# Office for Victims of Crime Victim Compensation Formula Grant Program **Annual Performance Measures Report** October 01, 2021 - September 30, 2022

## **GRANTEE INFORMATION**

ORGANIZATION NAME: JUSTICE, WISCONSIN DEPARTMENT OF

POC NAME: Keri Berling

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POC PHONE: 6082618139

## POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2021: 769 700 Q2: Jan-Mar 2022: Q3: Apr-Jun 2022: 825 Q4: Jul-Sep 2022: 743 Annual: 3,037

2. Number of victims whose victimization is the basis for the application.

522 Q1: Oct-Dec 2021: Q2: Jan-Mar 2022: 472 Q3: Apr-Jun 2022: 557 Q4: Jul-Sep 2022: 527 Annual: 2,078

3. Victim Demographics					
Population	Q1	Nui Q2	mber o	of Victi	ms Annual
A. RACE/ETHNICITY		~_	40	٠.	7 111101011
American Indian or Alaska Native	4	1	5	2	12
Asian	10	4	6	5	25
Black or African American	106	105	111	94	416
Hispanic or Latino	42	48	50	26	166
Native Hawaiian or Other Pacific Islander	1	0	NT	1	2
White Non-Latino or Caucasian	163	143	170	95	571
Some Other Race	2	0	6	1	9
Multiple Races	21	14	25	13	73
Not Reported	173	157	184	283	797
Not Tracked	0	0	0	7	7
Race/Ethnicity Total	522	472	557	527	2078
B. GENDER					
Male	201	185	195	203	784
Female	318	279	355	313	1265
Not Reported	3	8	0	2	13
Not Tracked	0	0	7	9	16
Gender Total	522	472	557	527	2078
C. AGE					
Age 0- 12	49	32	29	20	130
Age 13- 17	43	30	34	15	122
Age 18- 24	87	46	77	48	258
Age 25- 59	253	165	207	138	763
Age 60 and Older	32	19	20	15	86
Not Reported	58	180	190	0	428
Not Tracked	0	0	0	291	291
Age Total	522	472	557	527	2078

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## PERFORMANCE MEASURES

<ol> <li>Based on your program's general procedure, indicate if</li> </ol>	<ol><li>Number of applications denied/closed. ( approved) during the reporting period.</li></ol>	i.e., applications	that	were	e not									
Q1: Oct-Dec 2021:	Q1: Oct-Dec 2021: 57													
Only one application is usually counted per crime	Q2: Jan-Mar 2022: 87													
Q2: Jan-Mar 2022:	Q3: Apr-Jun 2022: 59													
Only one application is usually counted per	Q4: Jul-Sep 2022: 94													
crime	Annual: 297													
Q3: Apr-Jun 2022:	Reason(s) for denial or close status applicable for the reporting period:													
Only one application is usually counted per crime	Population	Q1	Num Q2	ber o	of Vio	ctims Annual								
Q4: Jul-Sep 2022:	A. Application not filed within time limit	2	1	1	2	6								
Only one application is usually counted per	B. Failure to report to police	2	7	4	2	15								
5. Number of new applications <b>received</b> during	C. Failure to cooperate with law enforcer victim/witness coordinator, and/or other required by program		6	6	5	20								
the reporting period	D. Incomplete information	2	0	1	0	3								
Q1: Oct-Dec 2021: 522 Q2: Jan-Mar 2022: 472	E. Contributory misconduct	10	25	18	37	90								
Q3: Apr-Jun 2022: 557	F. Ineligible crime	21	38	22	35	116								
	G. Ineligible application	0	0	0	6	6								
	Other	17	10	7	7	41								
Annual: 2,078	Denial explanation:													
	Qtr 1: delinquent in child support													

6. Number of applications approved during the reporting period.

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Q1: Oct-Dec 2021:	325
Q2: Jan-Mar 2022:	357
Q3: Apr-Jun 2022:	301
Q4: Jul-Sep 2022:	254
Annual:	1,237

