

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2022 - September 30, 2023

GRANTEE INFORMATION

ORGANIZATION NAME: LOUISIANA, STATE OF

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2022:
 Q2: Jan-Mar 2023:
 Q3: Apr-Jun 2023:
 Q4: Jul-Sep 2023:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2022:
 Q2: Jan-Mar 2023:
 Q3: Apr-Jun 2023:
 Q4: Jul-Sep 2023:
 Annual:

3. Victim Demographics

| Population | Number of Victims | | | | |
|---|-------------------|-----|-----|-----|--------|
| A. RACE/ETHNICITY | Q1 | Q2 | Q3 | Q4 | Annual |
| American Indian or Alaska Native | 0 | 0 | 0 | 1 | 1 |
| Asian | 2 | 2 | 0 | 0 | 4 |
| Black or African American | 172 | 182 | 246 | 188 | 788 |
| Hispanic or Latino | 11 | 8 | 8 | 2 | 29 |
| Native Hawaiian or Other Pacific Islander | 0 | 0 | 0 | 0 | 0 |
| White Non-Latino or Caucasian | 41 | 47 | 52 | 49 | 189 |
| Some Other Race | 0 | 0 | 0 | 2 | 2 |
| Multiple Races | 2 | 1 | 9 | 5 | 17 |
| Not Reported | 22 | 9 | 8 | 1 | 40 |
| Not Tracked | 0 | 0 | 0 | 0 | 0 |
| Race/Ethnicity Total | 250 | 249 | 323 | 248 | 1070 |
| B. GENDER | | | | | |
| Male | 112 | 136 | 153 | 131 | 532 |
| Female | 133 | 112 | 170 | 117 | 532 |
| Not Reported | 5 | 1 | 0 | 0 | 6 |
| Not Tracked | 0 | 0 | 0 | 0 | 0 |
| Gender Total | 250 | 249 | 323 | 248 | 1070 |
| C. AGE | | | | | |
| Age 0- 12 | 14 | 15 | 8 | 12 | 49 |
| Age 13- 17 | 25 | 18 | 23 | 20 | 86 |
| Age 18- 24 | 46 | 60 | 76 | 47 | 229 |
| Age 25- 59 | 151 | 138 | 198 | 156 | 643 |
| Age 60 and Older | 10 | 10 | 11 | 13 | 44 |
| Not Reported | 4 | 8 | 7 | 0 | 19 |
| Not Tracked | 0 | 0 | 0 | 0 | 0 |
| Age Total | 250 | 249 | 323 | 248 | 1070 |

Victim Compensation Formula Grant Program - October 01, 2022 - September 30, 2023

