your program.**

The agency has an outreach program that allows staff to travel or attend meetings remotely to conduct compensation trainings to law enforcement, victim service agencies, community groups, and hospital staff. There were approximately 19 trainings during this past year.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

The agency submits quarterly reports to the State of Alabama regarding the total number of claims approved for compensation (1,118), the number of law enforcement or service providers who receive training regarding compensation (359), and to increase the average number of claims processed by each Specialist to a target average of 21 (currently averaging 19 per month each).

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

n/a