# Office for Victims of Crime Victim Compensation Formula Grant Program **Annual Performance Measures Report** October 01, 2022 - September 30, 2023

### **GRANTEE INFORMATION**

ORGANIZATION NAME: DIVISION OF CHILD & FAMILY SERVICES

POC NAME: Alma Bustamante

POC EMAIL: abustamante@dcfs.nv.gov

POC PHONE: 702-486-2744

### POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2022:

912 1,006 967

Q3: Apr-Jun 2023: Q4: Jul-Sep 2023:

Q2: Jan-Mar 2023:

962

Annual:

3,847

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2022:	902
Q2: Jan-Mar 2023:	953
Q3: Apr-Jun 2023:	950
Q4: Jul-Sep 2023:	943
Annual:	3,748

3. Victim Demographics					
Population A. RACE/ETHNICITY	Q1	Nui Q2	mber o	of Victin Q4	ms Annual
American Indian or Alaska Native	17	15	9	9	50
Asian	23	10	7	10	50
Black or African American	232	100	87	87	506
Hispanic or Latino	188	111	86	93	478
Native Hawaiian or Other Pacific Islander	7	3	3	3	16
White Non-Latino or Caucasian	222	119	86	91	518
Some Other Race	4	7	3	5	19
Multiple Races	95	31	36	40	202
Not Reported	114	557	633	605	1909
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	902	953	950	943	3748
B. GENDER					
Male	291	297	316	318	1222
Female	610	655	632	623	2520
Not Reported	1	1	2	2	6
Not Tracked	0	0	0	0	0
Gender Total	902	953	950	943	3748
C. AGE					
Age 0- 12	106	146	121	96	469
Age 13- 17	92	121	120	92	425
Age 18- 24	102	102	102	95	401
Age 25- 59	559	534	546	599	2238
Age 60 and Older	43	49	60	61	213
Not Reported	0	1	1	0	2
Not Tracked	0	0	0	0	0
Age Total	902	953	950	943	3748

Page 1 of 9 Date certified: October 6, 2023

## PERFORMANCE MEASURES

4.	Based on your program's gindicate if	general procedure,	7. Number of applica approved) during		nied/closed. (i.e., appli ting period.	cations	that	were	e not	
	Q1: Oct-Dec 2022:		Q1: Oct-Dec 202	2:	162					
	Victims and indirect victimas separate applications	s generally count	Q2: Jan-Mar 202		183					
	Q2: Jan-Mar 2023:		Q3: Apr-Jun 202	3:	228					
	Victims and indirect victim as separate applications	s generally count	Q4: Jul-Sep 2020 Annual:	3:	249 822					
	Q3: Apr-Jun 2023:			enial or o	close status applicabl	e for t	he re	nor	tina i	neriod:
	Victims and indirect victim as separate applications	s generally count	11000011(0) 101 0		Num	ber o	of Vi	ctims Annual		
	Q4: Jul-Sep 2023:		A. Application no	t filed witl	hin time limit	5	6	9	16	36
	Victims and indirect victim as separate applications	s generally count	B. Failure to repo	2	10	11	12	35		
5.	Number of new application	ns <b>received</b> during		ordinator	th law enforcement, , and/or other official	1	2	6	1	10
	the reporting period Q1: Oct-Dec 2022:	905	D. Incomplete inf	formation		18	30	26	38	112
			E. Contributory n	nisconduc	et	22	27	26	32	107
	Q2: Jan-Mar 2023:	954	F. Ineligible crime	е		51	61	67	74	253
	Q3: Apr-Jun 2023:	955	G. Ineligible appl		63	47	82	69	261	
	Q4: Jul-Sep 2023:	943	Other	0	0	1	7	8		
	Annual:	3,757	Denial explanation					_		
6.	Number of applications <b>ap</b> reporting period.	proved during the	Qtr 3: Vacated/w Qtr 4: Vacated/w							
	Q1: Oct-Dec 2022:	838								
	Q2: Jan-Mar 2023:	747	8. Number of application during the reporting		eived for Sexual Assau	It Forei	nsic E	Exan	ninati	ons
	Q3: Apr-Jun 2023:	762	Q1: Oct-Dec 202		plicable					
	Q4: Jul-Sep 2023:	731	to my state's pro							
	Annual:	3,078	Q2: Jan-Mar 202 to my state's pro		plicable					
			Q3: Apr-Jun 202 to my state's pro		plicable					
			Q4: Jul-Sep 2023 to my state's pro		olicable					
			Annual:		0					

