Office for Victims of Crime Victim Compensation Formula Grant Program **Annual Performance Measures Report** October 01, 2022 - September 30, 2023

Population

3. Victim Demographics

A. RACE/ETHNICITY

GRANTEE INFORMATION

ORGANIZATION NAME: JUSTICE, DELAWARE DEPARTMENT OF

POC NAME: IRINA LAGACCIA

POC EMAIL: irina.lagaccia@state.de.us

POC PHONE: 3025778381

POPULATION DEMOGRAPHICS

1.	Number of people for whom application was made for vi compensation benefits duri reporting period.	ictim
	Q1: Oct-Dec 2022:	281
	Q2: Jan-Mar 2023:	279
	Q3: Apr-Jun 2023:	313
	Q4: Jul-Sep 2023:	336
	Annual:	1,209

2.	Number of victims whose v the basis for the application	
	Q1: Oct-Dec 2022:	265
	Q2: Jan-Mar 2023:	272
	Q3: Apr-Jun 2023:	310
	Q4: Jul-Sep 2023:	327

1,174

Annual:

American Indian or Alaska Native	0	0	2	0	2
Asian	0	0	3	0	3
Black or African American	137	128	154	170	589
Hispanic or Latino	47	46	53	55	201
Native Hawaiian or Other Pacific Islander	6	1	0	1	8
White Non-Latino or Caucasian	68	83	91	85	327
Some Other Race	3	10	2	4	19
Multiple Races	0	0	4	8	12
Not Reported	4	4	1	4	13
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	265	272	310	327	1174
B. GENDER					
Male	90	81	68	82	321
Female	175	191	242	245	853
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Gender Total	265	272	310	327	1174
C. AGE					
Age 0- 12	19	17	28	14	78
Age 13- 17	13	14	24	19	70
Age 18- 24	32	44	42	28	146
Age 25- 59	175	172	193	237	777
Age 60 and Older	21	22	22	29	94
Not Reported	5	3	1	0	9
Not Tracked	0	0	0	0	0

Age Total

Number of Victims

Q4

Q3

Annual

1174

Q1

Q2

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265

272

310

327

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2022:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2023:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2023:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2023:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

the reporting period	
Q1: Oct-Dec 2022:	261
Q2: Jan-Mar 2023:	265
Q3: Apr-Jun 2023:	293
Q4: Jul-Sep 2023:	310
Annual:	1,129

6. Number of applications approved during the

reporting period.	
Q1: Oct-Dec 2022:	210
Q2: Jan-Mar 2023:	245
Q3: Apr-Jun 2023:	209
Q4: Jul-Sep 2023:	288
Annual:	952

Number of applications denied/closed. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2022:	31
Q2: Jan-Mar 2023:	37
Q3: Apr-Jun 2023:	23
Q4: Jul-Sep 2023:	45
Annual:	136

Reason(s) for denial or close status applicable for the reporting period:

Population					ctims
•	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	1	0	1	0	2
B. Failure to report to police	0	1	0	0	1
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	4	2	2	3	11
D. Incomplete information	3	5	1	4	13
E. Contributory misconduct	3	5	4	5	17
F. Ineligible crime	9	10	6	19	44
G. Ineligible application	9	13	8	13	43
Other	2	1	1	1	5
Denial explanation:					
Qtr 1: Closed by request of claimant and benefits award claim	ed or	n dif	fere	nt	

Qtr 2: Claimant requested to close the claim

Qtr 3: Victim requested to withdraw application

Qtr 4: Requested to withdraw claim

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2022: Number of applications received