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2021:	215
Q2: Jan-Mar 2022:	320
Q3: Apr-Jun 2022:	261
Q4: Jul-Sep 2022:	159
Annual:	955

Qtr 2: delinquent in child support

Qtr 3: E. Includes committed a crime Qtr 4: Delinquent in Child Support

					EXPENSE	TYPES PAID (	in dollars)									ICTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder AbuseNeglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 1,106	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,106	0	0	0	0	
Assault	149	\$ 2,150	\$ 0	\$ 153,389	\$ 0	\$ 221,171	\$ 18,194	\$ 0	\$ 3,107		\$ 0	\$ 0	\$ 398,010	6	45	1	0	
Burglary	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 696	\$ 0	\$ 0		\$ 0	\$ 0	\$ 696	0	0	0	0	
Child Physical Abuse/Neglect	7	\$ 0	\$ 0	\$ 4,284	\$ 0	\$ 217	\$ 3,685	\$ 0	\$ 0		\$ 0	\$ 0	\$ 8,185	0	3		0	
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 140		\$ 0	\$ 0	\$ 140	0	0		0	
Child Sexual Abuse	74	\$ 0	\$0	\$ 1,876	\$ 0	\$ 16,771	\$ 36,522	\$ 0	\$ 720	\$ 0	\$ 0	\$0	\$ 55,889	2	4		0	
DUI/DWI	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,879	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 4,879	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	69	\$ 0	\$ 0	\$ 47,218	\$ 195,253	\$ 222	\$ 3,365	\$ 0	\$ 150		\$ 0	\$ 0	\$ 246,207	2	5	0	0	
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 580	\$ 0	\$0		\$ 0	\$ 0	\$ 580	0	0	0	0	
Kidnapping	7																	
Other Vehicular Crimes	3	\$ 0	\$0	\$ 4,650	\$0	\$ 15,266	\$0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 19,916	0	0	0	0	
Robbery	9	\$ 0	\$ 0	\$ 6,999	\$0	\$ 4,776	\$ 0	\$ 0	\$ 100		\$ 0	\$ 0	\$ 11,875	0	0	1	0	
Sexual Assault	46	\$ 333	\$ 0	\$ 21,980	\$0	\$ 19,147	\$ 10,053	\$ 0	\$ 1,932	\$ 0	\$ 0	\$ 0	\$ 53,444	1	6	0	0	
Stalking	2	\$ 0	\$ 0	\$ 0	\$0	\$ 0	\$ 644	\$ 0	\$ 0		\$ 0	\$ 0	\$ 644	0	0	0	0	
Terrorism																		
Total	366	\$ 2,483	\$ 0	\$ 241,501	\$ 195,253	\$ 282,448	\$ 73,739	\$ 0	\$ 6,148	\$ 0	\$ 0	\$ 0	\$ 801,572	11	63	2	0	