					EXPE	NSE TYPES PA	ID (in dollars)									CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,539	\$ 0	\$0	\$ 0		\$0	\$ 0	\$ 1,539	0	0	0	0	(
Assault	359	\$ 0	\$ 0	\$ 165,208	\$ 0	\$ 132,827	\$ 56,810	\$ 180,794	\$ 3,587		\$ 0	\$ 0	\$ 539,226	0	28	0	0	73
Burglary	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 315	\$ 2,500	\$ 0		\$0	\$ 0	\$ 2,815	0	0	0	0	(
Child Physical Abuse/Neglect	6	\$ 0	\$ 0	\$ 0	\$ 0	\$ 19,753	\$ 300	\$ 0	\$ 0		\$0	\$ 0	\$ 20,053	0	3		0	(
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$0	\$ 1,430	\$ 0	\$ 0		\$0	\$ 0	\$ 1,430	0	0		0	(
Child Sexual Abuse	83	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,416	\$ 30,517	\$ 14,556	\$0	\$ 0	\$0	\$0	\$ 46,489	0	8		0	(
DUI/DWI	30	\$ 0	\$ 2,500	\$ 24,500	\$ 25,945	\$ 61,115	\$ 878	\$ 0	\$0		\$0	\$0	\$ 114,939	0	0	0	0	(
Fraud/Financial Crimes																		
Homicide	48	\$ 0	\$ 0	\$ 4,620	\$ 137,350	\$0	\$ 7,021	\$ 350	\$ 300		\$0	\$ 0	\$ 149,641	0	6	0	0	1
Human Trafficking	2	\$ 0	\$ 0	\$0	\$0	\$0	\$ 1,170	\$ 2,500	\$0		\$0	\$ 0	\$ 3,670	0	0	0	0	(
Kidnapping	2	\$ 0	\$ 0	\$0	\$ 0	\$0	\$ 215	\$ 2,500	\$0		\$0	\$0	\$ 2,715	0	2	0	0	(
Other Vehicular Crimes	8	\$ 0	\$ 0	\$ 5,250	\$ 17,046	\$ 2,747	\$ 0	\$0	\$0		\$0	\$ 0	\$ 25,043	0	0	0	0	(
Robbery	22	\$ 0	\$ 0	\$ 1,050	\$ 0	\$ 11,737	\$ 2,152	\$ 2,115	\$ 11		\$0	\$ 0	\$ 17,065	0	0	0	0	(
Sexual Assault	20	\$ 0	\$ 0	\$0	\$ 0	\$ 1,725	\$ 4,195	\$ 6,187	\$0	\$ 0	\$0	\$ 0	\$ 12,107	0	2	0	0	(
Stalking	5	\$ 0	\$ 0	\$0	\$ 0	\$ 0	\$ 1,377	\$0	\$0		\$0	\$0	\$ 1,377	0	3	0	0	(
Terrorism																		
Total	589	\$ 0	\$ 2,500	\$ 200,628	\$ 180,341	\$ 232,858	\$ 106,379	\$ 211,502	\$ 3,898	\$ 0	\$0	\$0	\$ 938,107	0	52	0	0	74

