

**Office for Victims of Crime**  
**Victim Compensation Formula Grant Program**  
**Annual Performance Measures Report**  
**October 01, 2021 - September 30, 2022**

**GRANTEE INFORMATION**

ORGANIZATION NAME: PUBLIC SAFETY, HAWAII DEPARTMENT OF

POC NAME: Pamela Ferguson-Brey

POC EMAIL: pamela.ferguson-brey@hawaii.gov

POC PHONE: 8085871143

**POPULATION DEMOGRAPHICS**

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2021:   
 Q2: Jan-Mar 2022:   
 Q3: Apr-Jun 2022:   
 Q4: Jul-Sep 2022:   
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2021:   
 Q2: Jan-Mar 2022:   
 Q3: Apr-Jun 2022:   
 Q4: Jul-Sep 2022:   
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
<b>A. RACE/ETHNICITY</b>					
American Indian or Alaska Native	1	1	2	2	6
Asian	12	15	10	23	60
Black or African American	3	2	1	3	9
Hispanic or Latino	4	3	3	11	21
Native Hawaiian or Other Pacific Islander	20	19	20	20	79
White Non-Latino or Caucasian	19	25	26	23	93
Some Other Race	8	12	14	18	52
Multiple Races	11	22	11	25	69
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	78	99	87	125	389
<b>B. GENDER</b>					
Male	22	33	19	42	116
Female	56	66	68	83	273
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Gender Total	78	99	87	125	389
<b>C. AGE</b>					
Age 0- 12	6	5	7	4	22
Age 13- 17	9	5	10	6	30
Age 18- 24	6	11	7	14	38
Age 25- 59	48	66	54	82	250
Age 60 and Older	9	12	9	16	46
Not Reported	0	0	0	3	3
Not Tracked	0	0	0	0	0
Age Total	78	99	87	125	389

**PERFORMANCE MEASURES**

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2021:

Only one application is usually counted per crime

Q2: Jan-Mar 2022:

Only one application is usually counted per crime

Q3: Apr-Jun 2022:

Only one application is usually counted per crime

Q4: Jul-Sep 2022:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	1	1	0	0	2
B. Failure to report to police	0	0	2	0	2
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	0	0	0	0
D. Incomplete information	1	3	7	6	17
E. Contributory misconduct	0	1	0	0	1
F. Ineligible crime	5	7	9	2	23
G. Ineligible application	0	0	0	2	2
Other	8	16	18	22	64

Denial explanation:

Qtr 1: Collateral Source

Qtr 2: COLLATERAL SOURCE (14); APPLICANT WITHDREW APPLICATION(2)

Qtr 3: 14 Collateral Source; 2 Inmates; 1 Applicant Withdrew Application; 1 Duplicate Claim

Qtr 4: 17 Collateral Source; 3 Administratively Closed; 2 Duplicate Claims

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2021: Not applicable to my state's process

Q2: Jan-Mar 2022: Not applicable to my state's process

Q3: Apr-Jun 2022: Not applicable to my state's process

Q4: Jul-Sep 2022: Not applicable to my state's process

Annual:

Victim Compensation Formula Grant Program - October 01, 2021 - September 30, 2022

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	43	\$ 0	NA	\$ 0	NA	\$ 5,392	\$ 0	NA	NA		NA	\$ 2,550	\$ 7,942	0	17	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	9	NA	NA	\$ 0	NA	\$ 0	\$ 622	NA	NA	NA	NA	\$ 775	\$ 1,397	0	5		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	3	\$ 0	NA	\$ 0	\$ 6,580	\$ 928	\$ 0	NA	NA		\$ 0	\$ 0	\$ 7,508	0	1	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	17	NA	NA	\$ 400	NA	\$ 198	\$ 4,427	NA	NA	NA	NA	\$ 1,100	\$ 6,126	0	4	0	0	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>72</b>	<b>\$ 0</b>	<b>NA</b>	<b>\$ 400</b>	<b>\$ 6,580</b>	<b>\$ 6,519</b>	<b>\$ 5,049</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 4,425</b>	<b>\$ 22,973</b>	<b>0</b>	<b>27</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>* Other expense explanations</b>																		
Assault	ACKNOWLEDGEMENT AWARD																	
Child Sexual Abuse	ACKNOWLEDGEMENT AWARD																	
Sexual Assault	ACKNOWLEDGEMENT AWARD																	