					EXPENS	E TYPES PAID	(in dollars)								TYPES OF VIO	CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$0	\$ 1,356	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$0	\$ 0	\$ 1,356	0	0	0	0	
Assault	164	\$ 1,000	\$ 0	\$ 217,263	\$ 0	\$ 511,472	\$ 11,980	\$ 0	\$ 4,935		\$ 0		\$ 746,651	5	49	1	1	
Burglary	2	\$ 0	\$ 0	\$ 317	\$0	\$ 151	\$ 522	\$ 0	\$ 0		\$ 0	\$ 0	\$ 990	0	0	0	0	
Child Physical Abuse/Neglect	5	\$ 0	\$0	\$ 0	\$0	\$ 805	\$ 1,155	\$0	\$0		\$0	\$0	\$ 1,960	0	4		0	
Child Pornography																		
Child Sexual Abuse	50	\$ 0	\$0	\$ 0	\$0	\$ 8,038	\$ 37,613	\$ 0	\$ 230	\$ 4,681	\$0	\$ 0	\$ 50,562	1	3		0	
DUI/DWI	5	\$ 0	\$0	\$ 6,727	\$ 1,307	\$ 6,723	\$0	\$0	\$0		\$0	\$0	\$ 14,757	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	79	\$0	\$0	\$ 76,097	\$ 208,700	\$ 0	\$ 6,928	\$0	\$0		\$ 0	\$ 0	\$ 291,725	1	7	0	1	
Human Trafficking	1	\$0	\$0	\$ 0	\$0	\$ 0	\$ 145	\$0	\$0		\$ 0	\$ 0	\$ 145	0	0	0	0	
Kidnapping	1	\$0	\$ 0	\$ 0	\$0	\$0	\$ 607	\$0	\$0		\$ 0	\$ 0	\$ 607	0	1	0	0	
Other Vehicular Crimes	12	\$0	\$ 0	\$ 80,632	\$0	\$ 14,652	\$0	\$0	\$ 235		\$ 0	\$ 0	\$ 95,518	0	0	0	1	
Robbery	3	\$0	\$0	\$ 1,546	\$0	\$ 6,404	\$0	\$0	\$0		\$ 0	\$0	\$ 7,951	0	0	0	0	
Sexual Assault	52	\$0	\$0	\$ 36,340	\$0	\$ 5,493	\$ 20,884	\$0	\$ 1,995	\$ 3,801	\$0	\$0	\$ 68,513	0	5	0	0	
Stalking								$\Box$				$\Box$						
Terrorism			$\equiv$					$\equiv$										
Total	375	\$ 1,000	\$0	\$ 420,279	\$ 210,007	\$ 553,738	\$ 79,835	\$0	\$ 7,395	\$ 8,482	\$ 0	\$ 0	\$ 1,280,735	7	69	1	3	1

					EXPEN	ISE TYPES PAI	D (in dollars)								TYPES OF VIO	TIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Soene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renorting Desired	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	NA	\$ 912	\$0	\$0	\$0	NA	\$0		NA	\$ 0	\$ 912	NT	NT	NT	NT	N7
Assault	155	\$ 0	NA	\$ 276,807	\$ 0	\$ 293,127	\$ 22,633	NA	\$ 2,345		NA	\$ 0	\$ 594,911	7	39	2	3	
Burglary	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 348	NA	\$ 0		NA	\$ 0	\$ 348	NT	NT	NT	NT	N
Child Physical Abuse/Neglect	3	\$ 0	NA	\$ 251	\$0	\$ 3,089	\$ 406	NA	\$0		NA	\$0	\$ 3,746	0	1		0	
Child Pornography	2	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 4,820	NA	\$ 200		NA	\$0	\$ 5,020	1	0		0	
Child Sexual Abuse	63	\$ 0	NA	\$ 7,246	\$ 0	\$ 2,796	\$ 57,256	NA	\$ 918	\$ 0	NA	\$0	\$ 68,216	1	5		0	
DUI/DWI	4	\$ 0	NA	\$ 5,418	\$ 0	\$ 15,739	\$ 0	NA	\$ 0		NA	\$0	\$ 21,156	NT	NT	NT	NT	N
Fraud/Financial Crimes	1	\$ 242	NA	\$ 413	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$0	\$ 655	NT	NT	NT	NT	N
Homicide	59	\$ 0	NA	\$ 85,998	\$ 126,819	\$ 152	\$ 6,166	NA	\$ 200		NA	\$ 0	\$ 219,335	1	5	0	0	:
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	12	\$ 0	NA	\$ 39,329	\$ 0	\$ 36,755	\$ 0	NA	\$ 360		NA	\$ 0	\$ 76,444	0	0	0	0	
Robbery	8	\$ 0	NA	\$ 174	\$0	\$ 90,553	\$ 0	NA	\$0		NA	\$ 0	\$ 90,727	0	0	0	1	
Sexual Assault	50	\$ 0	NA	\$ 17,854	\$0	\$ 4,580	\$ 13,159	NA	\$ 1,061	\$ 9,962	NA	\$0	\$ 46,615	0	6	0	0	
Stalking	1	\$ 0	NA	\$0	\$0	\$ 13,719	\$0	NA	\$0		NA	\$ 0	\$ 13,719	NT	NT	NT	NT	N <sup>-</sup>
Terrorism			$\overline{}$								$\overline{}$							
Total	360	\$ 242	NA	\$ 434,400	\$ 126,819	\$ 460,510	\$ 104,787	NA	\$ 5,084	\$ 9,962	NA	\$0	\$ 1,141,805	10	56	2	4	1:

