

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2021 - September 30, 2022

GRANTEE INFORMATION

ORGANIZATION NAME: VIRGINIA WORKERS' COMPENSATION COMMISSION

POC NAME: Leigh Snellings

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POC PHONE: 8042053051

POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2021:
 Q2: Jan-Mar 2022:
 Q3: Apr-Jun 2022:
 Q4: Jul-Sep 2022:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2021:
 Q2: Jan-Mar 2022:
 Q3: Apr-Jun 2022:
 Q4: Jul-Sep 2022:
 Annual:

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	2	0	3	0	5
Asian	8	2	5	6	21
Black or African American	173	143	176	225	717
Hispanic or Latino	17	23	23	40	103
Native Hawaiian or Other Pacific Islander	1	0	0	0	1
White Non-Latino or Caucasian	103	91	81	114	389
Some Other Race	2	4	0	10	16
Multiple Races	13	16	8	13	50
Not Reported	51	74	83	102	310
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	370	353	379	510	1612
B. GENDER					
Male	206	184	198	258	846
Female	156	149	153	226	684
Not Reported	8	19	27	23	77
Not Tracked	0	1	1	3	5
Gender Total	370	353	379	510	1612
C. AGE					
Age 0- 12	26	15	27	27	95
Age 13- 17	21	24	29	45	119
Age 18- 24	63	68	84	92	307
Age 25- 59	225	217	214	311	967
Age 60 and Older	34	29	25	35	123
Not Reported	1	0	0	0	1
Not Tracked	0	0	0	0	0
Age Total	370	353	379	510	1612

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2021:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2022:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2022:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2022:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2021:

Q2: Jan-Mar 2022:

Q3: Apr-Jun 2022:

Q4: Jul-Sep 2022:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	2	1	1	4
B. Failure to report to police	0	0	1	0	1
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	15	4	34	18	71
D. Incomplete information	6	6	4	1	17
E. Contributory misconduct	12	5	19	8	44
F. Ineligible crime	26	6	23	10	65
G. Ineligible application	2	2	7	0	11
Other	0	0	5	4	9
Denial explanation:					
Qtr 3: Application was withdrawn					
Qtr 4: Claim withdrawn					

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2021: Not applicable to my state's process

Q2: Jan-Mar 2022: Not applicable to my state's process

Q3: Apr-Jun 2022: Not applicable to my state's process

Q4: Jul-Sep 2022: Not applicable to my state's process

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,332	\$ 0	█	\$ 0	\$ 0	\$ 1,332	0	1	0	0	0
Assault	172	\$ 2,932	\$ 0	\$ 118,487	\$ 0	\$ 166,827	\$ 3,997	\$ 20,311	\$ 0	█	\$ 2,909	\$ 0	\$ 315,462	1	62	0	1	0
Burglary	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,352	\$ 2,501	\$ 0	█	\$ 665	\$ 0	\$ 5,518	0	3	0	0	0
Child Physical Abuse/Neglect	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 124	\$ 450	\$ 0	\$ 0	█	\$ 89	\$ 0	\$ 662	0	1		0	0
Child Pornography										█								
Child Sexual Abuse	16	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 25,963	\$ 0	\$ 0	\$ 0	\$ 2,931	\$ 0	\$ 28,894	0	6		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 4,231	\$ 0	\$ 0	\$ 0	\$ 0	█	\$ 0	\$ 0	\$ 4,231	0	0	0	0	0
Fraud/Financial Crimes										█								
Homicide	63	\$ 0	\$ 0	\$ 0	\$ 374,842	\$ 0	\$ 246	\$ 2,000	\$ 0	█	\$ 89	\$ 0	\$ 377,177	0	8	0	0	0
Human Trafficking										█								
Kidnapping	10	\$ 0	\$ 0	\$ 7,802	\$ 0	\$ 25	\$ 4,428	\$ 0	\$ 0	█	\$ 2,125	\$ 0	\$ 14,379	0	10	0	0	0
Other Vehicular Crimes	4	\$ 0	\$ 0	\$ 0	\$ 13,125	\$ 1,560	\$ 0	\$ 0	\$ 0	█	\$ 1,496		\$ 16,181	0	1	0	0	0
Robbery	6	\$ 0	\$ 5,564	\$ 3,818	\$ 0	\$ 186	\$ 0	\$ 2,311	\$ 0	█	\$ 0	\$ 0	\$ 11,880	0	0	0	0	0
Sexual Assault	12	\$ 0	\$ 0	\$ 0	\$ 0	\$ 189	\$ 2,961	\$ 0	\$ 0	\$ 0	\$ 1,385	\$ 0	\$ 4,535	0	2	0	0	0
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,000	\$ 0	█	\$ 0	\$ 0	\$ 2,000	0	1	0	0	0
Terrorism										█								
Total	294	\$ 2,932	\$ 5,564	\$ 130,107	\$ 392,198	\$ 168,911	\$ 40,396	\$ 30,455	\$ 0	\$ 0	\$ 11,689	\$ 0	\$ 782,252	1	95	0	1	0
* Other expense explanations																		
Child Sexual Abuse	0																	
You added "Other" crime types: Violation of Protective Orders: Domestic Loss of Support(\$14,130.43) & Moving(\$2000.00)																		

