Office for Victims of Crime Victim Compensation Formula Grant Program Annual Performance Measures Report October 01, 2022 - September 30, 2023

GRANTEE INFORMATION

ORGANIZATION NAME: PENNSYLVANIA COMMISSION ON CRIME AND DELINQUENCY

POC NAME: Stacie Brendlinger
POC EMAIL: sbrendling@pa.gov

POC PHONE: 7172658722

POPULATION DEMOGRAPHICS

1. Number of people for whom an

application was made for v	/ictim
compensation benefits dur	ing the
reporting period.	
Q1: Oct-Dec 2022:	1,696

Q2: Jan-Mar 2023: 1,776 Q3: Apr-Jun 2023: 1,793

Q4: Jul-Sep 2023: 1,919

Annual: 7,184

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2022: 1,663
Q2: Jan-Mar 2023: 1,742
Q3: Apr-Jun 2023: 1,741
Q4: Jul-Sep 2023: 1,883
Annual: 7,029

Victim Demographics					
Population	Q1	Num Q2	ber of Q3	Victims Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	4	3	2	4	13
Asian	27	32	17	29	105
Black or African American	308	340	355	378	1381
Hispanic or Latino	111	143	102	133	489
Native Hawaiian or Other Pacific Islander	1	0	0	1	2
White Non-Latino or Caucasian	493	552	550	557	2152
Some Other Race	6	10	14	14	44
Multiple Races	20	26	27	37	110
Not Reported	621	597	641	730	2589
Not Tracked	72	39	33	0	144
Race/Ethnicity Total	1663	1742	1741	1883	7029
B. GENDER					
Male	627	648	609	711	2595
Female	770	823	834	807	3234
Not Reported	266	271	298	365	1200
Not Tracked	0	0	0	0	0
Gender Total	1663	1742	1741	1883	7029
C. AGE					
Age 0- 12	160	151	160	182	653
Age 13- 17	133	123	137	138	531
Age 18- 24	199	210	224	225	858
Age 25- 59	919	950	945	1029	3843
Age 60 and Older	252	307	275	309	1143
Not Reported	0	1	0	0	1
Not Tracked	0	0	0	0	0
Age Total	1663	1742	1741	1883	7029

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PERFORMANCE MEASURES

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

1,813

1,678

6,788

4.	Based on your program's general proceindicate if	 7. Number of applications denied/closed. (i.e., appraproved) during the reporting period. 	olications	s that	wer	e not	
	Q1: Oct-Dec 2022:	Q1: Oct-Dec 2022: 67					
	Victims and indirect victims generally coas separate applications	Q_1 0 3.1 11131 20201					
	Q2: Jan-Mar 2023:	Q3: Apr-Jun 2023: 62					
	Victims and indirect victims generally coas separate applications	Q4: Jul-Sep 2023: 77 Annual: 278					
	Q3: Apr-Jun 2023:	Reason(s) for denial or close status applical	ble for t	he re	enor	tina i	period:
	Victims and indirect victims generally coas separate applications				•	•	ctims Annual
	Q4: Jul-Sep 2023:	A. Application not filed within time limit	13	16	24	24	77
	Victims and indirect victims generally co	B. Failure to report to police	0	0	1	0	1
5.	as separate applications Number of new applications received of	C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	2	0	1	0	3
	the reporting period	D. Incomplete information	0	0	0	0	0
	Q1: Oct-Dec 2022: 1,695	E. Contributory misconduct	20	15	13	8	56
	Q2: Jan-Mar 2023: 1,754	F. Ineligible crime	24	30	19	31	104
	Q3: Apr-Jun 2023: 1,790	G. Ineligible application	8	11	4	14	37
	Q4: Jul-Sep 2023: 1,918	Other	0	0	0	0	0
	Annual: 7,157	Denial explanation:	O	U	U	U	O
6.	Number of applications approved during reporting period.	the 8. Number of applications received for Sexual Assa during the reporting period	ıult Fore	nsic l	Exan	ninati	ons
	Q1: Oct-Dec 2022: 1,492	Q1: Oct-Dec 2022: 1,597					
	Q2: Jan-Mar 2023: 1,805	Q2: Jan-Mar 2023: 1,412					
		, =					

