Office for Victims of Crime Victim Compensation Formula Grant Program Annual Performance Measures Report October 01, 2021 - September 30, 2022

GRANTEE INFORMATION

ORGANIZATION NAME: HEALTH & HUMAN SERVICES, MICHIGAN DEPARTMENT OF

POC NAME: Shalonna Banks

POC EMAIL: bankss1@michigan.gov

POC PHONE: 5173357233

POPULATION DEMOGRAPHICS

1.	Number of people for whom application was made for vi compensation benefits duri reporting period.	ictim
	Q1: Oct-Dec 2021:	171
	Q2: Jan-Mar 2022:	147
	Q3: Apr-Jun 2022:	156
	Q4: Jul-Sep 2022:	209
	Annual:	683

2. Number of victim the basis for the	s whose victimization is application.
Q1: Oct-Dec 20	21: 171
Q2: Jan-Mar 20	22: 147
Q3: Apr-Jun 202	22: 156
Q4: Jul-Sep 202	22: 209
Annual:	683

3. Victim Demographics					
Population A. RACE/ETHNICITY	Q1	Nu Q2	mber o Q3	of Victii Q4	ns Annual
American Indian or Alaska Native	0	2	1	0	3
Asian	1	0	0	1	2
Black or African American	87	68	74	112	341
Hispanic or Latino	9	7	4	6	26
Native Hawaiian or Other Pacific Islander	0	0	0	1	1
White Non-Latino or Caucasian	47	50	52	62	211
Some Other Race	0	0	0	0	0
Multiple Races	8	5	9	6	28
Not Reported	19	15	15	20	69
Not Tracked	0	0	1	1	2
Race/Ethnicity Total	171	147	156	209	683
B. GENDER					
Male	102	87	111	131	431
Female	67	58	45	78	248
Not Reported	0	0	0	0	0
Not Tracked	2	2	0	0	4
Gender Total	171	147	156	209	683
C. AGE					
Age 0- 12	6	0	5	8	19
Age 13- 17	8	15	16	12	51
Age 18- 24	36	25	27	31	119
Age 25- 59	108	96	91	134	429
Age 60 and Older	13	11	17	24	65
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Age Total	171	147	156	209	683

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2021:

Only one application is usually counted per crime

Q2: Jan-Mar 2022:

Only one application is usually counted per crime

Q3: Apr-Jun 2022:

Only one application is usually counted per crime

Q4: Jul-Sep 2022:

Only one application is usually counted per crime

Number of new applications received during the reporting period

ine reporting period	
Q1: Oct-Dec 2021:	171
Q2: Jan-Mar 2022:	147
Q3: Apr-Jun 2022:	156
Q4: Jul-Sep 2022:	209
Annual:	683

6. Number of applications approved during the

reporting period.	
Q1: Oct-Dec 2021:	171
Q2: Jan-Mar 2022:	147
Q3: Apr-Jun 2022:	156
Q4: Jul-Sep 2022:	209
Annual:	683

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2021:	72
Q2: Jan-Mar 2022:	63
Q3: Apr-Jun 2022:	59
Q4: Jul-Sep 2022:	89
Annual:	283

Reason(s) for denial or close status applicable for the reporting period:

Population		Num	ber (of Vie	ctims
· · · · · · · · · · · · · · · · · · ·	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	1	1	1	0	3
B. Failure to report to police	0	1	0	0	1
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	1	0	3	0	4
D. Incomplete information	11	14	16	23	64
E. Contributory misconduct	5	2	3	4	14
F. Ineligible crime	18	18	13	17	66
G. Ineligible application	36	27	23	45	131
Other	0	0	0	-	0
Denial explanation:					
Qtr 4: Property damage for ineligible crime-2 claims	5				

 Number of applications received for Sexual Assault Forensic Examinations during the reporting period Q1: Oct-Dec 2021: 536