					EXPE	NSE TYPES PA	ID (in dollars)	)								CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Parid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	NA	\$ 180	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 0	\$ 180	NT	NT	NT	NT	N <sup>-</sup>
Assault	132	\$ 383	NA	\$ 158,260	\$ 5,000	\$ 108,656	\$ 22,930	NA	\$ 1,708		NA	\$ 732	\$ 297,668	7	40	2	2	
Burglary	2	\$ 0	NA	\$0	\$ 0	\$0	\$ 793	NA	\$ 0		NA	\$ 0	\$ 793	NT	NT	NT	NT	N <sup>-</sup>
Child Physical Abuse/Neglect	5	\$ 0	NA	\$ 990	\$ 0	\$ 110	\$ 3,251	NA	\$ 0		NA	\$ 0	\$ 4,352	0	3		0	
Child Pornography																		
Child Sexual Abuse	48	\$0	NA	\$ 614	\$ 0	\$ 688	\$ 33,319	NA	\$ 250	\$ 67	NA	\$ 0	\$ 34,937	0	4		0	
DUI/DWI	3	\$ 0	NA	\$ 2,947	\$ 5,000	\$ 519	\$0	NA	\$ 0		NA	\$ 0	\$ 8,467	NT	NT	NT	NT	N <sup>-</sup>
Fraud/Financial Crimes	1	\$ 0	NA	\$0	\$ 0	\$ 978	\$0	NA	\$ 0		NA	\$ 0	\$ 978	NT	NT	NT	NT	N <sup>-</sup>
Homicide	62	\$ 0	NA	\$ 90,393	\$ 119,692	\$ 139	\$ 5,149	NA	\$ 200		NA	\$ 0	\$ 215,573	1	8	0	0	
Human Trafficking	1	\$ 180	NA	\$0	\$ 0	\$0	\$0	NA	\$0		NA	\$ 0	\$ 180	NT	NT	NT	NT	N <sup>-</sup>
Kidnapping																		
Other Vehicular Crimes	14	\$ 0	NA	\$ 36,016	\$ 5,237	\$ 56,734	\$ 798	NA	\$ 0		NA	\$ 0	\$ 98,784	0	0	0	0	
Robbery	6	\$ 0	NA	\$0	\$0	\$ 3,250	\$0	NA	\$ 200		NA	\$ 0	\$ 3,450	NT	NT	NT	NT	N.
Sexual Assault	37	\$ 0	NA	\$ 18,631	\$ 0	\$ 3,913	\$ 10,938	NA	\$ 1,858	\$ 3,528	NA		\$ 38,868	0	5	0	0	
Stalking	7		$\overline{}$					$\overline{}$										
Terrorism			$\equiv$					一										
Total	312	\$ 563	NA	\$ 308,033	\$ 134,929	\$ 174,987	\$ 77,178	NA	\$ 4.216	\$ 3,594	NA	\$ 732	\$ 704,231	8	60	2	2	

