Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2022 - September 30, 2023

GRANTEE INFORMATION

ORGANIZATION NAME: North Carolina Department of Public Safety

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2022:	667
Q2: Jan-Mar 2023:	813
Q3: Apr-Jun 2023:	804
Q4: Jul-Sep 2023:	794
Annual:	3,078

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2022:	667
Q2: Jan-Mar 2023:	813
Q3: Apr-Jun 2023:	804
Q4: Jul-Sep 2023:	794
Annual:	3,078

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	12	11	21	7	51
Asian	3	6	12	4	25
Black or African American	284	336	284	319	1223
Hispanic or Latino	71	81	83	63	298
Native Hawaiian or Other Pacific Islander	1	4	1	3	9
White Non-Latino or Caucasian	223	287	313	300	1123
Some Other Race	2	2	2	4	10
Multiple Races	7	8	13	13	41
Not Reported	64	78	75	81	298
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	667	813	804	794	3078
B. GENDER					
Male	252	284	294	266	1096
Female	409	508	498	513	1928
Not Reported	6	21	12	15	54
Not Tracked	0	0	0	0	0
Gender Total	667	813	804	794	3078
C. AGE					
Age 0- 12	52	78	106	83	319
Age 13- 17	79	118	85	97	379
Age 18- 24	149	166	161	152	628
Age 25- 59	343	390	411	411	1555
Age 60 and Older	31	42	31	40	144
Not Reported	13	19	10	11	53
Not Tracked	0	0	0	0	0
Age Total	667	813	804	794	3078

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PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

   Q1: Oct-Dec 2022:

   | Only one application is usually counted per crime |

   Q2: Jan-Mar 2023:

   | Only one application is usually counted per crime |

   Q3: Apr-Jun 2023:

   | Only one application is usually counted per crime |

   Q4: Jul-Sep 2023:

   | Only one application is usually counted per crime |

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2022:	667
Q2: Jan-Mar 2023:	813
Q3: Apr-Jun 2023:	804
Q4: Jul-Sep 2023:	794
Annual:	3,078

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2022:	746
Q2: Jan-Mar 2023:	604
Q3: Apr-Jun 2023:	705
Q4: Jul-Sep 2023:	720
Annual:	2,775

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2022:	193
Q2: Jan-Mar 2023:	260
Q3: Apr-Jun 2023:	306
Q4: Jul-Sep 2023:	277
Annual:	1,036

   Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	1	5	10	9	25
B. Failure to report to police	5	89	7	11	112
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	55	7	91	93	246
D. Incomplete information	2	0	1	3	6
E. Contributory misconduct	22	20	29	25	96
F. Ineligible crime	26	35	37	45	143
G. Ineligible application	50	73	88	50	261
Other	32	31	43	41	147

   Denial explanation:

   Qtr 1: A-E felony; Felony, Misdemeanor Criminal Activity; Unfounded

   Qtr 2: A-E Felony; Benefit the Offender; Felony/Misdemeanor Criminal Activity; Unfounded

   Qtr 3: A-E felony, Benefit the offender, Criminal Activity Felony, Criminal Activity Misdemeanor, Unfounded claim