Q2: Jan-Mar 2023:	29
Q3: Apr-Jun 2023:	28
Q4: Jul-Sep 2023:	5
Annual:	62

PAYMENT STATISTICS BY CRIME TYPE Qtr:	1																	
					EX	PENSE TYPE	S PAID (in do	llars)							TYPES OF VI RELATED TO	CTIMIZATIONS		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medica//Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remontion Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	128	\$ 1,450	\$ 0	\$ 60,570	\$ 0	\$ 61,411	\$ 14,626	\$ 105,529	\$ 0		\$ 412	\$ 8,766	\$ 252,765	0	72	5	0	
Burglary	4	\$ 0	\$0	\$ 0	\$ 0	\$ 0	\$ 1,120	\$ 0	\$ 0		\$ 0	\$ 241	\$ 1,361	0	0	1	0	0
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,840	\$ 0		\$ 0	\$ 639	\$ 2,478	0	2		0	0
Child Pornography																		
Child Sexual Abuse	29	\$ 0	\$ 0	\$ 3,960	\$ 0	\$ 775	\$ 18,196	\$ 5,131	\$ 0	\$ 7,059	\$ 0	\$ 1,130	\$ 36,251	0	13		0	0
DUI/DWI	1	\$ 0	\$0	\$ 0	\$ 0	\$ 25,000	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 25,000	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	29	\$ 0	\$0	\$ 8,219	\$ 84,437	\$ 0	\$ 5,221	\$ 1,631	\$ 0		\$ 6,691	\$ 3,905	\$ 110,103	0	1	1	0	0
Human Trafficking	1	\$ 0	\$0	\$ 0	\$ 0	\$ 4,111	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 4,111	0	0	0	0	0
Kidnapping	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 240	\$ 0	\$ 0		\$ 1,375	\$ 0	\$ 1,615	0	0	0	0	0
Other Vehicular Crimes	13	\$ 0	\$0	\$ 34,487	\$ 19,150	\$ 262	\$ 8,920	\$ 0	\$ 0		\$ 0	\$ 25	\$ 62,844	0	0	0	0	0
Robbery	13	\$ 0	\$0	\$ 0	\$ 0	\$ 8,191	\$ 5,150	\$ 3,118	\$0		\$ 0	\$ 1,907	\$ 18,366	0	3	0	0	0
Sexual Assault	19	\$ 0	\$0	\$ 16,326	\$ 0	\$ 1,413	\$ 9,518	\$ 7,813	\$0	\$ 0	\$ 0	\$0	\$ 35,070	0	6	0	0	0
Stalking	7	\$ 0	\$0	\$ 0	\$ 0	\$ 0	\$ 577	\$ 12,324	\$ 0		\$ 0	\$ 785	\$ 13,686	0	0	1	0	0
Terrorism																		
Total	248	\$ 1,450	\$ 0	\$ 123,563	\$ 103,587	\$ 101,163	\$ 63,568	\$ 137,386	\$ 0	\$ 7,059	\$ 8,478	\$ 17,398	\$ 563,652	0	97	8	0	0
* Other expense explanations								l		11								
Assault personal safety Burglary personal safety Child Physical Abuse/Neglect personal safety	property	nge of locks,	towing a	nd impoundmen	t													
Child Sexual Abuse personal safety	property																	
Homicide reasonable exp	enses up to \$1	,000																
Other Vehicular towing and imp Crimes																		
Robbery personal safety																		
Stalking personal safety		a1 1																

Victim Compensation Formula Grant Program - October 01, 2022 - September 30, 2023

