# Office for Victims of Crime
## Victim Compensation Formula Grant Program
## Annual Performance Measures Report
## October 01, 2022 - September 30, 2023

## GRANTEE INFORMATION

ORGANIZATION NAME: PUBLIC SAFETY, HAWAII DEPARTMENT OF

POC NAME: 0

POC EMAIL: blank@blank.com

POC PHONE:

## POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

| | |
|---|---|
| Q1: Oct-Dec 2022: | 92 |
| Q2: Jan-Mar 2023: | 100 |
| Q3: Apr-Jun 2023: | 96 |
| Q4: Jul-Sep 2023: | 91 |
| Annual: | 379 |

2. Number of victims whose victimization is the basis for the application.

| | |
|---|---|
| Q1: Oct-Dec 2022: | 92 |
| Q2: Jan-Mar 2023: | 100 |
| Q3: Apr-Jun 2023: | 96 |
| Q4: Jul-Sep 2023: | 91 |
| Annual: | 379 |

3. Victim Demographics

| Population | Number of Victims | | | | |
|---|---|---|---|---|---|
| **A. RACE/ETHNICITY** | Q1 | Q2 | Q3 | Q4 | Annual |
| American Indian or Alaska Native | 1 | 3 | 0 | 2 | 6 |
| Asian | 16 | 26 | 18 | 15 | 75 |
| Black or African American | 2 | 3 | 3 | 2 | 10 |
| Hispanic or Latino | 4 | 2 | 3 | 5 | 14 |
| Native Hawaiian or Other Pacific Islander | 22 | 8 | 13 | 15 | 58 |
| White Non-Latino or Caucasian | 26 | 12 | 19 | 23 | 80 |
| Some Other Race | 8 | 24 | 15 | 16 | 63 |
| Multiple Races | 12 | 22 | 25 | 13 | 72 |
| Not Reported | 1 | 0 | 0 | 0 | 1 |
| Not Tracked | 0 | 0 | 0 | 0 | 0 |
| Race/Ethnicity Total | 92 | 100 | 96 | 91 | 379 |
| **B. GENDER** | | | | | |
| Male | 35 | 45 | 39 | 36 | 155 |
| Female | 57 | 55 | 57 | 55 | 224 |
| Not Reported | 0 | 0 | 0 | 0 | 0 |
| Not Tracked | 0 | 0 | 0 | 0 | 0 |
| Gender Total | 92 | 100 | 96 | 91 | 379 |
| **C. AGE** | | | | | |
| Age 0- 12 | 3 | 6 | 8 | 2 | 19 |
| Age 13- 17 | 6 | 9 | 3 | 8 | 26 |
| Age 18- 24 | 9 | 5 | 11 | 15 | 40 |
| Age 25- 59 | 67 | 65 | 61 | 55 | 248 |
| Age 60 and Older | 7 | 15 | 11 | 11 | 44 |
| Not Reported | 0 | 0 | 2 | 0 | 2 |
| Not Tracked | 0 | 0 | 0 | 0 | 0 |
| Age Total | 92 | 100 | 96 | 91 | 379 |

Date certified: February 21, 2024

## PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2022:

> Only one application is usually counted per crime

Q2: Jan-Mar 2023:

> Only one application is usually counted per crime

Q3: Apr-Jun 2023:

> Only one application is usually counted per crime

Q4: Jul-Sep 2023:

> Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2022: 92

Q2: Jan-Mar 2023: 100

Q3: Apr-Jun 2023: 96

Q4: Jul-Sep 2023: 91

Annual: 379

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2022: 126

Q2: Jan-Mar 2023: 76

Q3: Apr-Jun 2023: 102

Q4: Jul-Sep 2023: 88

Annual: 392

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2022: 35

Q2: Jan-Mar 2023: 34

Q3: Apr-Jun 2023: 34

Q4: Jul-Sep 2023: 40

Annual: 143

Reason(s) for denial or close status applicable for the reporting period:

| Population | Number of Victims | | | | |
|---|---|---|---|---|---|
| | Q1 | Q2 | Q3 | Q4 | Annual |
| A. Application not filed within time limit | 1 | 0 | 1 | 1 | 3 |
| B. Failure to report to police | 0 | 0 | 0 | 0 | 0 |
| C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program | 0 | 0 | 0 | 0 | 0 |
| D. Incomplete information | 7 | 0 | 3 | 2 | 12 |
| E. Contributory misconduct | 1 | 2 | 1 | 0 | 4 |
| F. Ineligible crime | 5 | 8 | 10 | 15 | 38 |
| G. Ineligible application | 1 | 6 | 4 | 2 | 13 |
| Other | 20 | 18 | 15 | 20 | 73 |

