Office for Victims of Crime **Victim Compensation Formula Grant Program Annual Performance Measures Report** October 01, 2022 - September 30, 2023

GRANTEE INFORMATION

ORGANIZATION NAME: CRIME VICTIMS, VERMONT CENTER FOR

POC NAME: Gene Nelson

POC EMAIL: gene.nelson@ccvs.vermont.gov

POC PHONE: 802-241-1250

POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim

compensation benefits du reporting period.	ring the
Q1: Oct-Dec 2022:	109
Q2: Jan-Mar 2023:	99
Q3: Apr-Jun 2023:	107

Q4: Jul-Sep 2023:

107 116

Annual:

431

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2022:	89
Q2: Jan-Mar 2023:	94
Q3: Apr-Jun 2023:	91
Q4: Jul-Sep 2023:	110
Annual:	384

3. Victim Demographics					
Population A. RACE/ETHNICITY	Q1	Q2	umbe Q3	r of Vict Q4	ims Annual
American Indian or Alaska Native	1	0	4	1	6
Asian		3	0	2	6
	3	-	-	_	8
Black or African American	3	0	1	3	7
Hispanic or Latino	1	2	1	4	8
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	49	67	50	69	235
Some Other Race	2	0	0	2	4
Multiple Races	5	2	1	1	9
Not Reported	25	20	34	28	107
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	89	94	91	110	384
B. GENDER	ı				
Male	15	26	16	26	83
Female	43	49	37	55	184
Not Reported	31	19	38	29	117
Not Tracked	0	0	0	0	0
Gender Total	89	94	91	110	384
C. AGE					
Age 0- 12	4	6	7	7	24
Age 13- 17	4	5	7	0	16
Age 18- 24	14	11	8	14	47
Age 25- 59	58	63	58	70	249
Age 60 and Older	9	8	11	17	45
Not Reported	0	1	0	2	3
Not Tracked	0	0	0	0	0
Age Total	89	94	91	110	384

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PERFORMANCE MEASURES

4.	Based on y	your	program's	general	procedure,
	indicate if	-			

Q1: Oct-Dec 2022:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2023:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2023:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2023:

Victims and indirect victims generally count as separate applications

Number of new applications received during the reporting period

Q1: Oct-Dec 2022:	97
Q2: Jan-Mar 2023:	86
Q3: Apr-Jun 2023:	99
Q4: Jul-Sep 2023:	98
Annual:	380

Number of applications approved during the reporting period.

Q1: Oct-Dec 2022:	84
Q2: Jan-Mar 2023:	109
Q3: Apr-Jun 2023:	68
Q4: Jul-Sep 2023:	54
Annual:	315

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2022:	6
Q2: Jan-Mar 2023:	15
Q3: Apr-Jun 2023:	16
Q4: Jul-Sep 2023:	7
Annual:	44

Reason(s) for denial or close status applicable for the reporting period:

\ /				J 1	
Population	Q1	lumb Q2	er of Q3		ims Annual
A. Application not filed within time limit	0	0	0	0	0
B. Failure to report to police	0	0	0	0	0
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	0	0	0	0
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	1	0	1	0	2
F. Ineligible crime	3	11	11	7	32
G. Ineligible application	2	3	4	0	9
Other	0	1	0	0	1

Denial explanation:

Qtr 2: Claim # 66509; Unable to process. Record not available to determine if victim violated criminal law of the State of Vermont.

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2022:	49
Q2: Jan-Mar 2023:	45
Q3: Apr-Jun 2023:	63
Q4: Jul-Sep 2023:	75
Annual:	232