PAYMENT STATISTICS BY CRIME TYPE Qtr:3

| TYPES OF CRIME | EXPENSE TYPES PAID (in dollars) | | | | | | | | | | | | TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE | | | | | |
|------------------------------|---|----------------------|----------------|------------------|-------------------|---------------------------------------|------------------|------------------|----------------------|-------------------------------|-----------------|------------------------|---|---|---|--|--|--|
| | Total Number of Applications Paid During the Reporting Period | Crime Scene Clean Up | Dependent Care | Economic Support | Funeral Burial | Medical/Dental (except mental health) | Mental Health | Relocation | Replacement Services | Sexual Assault Forensic Exams | Travel | Other (please explain) | Total Paid for this Crime Type | Number of Applications Related to Bullying that were Paid During the Reporting Period | Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period | Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period | Number of Applications Related to Hate Crimes that were Paid During the Reporting Period | Number of Applications Related to Mass Violence that were Paid During the Reporting Period |
| Arson | | | | | | | | | | | | | | | | | | |
| Assault | 96 | \$ 0 | \$ 0 | \$ 47,332 | \$ 0 | \$ 54,248 | \$ 1,500 | \$ 31,500 | \$ 1,000 | | \$ 409 | \$ 0 | \$ 135,989 | 0 | 58 | 0 | 0 | 0 |
| Burglary | | | | | | | | | | | | | | | | | | |
| Child Physical Abuse/Neglect | 1 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 1,000 | \$ 0 | | \$ 0 | \$ 0 | \$ 1,000 | 0 | 1 | | 0 | 0 |
| Child Pornography | | | | | | | | | | | | | | | | | | |
| Child Sexual Abuse | 245 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 11,569 | \$ 0 | \$ 0 | \$ 159,750 | \$ 830 | \$ 0 | \$ 172,149 | 0 | 0 | | 0 | 0 |
| DUI/DWI | 15 | \$ 0 | \$ 0 | \$ 10,008 | \$ 17,084 | \$ 4,182 | \$ 263 | \$ 0 | \$ 0 | | \$ 1,081 | \$ 0 | \$ 32,617 | 0 | 0 | 0 | 0 | 0 |
| Fraud/Financial Crimes | | | | | | | | | | | | | | | | | | |
| Homicide | 179 | \$ 0 | \$ 0 | \$ 548 | \$ 477,684 | \$ 0 | \$ 659 | \$ 5,102 | \$ 0 | | \$ 0 | \$ 0 | \$ 483,993 | 0 | 12 | 3 | 0 | 0 |
| Human Trafficking | 1 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 5,000 | \$ 0 | | \$ 0 | \$ 0 | \$ 5,000 | 0 | 0 | 0 | 0 | 0 |
| Kidnapping | | | | | | | | | | | | | | | | | | |
| Other Vehicular Crimes | 9 | \$ 0 | \$ 0 | \$ 17,190 | \$ 9,306 | \$ 0 | \$ 525 | \$ 1,000 | \$ 0 | | \$ 0 | \$ 0 | \$ 28,021 | 0 | 1 | 0 | 0 | 0 |
| Robbery | | | | | | | | | | | | | | | | | | |
| Sexual Assault | 227 | \$ 0 | \$ 0 | \$ 2,000 | \$ 0 | \$ 6,245 | \$ 1,800 | \$ 7,000 | \$ 0 | \$ 163,239 | \$ 958 | \$ 0 | \$ 181,242 | 0 | 1 | 1 | 0 | 0 |
| Stalking | 2 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 2,000 | \$ 0 | | \$ 0 | \$ 0 | \$ 2,000 | 0 | 1 | 0 | 0 | 0 |
| Terrorism | | | | | | | | | | | | | | | | | | |
| Total | 775 | \$ 0 | \$ 0 | \$ 77,077 | \$ 504,074 | \$ 64,675 | \$ 16,315 | \$ 52,602 | \$ 1,000 | \$ 322,988 | \$ 3,278 | \$ 0 | \$ 1,042,010 | 0 | 74 | 4 | 0 | 0 |

Victim Compensation Formula Grant Program - October 01, 2022 - September 30, 2023