Denial explanation:

Qtr 1: 17 COLLATERAL SOURCE; 3 DUPLICATE CLAIMS

Qtr 2: 15 Collateral Source; 2 Inmate; 1 Duplicate Claim

Qtr 3: 14 Collateral Source; 1 Duplicate Claim

Qtr 4: 15 Collateral Source; 5 Duplicate Claims

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2022: Not applicable to my state's process

Q2: Jan-Mar 2023: Not applicable to my state's process

Q3: Apr-Jun 2023: Not applicable to my state's process

Q4: Jul-Sep 2023: Not applicable to my state's process

Annual: 0

Date certified: February 21, 2024

PAYMENT STATISTICS BY CRIME TYPE     Qtr:1

**EXPENSE TYPES PAID (in dollars)**     **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

| TYPES OF CRIME | Total Number of Applications Paid During the Reporting Period | Crime Scene Clean Up | Dependent Care | Economic Support | Funeral Burial | Medical/Dental (except mental health) | Mental Health | Relocation | Replacement Services | Sexual Assault Forensic Exams | Travel | Other (please explain) | Total Paid for this Crime Type | Number of Applications Related to Bullying that were Paid During the Reporting Period | Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period | Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period | Number of Applications Related to Hate Crimes that were Paid During the Reporting Period | Number of Applications Related to Mass Violence that were Paid During the Reporting Period |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Arson | | | | | | | | | | ■■■ | | | | | | | | |
| Assault | 64 | $ 0 | NA | $ 0 | NA | $ 15,524 | $ 2,835 | NA | NA | ■■■ | NA | $ 5,125 | $ 23,484 | 0 | 22 | 0 | 0 | 0 |
| Burglary | | | | | | | | | | ■■■ | | | | | | | | |
| Child Physical Abuse/Neglect | 14 | $ 0 | NA | NA | NA | $ 172 | $ 0 | NA | NA | ■■■ | NA | $ 1,475 | $ 1,647 | 0 | 4 | | 0 | 0 |
| Child Pornography | | | | | | | | | | ■■■ | | | | | | | | |
| Child Sexual Abuse | 21 | NA | NA | $ 0 | NA | $ 60 | $ 2,247 | NA | NA | NA | NA | $ 5,375 | $ 7,682 | 0 | 7 | | 0 | 0 |
| DUI/DWI | | | | | | | | | | ■■■ | | | | | | | | |
| Fraud/Financial Crimes | | | | | | | | | | ■■■ | | | | | | | | |
| Homicide | 3 | $ 0 | NA | $ 0 | $ 5,763 | $ 3,710 | NA | NA | NA | ■■■ | $ 0 | $ 0 | $ 9,473 | 0 | 1 | 0 | 0 | 0 |
| Human Trafficking | | | | | | | | | | ■■■ | | | | | | | | |
| Kidnapping | | | | | | | | | | ■■■ | | | | | | | | |
| Other Vehicular Crimes | | | | | | | | | | ■■■ | | | | | | | | |
| Robbery | | | | | | | | | | ■■■ | | | | | | | | |
| Sexual Assault | 14 | NA | NA | $ 0 | NA | $ 0 | $ 999 | NA | NA | NA | NA | $ 2,275 | $ 3,274 | 0 | 6 | 0 | 0 | 0 |
| Stalking | | | | | | | | | | ■■■ | | | | | | | | |
| Terrorism | | | | | | | | | | ■■■ | | | | | | | | |
| Total | 116 | $ 0 | NA | $ 0 | $ 5,763 | $ 19,466 | $ 6,080 | NA | NA | NA | $ 0 | $ 14,250 | $ 45,559 | 0 | 40 | 0 | 0 | 0 |

**\* Other expense explanations**

| | |
|---|---|
| Assault | ACKNOWLEDGEMENT AWARD |
| Child Physical Abuse/Neglect | ACKNOWLEDGEMENT AWARD |
| Child Sexual Abuse | ACKNOWLEDGEMENT AWARD |
| Sexual Assault | ACKNOWLEDGEMENT AWARD |