					I	EXPENSE TYPE	ES PAID (in do	ollars)							TYPES OF VI RELATED TO	CTIMIZATIONS		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medica//Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remonition Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	149	\$0	\$0	\$ 42,893	\$ 0	\$ 82,967	\$ 20,259	\$ 97,252	\$ 0		\$ 1,488	\$ 19,297	\$ 264,156	1	90	3	0	
Burglary	10	\$0	\$ 0	\$ 0	\$ 0	\$ 250	\$ 1,785	\$ 6,332	\$0		\$ 0	\$ 2,132	\$ 10,499	0	0	0	0	
Child Physical Abuse/Neglect	2	\$0	\$0	\$ 5,489	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 5,489	0	1		0	
Child Pornography																		
Child Sexual Abuse	34	\$0	\$ 0	\$ 0	\$ 0	\$ 2,551	\$ 14,968	\$ 1,642	\$ 0	\$ 0	\$ 852	\$ 666	\$ 20,679	0	13		0	
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	29	\$0	\$0	\$ 2,393	\$ 124,246	\$ 0	\$ 2,079	\$ 3,147	\$ 0		\$ 0	\$ 0	\$ 131,865	0	3	0	0	
Human Trafficking																		
Kidnapping	2	\$0	\$0	\$ 0	\$ 0	\$ 10,474	\$ 80	\$ 0	\$ 0		\$ 0	\$ 0	\$ 10,554	0	0	0	0	
Other Vehicular Crimes	9	\$0	\$0	\$ 0	\$ 5,475	\$ 34,336	\$ 2,315	\$ 0	\$0		\$ 0	\$ 0	\$ 42,126	0	0	0	0	
Robbery	13	\$0	\$0	\$ 4,430	\$ 0	\$ 49,190	\$ 5,960	\$ 5,771	\$0		\$ 0	\$ 384	\$ 65,735	0	1	0	0	
Sexual Assault	10	\$0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 605	\$ 8,395	\$0	\$ 0	\$ 0	\$ 2,275	\$ 11,275	0	8	0	0	
Stalking	10	\$0	\$0	\$ 0	\$ 0	\$ 0	\$ 605	\$ 8,395	\$0		\$ 0	\$ 2,275	\$ 11,275	0	8	0	0	
Terrorism																		
Total	268	\$0	\$0	\$ 55,205	\$ 129,721	\$ 179,768	\$ 48,657	\$ 130,934	\$0	\$0	\$ 2,340	\$ 27,028	\$ 573,653	1	124	3	0	
Burglary personal safety			ocks													L		
		•																

					EXPE	NSE TYPES P	AID (in dollars	5)								CTIMIZATIONS A CRIME TYP		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remotion Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	140	\$ 1,000	\$ 2,509	\$ 92,591	\$ 0	\$ 73,768	\$ 26,264	\$ 121,632	\$ 0		\$ 410	\$ 14,564	\$ 332,737	0	87	3	0	
Burglary	7	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,742	\$ 4,673	\$ 0		\$ 0	\$ 1,500	\$ 9,915	0	0	0	0	
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,127	\$ 0		\$ 0	\$ 0	\$ 3,127	0	1		0	
Child Pornography																		
Child Sexual Abuse	39	\$ 0	\$ 0	\$ 4,545	\$ 0	\$ 266	\$ 53,080	\$ 7,876	\$ 0	\$ 390	\$ 0	\$ 0	\$ 66,157	0	19		0	
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,509	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,509	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	23	\$ 0	\$ 0	\$ 3,522	\$ 78,021	\$ 0	\$ 3,249	\$ 1,318	\$ 0		\$ 0	\$ 1,062	\$ 87,172	0	1	0	0	
Human Trafficking																		
Kidnapping	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 10,438	\$ 1,620	\$ 0	\$ 0		\$ 0	\$ 614	\$ 12,673	0	0	0	0	
Other Vehicular Crimes	4	\$ 0	\$ 0	\$ 766	\$ 0	\$ 0	\$ 3,870	\$ 0	\$ 0		\$ 0	\$ 0	\$ 4,636	0	0	0	0	
Robbery	16	\$ 0	\$ 0	\$ 0	\$ 0	\$ 460	\$ 4,738	\$ 10,793	\$ 0		\$ 0	\$ 2,915	\$ 18,906	0	2	1	0	
Sexual Assault	21	\$ 0	\$ 0	\$ 3,000	\$ 0	\$ 3,992	\$ 15,189	\$ 3,150	\$ 0	\$ 0	\$ 0	\$ 0	\$ 25,331	0	7	0	0	
Stalking	7	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 305	\$ 1,425	\$ 0		\$ 0	\$ 2,954	\$ 4,684	0	4	0	0	
Terrorism																		
Total	263	\$ 1,000	\$ 2,509	\$ 104,423	\$ 78,021	\$ 90,433	\$ 112,056	\$ 153,994	\$0	\$ 390	\$ 410	\$ 23,609	\$ 566,845	0	121	4	0	
* Other expense explanations	263	\$ 1,000	\$ 2,509	\$ 104,423	\$ 78,021	\$ 90,433	\$ 112,056	\$ 153,994	\$ 0	\$ 390	\$ 410	\$ 23,609	\$ 566,845	0	121	4	0	
		n; personal sa	fety equipmen	t; change of lock	ts;													
Burglary personal safety		.,																
Homicide Reasonable exp Kidnapping personal safety		cide																
Robbery personal safety																		