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

1,317

1,254

5,580

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						EXPENSE TY	PES PAID (in dol	lars)								CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder AbuseNeglect that were Paid During the Renorting Derivit	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	4	\$0	\$0	\$ 9,921	\$0	\$ 313	\$ 1,700	\$ 1,000	\$0		\$0	\$0	\$ 12,934	0	0	0	0	
Assault	314	\$0	\$0	\$ 336,582	\$0	\$ 360,971	\$ 47,512	\$ 19,858	\$0		\$ 4,343	\$ 6,023	\$ 775,290	3	80	24	1	
Burglary	15	\$ 0	\$0	\$ 6,604	\$0	\$ 990	\$ 1,716	\$ 1,000	\$0		\$ 896	\$0	\$ 11,205	0	0	4	0	
Child Physical Abuse/Neglect	40	\$0	\$0	\$ 14,878	\$0	\$7,742	\$ 14,879	\$ 5,450	\$ 1,260		\$ 2,748	\$0	\$ 46,956	3	16		1	
Child Pornography																		
Child Sexual Abuse	1,207	\$0	\$0	\$ 2,791	\$0	\$ 476	\$ 43,244	\$ 1,000	\$0	\$ 783,508	\$ 5,801	\$ 0	\$ 836,819	0	42		0	
DUI/DWI	5	\$0	\$0	\$ 12,377	\$ 4,875	\$ 64	\$ 1,440	\$0	\$0		\$ 154	\$ 0	\$ 18,910	0	0	0	0	
Fraud/Financial Crimes	87	\$0	\$0	\$ 148,541	\$ 6,500	\$0	\$ 1,013	\$0	\$ 2,022		\$0	\$0	\$ 158,076	0	0	79	0	
Homicide	187	\$ 500	\$0	\$ 53,030	\$ 635,175	\$ 41	\$ 19,348	\$0	\$0		\$ 8,450	\$0	\$ 716,545	0	10	0	0	
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	11	\$0	\$0	\$ 22,513	\$ 13,000	\$ 16,288	\$ 885	\$0	\$0		\$ 576	\$0	\$ 53,262	0	0	0	0	
Robbery	58	\$0	\$0	\$ 11,226	\$0	\$ 7,758	\$ 10,691	\$ 1,681	\$0		\$ 315	\$0	\$ 31,672	0	0	13	0	
Sexual Assault	273	\$0	\$ 0	\$ 28,697	\$0	\$ 3,472	\$ 38,733	\$ 315	\$0	\$ 191,986	\$ 3,535	\$0	\$ 266,739	0	28	5	0	
Stalking	11	\$0	\$ 0	\$ 871	\$0	\$ 818	\$ 8,711	\$ 1,000	\$0		\$ 64	\$0	\$ 11,465	0	0	0	0	
Terrorism	8	\$0	\$ 0	\$0	\$0	\$0	\$ 7,505	\$ 1,000	\$0		\$0	\$0	\$ 8,505	0	0	0	0	
Total	2,220	\$ 500	\$0	\$ 648,032	\$ 659,550	\$ 398,932	\$ 197,377	\$ 32,304	\$ 3,282	\$ 975,494	\$ 26,882	\$ 6,023	\$ 2,948,376	6	176	125	2	