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	198	\$ 3,977	\$ 0	\$ 100,497	\$ 0	\$ 203,425	\$ 9,837	\$ 19,127	\$ 0	\$ 2,442	\$ 0	\$ 339,304	1	66	2	2	0	
Burglary	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 114	\$ 0	\$ 0	\$ 0	\$ 114	0	0	0	0	0	
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 34	\$ 0	\$ 0	\$ 28	\$ 0	\$ 62	0	0		0	0	
Child Pornography																		
Child Sexual Abuse	12	\$ 0	\$ 0	\$ 11,944	\$ 0	\$ 0	\$ 12,354	\$ 0	\$ 0	\$ 1,637	\$ 0	\$ 25,935	0	6		0	0	
DUI/DWI	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 849	\$ 0	\$ 680	\$ 0	\$ 1,529	0	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	82	\$ 0	\$ 0	\$ 0	\$ 381,060	\$ 3,787	\$ 3,196	\$ 6,031	\$ 0	\$ 1,177	\$ 0	\$ 395,250	0	5	0	0	0	
Human Trafficking																		
Kidnapping	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,120	\$ 360	\$ 0	\$ 0	\$ 227	\$ 0	\$ 7,707	0	3	0	0	0	
Other Vehicular Crimes	12	\$ 0	\$ 0	\$ 11,048	\$ 13,284	\$ 14,042	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 38,374	0	3	0	0	0	
Robbery	8	\$ 0	\$ 21,477	\$ 2,081	\$ 0	\$ 140	\$ 0	\$ 4,000	\$ 0	\$ 382	\$ 0	\$ 28,080	0	0	0	1	0	
Sexual Assault	16	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,776	\$ 2,671	\$ 4,422	\$ 0	\$ 230	\$ 0	\$ 9,099	0	2	0	0	0	
Stalking																		
Terrorism																		
Total	336	\$ 3,977	\$ 21,477	\$ 125,569	\$ 394,344	\$ 230,290	\$ 28,452	\$ 34,543	\$ 0	\$ 6,802	\$ 0	\$ 845,454	1	85	2	3	0	

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	3	\$ 0	\$ 0	\$ 7,090	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 710	\$ 7,800	0	3	0	0	0	0
Assault	255	\$ 0	\$ 0	\$ 75,690	\$ 30,431	\$ 403,818	\$ 4,745	\$ 35,163	\$ 0	\$ 2,726	\$ 4,288	\$ 556,861	2	88	1	1	1	1
Burglary	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,342	\$ 0	\$ 0	\$ 0	\$ 2,342	0	0	0	0	0	0
Child Physical Abuse/Neglect	5	\$ 0	\$ 0	\$ 4,751	\$ 0	\$ 0	\$ 592	\$ 2,000	\$ 0	\$ 36	\$ 0	\$ 7,379	0	0	0	0	0	0
Child Pornography																		
Child Sexual Abuse	35	\$ 0	\$ 0	\$ 28,061	\$ 0	\$ 2,536	\$ 12,671	\$ 1,909	\$ 0	\$ 2,479	\$ 1,552	\$ 49,207	1	16		0	0	0
DUI/DWI	6	\$ 0	\$ 0	\$ 9,215	\$ 0	\$ 1,942	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 11,157	0	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	88	\$ 0	\$ 0	\$ 0	\$ 470,119	\$ 210	\$ 4,884	\$ 7,365	\$ 0	\$ 1,257	\$ 147	\$ 483,983	1	11	0	0	0	0
Human Trafficking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 777	\$ 0	\$ 0	\$ 45	\$ 0	\$ 822	0	0	0	0	0	0
Kidnapping	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,884	\$ 0	\$ 181	\$ 0	\$ 0	\$ 1,000	\$ 5,064	0	1	0	0	0	0
Other Vehicular Crimes	13	\$ 0	\$ 0	\$ 1,840	\$ 9,183	\$ 6,568	\$ 0	\$ 0	\$ 0	\$ 387	\$ 0	\$ 17,978	0	1	0	0	0	0
Robbery	14	\$ 0	\$ 7,958	\$ 0	\$ 0	\$ 51,682	\$ 340	\$ 519	\$ 0	\$ 428	\$ 111	\$ 61,040	0	0	0	0	0	0
Sexual Assault	21	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,769	\$ 10,285	\$ 3,250	\$ 0	\$ 549	\$ 0	\$ 17,854	1	7	0	0	0	0
Stalking																		
Terrorism																		
Total	448	\$ 0	\$ 7,958	\$ 126,647	\$ 509,734	\$ 474,409	\$ 34,294	\$ 52,729	\$ 0	\$ 0	\$ 7,907	\$ 7,809	\$ 1,221,488	5	127	1	1	1

