Office for Victims of Crime Victim Compensation Formula Grant Program **Annual Performance Measures Report**

October 01, 2022 - September 30, 2023

GRANTEE INFORMATION

ORGANIZATION NAME: PUERTO RICO DEPARTMENT OF JUSTICE

POC NAME: Sheila Miranda

POC EMAIL: smiranda@justicia.pr.gov

POC PHONE: 7877212900

POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period. 66

Q1: Oct-Dec 2022:

96 Q2: Jan-Mar 2023: Q3: Apr-Jun 2023: 87 Q4: Jul-Sep 2023:

Annual:

111

360

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2022:	66
Q2: Jan-Mar 2023:	96
Q3: Apr-Jun 2023:	87
Q4: Jul-Sep 2023:	111
Annual:	360

Victim Demographics					
Population A. RACE/ETHNICITY	Q1	Q2	umbei Q3	r of Vict Q4	ims Annual
American Indian or Alaska Native	0	0	0	0	0
Asian	0	0	0	0	0
Black or African American	0	0	0	4	4
Hispanic or Latino	66	96	87	107	356
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	0	0	0	0	0
Some Other Race	0	0	0	0	0
Multiple Races	0	0	0	0	0
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	66	96	87	111	360
B. GENDER	ı				
Male	39	56	46	57	198
Female	27	40	41	54	162
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Gender Total	66	96	87	111	360
C. AGE					
Age 0- 12	0	2	2	2	6
Age 13- 17	4	5	1	9	19
Age 18- 24	18	20	19	18	75
Age 25- 59	39	66	61	76	242
Age 60 and Older	5	3	4	6	18
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Age Total	66	96	87	111	360

Page 1 of 9 Date certified: November 15, 2023

PERFORMANCE MEASURES

4.	Based on y	your	program's	general	procedure,
	indicate if				

Q1: Oct-Dec 2022:

Only one application is usually counted per crime

Q2: Jan-Mar 2023:

Only one application is usually counted per crime

Q3: Apr-Jun 2023:

Only one application is usually counted per crime

Q4: Jul-Sep 2023:

Only one application is usually counted per crime

Number of new applications received during the reporting period

Q1: Oct-Dec 2022:	66
Q2: Jan-Mar 2023:	96
Q3: Apr-Jun 2023:	87
Q4: Jul-Sep 2023:	111
Annual:	360

Number of applications approved during the reporting period.

Q1: Oct-Dec 2022:	70
Q2: Jan-Mar 2023:	114
Q3: Apr-Jun 2023:	90
Q4: Jul-Sep 2023:	67
Annual:	341

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2022:	15
Q2: Jan-Mar 2023:	21
Q3: Apr-Jun 2023:	16
Q4: Jul-Sep 2023:	21
Annual:	73

Reason(s) for denial or close status applicable for the reporting period:

Population	Q1		ber Q3		ctims Annual
A. Application not filed within time limit	0	0	0	0	0
B. Failure to report to police	0	0	0	1	1
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	3	1	3	7
D. Incomplete information	1	6	5	6	18
E. Contributory misconduct	2	2	5	4	13
F. Ineligible crime	3	0	2	1	6
G. Ineligible application	5	5	0	4	14
Other	4	5	3	2	14

Denial explanation:

Qtr 1: The victim did not submit the required documents.

Qtr 2: Administrative closure

Qtr 3: Victim did not submit the required documents.