PAYMENT STATISTICS BY CRIME TYPE - Aggre	gated																	
					EXPE	NSE TYPES PAIL	) (in dollars)								TYPES OF VIO	CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	4	\$ 0	\$ 0	\$ 3,554	\$0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,554	0	0	0	0	0
Assault	600	\$ 3,533	\$ 0	\$ 805,719	\$ 5,000	\$ 1,134,426	\$ 75,736	\$ 0	\$ 12,095		\$ 0	\$ 732	\$ 2,037,241	25	173	6	6	7
Burglary	6	\$0	\$ 0	\$ 317	\$0	\$ 151	\$ 2,359	\$ 0	\$ 0		\$ 0	\$0	\$ 2,828	0	0	0	0	0
Child Physical Abuse/Neglect	20	\$ 0	\$ 0	\$ 5,525	\$0	\$ 4,221	\$ 8,497	\$ 0	\$ 0		\$ 0	\$0	\$ 18,243	0	11		0	0
Child Pornography	3	\$ 0	\$ 0	\$0	\$0	\$ 0	\$ 4,820	\$ 0	\$ 340		\$ 0	\$0	\$ 5,160	1	0		0	0
Child Sexual Abuse	235	\$ 0	\$ 0	\$ 9,736	\$0	\$ 28,292	\$ 164,711	\$ 0	\$ 2,118	\$ 4,747	\$ 0	\$0	\$ 209,604	4	16		0	0
DUI/DWI	15	\$0	\$ 0	\$ 15,092	\$ 6,307	\$ 27,860	\$0	\$ 0	\$ 0		\$ 0	\$0	\$ 49,259	0	0	0	0	0
Fraud/Financial Crimes	2	\$ 242	NA	\$ 413	\$ 0	\$ 978	\$0	NA	\$ 0		NA	\$0	\$ 1,633	NT	NT	NT	NT	NT
Homicide	269	\$0	\$ 0	\$ 299,706	\$ 650,463	\$ 513	\$ 21,608	\$ 0	\$ 550		\$ 0	\$0	\$ 972,840	5	25	0	1	11
Human Trafficking	3	\$ 180	\$ 0	\$0	\$0	\$0	\$ 725	\$ 0	\$ 0		\$ 0	\$0	\$ 905	0	0	0	0	0
Kidnapping	1	\$0	\$ 0	\$0	\$0	\$0	\$ 607	\$ 0	\$ 0		\$ 0	\$0	\$ 607	0	1	0	0	0
Other Vehicular Crimes	41	\$0	\$ 0	\$ 160,627	\$ 5,237	\$ 123,406	\$ 798	\$ 0	\$ 595		\$ 0	\$0	\$ 290,662	0	0	0	1	18
Robbery	26	\$0	\$ 0	\$ 8,719	\$0	\$ 104,984	\$0	\$ 0	\$ 300		\$ 0	\$0	\$ 114,003	0	0	1	1	0
Sexual Assault	185	\$ 333	\$ 0	\$ 94,805	\$ 0	\$ 33,133	\$ 55,035	\$ 0	\$ 6,845	\$ 17,290	\$0	\$0	\$ 207,441	1	22	0	0	0
Stalking	3	\$ 0	\$ 0	\$0	\$ 0	\$ 13,719	\$ 644	\$ 0	\$ 0		\$0	\$0	\$ 14,363	0	0	0	0	0
Terrorism			一					$\equiv$										
Total	1,413	\$ 4,288	\$ 0	\$ 1,404,213	\$ 667,008	\$ 1,471,683	\$ 335,538	\$ 0	\$ 22,843	\$ 22,038	\$ 0	\$ 732	\$ 3,928,343	36	248	7	9	36

### NARRATIVE QUESTIONS

1. Please explain any significant change in the number of applications received during the reporting period.

no significant change

2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 105

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Applications are received M-F via mail or electronically via a webform. The start date is the date that the application is received by the CVC Program. Incoming applications are accepted and triaged by front-line staff with receipt acknowledgment letters and requests for initial documentation sent out to applicants before transfer of the claim to a specialist for an eligibility determination. Law enforcement reports are also requested at this time for review by claims specialists. Once reports are reviewed, claims specialists can make an eligibility determination. This eligibility determination may change at a later date if there is non-cooperation from the applicant or other disqualifying information comes to light.