PAYMENT STATISTICS BY CRIME TYPE Qt	r:1																				
	EXPENSE TYPES PAID (in dollars)														TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period			
Arson																					
Assault	29	\$ 200	\$ 0	\$ 9,078	\$ 0	\$ 23,099	\$ 3,630	\$ 1,010	\$ 0		\$ 563	\$ 369	\$ 37,949	0	18	0	0	0			
Burglary	1	\$ 120	\$ 0	\$ 0	\$ 0	\$ 0	\$0	\$ 0	\$0		\$ 0	\$ 660	\$ 780	0	0	0	0	0			
Child Physical Abuse/Neglect	7	\$ 0	\$ 0	\$ 431	\$ 0	\$ 0	\$ 425	\$ 1,915	\$ 0		\$ 1,500	\$ 85	\$ 4,356	0	5		0	0			
Child Pornography	1	\$ 0	\$ 0	\$0	\$ 0	\$0	\$0	\$ 0	\$0		\$0	\$ 330	\$ 330	0	0		0	0			
Child Sexual Abuse	17	\$ 90	\$ 0	\$ 2,193	\$ 0	\$ 0	\$ 9,838	\$ 0	\$ 0	\$ 3,656	\$ 146	\$ 250	\$ 16,173	0	0		0	0			
DUI/DWI	2	\$0	\$ 0	\$0	\$ 2,833	\$ 165	\$0	\$0	\$ 0		\$ 0	\$ 0	\$ 2,998	0	0	0	0	0			
Fraud/Financial Crimes																					
Homicide	25	\$ 0	\$ 0	\$ 6,455	\$ 23,343	\$0	\$ 1,374	\$ 121	\$ 0		\$ 15,929	\$ 0	\$ 47,221	0	4	0	0	0			
Human Trafficking	7																				
Kidnapping																					
Other Vehicular Crimes	2	\$0	\$ 0	\$ 151	\$ 4,620	\$0	\$0	\$0	\$ 0		\$0	\$0	\$ 4,771	0	0	0	0	0			
Robbery	7																				
Sexual Assault	25	\$0	\$ 0	\$0	\$0	\$ 0	\$ 2,942	\$0	\$ 0	\$ 32,544	\$0	\$ 335	\$ 35,821	0	1	0	0	0			
Stalking	7																				
Terrorism			\equiv																		
Total	109	\$ 410	\$ 0	\$ 18.308	\$ 30,796	\$ 23,264	\$ 18,209	\$ 3,046	\$ 0	\$ 36,201	\$ 18,138	\$ 2,029	\$ 150.400	0	28	0	0	0			

Assault security camera-\$105.99; medical marijuana-\$208.00; nutritional shakes-\$54.61

Burglary security systems/installation-\$660.00

Child Physical Abuse/Neglect security camera \$85.19 Child Pornography iPad computer \$329.99

Child Sexual Abuse EarPods for court 249.99; Sexual assault forensic claims (age 0-17) = 2 claims paid (\$3,656.45) + Comp child sexual abuse claims =15 claims paid (\$12,517.03) = 17 total claims paid \$16,173.48

Sexual Assault Sexual Assault Claims =7 claims paid (\$3,276.98) = 25 total claims paid (\$35,821.07)

You added "Other" crime types: (1) Reckless Endangerment w/ \$5,000 lost wages; (1) Aggravated Animal Cruelty w/ \$180.00 pet cremation; Total spent "other" crime type: \$5,180.00

PAYMENT STATISTICS BY CRIME TYPE Qtr	r: 2																				
	EXPENSE TYPES PAID (in dollars)														TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period			
Arson																					
Assault	39	\$ 427	\$ 0	\$ 30,793	\$ 0	\$ 36,043	\$ 966	\$ 3,682	\$ 540		\$ 1,301	\$ 7,797	\$ 81,549	0	20	1	0	0			
Burglary	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 200		\$ 0	\$ 520	\$ 720	0	0	0	0	0			
Child Physical Abuse/Neglect	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 576	\$ 0	\$ 0		\$ 736	\$ 0	\$ 1,312	0	2		0	0			
Child Pornography																					
Child Sexual Abuse	14	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,448	\$ 2,936	\$ 0	\$ 0	\$ 1,654	\$ 1,744	\$ 0	\$ 7,782	0	1		0	0			
DUI/DWI	1	\$ 0	\$ 0	\$ 1,850	\$ 0	\$0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,850	0	0	0	0	0			
Fraud/Financial Crimes																					
Homicide	22	\$0	\$ 500	\$ 11,291	\$ 39,318	\$0	\$ 660	\$0	\$ 80		\$ 2,539	\$ 382	\$ 54,770	0	2	0	0	0			
Human Trafficking									$\overline{}$												
Kidnapping																					
Other Vehicular Crimes	1	\$0	\$ 0	\$0	\$ 0	\$0	\$0	\$0	\$ 0		\$ 1,351	\$ 0	\$ 1,351	0	0	0	0	0			
Robbery																					
Sexual Assault	23	\$0	\$ 0	\$0	\$0	\$0	\$ 1,486	\$0	\$ 0	\$ 18,244	\$0	\$ 650	\$ 20,380	0	2	0	0	0			
Stalking	1	\$0	\$ 0	\$ 209	\$0	\$0	\$0	\$0	\$ 0		\$ 0	\$ 0	\$ 209	0	0	0	0	0			
Terrorism																					
Total	106	\$ 427	\$ 500	\$ 44,143	\$ 39,318	\$ 37.491	\$ 6.624	\$ 3,682	\$ 820	\$ 19.899	\$ 7,670	\$ 9,349	\$ 169.923	0	27	1	0	0			