   Qtr 4: Benefit the Offender, Criminal Activity Felony/Misdemeanor, Unfounded

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

   Q1: Oct-Dec 2022: Number of applications received

Q2: Jan-Mar 2023:	368
Q3: Apr-Jun 2023:	364
Q4: Jul-Sep 2023:	367
Annual:	1,099

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:1

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	$ 0	$ 0	$ 0	$ 0	$ 3,395	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 3,395	0	0	0	0	0
Assault	141	$ 0	$ 0	$ 0	$ 0	$ 1,033,291	$ 3,935	$ 0	$ 0	■	$ 0	$ 53,704	$ 1,090,931	0	34	0	0	0
Burglary										■								
Child Physical Abuse/Neglect	2	$ 0	$ 0	$ 0	$ 0	$ 2,199	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 2,199	0	2		0	0
Child Pornography										■								
Child Sexual Abuse	148	$ 0	$ 0	$ 0	$ 0	$ 9,011	$ 14,743	$ 0	$ 0	$ 90,780	$ 0	$ 0	$ 114,534	0	1	0	0	0
DUI/DWI	2	$ 0	$ 0	$ 0	$ 0	$ 4,025	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 4,025	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide	140	$ 0	$ 0	$ 0	$ 583,623	$ 16	$ 1,240	$ 0	$ 0	■	$ 0	$ 0	$ 584,879	0	9	0	0	3
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes										■								
Robbery	1	$ 0	$ 0	$ 0	$ 4,928	$ 0	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 4,928	0	0	0	0	0
Sexual Assault	307	$ 0	$ 0	$ 0	$ 0	$ 2,767	$ 918	$ 0	$ 0	$ 234,188	$ 0	$ 4,500	$ 242,373	0	0	0	0	0
Stalking										■								
Terrorism										■								
Total	743	$ 0	$ 0	$ 0	$ 588,551	$ 1,054,704	$ 20,836	$ 0	$ 0	$ 324,968	$ 0	$ 58,204	$ 2,047,264	0	46	0	0	3

* Other expense explanations

Assault	Out of Pocket Expense; Work Loss; Perscriptions
Sexual Assault	Out of Pocket Expense, Prescriptions

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:2

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■■■								
Assault	112	$ 120	$ 0	$ 0	$ 0	$ 737,170	$ 5,244	$ 0	$ 0	■■■	$ 0	$ 27,732	$ 770,266	0	15	0	0	1
Burglary										■■■								
Child Physical Abuse/Neglect	2	$ 0	$ 0	$ 0	$ 0	$ 957	$ 0	$ 0	$ 0	■■■	$ 0	$ 0	$ 957	0	0		0	0
Child Pornography										■■■								
Child Sexual Abuse	115	$ 0	$ 0	$ 0	$ 0	$ 23,414	$ 6,270	$ 0	$ 0	$ 95,825	$ 0		$ 125,509	0	1		0	0
DUI/DWI	3	$ 0	$ 0	$ 0	$ 6,577	$ 4,708	$ 0	$ 0	$ 0	■■■	$ 0		$ 11,285	0	0	0	0	0
Fraud/Financial Crimes										■■■								
Homicide	121	$ 0	$ 0	$ 0	$ 601,466	$ 0	$ 2,073	$ 0	$ 0	■■■	$ 0		$ 603,540	0	12	0	0	4
Human Trafficking										■■■								
Kidnapping										■■■								
Other Vehicular Crimes	1	$ 0	$ 0	$ 0	$ 5,000	$ 0	$ 0	$ 0	$ 0	■■■	$ 0		$ 5,000	0	0	0	0	0
Robbery										■■■								
Sexual Assault	249	$ 0	$ 0	$ 0	$ 0	$ 6,809	$ 170	$ 0	$ 0	$ 262,050	$ 0		$ 269,029	0	0	0	0	0
Stalking										■■■								
Terrorism										■■■								
Total	603	$ 120	$ 0	$ 0	$ 613,044	$ 773,058	$ 13,757	$ 0	$ 0	$ 357,876	$ 0	$ 27,732	$ 1,785,586	0	28	0	0	5