PAYMENT STATISTICS BY CRIME TYPE Qtr:4

| TYPES OF CRIME | EXPENSE TYPES PAID (in dollars) | | | | | | | | | | | | TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE | | | | | |
|------------------------------|---|----------------------|----------------|------------------|-------------------|---------------------------------------|-----------------|------------------|----------------------|-------------------------------|---------------|------------------------|---|---|---|--|--|--|
| | Total Number of Applications Paid During the Reporting Period | Crime Scene Clean Up | Dependent Care | Economic Support | Funeral Burial | Medical/Dental (except mental health) | Mental Health | Relocation | Replacement Services | Sexual Assault Forensic Exams | Travel | Other (please explain) | Total Paid for this Crime Type | Number of Applications Related to Bullying that were Paid During the Reporting Period | Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period | Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period | Number of Applications Related to Hate Crimes that were Paid During the Reporting Period | Number of Applications Related to Mass Violence that were Paid During the Reporting Period |
| Arson | 1 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 1,000 | \$ 0 | | \$ 0 | \$ 0 | \$ 1,000 | 0 | 0 | 0 | 0 | 0 |
| Assault | 111 | \$ 0 | \$ 0 | \$ 36,130 | \$ 0 | \$ 54,658 | \$ 5,820 | \$ 25,899 | \$ 2,500 | | \$ 300 | \$ 0 | \$ 125,307 | 0 | 81 | 1 | 0 | 0 |
| Burglary | | | | | | | | | | | | | | | | | | |
| Child Physical Abuse/Neglect | | | | | | | | | | | | | | | | | | |
| Child Pornography | | | | | | | | | | | | | | | | | | |
| Child Sexual Abuse | 441 | \$ 0 | \$ 0 | \$ 1,452 | \$ 0 | \$ 8,177 | \$ 345 | \$ 1,000 | \$ 0 | \$ 276,326 | \$ 0 | \$ 0 | \$ 287,299 | 0 | 0 | | 0 | 0 |
| DUI/DWI | 4 | \$ 0 | \$ 0 | \$ 0 | \$ 11,469 | \$ 0 | \$ 0 | \$ 1,000 | \$ 0 | | \$ 0 | \$ 0 | \$ 12,469 | 0 | 0 | 0 | 0 | 0 |
| Fraud/Financial Crimes | | | | | | | | | | | | | | | | | | |
| Homicide | 163 | \$ 2,500 | \$ 0 | \$ 548 | \$ 565,231 | \$ 0 | \$ 450 | \$ 3,000 | \$ 0 | | \$ 0 | \$ 0 | \$ 571,729 | 0 | 8 | 2 | 0 | 0 |
| Human Trafficking | | | | | | | | | | | | | | | | | | |
| Kidnapping | 1 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 421 | \$ 0 | \$ 0 | \$ 0 | | \$ 0 | \$ 0 | \$ 421 | 0 | 1 | 0 | 0 | 0 |
| Other Vehicular Crimes | 10 | \$ 0 | \$ 0 | \$ 2,600 | \$ 22,668 | \$ 0 | \$ 690 | \$ 0 | \$ 0 | | \$ 300 | \$ 0 | \$ 26,258 | 0 | 0 | 1 | 0 | 0 |
| Robbery | 2 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 4,493 | \$ 450 | \$ 0 | \$ 0 | | \$ 0 | \$ 0 | \$ 4,943 | 0 | 0 | 0 | 0 | 0 |
| Sexual Assault | 253 | \$ 0 | \$ 0 | \$ 1,455 | \$ 0 | \$ 3,897 | \$ 630 | \$ 4,000 | \$ 0 | \$ 180,098 | \$ 300 | \$ 0 | \$ 190,380 | 0 | 0 | 0 | 0 | 0 |
| Stalking | | | | | | | | | | | | | | | | | | |
| Terrorism | | | | | | | | | | | | | | | | | | |
| Total | 986 | \$ 2,500 | \$ 0 | \$ 42,184 | \$ 599,369 | \$ 71,645 | \$ 8,385 | \$ 35,899 | \$ 2,500 | \$ 456,424 | \$ 900 | \$ 0 | \$ 1,219,807 | 0 | 90 | 4 | 0 | 0 |

* Other expense explanations

| | |
|------------------------|-----|
| Arson | N/A |
| Assault | N/A |
| Child Sexual Abuse | N/A |
| DUI/DWI | N/A |
| Homicide | N/A |
| Kidnapping | N/A |
| Other Vehicular Crimes | N/A |
| Robbery | N/A |
| Sexual Assault | N/A |

Victim Compensation Formula Grant Program - October 01, 2022 - September 30, 2023