Date certified: February 21, 2024

PAYMENT STATISTICS BY CRIME TYPE — Qtr:2

**EXPENSE TYPES PAID (in dollars)** | **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

| TYPES OF CRIME | Total Number of Applications Paid During the Reporting Period | Crime Scene Clean Up | Dependent Care | Economic Support | Funeral Burial | Medical/Dental (except mental health) | Mental Health | Relocation | Replacement Services | Sexual Assault Forensic Exams | Travel | Other (please explain) | Total Paid for this Crime Type | Number of Applications Related to Bullying that were Paid During the Reporting Period | Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period | Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period | Number of Applications Related to Hate Crimes that were Paid During the Reporting Period | Number of Applications Related to Mass Violence that were Paid During the Reporting Period |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Arson | | | | | | | | | | ■ | | | | | | | | |
| Assault | 79 | $ 0 | NA | $ 2,491 | NA | $ 32,078 | $ 0 | NA | NA | ■ | NA | $ 7,875 | $ 42,444 | 0 | 35 | 0 | 0 | 0 |
| Burglary | | | | | | | | | | ■ | | | | | | | | |
| Child Physical Abuse/Neglect | 12 | $ 0 | NA | NA | NA | $ 886 | $ 0 | NA | NA | ■ | NA | $ 2,100 | $ 2,986 | 0 | 5 | | 0 | 0 |
| Child Pornography | | | | | | | | | | ■ | | | | | | | | |
| Child Sexual Abuse | 23 | NA | NA | $ 0 | NA | $ 0 | $ 611 | NA | NA | NA | NA | $ 9,475 | $ 10,086 | 0 | 16 | | 0 | 0 |
| DUI/DWI | | | | | | | | | | ■ | | | | | | | | |
| Fraud/Financial Crimes | | | | | | | | | | ■ | | | | | | | | |
| Homicide | 5 | $ 0 | NA | $ 0 | $ 18,995 | $ 17 | $ 0 | NA | NA | ■ | $ 0 | $ 0 | $ 19,012 | 0 | 2 | 0 | 0 | 0 |
| Human Trafficking | | | | | | | | | | ■ | | | | | | | | |
| Kidnapping | | | | | | | | | | ■ | | | | | | | | |
| Other Vehicular Crimes | | | | | | | | | | ■ | | | | | | | | |
| Robbery | | | | | | | | | | ■ | | | | | | | | |
| Sexual Assault | 9 | NA | NA | $ 0 | NA | $ 15 | $ 1,456 | NA | NA | NA | NA | $ 1,050 | $ 2,521 | 0 | 2 | 0 | 0 | 0 |
| Stalking | | | | | | | | | | ■ | | | | | | | | |
| Terrorism | | | | | | | | | | ■ | | | | | | | | |
| Total | 128 | $ 0 | NA | $ 2,491 | $ 18,995 | $ 32,996 | $ 2,067 | NA | NA | NA | $ 0 | $ 20,500 | $ 77,048 | 0 | 60 | 0 | 0 | 0 |

**\* Other expense explanations**

| | |
|---|---|
| Assault | ACKNOWLEDGEMENT AWARD |
| Child Physical Abuse/Neglect | ACKNOWLEDGEMENT AWARD |
| Child Sexual Abuse | ACKNOWLEDGEMENT AWARD |
| Sexual Assault | ACKNOWLEDGEMENT AWARD |