*** Other expense explanations**

Arson Locks -\$90.57; Security System - \$619.58
 Assault Locks - \$1154.96; Security System - \$3133.45
 Child Sexual Abuse Security System - \$1551.86
 Homicide Locks -\$147.42
 Kidnapping Security System
 Robbery Security System \$111.27

You added "Other" crime types: Displaying noose - \$360.00 in mental health and \$562.13 in mileage

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	145	\$ 0	\$ 0	\$ 94,694	\$ 0	\$ 103,247	\$ 6,188	\$ 26,392	\$ 100		\$ 3,142	\$ 0	\$ 233,764	4	44	0	1	2
Burglary	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,848	\$ 2,371	\$ 0		\$ 537	\$ 0	\$ 4,756	0	0	0	0	0
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 240	\$ 0	\$ 0		\$ 324	\$ 0	\$ 564	0	1		0	0
Child Pornography																		
Child Sexual Abuse	25	\$ 0	\$ 0	\$ 911	\$ 0	\$ 320	\$ 30,810	\$ 4,000	\$ 0	\$ 0	\$ 1,045	\$ 0	\$ 37,085	0	16		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	55	\$ 0	\$ 0	\$ 0	\$ 364,803	\$ 0	\$ 3,020	\$ 0	\$ 0		\$ 255	\$ 0	\$ 368,078	0	11	0	0	1
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,820	\$ 0		\$ 0	\$ 0	\$ 1,820	0	1	0	0	0
Other Vehicular Crimes	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,521	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,521	0	1	0	0	0
Robbery	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,400	\$ 2,000	\$ 0		\$ 157	\$ 0	\$ 4,557	1	0	0	0	0
Sexual Assault	7	\$ 0	\$ 0	\$ 0	\$ 0	\$ 250	\$ 2,294	\$ 0	\$ 0	\$ 0	\$ 419	\$ 0	\$ 2,962	0	3	0	0	0
Stalking																		
Terrorism																		
Total	244	\$ 0	\$ 0	\$ 95,605	\$ 364,803	\$ 106,339	\$ 46,800	\$ 36,582	\$ 100	\$ 0	\$ 5,877	\$ 0	\$ 656,106	5	77	0	1	3