					EXF	PENSE TYPES	6 PAID (in dol	lars)								A CRIME TYP		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Recortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	3	\$ 0	\$ 0	\$ 8,850	\$ 0	\$ 0	\$ 0	\$ 1,490	\$ 0		\$ 0	\$ 0	\$ 10,340	0	1	0	0	
Assault	141	\$ 1,250	\$ 0	\$ 41,931	\$ 0	\$ 52,789	\$ 9,434	\$ 121,002	\$ 0		\$ 129	\$ 17,745	\$ 244,279	0	92	2	0	
Burglary	5	\$ 1,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 920	\$ 7,662	\$ 0		\$ 0	\$ 0	\$ 9,582	0	0	0	0	
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,500	\$ 0		\$ 0	\$ 0	\$ 1,500	0	0		0	
Child Pornography																		
Child Sexual Abuse	20	\$ 0	\$ 0	\$ 3,083	\$ 0	\$ 229	\$ 5,295	\$ 30,293	\$ 0	\$ 0	\$ 0	\$ 719	\$ 39,618	0	15		0	
DUI/DWI	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,815	\$ 0	\$ 3,200	\$ 0		\$ 0	\$ 0	\$ 7,015	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	21	\$ 0	\$0	\$ 27,461	\$ 43,762	\$ 0	\$ 948	\$ 2,505	\$ 0		\$0	\$ 1,196	\$ 75,871	0	1	0	0	
Human Trafficking																		
Kidnapping	2	\$ 0	\$0	\$ 0	\$ 0	\$ 0	\$ 40	\$ 0	\$ 0		\$0	\$ 5	\$ 45	0	0	0	0	
Other Vehicular Crimes	9	\$ 460	\$ 0	\$ 6,773	\$ 11,800	\$ 3,462	\$ 960	\$ 0	\$ 0		\$ 0	\$ 0	\$ 23,455	0	0	0	0	
Robbery	13	\$ 1,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,286	\$ 339	\$ 0		\$ 0	\$ 4,296	\$ 9,921	0	4	0	0	
Sexual Assault	20	\$ 0	\$ 0	\$ 15,573	\$ 0	\$ 1,646	\$ 8,635	\$ 3,705	\$ 0	\$ 3,659	\$ 0	\$ 0	\$ 33,217	0	5	0	0	
Stalking	3	\$ 0	\$ 0	\$ 2,804	\$ 0	\$ 0	\$ 1,332	\$ 0	\$ 0		\$ 0	\$ 1,220	\$ 5,356	0	2	0	0	
Terrorism																		
renonam		\$ 3,710	\$0	\$ 106,474	\$ 55,562	\$ 61,940	\$ 31,849	\$ 171,695	\$0	\$ 3,659	\$ 129	\$ 25,181	\$ 460,199	0	120	2	0	