Q2: Jan-Mar 2022:	409
Q3: Apr-Jun 2022:	658
Q4: Jul-Sep 2022:	623
Annual:	2,226

PAYMENT STATISTICS BY CRIME TY	YPE Qtr:1																	
					EX	PENSE	TYPES I	PAID (in	dollars)					TYPES OF VIC RELATED TO A			
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remortion Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	63	\$0	\$0	\$ 0	\$0	\$0	\$0	\$0	\$ 0		\$0	\$ 247,686	\$ 247,686	NT	16	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	6	\$0	\$0	\$ 0	\$ 0	\$ 0	\$0	\$0	\$ 0	\$ 0	\$0	\$ 4,344	\$ 4,344	NT	1		NT	N
DUI/DWI	1	\$0	\$0	\$ 0	\$0	\$0	\$0	\$0	\$ 0		\$0	\$ 617	\$ 617	NT	0	NT	NT	N
Fraud/Financial Crimes																		
Homicide	57	\$0	\$ 0	\$ 0	\$ 0	\$ 0	\$0	\$0	\$ 0		\$0	\$ 242,828	\$ 242,828	NT	0	NT	NT	NT
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	4	\$0	\$ 0	\$ 0	\$ 0	\$ 0	\$0	\$0	\$ 0		\$0	\$ 12,600	\$ 12,600	NT	0	NT	NT	NT
Robbery																		
Sexual Assault	561	\$0	\$ 0	\$ 0	\$ 0	\$0	\$0	\$0	\$ 0	\$ 535,002	\$0	\$ 2,555	\$ 537,557	NT	2	NT	NT	NT
Stalking																		
Terrorism																		
Total	692	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$ 0	\$ 535,002	\$0	\$ 510,630	\$ 1,045,632	NT	19	NT	NT	NT
* Other expense explanations																		
Assault Our current of	claims manager	nent sys	tem is ur	able to the	ack these	e stats ind	ividually											
	claims manager																	
	claims manager																	
	claims manager	nent sys	tem is ur	able to the	ack these	e stats ind	ividually											
Crimes	claims manager																	
Sexual Assault Our current of	claims manager	nent sys	tem is ur	able to the	ack these	e stats ind	ividually											

PAYMENT STATISTICS BY CRIME TY	YPE Qtr:2																	
					EX	PENSE	TYPES I	PAID (in	dollars)					TYPES OF VIC RELATED TO A			
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remortion Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	82	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 368,682	\$ 368,682	NT	13	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	3	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	\$ 670	\$ 670	NT	0		NT	NT
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	72	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 346,665	\$ 346,665	NT	3	NT	NT	NT
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	2	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 9,456	\$ 9,456	NT	0	NT	NT	NT
Robbery	1	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 107	\$ 107	NT	0	NT	NT	NT
Sexual Assault	10	NT	NT	NT	NT	NT	NT	NT	NT	\$ 584,973	NT	\$ 8,396	\$ 593,369	NT	1	NT	NT	NT
Stalking															1			
Terrorism																		
Total	170	NT	NT	NT	NT	NT	NT	NT	NT	\$ 584,973	NT	\$ 733,976	\$ 1,318,949	NT	17	NT	NT	NT
* Other expense explanations																		
Assault OUR CURR Child Sexual Abuse OUR CURR Homicide OUR CURR Other Vehicular OUR CURP	ENT SYSTEM ENT SYSTEM	DOES DOES	NOT AL NOT AL	LOW US LOW US	S TO BR S TO BR	EAK DOV EAK DOV	WN PAY WN PAY	MENTS, MENTS,	THIS IS THIS IS	THE TOTAL A THE TOTAL A THE TOTAL A	MOUNT MOUNT							
Robbery OUR CURR	ENT SYSTEM	DOES	NOT AL	LOW US	S TO BR	EAK DOV	WN PAY	MENTS,	THIS IS	THE TOTAL A	MOUNT							