Assault \$7,797.24; security systems-\$3,818.42; wheelchair access home modification-\$3,818.82; pet care/boarding \$160.00

Burglary \$519.65; security system-\$519.65

Child Sexual Abuse Sexual assault forensic claims (age 0-17) = 1 claim paid (1,654.20) + Comp child sexual abuse claims = 13 claims paid (\$6,127.86) = 14 total claims paid \$7,782.06

DUI/DWI 0

Homicide \$382.39; security system \$342.39; cellphone minutes \$40.00

Sexual Assault \$649.75; Self defense classes \$499.75; Board approved obedience training for emotional support dog \$150.00; Sexual assault forensic claims (age 18 and Older) = 14 paid (18,244.32) + Comp Sexual Assault claims = 9 claims paid (\$2,136.11) = 23 total claims paid \$20,380.43

You added "Other" crime types: (1) Reckless Endangerment w/ \$1,000 lost wages; \$4,000 medical; (1) unlawful mischief w/ \$963.41 window replacement for home; Total spent "other" crime type: \$5,963.41

PAYMENT STATISTICS BY CRIME TYPE Q	r:3																		
					EXP	ENSE TYPES	PAID (in dol	lars)							TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abus elNeglect that were Paid During the Renortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Volence that were Paid During the Reporting Period	
Arson																			
Assault	38	\$ 1,325	\$ 0	\$ 6,958	\$ 0	\$ 41,826	\$ 2,270	\$ 9,766	\$ 0		\$ 1,357	\$ 1,117	\$ 64,619	0	26	3	0	0	
Burglary	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 212	\$ 212	0	0	0	0	0	
Child Physical Abuse/Neglect	4	\$ 0	\$ 0	\$ 393	\$ 0	\$ 0	\$ 1,240	\$ 252	\$ 0		\$ 0	\$ 0	\$ 1,884	0	1		0	0	
Child Pornography																			
Child Sexual Abuse	11	\$0	\$ 0	\$ 0	\$0	\$ 0	\$ 4,342	\$ 3,367	\$ 0	\$ 300	\$ 3,468		\$ 11,478	0	1		0	0	
DUI/DWI																			
Fraud/Financial Crimes																			
Homicide	16	\$0	\$0	\$ 2,732	\$ 18,905	\$ 0	\$ 1,361	\$0	\$ 0		\$ 4,190	\$ 0	\$ 27,188	0	0	0	0	0	
Human Trafficking																			
Kidnapping	$\exists \Box$																		
Other Vehicular Crimes	2	\$0	\$0	\$ 3,998	\$0	\$ 249	\$0	\$0	\$ 0		\$ 31	\$ 0	\$ 4,278	0	0	0	0	0	
Robbery																			
Sexual Assault	22	\$ 0	\$0	\$ 214	\$0	\$ 0	\$ 2,596	\$0	\$ 0	\$ 9,415	\$ 0	\$ 0	\$ 12,226	0	0	0	0	0	
Stalking	3	\$0	\$0	\$ 1,458	\$0	\$ 0	\$0	\$ 159	\$ 0		\$ 0	\$ 0	\$ 1,617	0	0	0	1	0	
Terrorism	7																		
Total	97	\$ 1,325	\$ 0	\$ 15,754	\$ 18,905	\$ 42,074	\$ 11,809	\$ 13,543	\$ 0	\$ 9,716	\$ 9,046	\$ 1,329	\$ 123,501	0	28	3	1	0	

Assault security systems-\$754.75; medical marijuana-\$362.55

Burglary security system-\$211.98

Child Sexual Abuse Sexual assault forensic claims (age 0-17) = 1 claim paid (300.47) + Comp child sexual abuse claims = 10 claims paid (\$11,177.20) = 11 total claims paid \$11,477.67.