Qtr 4: administrative closure

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2022:	1
Q2: Jan-Mar 2023:	2
Q3: Apr-Jun 2023:	1
Q4: Jul-Sep 2023:	(
Annual:	4

					EXPE	NSE TYPES P	AID (in do	lars)								/ICTIMIZATIONS O A CRIME TYP		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medica/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	7	\$ 0	\$ 0	\$ 5,477	\$ 0	\$ 12,379	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 17,855	0	0	0	0	
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	2	\$ 0	\$0	\$ 0	\$ 0	\$0	\$ 0	\$ 3,500	\$ 0	\$ 0	\$ 173	\$ 1,500	\$ 5,173	0	0		0	
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	21	\$ 0	\$ 0	\$ 0	\$ 47,930	\$0	\$ 210	\$ 0	\$ 0		\$ 0	\$ 0	\$ 48,140	0	3	0	0	
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	1	\$ 0	\$ 0	\$ 0	\$0	\$0	\$ 330	\$ 0	\$0	\$ 0	\$ 0	\$ 0	\$ 330	0	0	0	0	
Stalking																		1
Terrorism							$\overline{}$											
Total	31	\$ 0	\$ 0	\$ 5,477	\$ 47,930	\$ 12,379	\$ 540	\$ 3,500	\$ 0	\$ 0	\$ 173	\$ 1,500	\$ 71,498	0	3	0	0	
* Other expense explanations Child Sexual Abuse Legal Expense You added "Other" crime types:	es	lence: 15	cases- \$7,5												4 cases- \$13,500.00			

					EXPENS	SE TYPES PA	AID (in dolla	rs)								CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	4	\$ 0	\$ 0	\$ 7,092	\$ 0	\$ 895	\$ 100	\$ 115	\$ 0		\$ 0	\$ 0	\$ 8,203	0	0	0	0	
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	7	\$ 0	\$ 0	\$ 13,935	\$ 0	\$ 1,174	\$ 118	\$ 960	\$ 0	\$ 0	\$ 322	\$ 3,000	\$ 19,510	0	0		0	
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	56	\$0	\$ 7,778	\$ 3,528	\$ 128,641	\$ 0	\$ 770	\$ 700	\$0		\$ 32	\$ 0	\$ 141,450	0	4	0	0	
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	2	\$ 0	\$ 0	\$ 258	\$0	\$ 50	\$ 60	\$0	\$ 0	\$ 250	\$ 537	\$0	\$ 1,154	0	0	0	0	
Stalking																		
Terrorism		$\overline{}$					$\overline{}$				$\overline{}$							
Total	69	\$ 0	\$ 7,778	\$ 24,813	\$ 128,641	\$ 2,119	\$ 1,048	\$ 1,775	\$ 0	\$ 250	\$ 891	\$ 3,000	\$ 170,317	0	4	0	0	
* Other expense explanations Child Sexual Abuse Legal Expens	es																	

					EXPENSE	TYPES PAID	(in dollar	s)								CTIMIZATIONS OACRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	5	\$0	\$ 0	\$ 3,542	\$ 0	\$ 1,092	\$ 0	\$ 124	\$ 0		\$ 0	\$ 0	\$ 4,758	0	0	0	0	
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	4	\$0	\$ 0	\$ 174	\$ 0	\$0	\$ 120	\$ 0	\$ 0	\$ 500	\$ 0	\$ 700	\$ 1,494	0	0		0	
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	43	\$0	\$ 0	\$ 15,356	\$ 115,687	\$ 200	\$ 210	\$ 0	\$ 0		\$0	\$ 0	\$ 131,453	0	0	0	0	
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	1	\$0	\$ 0	\$ 0	\$0	\$ 3,150	\$ 0	\$0	\$ 0	\$ 0	\$0	\$0	\$ 3,150	0	0	0	0	
Stalking																		
Terrorism																		
Total	53	\$0	\$ 0	\$ 19,072	\$ 115,687	\$ 4,442	\$ 330	\$ 124	\$0	\$ 500	\$0	\$ 700	\$ 140,855	0	0	0	0	

You added "Other" crime types:

Negligent Homicide: 3 cases; Economic Support: \$3,179.25, Medical/Dental: \$3,000.00, Funeral Burial: \$3,000.00, Mental Heath: \$140.00, Travel: \$33.60; Domestic Violence: 20 cases; Economic Support: \$3,179.25, Medical/Dental: \$2,422.95, Mental Heath: \$2,000.00, Relocation: \$71,033.85, Travel: \$216.00, Legal Expenses: \$1,500.00