					FY				dellare						TYPES OF VIC	TIMIZATIONS		
					EX	PENSE 1	ITPEST	AID (In	dollars						RELATED TO A	CRIME TYPE	=	
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renontion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	50				NIT		NIT	NT	NIT			A 010 000	A 040 000		10			
Assault	59	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 219,896	\$ 219,896	NT	12	NT	NT	N
Burglary																		
Child Physical Abuse/Neglect Child Pornography																		
Child Sexual Abuse	4	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	\$ 3,034	\$ 3,034	NT	0		NT	N
DUI/DWI	1	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 3,750	\$ 3,750	NT	0	NT	NT	
Fraud/Financial Crimes												ψ 0,700	\$ 0,700		0			
Homicide	59	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 227,271	\$ 227,271	NT	4	NT	NT	N
Human Trafficking																		
Kidnapping	1																	
Other Vehicular Crimes	1	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 5,000	\$ 5,000	NT	0	NT	NT	N
Robbery	6	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 2,944	\$ 2,944	NT	0	NT	NT	N
Sexual Assault	6	NT	NT	NT	NT	NT	NT	NT	NT	\$ 549,656	NT	\$ 2,149	\$ 551,805	NT	0	NT	NT	N
Stalking																		
Terrorism																		
Total	136	NT	NT	NT	NT	NT	NT	NT	NT	\$ 549,656	NT	\$ 464,044	\$ 1,013,700	NT	16	NT	NT	N
* Other expense explanations																		
Assault OUR CURRE	NT SYSTEM	DOES	NOT AL	LOW US	5 TO BRI	EAK DOV	WN PAY	MENTS,	THIS IS	THE TOTAL A	MOUNT							
										THE TOTAL A								
										THE TOTAL A								
	NT SYSTEM	DOES	NOT AL	LOW US	5 TO BRI	EAK DOV	WN PAY	MENTS,	THIS IS	THE TOTAL A	MOUNT							
Other Vehicular Crimes OUR CURRE	NT SYSTEM	DOES	NOT AL	LOW US	TO BRI	EAK DOV	WN PAY	MENTS,	THIS IS	THE TOTAL A	MOUNT							
Robbery OUR CURRE	NT SYSTEM	DOES	NOT AL	LOW US	TO BRI	EAK DOV	WN PAY	MENTS,	THIS IS	THE TOTAL A	MOUNT							
									TINGIG	THE TOTAL A	MOUNT							

															TYPES OF VIC	TIMIZATIONS		
					EX	PENSE T	YPES I	PAID (in	dollars)					RELATED TO A			
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remortion Pariori	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	56	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 147,944	\$ 147,944	NT	3	NT	NT	N
Burglary																		
Child Physical Abuse/Negled	t]
Child Pornography																		1
Child Sexual Abuse	4	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	\$ 1,089	\$ 1,089	NT	0		NT	N
DUI/DWI	2	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 43,550	\$ 43,550	NT	0	NT	NT	N
Fraud/Financial Crimes																		
Homicide	62	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 226,666	\$ 226,666	NT	2	NT	NT	N
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	2	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 6,635	\$ 6,635	NT	0	NT	NT	N
Robbery	2	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 823	\$ 823	NT	0	NT	NT	N
Sexual Assault	703	NT	NT	NT	NT	NT	NT	NT	NT	\$ 656,492	NT	\$ 2,321	\$ 658,813	NT	0	NT	NT	N
Stalking																		1
Terrorism																		1
Total	831	NT	NT	NT	NT	NT	NT	NT	NT	\$ 656,492	NT	\$ 429,028	\$ 1,085,520	NT	5	NT	NT	N
* Other expense explanations																		
• •	JRRENT CLAIMS	MANA	GEMEN'	T SYSTI	EM DOE	S NOT AI	LLOW F	OR TRA	CKING	OF THIS STATI	STIC.							
Child Sexual Abuse OUR Cl	JRRENT CLAIMS	MANA	GEMEN	T SYSTI	EM DOE	S NOT AI	LLOW F	OR TRA	CKING	OF THIS STATI	STIC.							
DUI/DWI OUR CU	JRRENT CLAIMS	MANA	GEMEN	T SYSTI	EM DOE	S NOT AI	LLOW F	OR TRA	CKING	OF THIS STATI	STIC.							
Homicide OUR CU	JRRENT CLAIMS	MANA	GEMEN	T SYSTI	EM DOE	S NOT AI	LLOW F	OR TRA	CKING	OF THIS STATI	STIC.							
Other Vehicular OUR CU	JRRENT CLAIMS	MANA	GEMEN	T SYSTI	em doe	S NOT AI	LLOW F	OR TRA	CKING	OF THIS STATI	STIC.							
Robbery OUR CU	JRRENT CLAIMS	MANA	GEMEN	T SYSTE	EM DOE	S NOT AI	LLOW F	OR TRA	CKING	OF THIS STATI	STIC.							