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						EXPENSE TY	PES PAID (in do	llars)								CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renording Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	7	\$0	\$0	\$ 514	\$0	\$ 1,755	\$ 1,125	\$ 4,000	\$0		\$0	\$0	\$ 7,394	0	0	0	0	
Assault	303	\$ 500	\$ 512	\$ 234,341	\$0	\$ 206,647	\$ 48,361	\$ 23,064	\$ 2,635		\$ 5,854	\$0	\$ 521,915	3	92	28	3	
Burglary	13	\$ 50	\$0	\$ 3,461	\$0	\$0	\$ 2,466	\$ 1,887	\$0		\$ 147	\$0	\$ 8,010	0	0	5	0	
Child Physical Abuse/Neglect	51	\$0	\$0	\$ 2,392	\$0	\$ 7,843	\$ 16,923	\$ 5,000	\$0		\$ 1,516	\$ 9,000	\$ 42,674	3	20		3	
Child Pornography																		
Child Sexual Abuse	1,362	\$0	\$0	\$ 2,305	\$0	\$ 12,696	\$ 65,016	\$ 3,000	\$0	\$ 940,842	\$ 8,046	\$0	\$ 1,031,905	0	40		0	
DUI/DWI	5	\$0	\$0	\$ 6,394	\$0	\$ 36	\$0	\$0	\$0		\$ 746	\$0	\$ 7,176	0	0	0	0	
Fraud/Financial Crimes	74	\$0	\$0	\$ 150,225	\$0	\$ 256	\$ 100	\$0	\$ 1,088		\$ 181	\$0	\$ 151,850	0	0	63	0	
Homicide	192	\$ 500	\$0	\$ 30,234	\$ 699,554	\$0	\$ 9,920	\$0	\$ 253		\$ 4,853	\$ 83	\$ 745,396	0	15	0	0	
Human Trafficking																		
Kidnapping	1	\$0	\$0	\$0	\$0	\$0	\$ 150	\$0	\$0		\$0	\$0	\$ 150	0	0	0	0	
Other Vehicular Crimes	11	\$0	\$0	\$ 23,586	\$0	\$ 10,378	\$ 4,045	\$0	\$0		\$ 606	\$0	\$ 38,616	0	0	0	0	
Robbery	56	\$0	\$0	\$ 37,301	\$0	\$ 3,200	\$ 12,681	\$ 1,082	\$0		\$ 265	\$ 32,673	\$ 87,202	0	0	12	0	
Sexual Assault	344	\$0	\$0	\$ 3,331	\$0	\$ 8,200	\$ 56,768	\$0	\$0	\$ 245,450	\$ 6,322	\$0	\$ 320,071	0	31	2	0	
Stalking	12	\$0	\$ 0	\$0	\$0	\$ 35	\$ 2,690	\$ 3,708	\$0		\$ 766	\$0	\$ 7,199	0	0	0	0	
Terrorism																		
Total	2.431	\$ 1,050	\$ 512	\$ 494.084	\$ 699,554	\$ 251.046	\$ 220,244	\$ 41,741	\$ 3.975	\$ 1.186.292	\$ 29,302	\$ 41.756	\$ 2,969,558	6	198	110	6	

* Other expense explanations

Child Physical
Abuse/Neglect renovations

Homicide reports purchas

Robbery renovations

					EXP	ENSE TYPES PA	AID (in dollars)									CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Ranntinn Parind	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	4	\$ 0	\$0	\$ 0	\$0	\$0	\$ 250	\$ 3,000	\$0		\$ 0	\$0	\$ 3,250	0	0	0	0	
Assault	318	\$ 1,000	\$0	\$ 339,659	\$0	\$ 296,330	\$ 48,527	\$ 24,737	\$0		\$ 4,711		\$ 714,963	0	85	21	1	
Burglary	24	\$0	\$0	\$ 8,186	\$0	\$ 187	\$ 5,253	\$ 5,000	\$0		\$0	\$0	\$ 18,625	0	0	9	0	
Child Physical Abuse/Neglect	45	\$ 0	\$0	\$ 12,996	\$ 0	\$ 8,123	\$ 33,593	\$ 997	\$0		\$ 1,227	\$0	\$ 56,936	0	20		1	
Child Pornography																		
Child Sexual Abuse	866	\$ 0	\$0	\$ 4,109	\$ 0	\$ 15,863	\$ 62,985	\$ 2,000	\$0	\$ 575,074	\$ 9,309	\$0	\$ 669,341	0	53		0	
DUI/DWI	4	\$ 0	\$0	\$ 12,000	\$0	\$0	\$0	\$ 0	\$0		\$ 198	\$0	\$ 12,198	0	0	0	0	
Fraud/Financial Crimes	117	\$0	\$0	\$ 298,839	\$0	\$ 9,160	\$ 1,005	\$ 0	\$0		\$ 214		\$ 309,217	0	0	104	0	
Homicide	215	\$ 1,000	\$0	\$ 41,351	\$ 829,896	\$ 625	\$ 15,307	\$0	\$0		\$ 21,877		\$ 910,055	0	13	0	1	
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	19	\$ 0	\$0	\$ 4,970	\$ 12,606	\$ 40,170	\$ 2,575	\$0	\$0		\$ 328		\$ 60,650	0	0	0	0	
Robbery	38	\$0	\$0	\$ 24,158	\$0	\$ 5,386	\$ 14,857	\$ 400	\$ 32		\$ 67		\$ 44,900	0	0	7	0	
Sexual Assault	300	\$0	\$ 12,945	\$0	\$0	\$ 3,994	\$ 52,891	\$ 3,845	\$0	\$ 213,969	\$ 1,318		\$ 288,962	0	28	8	0	
Stalking	12	\$0	\$0	\$ 331	\$0	\$0	\$ 1,780	\$ 2,292	\$0		\$ 125		\$ 4,527	0	0	0	0	
Terrorism	6	\$0	\$0	\$ 372	\$0	\$0	\$ 4,517	\$0	\$0		\$ 87		\$ 4,976	0	0	0	1	
Total	1,968	\$ 2,000	\$ 12,945	\$ 746,971	\$ 842,502	\$ 379,838	\$ 243,539	\$ 42,271	\$ 32	\$ 789,043	\$ 39,461	\$0	\$ 3,098,601	0	199	149	4	

