

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2022 - September 30, 2023

GRANTEE INFORMATION

ORGANIZATION NAME: PUBLIC SAFETY, HAWAII DEPARTMENT OF

POC NAME: 0

POC EMAIL: blank@blank.com

POC PHONE:

POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2022:
 Q2: Jan-Mar 2023:
 Q3: Apr-Jun 2023:
 Q4: Jul-Sep 2023:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2022:
 Q2: Jan-Mar 2023:
 Q3: Apr-Jun 2023:
 Q4: Jul-Sep 2023:
 Annual:

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	1	3	0	2	6
Asian	16	26	18	15	75
Black or African American	2	3	3	2	10
Hispanic or Latino	4	2	3	5	14
Native Hawaiian or Other Pacific Islander	22	8	13	15	58
White Non-Latino or Caucasian	26	12	19	23	80
Some Other Race	8	24	15	16	63
Multiple Races	12	22	25	13	72
Not Reported	1	0	0	0	1
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	92	100	96	91	379
B. GENDER					
Male	35	45	39	36	155
Female	57	55	57	55	224
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Gender Total	92	100	96	91	379
C. AGE					
Age 0- 12	3	6	8	2	19
Age 13- 17	6	9	3	8	26
Age 18- 24	9	5	11	15	40
Age 25- 59	67	65	61	55	248
Age 60 and Older	7	15	11	11	44
Not Reported	0	0	2	0	2
Not Tracked	0	0	0	0	0
Age Total	92	100	96	91	379

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2022:

Only one application is usually counted per crime

Q2: Jan-Mar 2023:

Only one application is usually counted per crime

Q3: Apr-Jun 2023:

Only one application is usually counted per crime

Q4: Jul-Sep 2023:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	1	0	1	1	3
B. Failure to report to police	0	0	0	0	0
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	0	0	0	0
D. Incomplete information	7	0	3	2	12
E. Contributory misconduct	1	2	1	0	4
F. Ineligible crime	5	8	10	15	38
G. Ineligible application	1	6	4	2	13
Other	20	18	15	20	73

Denial explanation:

Qtr 1: 17 COLLATERAL SOURCE; 3 DUPLICATE CLAIMS

Qtr 2: 15 Collateral Source; 2 Inmate; 1 Duplicate Claim

Qtr 3: 14 Collateral Source; 1 Duplicate Claim

Qtr 4: 15 Collateral Source; 5 Duplicate Claims

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2022: Not applicable to my state's process

Q2: Jan-Mar 2023: Not applicable to my state's process

Q3: Apr-Jun 2023: Not applicable to my state's process

Q4: Jul-Sep 2023: Not applicable to my state's process

Annual:

Victim Compensation Formula Grant Program - October 01, 2022 - September 30, 2023

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	64	\$ 0	NA	\$ 0	NA	\$ 15,524	\$ 2,835	NA	NA		NA	\$ 5,125	\$ 23,484	0	22	0	0	0
Burglary																		
Child Physical Abuse/Neglect	14	\$ 0	NA	NA	NA	\$ 172	\$ 0	NA	NA		NA	\$ 1,475	\$ 1,647	0	4		0	0
Child Pornography																		
Child Sexual Abuse	21	NA	NA	\$ 0	NA	\$ 60	\$ 2,247	NA	NA	NA	NA	\$ 5,375	\$ 7,682	0	7		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	3	\$ 0	NA	\$ 0	\$ 5,763	\$ 3,710	NA	NA	NA		\$ 0	\$ 0	\$ 9,473	0	1	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	14	NA	NA	\$ 0	NA	\$ 0	\$ 999	NA	NA	NA	NA	\$ 2,275	\$ 3,274	0	6	0	0	0
Stalking																		
Terrorism																		
Total	116	\$ 0	NA	\$ 0	\$ 5,763	\$ 19,466	\$ 6,080	NA	NA	NA	\$ 0	\$ 14,250	\$ 45,559	0	40	0	0	0

* Other expense explanations

Assault	ACKNOWLEDGEMENT AWARD
Child Physical Abuse/Neglect	ACKNOWLEDGEMENT AWARD
Child Sexual Abuse	ACKNOWLEDGEMENT AWARD
Sexual Assault	ACKNOWLEDGEMENT AWARD