					EXPEN	ISE TYPES PAI	ID (in dollars)									ICTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Penod	Number of Applications Related to Elder Abuse/Neglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$0	\$ 140	\$0	\$ 0	\$ 0	\$ 0	\$ 0		\$0	\$ 0	\$ 140	0	0	0	0	
Assault	314	\$ 0	\$ 0	\$ 113,095	\$0	\$ 285,791	\$ 38,808	\$ 143,919	\$ 2,010		\$0	\$ 0	\$ 583,623	1	27	0	1	3
Burglary																		
Child Physical Abuse/Neglect	8	\$ 0	\$0	\$ 0	\$0	\$ 116	\$ 1,925	\$0	\$0		\$0	\$ 0	\$ 2,041	0	4		0	
Child Pornography																		
Child Sexual Abuse	76	\$ 0	\$0	\$ 0	\$0	\$ 2,283	\$ 24,616	\$ 14,931	\$0	\$ 0	\$0	\$ 0	\$ 41,830	0	3		0	
DUI/DWI	27	\$ 0	\$0	\$ 27,200	\$ 7,328	\$ 30,241	\$ 1,920	\$0	\$ 11		\$0	\$ 0	\$ 66,700	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	42	\$ 5,000	\$0	\$ 5,035	\$ 130,567	\$ 0	\$ 3,785	\$ 0	\$ 100		\$0	\$ 0	\$ 144,487	0	6	0	0	
Human Trafficking	1	\$ 0	\$0	\$ 0	\$0	\$ 0	\$ 450	\$ 0	\$ 0		\$0	\$ 0	\$ 450	0	0	0	0	
Kidnapping	2	\$ 0	\$0	\$ 0	\$0	\$ 20	\$0	\$ 20	\$ 0		\$0	\$ 0	\$ 40	0	0	0	0	
Other Vehicular Crimes	14	\$ 0	\$0	\$ 210	\$ 18,890	\$ 21,334	\$0	\$ 0	\$ 0		\$0	\$ 0	\$ 40,435	0	0	0	0	
Robbery	20	\$ 0	\$0	\$ 12,686	\$ 0	\$ 51,688	\$ 1,266	\$ 2,500	\$ 0		\$0	\$ 0	\$ 68,139	0	0	0	0	
Sexual Assault	18	\$ 0	\$0	\$ 0	\$ 0	\$ 6,114	\$ 2,838	\$ 2,400	\$ 0	\$ 0	\$0	\$ 0	\$ 11,352	0	3	0	0	
Stalking	7	\$ 0	\$0	\$ 0	\$ 0	\$ 0	\$ 1,453	\$ 2,400	\$ 0		\$0	\$ 0	\$ 3,853	0	3	0	0	
Terrorism																		
Total	530	\$ 5,000	\$ 0	\$ 158,366	\$ 156,786	\$ 397,587	\$ 77,061	\$ 166,170	\$ 2,121	\$ 0	\$ 0	\$ 0	\$ 963,090	1	46	0	1	3

					EXP	PENSE TYPES I	PAID (in dollars	s)								CTIMIZATIONS A CRIME TYPE	:	
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder AbuseNeglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	348	\$ 0	\$ 0	\$ 109,713	\$ 0	\$ 90,713	\$ 47,277	\$ 149,463	\$ 4,518		\$ 0		\$ 401,683	0	27	1	0	45
Burglary	4	\$ 0	\$0	\$ 0	\$ 0	\$ 0	\$ 90	\$ 4,847	\$ 0		\$ 0	\$ 0	\$ 4,937	0	0	0	0	(
Child Physical Abuse/Neglect	8	\$ 0	\$ 0	\$ 0	\$0	\$ 478	\$ 2,755	\$ 2,500	\$ 0		\$0	\$ 0	\$ 5,733	0	3		0	(
Child Pornography																		
Child Sexual Abuse	91	\$ 0	\$ 0	\$ 0	\$0	\$ 1,977	\$ 36,463	\$ 13,843	\$ 0	\$ 0	\$0	\$ 0	\$ 52,283	0	2		0	(
DUI/DWI	34	\$0	\$0	\$ 22,930	\$ 15,353	\$ 24,265	\$ 2,412	\$0	\$ 0		\$0	\$ 0	\$ 64,959	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	50	\$ 0	\$0	\$ 12,023	\$ 137,661	\$0	\$ 8,091	\$0	\$ 500		\$0	\$0	\$ 158,275	0	5	0	0	(
Human Trafficking	2	\$ 0	\$ 0	\$ 0	\$0	\$ 0	\$ 1,040	\$ 2,500	\$ 0		\$0	\$ 0	\$ 3,540	0	0	0	0	(
Kidnapping	3	\$ 0	\$ 0	\$ 0	\$0	\$ 0	\$ 150	\$0	\$ 0		\$0	\$ 0	\$ 150	0	1	0	0	(
Other Vehicular Crimes	14	\$ 0	\$ 0	\$ 1,208	\$ 19,321	\$ 2,947	\$ 1,610	\$0	\$ 11		\$0	\$ 0	\$ 25,097	0	0	0	0	
Robbery	22	\$ 0	\$ 0	\$ 14,114	\$0	\$ 28,275	\$ 1,610	\$0	\$ 11		\$0	\$ 0	\$ 44,011	0	0	0	0	(
Sexual Assault	13	\$0	\$0	\$ 0	\$0	\$ 100	\$ 2,114	\$ 4,124	\$ 5	\$ 0	\$0	\$ 0	\$ 6,343	0	2	0	0	
Stalking	5	\$ 0	\$0	\$ 0	\$0	\$ 0	\$ 655	\$ 3,376	\$ 0		\$0	\$ 0	\$ 4,031	0	1	0	0	(
Terrorism			$\equiv$								$\equiv$	$\equiv$						
Total	594	\$ 0	\$ 0	\$ 159.988	\$ 172,336	\$ 148.754	\$ 104.267	\$ 180.653	\$ 5,045	\$ 0	\$0	\$ 0	\$ 771.042	0	41	1	0	45