PAYMENT STATISTICS BY CRIME TYPE - Aggregated																		
EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medica//Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remortion Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	3	\$ 0	\$ 0	\$ 8,850	\$ 0	\$ 0	\$ 0	\$ 1,490	\$ 0		\$ 0	\$ 0	\$ 10,340	0	1	0	0	0
Assault	558	\$ 3,700	\$ 2,509	\$ 237,984	\$ 0	\$ 270,935	\$ 70,583	\$ 445,414	\$ 0		\$ 2,439	\$ 60,372	\$ 1,093,937	1	341	13	0	0
Burglary	26	\$ 1,000	\$ 0	\$ 0	\$ 0	\$ 250	\$ 7,567	\$ 18,667	\$ 0		\$ 0	\$ 3,873	\$ 31,357	0	0	1	0	0
Child Physical Abuse/Neglect	6	\$ 0	\$ 0	\$ 5,489	\$ 0	\$ 0	\$ 0	\$ 6,466	\$ 0		\$ 0	\$ 639	\$ 12,594	0	4		0	0
Child Pornography																		
Child Sexual Abuse	122	\$ 0	\$ 0	\$ 11,588	\$ 0	\$ 3,821	\$ 91,539	\$ 44,941	\$ 0	\$ 7,450	\$ 852	\$ 2,514	\$ 162,705	0	60		0	0
DUI/DWI	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 30,324	\$ 0	\$ 3,200	\$ 0		\$ 0	\$ 0	\$ 33,524	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	102	\$ 0	\$ 0	\$ 41,594	\$ 330,465	\$ 0	\$ 11,497	\$ 8,602	\$ 0		\$ 6,691	\$ 6,162	\$ 405,011	0	6	1	0	0
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,111	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 4,111	0	0	0	0	0
Kidnapping	10	\$ 0	\$ 0	\$ 0	\$ 0	\$ 20,912	\$ 1,980	\$ 0	\$ 0		\$ 1,375	\$ 619	\$ 24,886	0	0	0	0	0
Other Vehicular Crimes	35	\$ 460	\$ 0	\$ 42,026	\$ 36,425	\$ 38,060	\$ 16,065	\$ 0	\$ 0		\$0	\$ 25	\$ 133,061	0	0	0	0	0
Robbery	55	\$ 1,000	\$ 0	\$ 4,430	\$ 0	\$ 57,840	\$ 20,134	\$ 20,021	\$ 0		\$0	\$ 9,503	\$ 112,928	0	10	1	0	0
Sexual Assault	70	\$ 0	\$ 0	\$ 34,899	\$ 0	\$ 7,051	\$ 33,946	\$ 23,064	\$ 0	\$ 3,659	\$ 0	\$ 2,275	\$ 104,894	0	26	0	0	0
Stalking	27	\$ 0	\$ 0	\$ 2,804	\$ 0	\$ 0	\$ 2,819	\$ 22,144	\$ 0		\$ 0	\$ 7,234	\$ 35,001	0	14	1	0	0
Terrorism																		
Total	1,019	\$ 6,160	\$ 2,509	\$ 389,665	\$ 366,890	\$ 433,305	\$ 256,129	\$ 594,009	\$ 0	\$ 11,109	\$ 11,357	\$ 93,217	\$ 2,164,349	1	462	17	0	0

NARRATIVE QUESTIONS

^{1.} Please explain any significant change in the number of applications received during the reporting period.

The Delaware Victims Compensation Assistance Program (DVCAP) experienced a decrease of 22 applications received between FFY 2022 and FFY 2023. There has been a slow, but steady, decrease in the number of applications received from FFY 2019 to present. DVCAP received 125 applications less in this FFY than it received in FFY 2019.