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

| TYPES OF CRIME | EXPENSE TYPES PAID (in dollars) | | | | | | | | | | | | TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE | | | | | |
|------------------------------|---|----------------------|----------------|-------------------|---------------------|---------------------------------------|------------------|-------------------|----------------------|-------------------------------|-----------------|------------------------|---|---|---|--|--|--|
| | Total Number of Applications Paid During the Reporting Period | Crime Scene Clean Up | Dependent Care | Economic Support | Funeral Burial | Medical/Dental (except mental health) | Mental Health | Relocation | Replacement Services | Sexual Assault Forensic Exams | Travel | Other (please explain) | Total Paid for this Crime Type | Number of Applications Related to Bullying that were Paid During the Reporting Period | Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period | Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period | Number of Applications Related to Hate Crimes that were Paid During the Reporting Period | Number of Applications Related to Mass Violence that were Paid During the Reporting Period |
| Arson | 2 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 2,000 | \$ 0 | | \$ 0 | \$ 0 | \$ 2,000 | 0 | 1 | 0 | 0 | 0 |
| Assault | 376 | \$ 0 | \$ 0 | \$ 209,952 | \$ 4,800 | \$ 146,840 | \$ 14,020 | \$ 107,899 | \$ 4,000 | | \$ 1,709 | \$ 0 | \$ 489,221 | 0 | 207 | 5 | 0 | 0 |
| Burglary | | | | | | | | | | | | | | | | | | |
| Child Physical Abuse/Neglect | 1 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 1,000 | \$ 0 | | \$ 0 | \$ 0 | \$ 1,000 | 0 | 1 | | 0 | 0 |
| Child Pornography | | | | | | | | | | | | | | | | | | |
| Child Sexual Abuse | 945 | \$ 0 | \$ 0 | \$ 3,952 | \$ 0 | \$ 8,862 | \$ 19,235 | \$ 4,000 | \$ 0 | \$ 572,008 | \$ 830 | \$ 0 | \$ 608,887 | 0 | 0 | | 0 | 0 |
| DUI/DWI | 23 | \$ 0 | \$ 0 | \$ 11,008 | \$ 43,309 | \$ 4,182 | \$ 263 | \$ 1,000 | \$ 0 | | \$ 1,081 | \$ 0 | \$ 60,842 | 0 | 0 | 0 | 0 | 0 |
| Fraud/Financial Crimes | | | | | | | | | | | | | | | | | | |
| Homicide | 601 | \$ 5,000 | \$ 0 | \$ 2,245 | \$ 1,772,349 | \$ 2,138 | \$ 3,614 | \$ 11,602 | \$ 500 | | \$ 0 | \$ 0 | \$ 1,797,448 | 0 | 25 | 7 | 0 | 0 |
| Human Trafficking | 1 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 5,000 | \$ 0 | | \$ 0 | \$ 0 | \$ 5,000 | 0 | 0 | 0 | 0 | 0 |
| Kidnapping | 2 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 421 | \$ 0 | \$ 1,000 | \$ 0 | | \$ 0 | \$ 0 | \$ 1,421 | 0 | 2 | 0 | 0 | 0 |
| Other Vehicular Crimes | 38 | \$ 0 | \$ 0 | \$ 27,290 | \$ 74,018 | \$ 326 | \$ 1,790 | \$ 1,000 | \$ 0 | | \$ 300 | \$ 0 | \$ 104,724 | 0 | 3 | 2 | 0 | 0 |
| Robbery | 5 | \$ 0 | \$ 0 | \$ 645 | \$ 0 | \$ 4,493 | \$ 450 | \$ 2,000 | \$ 0 | | \$ 0 | \$ 0 | \$ 7,588 | 0 | 0 | 0 | 0 | 0 |
| Sexual Assault | 1,086 | \$ 0 | \$ 0 | \$ 13,319 | \$ 0 | \$ 270,100 | \$ 3,843 | \$ 20,000 | \$ 0 | \$ 343,337 | \$ 1,258 | \$ 0 | \$ 651,857 | 0 | 5 | 1 | 0 | 0 |
| Stalking | 4 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 3,500 | \$ 0 | | \$ 0 | \$ 0 | \$ 3,500 | 0 | 3 | 0 | 0 | 0 |
| Terrorism | 5 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 3,000 | \$ 0 | | \$ 0 | \$ 0 | \$ 3,000 | 0 | 0 | 0 | 0 | 0 |
| Total | 3,089 | \$ 5,000 | \$ 0 | \$ 268,411 | \$ 1,894,476 | \$ 437,362 | \$ 43,214 | \$ 163,002 | \$ 4,500 | \$ 915,345 | \$ 5,178 | \$ 0 | \$ 3,736,487 | 0 | 247 | 15 | 0 | 0 |

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
From October 2021 through September 2022 we received 976 new applications. Due to increasing program outreach with material development, we have seen an increase of 10 % in new applications during the current reporting period of 1,087.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 90