Date certified: February 21, 2024

PAYMENT STATISTICS BY CRIME TYPE    Qtr:3

**EXPENSE TYPES PAID (in dollars)** | | **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

| TYPES OF CRIME | Total Number of Applications Paid During the Reporting Period | Crime Scene Clean Up | Dependent Care | Economic Support | Funeral Burial | Medical/Dental (except mental health) | Mental Health | Relocation | Replacement Services | Sexual Assault Forensic Exams | Travel | Other (please explain) | Total Paid for this Crime Type | Number of Applications Related to Bullying that were Paid During the Reporting Period | Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period | Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period | Number of Applications Related to Hate Crimes that were Paid During the Reporting Period | Number of Applications Related to Mass Violence that were Paid During the Reporting Period |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Arson | | | | | | | | | | ■ | | | | | | | | |
| Assault | 101 | $ 0 | NA | $ 5,684 | NA | $ 48,372 | $ 26 | NA | NA | ■ | NA | $ 9,825 | $ 63,907 | 0 | 51 | 0 | 0 | 0 |
| Burglary | | | | | | | | | | ■ | | | | | | | | |
| Child Physical Abuse/Neglect | 8 | $ 0 | NA | NA | NA | $ 1,324 | $ 0 | NA | NA | ■ | NA | $ 950 | $ 2,274 | 0 | 1 | | 0 | 0 |
| Child Pornography | | | | | | | | | | ■ | | | | | | | | |
| Child Sexual Abuse | 28 | NA | NA | $ 0 | NA | $ 1,297 | $ 4,337 | NA | NA | NA | NA | $ 15,025 | $ 20,659 | 0 | 21 | 0 | 0 | 0 |
| DUI/DWI | | | | | | | | | | ■ | | | | | | | | |
| Fraud/Financial Crimes | | | | | | | | | | ■ | | | | | | | | |
| Homicide | 2 | $ 0 | NA | $ 0 | $ 9,349 | $ 17 | $ 0 | NA | NA | ■ | $ 0 | $ 0 | $ 9,366 | 0 | 0 | 0 | 0 | 0 |
| Human Trafficking | | | | | | | | | | ■ | | | | | | | | |
| Kidnapping | | | | | | | | | | ■ | | | | | | | | |
| Other Vehicular Crimes | | | | | | | | | | ■ | | | | | | | | |
| Robbery | | | | | | | | | | ■ | | | | | | | | |
| Sexual Assault | 19 | NA | NA | $ 1,043 | NA | $ 204 | $ 7,668 | NA | NA | NA | NA | $ 1,900 | $ 10,815 | 0 | 4 | 0 | 0 | 0 |
| Stalking | | | | | | | | | | ■ | | | | | | | | |
| Terrorism | | | | | | | | | | ■ | | | | | | | | |
| Total | 158 | $ 0 | NA | $ 6,727 | $ 9,349 | $ 51,214 | $ 12,031 | NA | NA | NA | $ 0 | $ 27,700 | $ 107,020 | 0 | 77 | 0 | 0 | 0 |

**\* Other expense explanations**

| | |
|---|---|
| Assault | ACKNOWLEDGEMENT AWARD |
| Child Physical Abuse/Neglect | ACKNOWLEDGEMENT AWARD |
| Child Sexual Abuse | ACKNOWLEDGEMENT AWARD |
| Sexual Assault | ACKNOWLEDGEMENT AWARD |

Date certified: February 21, 2024

PAYMENT STATISTICS BY CRIME TYPE    Qtr:4

**EXPENSE TYPES PAID (in dollars)**     **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

| TYPES OF CRIME | Total Number of Applications Paid During the Reporting Period | Crime Scene Clean Up | Dependent Care | Economic Support | Funeral Burial | Medical/Dental (except mental health) | Mental Health | Relocation | Replacement Services | Sexual Assault Forensic Exams | Travel | Other (please explain) | Total Paid for this Crime Type | Number of Applications Related to Bullying that were Paid During the Reporting Period | Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period | Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period | Number of Applications Related to Hate Crimes that were Paid During the Reporting Period | Number of Applications Related to Mass Violence that were Paid During the Reporting Period |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Arson | | | | | | | | | | █ | | | | | | | | |
| Assault | 82 | $ 0 | NA | $ 19,255 | NA | $ 25,169 | $ 86 | NA | NA | █ | NA | $ 7,650 | $ 52,160 | 0 | 35 | 0 | 0 | 2 |
| Burglary | | | | | | | | | | █ | | | | | | | | |
| Child Physical Abuse/Neglect | 6 | $ 0 | NA | NA | NA | $ 0 | $ 0 | NA | NA | █ | NA | $ 700 | $ 700 | 0 | 1 | | 0 | 0 |
| Child Pornography | | | | | | | | | | █ | | | | | | | | |
| Child Sexual Abuse | 26 | NA | NA | $ 0 | NA | $ 256 | $ 2,091 | NA | NA | NA | NA | $ 5,800 | $ 8,147 | 0 | 15 | 0 | 0 | 0 |
| DUI/DWI | | | | | | | | | | █ | | | | | | | | |
| Fraud/Financial Crimes | | | | | | | | | | █ | | | | | | | | |
| Homicide | 4 | $ 0 | $ 10,000 | $ 0 | $ 11,928 | $ 3,906 | $ 0 | NA | NA | █ | $ 0 | $ 0 | $ 25,835 | 0 | 1 | 0 | 0 | 1 |
| Human Trafficking | | | | | | | | | | | | | | | | | | |
| Kidnapping | 1 | NA | NA | $ 0 | NA | $ 0 | $ 0 | NA | NA | █ | NA | $ 400 | $ 400 | 0 | 1 | 0 | 0 | 0 |
| Other Vehicular Crimes | | | | | | | | | | █ | | | | | | | | |
| Robbery | | | | | | | | | | █ | | | | | | | | |
| Sexual Assault | 17 | NA | NA | $ 0 | NA | $ 258 | $ 8,775 | NA | NA | NA | NA | $ 1,950 | $ 10,983 | 0 | 1 | 0 | 0 | 0 |
| Stalking | | | | | | | | | | █ | | | | | | | | |
| Terrorism | | | | | | | | | | █ | | | | | | | | |
| Total | 136 | $ 0 | $ 10,000 | $ 19,255 | $ 11,928 | $ 29,590 | $ 10,951 | NA | NA | NA | $ 0 | $ 16,500 | $ 98,224 | 0 | 54 | 0 | 0 | 3 |