2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 29

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Claimants may either submit a paper application or file an application through DVCAP s online application portal. An Administrative Assistant then either manually inputs the information or imports it electronically into our electronic case management database (CCVC). The Administrative Assistant is also responsible for retrieving the police report and/or protection from abuse petition and order and adding it to the database. Once the electronic claim is completed, the claim is assigned a case number and pass on to the Executive Director for initial review and assignment to one of four Victim Service Specialists (previously known as an Investigator). Once the claim is assigned to a Victim Service Specialist, the Victim Service Specialist reviews the available information. The Victim Service Specialist is responsible for obtaining any other information required to make these determinations. The Executive Director and Victim Service Specialists meet on a weekly basis for a Decision Meeting. At the Decision Meeting, the Victim Service Specialists present all the claims that they have made determinations on and present the proposed decision letter to the Executive Director for review and signature.

3. Does your state have a victim satisfaction survey?

No

4. Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

The State of Delaware continues to experience both a backlog of criminal cases in the court system and a housing shortage/crisis in the COVID/post-COVID era. This results in victims being engaged in the criminal justice system for longer periods of time, which can result in increased expenses or need for compensation. Anecdotally, the Delaware Victims Compensation Assistance Program is seeing increased requests for compensation (particularly in the area of relocation) well after the date of the crime as well as an increase in claim applications filed after 1-year from the date of the crime.

^{5.} Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

The Delaware Victims Compensation Assistance Program continues to have an excellent working relationship with its federal counterparts at the Delaware United States Attorney's Office and the Federal Bureau of Investigation. Advocates from the federal level routinely refer cases to DVCAP and DVCAP serves victims of federal crime regularly. Further, the DVCAP Executive Director sits on the Joint Victim Services Taskforce which was created to facilitate cooperation and collaboration between state and federal victim services.

^{6.} Please describe any notable activities during the reporting period that improved the process of victim compensation services.

On April 26, 2022, the Delaware Victims Compensation Assistance Program released its online application portal to the public. This portal allows Claimants to submit their application online and upload documents directly to the claim file. This FFY is the first full year that the online application portal has been functional. During this fiscal year, 345 applications were imported from the online portal. This accounts for approximately 30% of the applications received during the federal fiscal year.

7. Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

VOCA Administrative Funds were used to purchase enhancements and perform maintenance to the Delaware Victims Compensation Assistance Program s case management system. This includes upgrades and maintenance to the new online application portal as well as the financial management integration. Having and maintaining both the online application portal as well as the financial management system increases access for victims of crime and efficiency for DVAP employees.

^{8.} Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

No laws, initiatives, or policy changes have been made in this state during the reporting period.

9. Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

Delaware is a small and has a very tightknit victim services community. Members of the Victims Compensation Assistance Program work closely with all the individuals referenced in this question. Additionally, not only are we housed within the Delaware Department of Justice, but employes of this agency also serve on multiple committees and task forces which makes coordinating efforts much easier. Further, during the reporting period, the Executive Director did multiple department-level and statewide trainings about the Victims Compensation Assistance Program.

^{10.} Please explain any public outreach efforts to improve awareness of your program.

The Delaware Victims Compensation Assistance Program held multiple in-person and webinar-style trainings during the reporting period. Including presenting at the Delaware Victim Assistance Academy. Furthermore, we participate in as many community-based events as possible.

^{11.} Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

The Delaware Victims Compensation Assistance Program provides an annual report to the Governor and members of the State General Assembly. This data is gathered and reported on Delaware s State Fiscal Year. The last reporting period was July 1, 2022 to June 30, 2023. For the fiscal year ending June 30, 2022, the Delaware Victims Compensation Assistance Program rendered 2,291 payments to and on behalf of victims of crime totaling \$2,318,056.73. State fund victim claim payments totaled \$1,140,612.35 and federal fund victim claim payments totaled \$1,177,444.38. The program had \$695,434.26 in administrative costs. The Delaware Victims Compensation Fund Balance was \$3,265,326.24. In addition to these outcome measures, DVCAP also reports Program Spending by Crime Type and Program Spending by Benefit during the State Fiscal Year.

^{12.} Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

No further comment.