* Other expense explanations

Assault   Out of Pocket Expense; Prescription Expense; Work Loss

PAYMENT STATISTICS BY CRIME TYPE   Qtr:3

EXPENSE TYPES PAID (in dollars) | **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	$ 0	$ 0	$ 0	$ 1,012	$ 0	$ 0	$ 0	$ 0	▮	$ 0		$ 1,012	0		0		0		0		0
Assault	161	$ 0	$ 0	$ 0	$ 0	$ 1,324,168	$ 3,817	$ 0	$ 0	▮	$ 0	$ 66,531	$ 1,394,516	1	39	0	1	2
Burglary										▮								
Child Physical Abuse/Neglect	4	$ 0	$ 0	$ 0	$ 0	$ 850	$ 500	$ 0	$ 0	▮	$ 0		$ 1,350	0	4		0	0
Child Pornography										▮								
Child Sexual Abuse	132	$ 0	$ 0	$ 0	$ 0	$ 19,949	$ 1,885	$ 0	$ 0	$ 128,940	$ 0		$ 150,774	0	0		0	0
DUI/DWI										▮								
Fraud/Financial Crimes										▮								
Homicide	143	$ 0	$ 0	$ 0	$ 778,226	$ 0	$ 1,280	$ 0	$ 0	▮	$ 0		$ 779,506	0	16	1	0	0
Human Trafficking	1	$ 0	$ 0	$ 0	$ 0	$ 287	$ 0	$ 0	$ 0	▮	$ 0		$ 287	0	1	0	0	0
Kidnapping										▮								
Other Vehicular Crimes										▮								
Robbery	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 2,892	$ 0	$ 0	▮	$ 0		$ 2,892	0	0	0	0	0
Sexual Assault	259	$ 0	$ 0	$ 0	$ 0	$ 10,269	$ 672	$ 0	$ 0	$ 275,631	$ 0		$ 286,571	0	2	0	0	0
Stalking										▮								
Terrorism										▮								
Total	702	$ 0	$ 0	$ 0	$ 779,238	$ 1,355,522	$ 11,046	$ 0	$ 0	$ 404,571	$ 0	$ 66,531	$ 2,616,908	1	62	1	1	2

* Other expense explanations

Assault — Out of Pocket Expense (Copay, Deductable), Loss Wages, Prescription Expense

PAYMENT STATISTICS BY CRIME TYPE   Qtr:4

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	136	$ 0	$ 0	$ 0	$ 0	$ 1,132,879	$ 3,047	$ 0	$ 0	■	$ 0		$ 1,135,927	0	34	0	0	0
Burglary										■								
Child Physical Abuse/Neglect	2	$ 0	$ 0	$ 0	$ 0	$ 1,212	$ 0	$ 0	$ 0	■	$ 0		$ 1,212	0	1		0	0
Child Pornography										■								
Child Sexual Abuse	151	$ 0	$ 0	$ 0	$ 0	$ 10,994	$ 6,966	$ 0	$ 0	$ 150,131	$ 0		$ 168,092	0	4		0	0
DUI/DWI	1	$ 0	$ 0	$ 0	$ 0	$ 88	$ 0	$ 0	$ 0	■	$ 0		$ 88	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide	132	$ 1,375	$ 0	$ 0	$ 770,749	$ 200	$ 4,665	$ 0	$ 0	■	$ 0		$ 776,989	0	21	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	1	$ 0	$ 0	$ 0	$ 5,000	$ 0	$ 0	$ 0	$ 0	■	$ 0		$ 5,000	0	0	0	0	0
Robbery										■								
Sexual Assault	297	$ 0	$ 0	$ 0	$ 0	$ 2,311	$ 0	$ 0	$ 0	$ 357,957	$ 0		$ 360,268	0	0	0	0	0
Stalking										■								
Terrorism										■								
Total	720	$ 1,375	$ 0	$ 0	$ 775,749	$ 1,147,684	$ 14,679	$ 0	$ 0	$ 508,088	$ 0		$ 2,447,574	0	60	0	0	0