					EXPENS	SE TYPES PA	ID (in dol	lars)								/ICTIMIZATIONS O A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse Meglect that were Paid During the Renortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	9	\$0	\$ 0	\$ 2,826	\$0	\$ 1,102	\$0	\$ 6,735	\$0		\$ 0	\$ 39	\$ 10,701	0	0	0	0	
Burglary																		
Child Physical Abuse/Neglect	1	\$0	\$0	\$ 83	\$0	\$ 0	\$ 90	\$ 0	\$0		\$ 0	\$ 0	\$ 173	0	0		0	
Child Pornography																		
Child Sexual Abuse																		
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	15	\$ 0	\$ 0	\$ 2,228	\$ 32,140	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 600	\$ 34,967	0	3	0	0	
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery	7																	
Sexual Assault	7																	
Stalking	7																	
Terrorism	7																	
Total	25	\$ 0	\$ 0	\$ 5,136	\$ 32,140	\$ 1,102	\$ 90	\$ 6,735	\$0		\$ 0	\$ 639	\$ 45,841	0	3	0	0	

 $Negligent\ Homicide, 2\ cases\ ;\ Funeral\ Burial\ \$1,480.96\ Domestic\ Violence\ ,\ 14\ cases\ ;\ Economic\ Support\ \$6,377.30;\ Medical/Dental\ \$109.38;\ Mental\ Health\ \$615.00;\ Relocation\ \$20,466.33;\ Travel\ \$67.20\ ;\ Legal\ expenses\ \$3,500.00\ Health\ \$615.00;\ Relocation\ \$20,466.33;\ Travel\ \$67.20\ ;\ Legal\ expenses\ \$3,500.00\ Health\ \$615.00;\ Relocation\ \$20,466.33;\ Travel\ \$67.20\ ;\ Legal\ expenses\ \$3,500.00\ Health\ \$615.00;\ Relocation\ \$20,466.33;\ Travel\ \$67.20\ ;\ Legal\ expenses\ \$3,500.00\ Health\ \$615.00;\ Relocation\ \$20,466.33;\ Travel\ \$67.20\ ;\ Legal\ expenses\ \$3,500.00\ Health\ \$615.00;\ Relocation\ \$20,466.33;\ Travel\ \$67.20\ ;\ Legal\ expenses\ \$3,500.00\ Health\ \$615.00;\ Relocation\ \$20,466.33;\ Travel\ \$67.20\ ;\ Legal\ expenses\ \$3,500.00\ Health\ \$615.00;\ Relocation\ \$20,466.33;\ Travel\ \$67.20\ ;\ Legal\ expenses\ \$3,500.00\ Health\ \$615.00;\ Relocation\ \$20,466.33;\ Travel\ \$67.20\ ;\ Relocation\ \$20,466.33;\ Relocation\ \$20,466.33;$

You added "Other" crime types:

PAYMENT STATISTICS BY CRIME TYPE - Aggrega	PAYMENT STATISTICS BY CRIME TYPE - Aggregated																	
	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	25	\$ 0	\$ 0	\$ 18,937	\$ 0	\$ 15,467	\$ 100	\$ 6,974	\$ 0		\$ 0	\$ 39	\$ 41,517	0	0	0	0	
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 83	\$ 0	\$ 0	\$ 90	\$ 0	\$ 0		\$ 0	\$ 0	\$ 173	0	0		0	
Child Pornography																		
Child Sexual Abuse	13	\$ 0	\$ 0	\$ 14,109	\$0	\$ 1,174	\$ 238	\$ 4,460	\$ 0	\$ 500	\$ 495	\$ 5,200	\$ 26,177	0	0		0	
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	135	\$0	\$ 7,778	\$ 21,112	\$ 324,398	\$ 200	\$ 1,190	\$ 700	\$ 0		\$ 32	\$ 600	\$ 356,010	0	10	0	0	
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery	7																	
Sexual Assault	4	\$0	\$0	\$ 258	\$0	\$ 3,200	\$ 390	\$0	\$0	\$ 250	\$ 537	\$ 0	\$ 4,634	0	0	0	0	
Stalking	7																	
Terrorism	7																	
Total	178	\$ 0	\$ 7,778	\$ 54,498	\$ 324,398	\$ 20,041	\$ 2,008	\$ 12,134	\$ 0	\$ 750	\$ 1,064	\$ 5,839	\$ 428,511	0	10	0	0	