Victim Compensation Formula Grant Program - October 01, 2021 - September 30, 2022

PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	48	\$ 0	NA	\$ 5,480	NA	\$ 9,062	\$ 0	NA	NA		NA	\$ 2,550	\$ 17,092	0	24	0	0	0
Burglary																		
Child Physical Abuse/Neglect	5	\$ 0	NA	NA	NA	\$ 0	\$ 0	NA	NA		NA	\$ 800	\$ 800	0	2		0	0
Child Pornography																		
Child Sexual Abuse	11	NA	NA	\$ 0	NA	\$ 620	\$ 2,861	NA	NA	NA	NA	\$ 1,300	\$ 4,781	0	4		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	2	\$ 0	NA	\$ 0	\$ 8,000	\$ 0	\$ 0	NA	NA		\$ 0	\$ 0	\$ 8,000	0	0	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	16	NA	NA	\$ 0	NA	\$ 3,638	\$ 11,938	NA	NA	NA	NA	\$ 425	\$ 16,001	0	3	0	0	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>82</b>	<b>\$ 0</b>	<b>NA</b>	<b>\$ 5,480</b>	<b>\$ 8,000</b>	<b>\$ 13,321</b>	<b>\$ 14,798</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 5,075</b>	<b>\$ 46,674</b>	<b>0</b>	<b>33</b>	<b>0</b>	<b>0</b>	<b>0</b>

\* Other expense explanations

Assault	ACKNOWLEDGEMENT AWARD
Child Physical Abuse/Neglect	ACKNOWLEDGEMENT AWARD
Child Sexual Abuse	ACKNOWLEDGEMENT AWARD
Sexual Assault	ACKNOWLEDGEMENT AWARD

Victim Compensation Formula Grant Program - October 01, 2021 - September 30, 2022

PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health )	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	133	\$ 0	\$ 0	\$ 9,856	NA	\$ 12,783	\$ 0	NA	NA		NA	\$ 9,925	\$ 32,565	0	78	0	0	0
Burglary																		
Child Physical Abuse/Neglect	8	\$ 0	NA	NA	NA	\$ 295	\$ 0	NA	NA		NA	\$ 900	\$ 1,195	0	3		0	0
Child Pornography																		
Child Sexual Abuse	33	NA	NA	\$ 0	NA	\$ 0	\$ 4,610	NA	NA	NA	NA	\$ 6,675	\$ 11,285	0	14		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	9	\$ 1,500	NA	\$ 0	\$ 23,501	\$ 24,114	\$ 696	NA	NA		\$ 0	\$ 0	\$ 49,810	0	1	0	0	1
Human Trafficking																		
Kidnapping	2	NA	NA	\$ 0	NA	\$ 0	\$ 0	NA	NA		NA	\$ 325	\$ 325	0	0	0	0	0
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	15	NA	NA	\$ 0	NA	\$ 238	\$ 5,010	NA	NA	NA	NA	\$ 725	\$ 5,973	0	1	0	0	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>200</b>	<b>\$ 1,500</b>	<b>\$ 0</b>	<b>\$ 9,856</b>	<b>\$ 23,501</b>	<b>\$ 37,429</b>	<b>\$ 10,315</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 18,550</b>	<b>\$ 101,152</b>	<b>0</b>	<b>97</b>	<b>0</b>	<b>0</b>	<b>1</b>

\* Other expense explanations

Assault	ACKNOWLEDGEMENT AWARD
Child Physical Abuse/Neglect	ACKNOWLEDGEMENT AWARD
Child Sexual Abuse	ACKNOWLEDGEMENT AWARD
Kidnapping	ACKNOWLEDGEMENT AWARD
Sexual Assault	ACKNOWLEDGEMENT AWARD