Page 5 of 9 Date certified: October 6, 2023

					EXPE	NSE TYPES PA	ID (in dollars)									CTIMIZATIONS A CRIME TYPI		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	325	\$ 0	\$ 0	\$ 82,765	\$ 1,750	\$ 85,152	\$ 56,245	\$ 131,231	\$ 2,289		\$ 0	\$ 0	\$ 359,433	0	20	3	1	4:
Burglary	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,498	\$ 2,075	\$ 7,500	\$ 352		\$0	\$ 0	\$ 11,425	0	1	0	0	(
Child Physical Abuse/Neglect	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,333	\$ 2,500	\$ 0		\$0	\$ 0	\$ 3,833	0	2		0	(
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 480	\$ 0	\$0		\$0	\$ 0	\$ 480	0	0		0	(
Child Sexual Abuse	88	\$ 0	\$0	\$ 0	\$0	\$ 1,035	\$ 32,294	\$ 13,184	\$ 0	\$0	\$0	\$ 0	\$ 46,512	0	3		0	(
DUI/DWI	34	\$ 0	\$0	\$ 41,860	\$ 32,698	\$ 38,563	\$ 2,168	\$ 0	\$0		\$0	\$ 0	\$ 115,289	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	49	\$ 14,870	\$0	\$ 17,592	\$ 154,383	\$0	\$ 2,781	\$0	\$0		\$0	\$ 0	\$ 189,627	0	12	0	1	
Human Trafficking	1	\$0	\$0	\$ 0	\$0	\$0	\$ 409	\$0	\$0		\$0	\$ 0	\$ 409	0	0	0	0	
Kidnapping	5	\$ 0	\$0	\$ 0	\$0	\$ 484	\$ 298	\$ 3,815	\$0		\$0	\$ 0	\$ 4,596	0	2	0	0	(
Other Vehicular Crimes	11	\$ 0	\$0	\$ 9,730	\$ 5,000	\$ 3,385	\$0	\$ 0	\$0		\$0	\$ 0	\$ 18,115	0	0	0	0	(
Robbery	17	\$ 0	\$ 0	\$ 8,897	\$0	\$ 11,182	\$ 2,900	\$ 593	\$0		\$ 0	\$ 0	\$ 23,571	0	0	0	0	
Sexual Assault	21	\$0	\$ 0	\$0	\$0	\$ 210	\$ 10,034	\$ 4,346	\$0	\$0	\$0	\$ 0	\$ 14,590	0	3	0	0	
Stalking	3	\$0	\$0	\$0	\$0	\$0	\$ 655	\$0	\$0		\$0	\$ 0	\$ 655	0	0	0	0	
Terrorism																		
Total	564	\$ 14.870	\$ 0	\$ 160,844	\$ 193,832	\$ 141,509	\$ 111,672	\$ 163,170	\$ 2,641	\$0	\$0	\$ 0	\$ 788,537	0	43	3	2	4;