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	4	\$ 0	\$ 0	\$ 7,090	\$ 0	\$ 0	\$ 0	\$ 1,332	\$ 0		\$ 0	\$ 710	\$ 9,132	0	4	0	0	0
Assault	770	\$ 6,909	\$ 0	\$ 389,368	\$ 30,431	\$ 877,317	\$ 24,767	\$ 100,993	\$ 100		\$ 11,218	\$ 4,288	\$ 1,445,391	8	260	3	5	3
Burglary	11	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,200	\$ 7,328	\$ 0		\$ 1,202	\$ 0	\$ 12,730	0	3	0	0	0
Child Physical Abuse/Neglect	13	\$ 0	\$ 0	\$ 4,751	\$ 0	\$ 124	\$ 1,316	\$ 2,000	\$ 0		\$ 476	\$ 0	\$ 8,667	0	2		0	0
Child Pornography																		
Child Sexual Abuse	88	\$ 0	\$ 0	\$ 40,916	\$ 0	\$ 2,856	\$ 81,798	\$ 5,909	\$ 0	\$ 0	\$ 8,091	\$ 1,552	\$ 141,122	1	44		0	0
DUI/DWI	9	\$ 0	\$ 0	\$ 9,215	\$ 4,231	\$ 1,942	\$ 0	\$ 849	\$ 0		\$ 680	\$ 0	\$ 16,918	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	288	\$ 0	\$ 0	\$ 0	\$ 1,590,824	\$ 3,997	\$ 11,346	\$ 15,396	\$ 0		\$ 2,778	\$ 147	\$ 1,624,489	1	35	0	0	1
Human Trafficking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 777	\$ 0	\$ 0		\$ 45	\$ 0	\$ 822	0	0	0	0	0
Kidnapping	18	\$ 0	\$ 0	\$ 7,802	\$ 0	\$ 11,029	\$ 4,788	\$ 2,000	\$ 0		\$ 2,352	\$ 1,000	\$ 28,970	0	15	0	0	0
Other Vehicular Crimes	31	\$ 0	\$ 0	\$ 12,888	\$ 35,592	\$ 24,691	\$ 0	\$ 0	\$ 0		\$ 1,883	\$ 0	\$ 75,054	0	6	0	0	0
Robbery	31	\$ 0	\$ 35,000	\$ 5,899	\$ 0	\$ 52,009	\$ 2,740	\$ 8,831	\$ 0		\$ 967	\$ 111	\$ 105,557	1	0	0	1	0
Sexual Assault	56	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,985	\$ 18,211	\$ 7,673	\$ 0	\$ 0	\$ 2,582	\$ 0	\$ 34,450	1	14	0	0	0
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,000	\$ 0		\$ 0	\$ 0	\$ 2,000	0	1	0	0	0
Terrorism																		
Total	1,322	\$ 6,909	\$ 35,000	\$ 477,929	\$ 1,661,079	\$ 979,948	\$ 149,942	\$ 154,309	\$ 100	\$ 0	\$ 32,275	\$ 7,809	\$ 3,505,300	12	384	3	6	4

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
There were no significant changes in the number of applications received during the reporting period.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 213

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Application is proofed upon receipt to make sure it is complete; the information from the application is then entered into our data base; a letter is sent to the claimant advising what information is still needed from them and what information we have requested on their behalf; letters are generated and mailed out with authorization of release attached; the claim is reviewed each time new mail is received on the claim; claim notes are updated and additional request may be generated; claim is reviewed at each 30 day call-up; if enough information has not been received at the 45 day call-up to make a decision then a second request letter is sent to the claimant advising what information is still needed to process their claim and second request letters are sent out to those that still have not responded to our request; mail is still reviewed as received; at 150 days the claim is reviewed by the Ombudsman and they may send out additional request at that time; by Code, the claimant has 180 days from the date of creation to finalize the information on their claim; court case information is gathered and updated in the claim and the decision is made; if the claimant disagrees with the decision on the claim they then have 45 days to request a reconsideration or file an appeal. The claim is reviewed any time additional information is received and additional follow-up or awards are processed accordingly.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
We did not notice any this past year.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
We continue to work with the FBI Advocates directly on any Federal Crimes that are found to be eligible under the Fund.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
We have hired a new Training and Outreach Coordinator as of May of 2022 who has been working hard to strengthen relationships with stakeholders.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
VOCA Funds are strictly used to pay on claims.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
There were no changes made this year.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
We continue to work with all stakeholders that work with victims and their families to educate them on the Fund and other resources available to them. We struggled implementing our Law Enforcement Liaison due to COVID the first part of the year; however, due to some inhouse changes, this process has really taken off over the last several months and opened up communication with law enforcement. We still continue to work closely with all stakeholders to educate and build working relationships.
10. **Please explain any public outreach efforts to improve awareness of your program.**
We have a new full-time Training and Outreach Coordinator that travels the State of Virginia educating victims and those that work with victims on the Fund. We have a web based program for providers wherein they can access basic/limited claim status but are required to complete a training overview of the Fund and its purpose prior to access of the program. We use brochures; "tear-off" sheets for police officers; promotional items and table at victim related events.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

Virginia is required to submit an Annual Report to the Governor's office each year

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

To continue to provide training and outreach services