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. 1) New applications are received and entered into a database by a Claims Processor. 2) New workloads are evaluated for eligibility by the Claims Examiner and missing documentation is requested. 3) Claims Examiners submit reviewed claims with Decision recommendations to the Claims Supervisor. 4) The Claims Supervisor reviews all claims for accuracy and submits Claim Decisions and Supporting Documentation to a six (6) member Board. 5) The Board reviews all claims for Approval or Denial leading to an Interim Decision. Interim Decision is mailed to the Claimant. 6) The Claimant has sixty (60) days to Appeal an Interim Decision to the Board. Appealed Interim Decisions result in Hearings. The result of any Hearing may be to Affirm, Modify, or Reverse the Interim Decision. 7) After the sixty days have elapsed the Interim Decision is forwarded to the Executive Director/Designee to be reviewed a signed resulting in a Final Decision.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
Sufficient resources to provide sustainability to the program. We are seeing cases of greater and greater complexity that take more time to resolve. Also, the number of cases has increased. We urgently need another staff person for claims processing. We project more applications to be received in the next fiscal year.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
Contacted new federal victims coordinator.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
Implemented the ability for healthcare providers to apply online for reimbursements of forensic medical exams. We have seen an increase in more claims being received due to some healthcare providers being unaware of the reimbursement program. Some providers were billing insurance, so we may not have seen these claims before if there was no balance. Now with Louisiana state law, we are considered the primary payor for forensic medical exams. This has streamlined the process and quickened response times. Forensic medical reimbursements are now required to be reimbursed within 30 days.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
The State of Louisiana, Louisiana Commission on Law Enforcement (LCLE), used 5% of the award for administrative and training purposes. Administrative funds allowed LCLE to support the following costs: Salaries and fringe benefits for LCLE personnel; Supplies and/ or equipment needed by LCLE personnel; Membership dues for the National Association of Crime Victims Compensation Boards (NACVCB); Travel costs to conduct onsite trainings and; Travel costs for LCLE personnel to attend conference, trainings, and meetings, as required.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
Yes: R.S. 46:1822 1822. Forensic medical exams; reimbursement A. The board shall reimburse a healthcare provider who performs a forensic medical exam in the amount of six hundred dollars. The board shall reimburse the healthcare facility at which a forensic medical exam was conducted for the cost of performing the exam in the amount of one thousand dollars. B. In order to be reimbursed for the costs of performing a forensic medical exam, the healthcare provider or the healthcare facility seeking reimbursement shall submit to the board an attestation that a forensic medical exam was conducted. The attestation shall contain only sufficient information to identify the victim, the date that the exam was performed, and the address to which payment can be made for the healthcare provider or healthcare facility. The board shall not require any billing documentation or medical records from the healthcare provider or the healthcare facility as a condition of payment under the provisions of this Section. C. A request for reimbursement by a healthcare provider or healthcare facility for the performance of a forensic medical exam shall not constitute reparations and therefore shall be immediately payable and not require approval from the board as a condition of payment. The board shall direct payment to be made to a healthcare provider or healthcare facility no later than thirty calendar days from the date that the attestation is submitted to the board by the healthcare provider or healthcare facility. We have seen an increase in claims being received due to some healthcare providers being unaware of the reimbursement program. Some providers were billing insurance, so we may not have seen these claims before if there was no balance. Now with Louisiana state law, we are considered the primary payor for forensic medical exams. This has streamlined

the process and quickened response times. Forensic medical reimbursements are now required to be reimbursed within 30 days. We process weekly payments to ensure providers are being paid within 30 days of filing the claim.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

Each Parish Sheriff's Office in the State of Louisiana works directly with victims of crime to help them apply for Crime Victims Reparations. The CVR office receives applications daily from Parish Claims Investigators, the CVR staff also answers any questions the Parish Claims Investigators may have and informs them of new legislative changes. The Advocates and District Attorney offices will directly refer victims to our central office or to the Parish Claims Investigator in the parish in which the crime occurred. Healthcare Providers can also directly apply to our program for a forensic medical exam reimbursement. The CVR staff attends quarterly meetings with the Louisiana Sexual Assault Oversight Commission meetings and addresses any issues within the CVR program, or provides assistance about the program.

10. **Please explain any public outreach efforts to improve awareness of your program.**

Online application for victims to directly apply to our office is under construction.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

N/A

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

Not at this time.