NARRATIVE QUESTIONS

1. Please explain any significant change in the number of applications received during the reporting period.

This year, 14.29% more compensation claims were handled than in fiscal year 2021. This is because the Office of Crime Victim Compensation implemented the "Victim Compensation Closer to You" project. As part of this project, staff from the Victim Compensation Division will visit prosecutors' offices to assist victims who require financial assistance who qualify under Act No. 183-1998. Assistance Technicians will be required to schedule victims for these days, so that we can ensure that the compensation application is completed, and the process is advanced. Claims technicians go to all jurisdictions to guide and complete the form and collect the necessary documents for the compensation process. The Office of Crime Victims' Compensation continues to provide information, receive documents, and coordinate services through the Hotline, where it has helped reach countless crime victims who are emotionally unprepared to receive compensation.

2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 120

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. 1) New applications are received and entered into the database by a Claims Processor. 2) The Claims Examiner assesses the eligibility of new workloads and missing documentation is requested. (3) The Claims Examiner submits the revised claims with decision recommendations to the Claims Supervisor. 4) The Claims Supervisor reviews all claims for accuracy and submits the claims decision and supporting documentation to a five (5) member board. (5) The Board considers all applications for approval or denial that led to an interim decision. The interim decision is mailed to the complainant. 6) The complainant has fifteen (15) days to appeal a provisional decision to the board. Appealed interim decisions result in hearings. The outcome of any hearing may be to confirm, modify, or reverse the interim decision. 7) After fifteen (15) days, the interim decision is sent to the Executive/Designated Director for review and signature and result in a final decision.

3. Does your state have a victim satisfaction survey?

Nο

Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

On July 7, 2020, the Department of the Treasury issued Circular 1300-01-21, related to electronic payment to suppliers of the Government of Puerto Rico that include public and private entities, among others. In the aforementioned document, it is reported that the Agency has established as a public policy that the main method of payment is electronic transfer (EFT), and that payment by check will only be authorized as an exception, as provided in the document and/or prior authorization of the Undersecretary of the Treasury Area. According to the instructions, these exceptions must be requested individually. The exceptions set out in the Circular Letter do not include victims of crime who received compensation under the above-mentioned law. This requires the beneficiaries of these compensations to register on this electronic portal, which - without a doubt - makes it very difficult for the Office of Compensation to Victims of Crime to make these payments. This is to the extent that the process is delayed and the process is hampered due to the technological limitations of many of our claimants. To avoid these setbacks, the Attorney General has requested that payments made by the Department of Justice to victims of crime be included among the exceptions to the EFT payment issuance process. This statement was made on January 12, 2022. The Office of Crime Victims' Compensation is also experiencing issues with the funding limits granted for compensation. Another recurring problem with the Office of Crime Victims' Compensation is the amount of funding it receives. There is a period between federal grants and declared funds in which no payments are issued to victims. Claims continued to be evaluated and investigated, but until funds are received, we must limit the number of payments sent to victims.

5. Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

The Office of Crime Victim Compensation has made several efforts to ensure that we provide compensation to victims of federal crimes. The Office has conducted multiple meetings with federal prosecutors, FBI staff, and the U.S. Attorney's Office. During fiscal year 2022, the Office collaborated with direct services in a federal case involving carjacking, kidnapping, weapons law, and murder. In addition, the relocation costs of the victim's family members were also assessed. Lastly, the Office has provided educational seminars to federal judges on compensation, the claims process, required documents, expenses covered by the Office, and the financial limits we can provide.