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															TYPES OF VIO	CTIMIZATIONS		
					!	EXPENSE TYPES	PAID (in dollars	5)								A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Sœne Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number or Applications Related to Elder AbuseNleglect that were Paid During the Rennition Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	5	\$ 0	\$ 3,163	\$ 0	\$0	\$ 0	\$ 0	\$ 4,000	\$0		\$ 0	\$ 0	\$ 7,163	0	0	0	0	
Assault	295	\$ 0	\$ 10,118	\$ 287,914	\$ 0	\$ 239,915	\$ 65,791	\$ 19,718	\$0		\$ 5,302	\$ 0	\$ 628,758	1	73	26	1	
Burglary	13	\$0	\$0	\$ 5,451	\$ 0	\$0	\$ 2,229	\$ 1,000	\$0		\$ 344	\$0	\$ 9,024	0	0	5	2	
Child Physical Abuse/Neglect	45	\$0	\$0	\$ 7,303	\$0	\$ 6,560	\$ 16,378	\$ 1,847	\$0		\$ 2,279	\$0	\$ 34,368	1	10		1	
Child Pornography																		
Child Sexual Abuse	1,221	\$0	\$0	\$ 4,794	\$0	\$ 16,697	\$ 72,796	\$ 2,122	\$0	\$ 903,111	\$ 7,956	\$ 50	\$ 1,007,525	0	53		0	
DUI/DWI	4	\$ 0	\$0	\$ 13,017	\$0	\$ 831	\$ 75	\$0	\$ 110		\$ 49	\$0	\$ 14,082	0	0	0	0	
Fraud/Financial Crimes	92	\$ 0	\$0	\$ 254,010	\$0	\$0	\$ 1,216	\$0	\$0		\$ 1,584	\$0	\$ 256,810	0	0	83	0	
Homicide	182	\$0	\$0	\$ 32,205	\$ 663,653	\$ 233	\$ 12,596	\$0	\$0		\$ 12,466	\$0	\$ 721,153	0	5	0	6	
Human Trafficking																		
Kidnapping	1	\$ 0	\$0	\$ 7,163	\$0	\$0	\$0	\$0	\$0		\$0	\$0	\$ 7,163	0	0	0	0	
Other Vehicular Crimes	13	\$0	\$0	\$ 41,042	\$ 10,530	\$ 4,021	\$ 1,325	\$ 1,000	\$0		\$ 208	\$0	\$ 58,126	0	0	0	0	
Robbery	51	\$0	\$0	\$ 7,584	\$ 0	\$ 5,297	\$ 14,565	\$ 2,000	\$0		\$ 300	\$0	\$ 29,746	0	0	6	0	
Sexual Assault	394	\$ 0	\$0	\$ 4,806	\$ 0	\$ 2,001	\$ 44,842	\$ 1,915	\$0	\$ 292,087	\$ 7,208	\$0	\$ 352,859	0	31	13	0	
Stalking	13	\$0	\$0	\$ 1,608	\$0	\$ 637	\$ 5,499	\$ 4,000	\$0		\$ 368	\$0	\$ 12,113	0	0	0	0	
Terrorism	6	\$0	\$0	\$ 0	\$0	\$0	\$ 2,565	\$0	\$0		\$ 436	\$ 0	\$ 3,001	0	0	0	1	
Total	2,335	\$0	\$ 13,281	\$ 666,899	\$ 674,183	\$ 276,192	\$ 239,875	\$ 37,602	\$ 110	\$ 1,195,198	\$ 38,501	\$ 50	\$ 3,141,891	2	172	133	11	