PAYMENT STATISTICS BY CRIME TYPE - Aggre	gated																	
					EXPENS	SE TYPES PAI	D (in dollars)								TYPES OF VIO			
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renorting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 0	\$ 0	\$ 140	\$0	\$ 1,539	\$0	\$0	\$ 0		\$0	\$ 0	\$ 1,679	0	0	0	0	0
Assault	1,346	\$ 0	\$ 0	\$ 470,782	\$ 1,750	\$ 594,483	\$ 199,140	\$ 605,407	\$ 12,404		\$ 0	\$ 0	\$ 1,883,965	1	102	4	2	191
Burglary	11	\$ 0	\$ 0	\$0	\$0	\$ 1,498	\$ 2,480	\$ 14,847	\$ 352		\$0	\$ 0	\$ 19,177	0	1	0	0	0
Child Physical Abuse/Neglect	26	\$ 0	\$ 0	\$0	\$0	\$ 20,347	\$ 6,313	\$ 5,000	\$ 0		\$0	\$0	\$ 31,659	0	12		0	0
Child Pornography	2	\$ 0	\$ 0	\$0	\$0	\$0	\$ 1,910	\$0	\$ 0		\$0	\$0	\$ 1,910	0	0		0	0
Child Sexual Abuse	338	\$ 0	\$ 0	\$0	\$0	\$ 6,711	\$ 123,889	\$ 56,515	\$ 0	\$ 0	\$0	\$0	\$ 187,115	0	16		0	0
DUI/DWI	125	\$ 0	\$ 2,500	\$ 116,490	\$ 81,325	\$ 154,183	\$ 7,378	\$0	\$ 11		\$0	\$0	\$ 361,887	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	189	\$ 19,870	\$ 0	\$ 39,270	\$ 559,962	\$0	\$ 21,678	\$ 350	\$ 900		\$ 0	\$ 0	\$ 642,030	0	29	0	1	1
Human Trafficking	6	\$ 0	\$ 0	\$0	\$ 0	\$ 0	\$ 3,069	\$ 5,000	\$ 0		\$ 0	\$ 0	\$ 8,069	0	0	0	0	0
Kidnapping	12	\$ 0	\$ 0	\$0	\$ 0	\$ 504	\$ 663	\$ 6,335	\$ 0		\$ 0	\$ 0	\$ 7,502	0	5	0	0	0
Other Vehicular Crimes	47	\$0	\$ 0	\$ 16,398	\$ 60,257	\$ 30,414	\$ 1,610	\$0	\$ 11		\$ 0	\$ 0	\$ 108,690	0	0	0	0	0
Robbery	81	\$0	\$ 0	\$ 36,747	\$0	\$ 102,882	\$ 7,928	\$ 5,209	\$ 22		\$ 0	\$0	\$ 152,786	0	0	0	0	0
Sexual Assault	72	\$0	\$ 0	\$0	\$0	\$ 8,149	\$ 19,181	\$ 17,057	\$ 5	\$ 0	\$ 0	\$ 0	\$ 44,392	0	10	0	0	0
Stalking	20	\$0	\$ 0	\$0	\$0	\$0	\$ 4,140	\$ 5,776	\$0		\$ 0	\$ 0	\$ 9,916	0	7	0	0	0
Terrorism			$\overline{}$															
Total	2,277	\$ 19,870	\$ 2,500	\$ 679,826	\$ 703,294	\$ 920,709	\$ 399,378	\$ 721,495	\$ 13,705	\$ 0	\$0	\$0	\$ 3,460,777	1	182	4	3	192

#### NARRATIVE QUESTIONS

1. Please explain any significant change in the number of applications received during the reporting period.

The high cost of living has prompted many people to move to the State of Nevada. Additionally, many more tourists are visiting the city of Las Vegas now that it has expanded into a professional sports city. As a result, the Victims of Crime has experienced an increase in the number of VOCP applications received between July 1, 2023 - September 30, 2023.

2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 7

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. 1) New applications are received and entered into a dabase by a Claims Processor. 2) New workloads are evaluated for eligibility by the Claims Examiner and missing documentation is requested. 3) Claims Examiners submit reviewed claims with Decision recommendations to the Claims Supervisor. 4) The Claims Supervisor reviews all claims for accuracy and submits final Claim Decision. 5) The Claimant has fifteen (15) days to Appeal a decision. Appealed decisions result in Hearings. The result of any Hearing may be to Affirm, Modify, or Reverse the decision. 6) After the fifteen (15) days has elapsed, the decision is forwarded to the Executive Director/Designee to be reviewed and signed resulting in a final decision.

3. Does your state have a victim satisfaction survey?

No

4. Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

During the past year, the VOC encountered a shortage of staff to include a Claims Examiner. The VOC had one Claims Examiner reviewing all applications and police reports received during this period. There was no impact in victim services,

5. Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

The VOCP staff works to efficiently process VOCP applications and ensure victims of crime receive adequate compensuation and benefits for resources for which they qualify.

6. Please describe any notable activities during the reporting period that improved the process of victim compensation services.

Now that the VOCP is fully staffed, Claims Examiners have time to reach out to victims once a decision on their claim is made. Claims Examiners explain the benefits awarded and how victims can use these benefits.

Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

VOCA Administrative funds are utilized to pay for personnel and operating expenses needed to ensure the Victims of Crime Compensation Program is adequately staffed to meet the needs of individuals that submit applications to the program.

8. Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

There were no law, initiative or policy changes during the reporting period.

Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

The program has been able to more adequately communicate with the Grants Management Unity within DCFS, that administers other victim services funding such as the VOCA Assistance grant. Within DCFS, more subrecipient agencies funded under other victimm service grants have received additional technical assistance and encouragement to promote and conduct outreach to further publicize the benefits of the VOC Program.

10. Please explain any public outreach efforts to improve awareness of your program.

The Division of Child and Family Services (DCFS) has been more proactive in publicizing the VOCP to non-profit and other government agencies at the county levels about the VOC Program to furthers its outreach to more people across the State of Nevada.

Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

N/A

40

Date certified: October 6, 2023

Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

N/A

Page 9 of 9 Date certified: October 6, 2023