Victim Compensation Formula Grant Program - October 01, 2021 - September 30, 2022

PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	117	\$ 0	\$ 0	\$ 8,249	NA	\$ 18,357	\$ 0	NA	NA		NA	\$ 10,575	\$ 37,182	0	52	0	0	0
Burglary																		
Child Physical Abuse/Neglect	8	\$ 0	NA	NA	NA	\$ 534	\$ 0	NA	NA		NA	\$ 950	\$ 1,484	0	1		0	0
Child Pornography																		
Child Sexual Abuse	19	NA	NA	\$ 0	NA	\$ 0	\$ 451	NA	NA	NA	NA	\$ 4,100	\$ 4,551	0	7		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	8	\$ 0	NA	\$ 0	\$ 25,522	\$ 1,994	\$ 0	NA	NA		\$ 0	\$ 0	\$ 27,516	0	2	0	0	0
Human Trafficking																		
Kidnapping	1	NA	NA	\$ 0	NA	\$ 0	\$ 0	NA	NA		NA	\$ 200	\$ 200	0	0	0	0	0
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	17	NA	NA	\$ 0	NA	\$ 4,014	\$ 1,679	NA	NA	NA	NA	\$ 2,075	\$ 7,767	0	6	0	0	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>170</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 8,249</b>	<b>\$ 25,522</b>	<b>\$ 24,899</b>	<b>\$ 2,130</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 17,900</b>	<b>\$ 78,700</b>	<b>0</b>	<b>68</b>	<b>0</b>	<b>0</b>	<b>0</b>

\* Other expense explanations

Assault	ACKNOWLEDGEMENT AWARD
Child Physical Abuse/Neglect	ACKNOWLEDGEMENT AWARD
Child Sexual Abuse	ACKNOWLEDGEMENT AWARD
Kidnapping	ACKNOWLEDGEMENT AWARD
Sexual Assault	ACKNOWLEDGEMENT AWARD

Victim Compensation Formula Grant Program - October 01, 2021 - September 30, 2022

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	341	\$ 0	\$ 0	\$ 23,586	NA	\$ 45,595	\$ 0	NA	NA		NA	\$ 25,600	\$ 94,781	0	171	0	0	0
Burglary																		
Child Physical Abuse/Neglect	21	\$ 0	NA	NA	NA	\$ 829	\$ 0	NA	NA		NA	\$ 2,650	\$ 3,479	0	6		0	0
Child Pornography																		
Child Sexual Abuse	72	NA	NA	\$ 0	NA	\$ 620	\$ 8,544	NA	NA	NA	NA	\$ 12,850	\$ 22,014	0	30		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	22	\$ 1,500	NA	\$ 0	\$ 63,603	\$ 27,036	\$ 696	NA	NA		\$ 0	\$ 0	\$ 92,835	0	4	0	0	1
Human Trafficking																		
Kidnapping	3	NA	NA	\$ 0	NA	\$ 0	\$ 0	NA	NA		NA	\$ 525	\$ 525	0	0	0	0	0
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	65	NA	NA	\$ 400	NA	\$ 8,088	\$ 23,054	NA	NA	NA	NA	\$ 4,325	\$ 35,867	0	14	0	0	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>524</b>	<b>\$ 1,500</b>	<b>\$ 0</b>	<b>\$ 23,986</b>	<b>\$ 63,603</b>	<b>\$ 82,167</b>	<b>\$ 32,293</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 45,950</b>	<b>\$ 249,499</b>	<b>0</b>	<b>225</b>	<b>0</b>	<b>0</b>	<b>1</b>

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**  
There has been no significant change in the number of applications received during the reporting period.
2. **The average length of time to process an application for claim eligibility for compensation**  
Count days from time of receipt of application to decision. 58  
  
Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Upon receipt of an application, clerical staff inputs the data into the CRMS system and creates a physical file. If medical records &/or billing need to be requested, requests are generated and sent out. Police reports are subpoenaed and upon receipt, the case is assigned to an investigator. The investigator reviews the case and if any follow ups are required, they are done at this time. The investigator prepares the decision and order to deny or award acknowledgement award &/or any expenses that are verified; if additional expenses require verification, case is left open for additional award. The decision and order is approved by the executive director and clerical staff sends a copy of the decision and order to the applicant/victim. If there is an award, case goes to admin assistant for payment. Once purchase order is generated and approved and processing for payment via FAMIS is done, case is either filed appropriately or returned to the investigator. When there are no further crime-related expenses to be paid out or the maximum award amount is reached, the case is closed.
3. **Does your state have a victim satisfaction survey?**  
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**  
The Commission was provided funding for positions during the 2022 legislative session and was able to hire additional staff late in the reporting period. Additional staff has allowed the Commission to work on case backlog while maintaining services to incoming applicants.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**  
The victim advocates in the State of Hawai'i meet on a quarterly basis. The Commission attends these meetings which are attended by the advocates from the FBI and the U.S. Attorney's Office, as well as representatives from the military. Having this relationship with the federal advocates makes it easy to work with them to assist federal crime victims. Additionally, the Commission has handled cases referred by the Department of Homeland Security and the U.S. Attorney's Office during this period.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**  
The ability to hire additional staff during the 4th quarter of this reporting period has allowed the Commission to work on backlogged cases that were unable to be worked on during the staffing shortage. While the Commission worked hard to ensure that current cases were being processed as effectively and efficiently as possible, followups on older cases were lower on the priority list and therefore were unable to be handled as quickly as possible.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**  
The Commission did not use VOCA Administrative funds during the reporting period due to the uncertain nature of collection amounts from the Compensation Fee, the Commission prefers to use 100% of the grant funds for direct compensation for victims.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**  
There were no legislative changes to the Commission's governing statute nor any initiatives or policy changes affecting victim compensation during the reporting period other than the administrative impact of moving the funding source for the Commission's positions which was done via the budgeting process.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**



During the quarterly meeting of victim advocates, any issues that may have arisen during the time between meetings is able to be discussed and reviewed. The Commission works closely with the County Victim Assistance Programs who provide the largest percentage of compensation applications. If any questions arise about an application or if services are required such as translation of applications or decision and orders, the Commission works with the referring advocate to ensure the victim receives the information needed in the language required. The Commission also works with the Adult and Juvenile Client Services Sections of the Judiciary to ensure that the Commission is able to get restitution ordered back for payments made on behalf of victims and to ensure that the Commission is providing assistance for all eligible expenses.

10. **Please explain any public outreach efforts to improve awareness of your program.**

The Commission has provided training on its program and services as follows: 01/2022 - Training for Hawai'i County Victim Witness Counselors; 03/2022 - Training for Honolulu County Victim Witness Counselors; 07/2022 - Training for Sex Abuse Treatment Center administration and staff; 09/2022 - Training for the Hawai'i State Victim Assistance Academy participants. On a national level, the Commission's Executive Director (ED) has presented on the Commission's successful Restitution Project and on its Mass Violence Plans. The ED has presented at: 10/2021 - National Center for Victims of Crime's National Training Institute 2021; 11/2021 - National Crime Victim Law Institute's 2021 Crime Victim Law Institute; 06/2022 - National Association of Crime Victim Compensation Boards' National Conference; and 09/2022 - 2022 National Association of Victim Assistance in Corrections Conference.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

The Commission provides a Variance Report that is provided to the State of Hawai'i Department of Budget and Finance. The data is also provided to the State legislature.. Data reported includes: average length of time from date of application received to date of decision mailed (in weeks); average length of time from award to date that purchase order is prepared (in weeks); percent of claimants who received compensation; average compensation award made; number of claims received; dollar value of claims received; number of hearings held; number of compensation awards made; number of administrative meetings held; and number of claims denied.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

The Commission does not have any additional comments at this time.