3. Does your state have a victim satisfaction survey?

No

Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

Wisconsin had a mass violence incident in November of 2021 (Waukesha parade incident), which took a significant amount of CVC staff resources and time. A claims processor was promoted to director in November 2021, causing a large caseload shift to other claims processors. Then in April of 2022 a claims processor resigned, causing another huge caseload shift, and then a claims processor went on a medical LOA for 6 months starting June of 2022. This has caused major delays in claims processing for WI this past year.

5. Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

The Wisconsin Crime Victim Compensation Program regularly provides informational trainings to a variety of stakeholder agencies and victim services providers throughout the state, including Federal VW and Crime Response staff and community-based victim service providers that serve tribal communities. Many of the community-based providers receive VOCA or VAWA subgrants and are required to attend trainings about various victim service programs and resources. CVC staff is a component of all of these mandatory trainings.

6. Please describe any notable activities during the reporting period that improved the process of victim compensation services.

Significant efforts continue with the configuration of a new CVC Claims Processing database which has had some delays but will go live in 2023. This will include a portal for applicants to check claim status and submit documentation. We added a .5 LTE position in February 2022 which had been vacant for about 6 months. This position assists with claims intake entry and processing.

Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

VOCA Administrative funds were used to fund the salaries, fringe, and operational costs of grants staff within the WI DOJ Office of Crime Victim Services. These funds were allocated in a pro-rated manner corresponding to the time carrying out work related to the VOCA grant. These roles act as programmatic grants managers providing technical assistance and grant program oversight and assistance to VOCA subgrantee programs; financial grants specialist managing fiscal reports, desk monitoring, payments, and compliance; training coordinator staff ensuring that subgrantees receive comprehensive information regarding Crime Victim Compensation, Victim Rights, and many other victim service programs and resources throughout the state. VOCA Admin funds also supported the technological needs of OCVS staff via the administration of the Egrants grant management database and providing technological support through our Bureau of Computing Services. It also supports two significant grants to out statewide Sexual Assault Coalition and Domestic Abuse Coalition, who also provide technical assistance to their VOCA subgrantee membership.

8. Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

Crime Victim Compensation staff participate in the Office of Crime Victim Services Racial Equity Workgroup. This workgroup explores the disparate impact of existing policies, procedures, forms and documents; challenges biases built into our work; and suggests small, but impactful changes that can be made to address inequities or barriers. Additionally, due to the mass violence event, DOJ AAG assigned to CVC assisted with creating a brief/memorandum regarding the definition of a victim per WI Stats 949.01(6), which helped our program define and identify victims of mass violence incidents who were not the "direct" victims who were hit by the car, but were present at the incident and very much emotionally injured due to the horrible compensable crime they were subjected to (watching loved ones get hit/run over by the offender). This resulted in the WI CVC program to expand much needed assistance to the Waukesha community.

9. Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

Crime Victim Compensation staff regularly communicates directly with District Attorney's offices and Victim Witness staff in order to assist victims to coordinate the documentation of their financial losses due to a crime. By sharing information, with the victim's informed consent, CVC staff alleviates some of the stress and burden of documenting losses that would otherwise fall on victims directly. CVC staff also coordinates with VOCA State Administrators to engage in training advocates on the fundamentals of CVC, how to apply, and where to go with questions on a routine basis throughout the year.

10. Please explain any public outreach efforts to improve awareness of your program.

Crime Victim Compensation staff conducts multiple trainings for advocates statewide on the fundamentals of CVC, how to apply, and where to go with questions on a routine basis throughout the year. These trainings are well attended and attendee feedback is requested to continually improve outreach efforts. Staff also trains on the fundamentals of CVC at regular Victim Witness conferences and trainings.

Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

Due to the backlog and delay in the length of time it take from application receipt to eligibility determination (105 days), the CVC team has requested an additional position for a CVC claims processor, which will help with the backlog and also help to get funds out.

Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

Due to staffing changes and turnover in both OCVS and BBF, we missed applying for an extension of the FY 19 VOCA grant, in which a significant portion of funds was not yet used. Changes have been implemented to ensure going forward we are on top of our VOCA grant spending and deadlines.