6. Please describe any notable activities during the reporting period that improved the process of victim compensation services.

During fiscal year 2022, the Office of Crime Victims' Compensation continued to use and develop a new program that facilitates the process of compensation claims. This system facilitates the collection of documents and the transfer of data. This has increased the number of claims that are assessed on a daily basis. The Office created a Quick Response Code (QR Code), where you can directly enter the website of the compensation application. Compensation technicians carry out training and orientation at Shelters, Police Stations, and Schools. As indicated in question one (1), the Office has assigned staff to visit each jurisdiction and assist in informing victims of services provided, assisting in the collection of documentation, including police incident reports, medical certifications, and others. These technicians, in addition to guiding, also fill out compensation applications and make sure that victims qualify for all the benefits that the laws allow.

Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

During fiscal year 2022, the Office of Crime Victims' Compensation did not use funds for administrative expenses. All federal funds were used to compensate victims of crime. The reason for this is that, due to the limitation in the financing of compensation, all administrative expenses are covered by state funds. In addition, with state funds the Office hired administrative staff, compensation technicians, and a Claim's adjuster.

8. Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

With regard to Act No. 183 of 29 July 1998, as amended, the Office has initiated discussions on a number of amendments to the monetary amounts it grants to its victims, the documentation required for certain compensations and the time limits required. In accordance with the laws and regulations, the Office must consult with the legislature on the process and protocols necessary to amend such law. The purpose is not only to increase the amount compensated to victims, but also to include a wider variety of serious crimes that are currently unestablished. Regarding Law No. 34 of August 27, 2021, on the special penal system. With this legislation, we have not seen a significant decrease as prosecutors continue to demand special criminal law when making a deal.

Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

The Office of Crime Victim Compensation, through the Director, has visited all jurisdictions and offered training to all state prosecutors to provide guidance on compensation benefits and explain the victim referral process. In addition, most state and federal agents have been visited to guide and deliver information material that is accessible to victims who visit police stations. Shelters for victims and funeral homes have also been visited. The Office has assigned staff to monitor social media, print, radio and television to identify potential victims who may qualify for compensation. In addition, the Attorney General's Office sends us a weekly list of all murder scenes where a prosecutor has appeared. With this information, the staff proceeds to contact the primary or secondary victim to guide them on compensation benefits, pre-qualifications and, if they qualified, help them complete the compensation application. Finally, the Office has joined the academies offered by the Puerto Rico Police and the Department of Justice to its Prosecutors so that all newly appointed personnel are aware of our benefits.

10. Please explain any public outreach efforts to improve awareness of your program.

During fiscal year 2022, the Office renewed its public outreach efforts. The main goal of this is to continue a massive targeting campaign that is broadcast through social media, radio, and television. The aim of the campaigns is to inform as many victims of crime as possible about their legal rights to compensation and for our office to provide these services despite the crisis in the country. In addition, the Office has used multiple public interest programmers to target benefits, including orientation activities, information tables in police stations, shopping malls and public squares. At all these events, staff helped citizens fill out applications, if needed.

Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

Each year on or before December 15, the Office of Crime Victims' Compensation submits to the Legislature and Governor an achievement report containing the same statistical and outcome information required by this PMT report. This report has not yet been submitted for this fiscal year. Currently, the Legislative Branch is presenting/discussing/evaluating/proposing a bill to modify/amend the Compensation Law.

Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

Currently, our agency has a limited budget to pay compensation with state funds. This is due to the measures taken in Puerto Rico to address the economic crisis. These financial restrictions affect the amount of federal funds allocated to our jurisdiction in accordance with the State Certification Form. Therefore, we understand that this limitation on state funds must be considered when determining the amount of funds to be allocated.

Date certified: November 15, 2023