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remortion Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	260	\$0	\$0	\$0	\$ 0	\$0	\$0	\$0	\$ 0		\$0	\$ 984,208	\$ 984,208	NT	44	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	17	\$0	\$0	\$0	\$ 0	\$0	\$0	\$0	\$ 0	\$ 0	\$0	\$ 9,137	\$ 9,137	NT	1		NT	NT
DUI/DWI	4	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$ 0		\$0	\$ 47,917	\$ 47,917	NT	0	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	250	\$0	\$0	\$0	\$ 0	\$0	\$0	\$0	\$ 0		\$0	\$ 1,043,430	\$ 1,043,430	NT	9	NT	NT	NT
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	9	\$0	\$0	\$0	\$ 0	\$0	\$0	\$0	\$ 0		\$0	\$ 33,691	\$ 33,691	NT	0	NT	NT	NT
Robbery	9	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 3,874	\$ 3,874	NT	0	NT	NT	NT
Sexual Assault	1,280	\$0	\$ 0	\$0	\$0	\$0	\$ 0	\$0	\$ 0	\$ 2,326,123	\$0	\$ 15,421	\$ 2,341,544	NT	3	NT	NT	NT
Stalking																		
Terrorism																		
Total	1,829	\$0	\$0	\$0	\$ 0	\$0	\$0	\$0	\$ 0	\$ 2,326,123	\$0	\$ 2,137,678	\$ 4,463,801	NT	57	NT	NT	NT

NARRATIVE QUESTIONS

^{1.} Please explain any significant change in the number of applications received during the reporting period.

No significant changes to applications during this reporting period.

2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 79

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. 1) New applications are received and entered into a database by a Claims Processor. 2) New workloads are evaluated for eligibility by the Claims Examiner and missing documentation is requested. 3) Claims Examiners submit reviewed claims with Decision recommendations to the Claims Supervisor. 4) The Claims Supervisor reviews all claims for accuracy and submits Claim Decision and Supporting Documentation to a five (5) member Board. 5) The Board reviews all claims for Approval or Denial leading to an Interim Decision. Interim Decision is mailed to the Claimant. 6) The Claimant has fifteen (15) days to Appeal an Interim Decision to the Board. Appealed Interim Decisions result in Hearings. The result of any Hearing may be to Affirm, Modify, or Reverse the Interim Decision. 7) After the fifteen days has elapsed the Interim Decision is forwarded to the Executive Director/Designee to be reviewed a signed resulting in a Final Decision.

3. Does your state have a victim satisfaction survey?

No

4. Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

The easing of COVID-19 restrictions have lead to a small increase in the number of claims.

^{5.} Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

We have an ongoing working relationship with the Federal advocates and open communication with Federal crime victims. We continue to provide trainings as requested by agencies that provide direct assistances to Federal crime victims. We have initiated a dialogue with the Native American communities and advocacy programs to provide information and education regarding services we can provide to Native Americans.

6. Please describe any notable activities during the reporting period that improved the process of victim compensation services.

We are in the process of implementing a new claims management system that will allow victims to apply on-line and will provide staff a streamlined approach to providing efficient and timely processing of claims.

Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

VOCA funds have allowed our program to fully compensate victim benefits under the many expansions of coverage. Without these funds, we may not be able to provide full payment of out of pocket loss for our victims, up to our maximum.

^{8.} Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

No.

9. Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

We continue to be part of the Prosecuting Association of Michigan training programs along with on-going training to advocates, VOCA grantees, law enforcement and other community groups.

^{10.} Please explain any public outreach efforts to improve awareness of your program.

We continue our outreach program including television and radio commercials and training efforts. Participation in community events, providing resources to community members.

^{11.} Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

None.

^{12.} Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

None.