* Other expense explanations

Child Sexual Abuse reports

						EXPENSE TYPES	PAID (in dollar	rs)							TYPES OF VIC			
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	20	\$0	\$ 3,163	\$ 10,435	\$0	\$ 2,068	\$ 3,075	\$ 12,000	\$0		\$0	\$ 0	\$ 30,741	0	0	0	0	
Assault	1,230	\$ 1,500	\$ 10,630	\$ 1,198,496	\$0	\$ 1,103,863	\$ 210,191	\$ 87,377	\$ 2,635		\$ 20,210	\$ 6,023	\$ 2,640,926	7	330	99	6	
Burglary	65	\$ 50	\$0	\$ 23,702	\$0	\$ 1,177	\$ 11,663	\$ 8,887	\$0		\$ 1,387	\$0	\$ 46,865	0	0	23	2	
Child Physical Abuse/Neglect	181	\$0	\$0	\$ 37,569	\$0	\$ 30,269	\$ 81,772	\$ 13,294	\$ 1,260		\$ 7,770	\$ 9,000	\$ 180,933	7	66		6	
Child Pornography																		
Child Sexual Abuse	4,656	\$0	\$0	\$ 13,999	\$0	\$ 45,731	\$ 244,041	\$ 8,122	\$0	\$ 3,202,535	\$ 31,113	\$ 50	\$ 3,545,591	0	188		0	
DUI/DWI	18	\$0	\$0	\$ 43,788	\$ 4,875	\$ 931	\$ 1,515	\$0	\$ 110		\$ 1,146	\$0	\$ 52,365	0	0	0	0	
Fraud/Financial Crimes	370	\$0	\$0	\$ 851,615	\$ 6,500	\$ 9,416	\$ 3,333	\$0	\$ 3,110		\$ 1,979	\$0	\$ 875,953	0	0	329	0	
Homicide	776	\$ 2,000	\$0	\$ 156,820	\$ 2,828,278	\$ 898	\$ 57,170	\$0	\$ 253		\$ 47,646	\$ 83	\$ 3,093,149	0	43	0	7	
Human Trafficking																		
Kidnapping	2	\$0	\$0	\$ 7,163	\$0	\$0	\$ 150	\$0	\$0		\$0	\$0	\$ 7,313	0	0	0	0	
Other Vehicular Crimes	54	\$0	\$0	\$ 92,112	\$ 36,136	\$ 70,858	\$ 8,830	\$ 1,000	\$ 0		\$ 1,718	\$0	\$ 210,654	0	0	0	0	
Robbery	203	\$0	\$0	\$ 80,268	\$0	\$ 21,642	\$ 52,793	\$ 5,163	\$ 32		\$ 948	\$ 32,673	\$ 193,520	0	0	38	0	
Sexual Assault	1,311	\$0	\$ 12,945	\$ 36,835	\$0	\$ 17,666	\$ 193,234	\$ 6,075	\$0	\$ 943,492	\$ 18,383	\$0	\$ 1,228,631	0	118	28	0	
Stalking	48	\$0	\$0	\$ 2,810	\$0	\$ 1,490	\$ 18,680	\$ 11,000	\$0		\$ 1,323	\$0	\$ 35,303	0	0	0	0	
Terrorism	20	\$0	\$0	\$ 372	\$0	\$0	\$ 14,587	\$ 1,000	\$0		\$ 523	\$0	\$ 16,482	0	0	0	2	
Total	8,954	\$ 3,550	\$ 26,739	\$ 2,555,986	\$ 2,875,789	\$ 1,306,008	\$ 901,035	\$ 153,918	\$ 7,399	\$ 4,146,027	\$ 134,145	\$ 47,829	\$ 12,158,426	14	745	517	23	

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NARRATIVE QUESTIONS

1. Please explain any significant change in the number of applications received during the reporting period.

Pennsylvania experienced an 8% increase in the number of claims during this reporting period. For Federal Fiscal year 2021-2022, Pennsylvania received 6,238 applications and for Federal Fiscal year 2022-2023, a total of 6,732 applications were received. In 2023, Pennsylvania started doing more education and outreach. Legislation was passed in September 2022 that expanded eliqibility.