**\* Other expense explanations**

| | |
|---|---|
| Assault | ACKNOWLEDGEMENT AWARD |
| Child Physical Abuse/Neglect | ACKNOWLEDGEMENT AWARD |
| Child Sexual Abuse | ACKNOWLEDGEMENT AWARD |
| Homicide | None |
| Kidnapping | ACKNOWLEDGEMENT AWARD |
| Sexual Assault | ACKNOWLEDGEMENT AWARD |

**You added "Other" crime types:**    None

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

**EXPENSE TYPES PAID (in dollars)** — **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

| TYPES OF CRIME | Total Number of Applications Paid During the Reporting Period | Crime Scene Clean Up | Dependent Care | Economic Support | Funeral Burial | Medical/Dental (except mental health) | Mental Health | Relocation | Replacement Services | Sexual Assault Forensic Exams | Travel | Other (please explain) | Total Paid for this Crime Type | Number of Applications Related to Bullying that were Paid During the Reporting Period | Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period | Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period | Number of Applications Related to Hate Crimes that were Paid During the Reporting Period | Number of Applications Related to Mass Violence that were Paid During the Reporting Period |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Arson | | | | | | | | | | [redacted] | | | | | | | | |
| Assault | 326 | $ 0 | NA | $ 27,429 | NA | $ 121,144 | $ 2,946 | NA | NA | [redacted] | NA | $ 30,475 | $ 181,994 | 0 | 143 | 0 | 0 | 2 |
| Burglary | | | | | | | | | | [redacted] | | | | | | | | |
| Child Physical Abuse/Neglect | 40 | $ 0 | NA | NA | NA | $ 2,382 | $ 0 | NA | NA | [redacted] | NA | $ 5,225 | $ 7,607 | 0 | 11 | | 0 | 0 |
| Child Pornography | | | | | | | | | | [redacted] | | | | | | | | |
| Child Sexual Abuse | 98 | NA | NA | $ 0 | NA | $ 1,613 | $ 9,285 | NA | NA | NA | NA | $ 35,675 | $ 46,573 | 0 | 59 | | 0 | 0 |
| DUI/DWI | | | | | | | | | | [redacted] | | | | | | | | |
| Fraud/Financial Crimes | | | | | | | | | | [redacted] | | | | | | | | |
| Homicide | 14 | $ 0 | $ 10,000 | $ 0 | $ 46,035 | $ 7,650 | $ 0 | NA | NA | [redacted] | $ 0 | $ 0 | $ 63,685 | 0 | 4 | 0 | 0 | 1 |
| Human Trafficking | | | | | | | | | | [redacted] | | | | | | | | |
| Kidnapping | 1 | NA | NA | $ 0 | NA | $ 0 | $ 0 | NA | NA | [redacted] | NA | $ 400 | $ 400 | 0 | 1 | 0 | 0 | 0 |
| Other Vehicular Crimes | | | | | | | | | | [redacted] | | | | | | | | |
| Robbery | | | | | | | | | | [redacted] | | | | | | | | |
| Sexual Assault | 59 | NA | NA | $ 1,043 | NA | $ 477 | $ 18,898 | NA | NA | NA | NA | $ 7,175 | $ 27,592 | 0 | 13 | 0 | 0 | 0 |
| Stalking | | | | | | | | | | [redacted] | | | | | | | | |
| Terrorism | | | | | | | | | | [redacted] | | | | | | | | |
| Total | 538 | $ 0 | $ 10,000 | $ 28,472 | $ 46,035 | $ 133,266 | $ 31,129 | NA | NA | NA | $ 0 | $ 78,950 | $ 327,852 | 0 | 231 | 0 | 0 | 3 |