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	79	\$ 0	NA	\$ 2,491	NA	\$ 32,078	\$ 0	NA	NA		NA	\$ 7,875	\$ 42,444	0	35	0	0	0
Burglary																		
Child Physical Abuse/Neglect	12	\$ 0	NA	NA	NA	\$ 886	\$ 0	NA	NA		NA	\$ 2,100	\$ 2,986	0	5		0	0
Child Pornography																		
Child Sexual Abuse	23	NA	NA	\$ 0	NA	\$ 0	\$ 611	NA	NA	NA	NA	\$ 9,475	\$ 10,086	0	16		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	5	\$ 0	NA	\$ 0	\$ 18,995	\$ 17	\$ 0	NA	NA		\$ 0	\$ 0	\$ 19,012	0	2	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	9	NA	NA	\$ 0	NA	\$ 15	\$ 1,456	NA	NA	NA	NA	\$ 1,050	\$ 2,521	0	2	0	0	0
Stalking																		
Terrorism																		
Total	128	\$ 0	NA	\$ 2,491	\$ 18,995	\$ 32,996	\$ 2,067	NA	NA	NA	\$ 0	\$ 20,500	\$ 77,048	0	60	0	0	0

* Other expense explanations

Assault	ACKNOWLEDGEMENT AWARD
Child Physical Abuse/Neglect	ACKNOWLEDGEMENT AWARD
Child Sexual Abuse	ACKNOWLEDGEMENT AWARD
Sexual Assault	ACKNOWLEDGEMENT AWARD

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	101	\$ 0	NA	\$ 5,684	NA	\$ 48,372	\$ 26	NA	NA		NA	\$ 9,825	\$ 63,907	0	51	0	0	0
Burglary																		
Child Physical Abuse/Neglect	8	\$ 0	NA	NA	NA	\$ 1,324	\$ 0	NA	NA		NA	\$ 950	\$ 2,274	0	1		0	0
Child Pornography																		
Child Sexual Abuse	28	NA	NA	\$ 0	NA	\$ 1,297	\$ 4,337	NA	NA	NA	NA	\$ 15,025	\$ 20,659	0	21		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	2	\$ 0	NA	\$ 0	\$ 9,349	\$ 17	\$ 0	NA	NA		\$ 0	\$ 0	\$ 9,366	0	0	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	19	NA	NA	\$ 1,043	NA	\$ 204	\$ 7,668	NA	NA	NA	NA	\$ 1,900	\$ 10,815	0	4	0	0	0
Stalking																		
Terrorism																		
Total	158	\$ 0	NA	\$ 6,727	\$ 9,349	\$ 51,214	\$ 12,031	NA	NA	NA	\$ 0	\$ 27,700	\$ 107,020	0	77	0	0	0

*** Other expense explanations**
 Assault ACKNOWLEDGEMENT AWARD
 Child Physical Abuse/Neglect ACKNOWLEDGEMENT AWARD
 Child Sexual Abuse ACKNOWLEDGEMENT AWARD
 Sexual Assault ACKNOWLEDGEMENT AWARD

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EXPENSE TYPES PAID (in dollars)														TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	82	\$ 0	NA	\$ 19,255	NA	\$ 25,169	\$ 86	NA	NA		NA	\$ 7,650	\$ 52,160	0	35	0	0	2
Burglary																		
Child Physical Abuse/Neglect	6	\$ 0	NA	NA	NA	\$ 0	\$ 0	NA	NA		NA	\$ 700	\$ 700	0	1		0	0
Child Pornography																		
Child Sexual Abuse	26	NA	NA	\$ 0	NA	\$ 256	\$ 2,091	NA	NA	NA	NA	\$ 5,800	\$ 8,147	0	15		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	4	\$ 0	\$ 10,000	\$ 0	\$ 11,928	\$ 3,906	\$ 0	NA	NA		\$ 0	\$ 0	\$ 25,835	0	1	0	0	1
Human Trafficking																		
Kidnapping	1	NA	NA	\$ 0	NA	\$ 0	\$ 0	NA	NA		NA	\$ 400	\$ 400	0	1	0	0	0
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	17	NA	NA	\$ 0	NA	\$ 258	\$ 8,775	NA	NA	NA	NA	\$ 1,950	\$ 10,983	0	1	0	0	0
Stalking																		
Terrorism																		
Total	136	\$ 0	\$ 10,000	\$ 19,255	\$ 11,928	\$ 29,590	\$ 10,951	NA	NA	NA	\$ 0	\$ 16,500	\$ 98,224	0	54	0	0	3

*** Other expense explanations**

Assault	ACKNOWLEDGEMENT AWARD
Child Physical Abuse/Neglect	ACKNOWLEDGEMENT AWARD
Child Sexual Abuse	ACKNOWLEDGEMENT AWARD
Homicide	None
Kidnapping	ACKNOWLEDGEMENT AWARD
Sexual Assault	ACKNOWLEDGEMENT AWARD