2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 88

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Pennsylvania counts average processing time from the date the application is received until a first-time decision is made to either pay or deny. If after 60 days, the claimant has failed to submit proper documentation, the claim can be placed into an inactive status, which does stop the counting for average processing time.

3. Does your state have a victim satisfaction survey?

No

Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

Pennsylvania continues to strengthen our outreach to legislators and citizens to better educate them on compensation and help them understand that no state tax dollars are used to fund the program. We continue to try and find new ways to conduct this outreach.

5. Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

Pennsylvania continues to work with federal partners to ensure crime victim needs are met. Cross border issues continue to be a discussion topic when the crime occurs in two (2) or more states.

Please describe any notable activities during the reporting period that improved the process of victim compensation services.

During this reporting period, Pennsylvania continued to translate documents in various languages. The languages include Spanish, Chinese, German, Korean, Russian, Vietnamese, Portuguese, Turkish, and Ukrainian. During this reporting period, the Program has been moving towards going paperless internally. Faxes that are received by the Program are uploaded and attached to the claim directly into the case management system. Emails that are received are also uploaded and attached to the claim in the case management system. Postal mail is scanned and uploaded into the case management system. Portals are being developed for claimants, victim advocates, and providers to be able to upload documents in to the case management system.

Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

The administrative funds are used to partially support the salary and benefits of two staff persons. One of these individuals, a claim specialist, works directly with the Victims Compensation Assistance Program claim process. This process includes determination of eligibility, the verification process, making decisions and the preparation of recommendations. This staff member works directly with victim service groups, service care providers, law enforcement agencies, Clerk of Courts, District Attorney Offices, and victim/claimant compensation claims received daily. The second position provides clerical support for the VCAP. This position assures that all data and bills for incoming claim forms are entered daily into the claim processing system and designates Emergency Awards as a priority status. This position also assures that all incoming mail is opened and logged, mails acknowledgement letters to victims and claimants, sends notices of decision to victims, claimants and the victim service agencies, and provides assistance to other staff with administrative responsibilities such as filing and copying.

8. Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

During this reporting period, there were no changes. However, Pennsylvania is reviewing the current Regulations for changes as a result of the legislation that passed in September 2022.

Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

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The Victims Compensation Program Administrator and State VOCA Assistance Administrator are both within the same office in Pennsylvania. There is a very close working relationship. This is an ideal working situation which quickly addresses any barriers that may arise. Victims compensation also works closely with partners to ensure barriers are addressed immediately. Through committee structures at the Pennsylvania Commission on Crime and Delinquency, staff have access to Criminal Justice Advisory Boards which have the ability to coordinate with local law enforcement, courts, etc. The PCCD, Office of Victim Services also has a very good working relationship with the Pennsylvania District Attorneys Association to quickly address barriers that may arise with prosecutor offices.

10. Please explain any public outreach efforts to improve awareness of your program.

Pennsylvania continues to promote the victims compensation program using its own website, the app, newsletter articles, pamphlets, brochures and various other outreach such as presentation and conference participation. Staff participated in legislative community events in which information related to Victims Compensation was shared. Quarterly meetings have been conducted with VCAP staff and the victim service providers.

Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

The Program submitted a State Performance Plan for Fiscal year 2022-2023. The following performance measures were reported: Total number of VCAP claims received annually (12,977); number of individuals receiving VCAP benefit in the year (8,648) Unique, non-FRE, claimants receiving VCAP funding (2,825); Average processing time for claims (12 weeks); total sexual assault counseling claims paid (402); total VCAP benefit paid (\$13,782,169); and total non-FRE VCAP benefit paid (\$9,408,646). In years past the Program has reported the percentage of satisfactory surveys received. However, we receive a low return rate of surveys (about 4% that we send are returned). The survey has been revamped and is now available online. As a result of this work and a low response rate for this reporting period, survey results are not available. The Program will continue making efforts to market this new survey for completion.

Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

None at this time.

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