Date certified: February 21, 2024

## NARRATIVE QUESTIONS

1.  **Please explain any significant change in the number of applications received during the reporting period.**

    There has been no significant change in the number of applications received during the reporting period.

2.  **The average length of time to process an application for claim eligibility for compensation**

    Count days from time of receipt of application to decision. 61

    Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Upon receipt of an application, clerical staff inputs the data into the CRMS system and creates a physical file. If medical records &/or billing needs to be requested, requests are generated and sent out. Police reports are subpoenaed and upon receipt, the case is assigned to an investigator. The investigator reviews the case and if any follow ups are required, they are done at this time. The investigator prepares the decision and order to deny or award acknowledgement award and/or any expenses that are verified. If additional expenses require verification, case is left open for additional award. The decision and order is approved by the Executive Director then clerical staff sends a copy of the decision and order to the applicant/victim. If there is an award for payment, case goes to the Administrative Assistant for processing of the payment. Once the purchase order is generated and approved (signed), case is processed for payment via FAMIS system. Upon completion, case is either filed appropriately or returned to the investigator for further processing. When there are no further crime-related expenses to be paid out or the maximum award amount is reached, the case is closed.

3.  **Does your state have a victim satisfaction survey?**

    No

4.  **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

    The Commission was provided state funding for positions during the 2022 legislative session and was able to hire additional staff. Additional staff has allowed the Commission to work on cases backlogged while maintaining services to incoming applications.

5.  **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

    Victim Advocates in the State of Hawai`i meet on a quarterly basis. The Commission attends these meetings which are attended by the advocates from the FBI and the U.S. Attorney's Office, as well as representatives from the military. Having this relationship with the federal advocates makes it easy to work with them to assist federal crime victims. Additionally, the Commission has handled cases referred by the Department of Homeland Security and the U.S. Attorney's Office during this year.

6.  **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

    The ability to hire additional staff in the past year has allowed the Commission to work on backlogged cases that were unable to be worked on during the staffing shortage. The Commission is working hard to ensure that all cases are being processed as effectively and efficiently as possible.

7.  **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

    The Commission did not use VOCA Administrative funds during the reporting period.

8.  **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

    There were no legislative changes to the Commission's governing statute nor any initiative or policy changes affecting compensation during the reporting period.

9.  **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

    During the quarterly meeting of victim advocates, any issues that may have arisen during the time between meetings were able to be discussed and reviewed. The Commission works closely with the County Victim Witness Programs who provide the largest percentage of compensation applications. If any questions arise about an application or if services are required such as translation of applications or decision and orders, the Commission works with the referring advocate to ensure the victim receives the information needed in the language required. The Commission also works with the Adult and Juvenile Client Services Sections of the Judiciary to ensure that the Commission is able to get restitution ordered back for payments made on behalf of victims and to ensure that the Commission is providing assistance for all eligible expenses.

10. **Please explain any public outreach efforts to improve awareness of your program.**

The Commission has provided training on its program and services as follows: To the Hawaii State Coalition Against Domestic Violence for its services providers in February 2023; and for the Department of the Attorney General in August 2023. The Commission also provided a behavioral health training for mental health service providers for Mass Violence incidents on Oahu and Hawai`i islands in February 2023.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

The Commission provides a Variance Report that is provided to the State of Hawai`i, Department of Budget and Finance. The data is then compiled and provided to the legislature. Data reported includes: average length of time from application received to date of decision mailed (in weeks); average length of time from award to date that purchase order is prepared (in weeks); percent of claimants who receive compensation; average compensation award made; number of claims received; dollar value of claims received; number of hearings held; number of compensation awards made; number of administrative meetings held; and number of claims denied.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

The Commission does not have any additional comments at this time.