You added "Other" crime types: None

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	326	\$ 0	NA	\$ 27,429	NA	\$ 121,144	\$ 2,946	NA	NA		NA	\$ 30,475	\$ 181,994	0	143	0	0	2
Burglary																		
Child Physical Abuse/Neglect	40	\$ 0	NA	NA	NA	\$ 2,382	\$ 0	NA	NA		NA	\$ 5,225	\$ 7,607	0	11		0	0
Child Pornography																		
Child Sexual Abuse	98	NA	NA	\$ 0	NA	\$ 1,613	\$ 9,285	NA	NA	NA	NA	\$ 35,675	\$ 46,573	0	59		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	14	\$ 0	\$ 10,000	\$ 0	\$ 46,035	\$ 7,650	\$ 0	NA	NA		\$ 0	\$ 0	\$ 63,685	0	4	0	0	1
Human Trafficking																		
Kidnapping	1	NA	NA	\$ 0	NA	\$ 0	\$ 0	NA	NA		NA	\$ 400	\$ 400	0	1	0	0	0
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	59	NA	NA	\$ 1,043	NA	\$ 477	\$ 18,898	NA	NA	NA	NA	\$ 7,175	\$ 27,592	0	13	0	0	0
Stalking																		
Terrorism																		
Total	538	\$ 0	\$ 10,000	\$ 28,472	\$ 46,035	\$ 133,266	\$ 31,129	NA	NA	NA	\$ 0	\$ 78,950	\$ 327,852	0	231	0	0	3

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
There has been no significant change in the number of applications received during the reporting period.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 61

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Upon receipt of an application, clerical staff inputs the data into the CRMS system and creates a physical file. If medical records &/or billing needs to be requested, requests are generated and sent out. Police reports are subpoenaed and upon receipt, the case is assigned to an investigator. The investigator reviews the case and if any follow ups are required, they are done at this time. The investigator prepares the decision and order to deny or award acknowledgement award and/or any expenses that are verified. If additional expenses require verification, case is left open for additional award. The decision and order is approved by the Executive Director then clerical staff sends a copy of the decision and order to the applicant/victim. If there is an award for payment, case goes to the Administrative Assistant for processing of the payment. Once the purchase order is generated and approved (signed), case is processed for payment via FAMIS system. Upon completion, case is either filed appropriately or returned to the investigator for further processing. When there are no further crime-related expenses to be paid out or the maximum award amount is reached, the case is closed.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
The Commission was provided state funding for positions during the 2022 legislative session and was able to hire additional staff. Additional staff has allowed the Commission to work on cases backlogged while maintaining services to incoming applications.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
Victim Advocates in the State of Hawai'i meet on a quarterly basis. The Commission attends these meetings which are attended by the advocates from the FBI and the U.S. Attorney's Office, as well as representatives from the military. Having this relationship with the federal advocates makes it easy to work with them to assist federal crime victims. Additionally, the Commission has handled cases referred by the Department of Homeland Security and the U.S. Attorney's Office during this year.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
The ability to hire additional staff in the past year has allowed the Commission to work on backlogged cases that were unable to be worked on during the staffing shortage. The Commission is working hard to ensure that all cases are being processed as effectively and efficiently as possible.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
The Commission did not use VOCA Administrative funds during the reporting period.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
There were no legislative changes to the Commission's governing statute nor any initiative or policy changes affecting compensation during the reporting period.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
During the quarterly meeting of victim advocates, any issues that may have arisen during the time between meetings were able to be discussed and reviewed. The Commission works closely with the County Victim Witness Programs who provide the largest percentage of compensation applications. If any questions arise about an application or if services are required such as translation of applications or decision and orders, the Commission works with the referring advocate to ensure the victim receives the information needed in the language required. The Commission also works with the Adult and Juvenile Client Services Sections of the Judiciary to ensure that the Commission is able to get restitution ordered back for payments made on behalf of victims and to ensure that the Commission is providing assistance for all eligible expenses.
10. **Please explain any public outreach efforts to improve awareness of your program.**

The Commission has provided training on its program and services as follows: To the Hawaii State Coalition Against Domestic Violence for its services providers in February 2023; and for the Department of the Attorney General in August 2023. The Commission also provided a behavioral health training for mental health service providers for Mass Violence incidents on Oahu and Hawai'i islands in February 2023.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

The Commission provides a Variance Report that is provided to the State of Hawai'i, Department of Budget and Finance. The data is then compiled and provided to the legislature. Data reported includes: average length of time from application received to date of decision mailed (in weeks); average length of time from award to date that purchase order is prepared (in weeks); percent of claimants who receive compensation; average compensation award made; number of claims received; dollar value of claims received; number of hearings held; number of compensation awards made; number of administrative meetings held; and number of claims denied.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

The Commission does not have any additional comments at this time.