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	3	$ 0	$ 0	$ 0	$ 1,012	$ 3,395	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 4,406	0	0	0	0	0
Assault	550	$ 120	$ 0	$ 0	$ 0	$ 4,227,509	$ 16,043	$ 0	$ 0	■	$ 0	$ 147,967	$ 4,391,640	1	122	0	1	3
Burglary										■								
Child Physical Abuse/Neglect	10	$ 0	$ 0	$ 0	$ 0	$ 5,217	$ 500	$ 0	$ 0	■	$ 0	$ 0	$ 5,717	0	7		0	0
Child Pornography										■								
Child Sexual Abuse	546	$ 0	$ 0	$ 0	$ 0	$ 63,369	$ 29,865	$ 0	$ 0	$ 465,676	$ 0	$ 0	$ 558,909	0	6		0	0
DUI/DWI	6	$ 0	$ 0	$ 0	$ 6,577	$ 8,821	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 15,398	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide	536	$ 1,375	$ 0	$ 0	$ 2,734,065	$ 216	$ 9,258	$ 0	$ 0	■		$ 0	$ 2,744,914	0	58	1	0	7
Human Trafficking	1	$ 0	$ 0	$ 0	$ 0	$ 287	$ 0	$ 0	$ 0	■	$ 0		$ 287	0	1	0	0	0
Kidnapping										■								
Other Vehicular Crimes	2	$ 0	$ 0	$ 0	$ 10,000	$ 0	$ 0	$ 0	$ 0	■	$ 0		$ 10,000	0	0	0	0	0
Robbery	2	$ 0	$ 0	$ 0	$ 4,928	$ 0	$ 2,892	$ 0	$ 0	■	$ 0	$ 0	$ 7,820	0	0	0	0	0
Sexual Assault	1,112	$ 0	$ 0	$ 0	$ 0	$ 22,155	$ 1,760	$ 0	$ 0	$ 1,129,826	$ 0	$ 4,500	$ 1,158,241	0	2	0	0	0
Stalking										■								
Terrorism										■								
Total	2,768	$ 1,495	$ 0	$ 0	$ 2,756,582	$ 4,330,969	$ 60,318	$ 0	$ 0	$ 1,595,502	$ 0	$ 152,467	$ 8,897,333	1	196	1	1	10

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NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

   There was no significant change in the number of applications received during the reporting period. The program continues efforts to educate the public of the compensation program.

2. **The average length of time to process an application for claim eligibility for compensation**

   Count days from time of receipt of application to decision. 106

   Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The North Carolina Crime Victim Compensation Program processes claims in the order received and date stamped upon intake. The process involves: Intake - claim entered VC case management data base and an open letter is mailed to the victim/claimant; Distribution - when all needed material is in file, the claim is distributed for investigation, if additional materials are needed, the claim is distributed for information request; Investigation - claim submitted for investigation to determine eligibility; Recommendation - award- claim is transferred to financial examination, denial-claim is transferred to Director / Commission; Examination - expenses are reviewed for payment or denial, award-claim is transferred to Director / Commission, denial-claim is transferred to Director / Commission; Determination - Director / Commission determines award or denial, award-claim is submitted to fiscal for payment, letter of determination to victim/claimant, denial-letter of determination to victim/claimant.

3. **Does your state have a victim satisfaction survey?**

   No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

   There were no emerging/major issues or notable trends encountered during the reporting period.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

   The program maintains relationships with federal victim coordinators and provides support to victims referred to the compensation program. Education materials are provided to agencies that have direct victim contact (courts, law enforcement, and victim service agencies)

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

   Office Victim Compensation Services provided webinars in English and Spanish to educate the public of the application process for Crime Victim Compensation. The webinars "How to Apply for Victim Compensation" reached the general public, victims of violent crime and their families, law enforcement agencies, social services, health care providers, other government agencies and community organizations who have direct victim contact.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

   VOCA Administrative funds support administrative positions that provide assistance to victims/claimants by providing information to them regarding completion of claims applications. Additionally, these positions assist victims with gathering documentation needed for claim processing. The administrative positions provide status updates to victims and their families.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

   There were no laws, initiatives, or policy changes in North Carolina regarding victim compensation during the reporting period.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

   The Victim Compensation Commission works in collaboration with these agencies to aid in determining claim eligibility, compensation claim investigators contact the appropriate official to gather information used to make recommendation to award/deny based on the circumstances of a crime incident. The program provides training to court personnel and criminal justice agencies regarding the compensation program. This allows these agencies to provide compensation information to victims and their families about how to apply to the program or contact this agency.

10. **Please explain any public outreach efforts to improve awareness of your program.**

The victim compensation program continues to engage in an awareness campaign which utilizes several media platforms. Reaching statewide underserved and rural communities providing education and contact information is a major focus. Through the use of various platforms such as print media, digital display, grassroots community involvement, TV and Radio, the campaign was able to provide information to a wide audience.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

NA

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

The Compensation Commission recognizes the importance of reducing barriers for victims. In the coming future we wish to implement procedures utilizing technology to permit victims/claimants and their families, to submit claim applications via an online portal using today's technology (cell phone, iPad, tablets, computers).