Sexual Assault Sexual Assault forensic claims (age 18 and Older) = 13 paid (9,415.18) + Comp Sexual Assault claims = 9 claims paid (\$2,810.74) = 22 total claims paid \$12,225.92.

PAYMENT STATISTICS BY CRIME TYPE Qtr	4																				
		EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period			
Arson																					
Assault	38	\$ 0	\$ 0	\$ 13,266	\$ 0	\$ 22,029	\$ 1,234	\$ 8,181	\$ 445		\$ 814	\$ 816	\$ 46,786	0	21	3	0				
Burglary	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 760	\$ 0	\$ 800	\$ 0		\$ 0	\$ 2,000	\$ 3,560	0	0	0	0				
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 255	\$ 333	\$ 0		\$ 0	\$ 0	\$ 588	0	0		0				
Child Pornography																					
Child Sexual Abuse	8	\$ 0	\$0	\$ 0	\$ 0	\$ 239	\$ 718	\$ 0	\$ 0	\$ 110	\$ 240	\$ 0	\$ 1,307	0	1		0				
DUI/DWI																					
Fraud/Financial Crimes																					
Homicide	4	\$0	\$0	\$0	\$ 5,792	\$0	\$ 6,545	\$0	\$ 0		\$0	\$ 0	\$ 12,337	0	0	0	0				
Human Trafficking	7	\equiv																			
Kidnapping	7	\equiv																			
Other Vehicular Crimes	1	\$ 0	\$0	\$0	\$ 0	\$ 202	\$0	\$ 0	\$ 0		\$ 0	\$0	\$ 202	0	0	0	0				
Robbery	7=	\equiv																			
Sexual Assault	19	\$0	\$ 0	\$ 734	\$0	\$ 0	\$ 1,231	\$ 0	\$ 0	\$ 16,038	\$ 418	\$ 1,507	\$ 19,929	0	2	0	0				
Stalking	3	\$0	\$0	\$ 308	\$0	\$ 0	\$ 60	\$ 0	\$ 0		\$ 0	\$ 0	\$ 368	0	0	0	1				
Terrorism		\equiv																			
Total	77	\$0	\$0	\$ 14,309	\$ 5,792	\$ 23,230	\$ 10,043	\$ 9,315	\$ 445	\$ 16,148	\$ 1,472	\$ 4,323	\$ 85,076	0	24	3	1				

Assault \$816.23; security systems-\$482.98; medical marijuana-\$293.25; cell phone minutes-\$40.00

Burglary \$2,000.00; security system-\$2,000.00

Child Sexual Abuse Sexual assault forensic claims (age 0-17) = 1 claim paid (110.00) + Comp child sexual abuse claims =7 claims paid (\$1,196.69) = 8 total claims paid \$1,306.69.

Sexual Assault (COMP) - \$1,507.00; security system-\$1,507.00; Sexual assault forensic claims (age 18 and Older)= 12 paid (16,037.97) + Comp Sexual Assault claims =7 claims paid (\$3,890.76) = 19 total claims paid \$19,928.73.

You added "Other" crime types: (1) Disorderly Conduct w/\$1,669.46 security system; Total spent "other" crime type: \$1,669.46.

PAYMENT STATISTICS BY CRIME TYPE - Aggree	gated																		
	EXPENSE TYPES PAID (in dollars)														TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period	
Arson																			
Assault	144	\$ 1,953	\$ 0	\$ 60,095	\$ 0	\$ 122,997	\$ 8,101	\$ 22,639	\$ 985		\$ 4,034	\$ 10,099	\$ 230,903	0	85	7	0	(
Burglary	6	\$ 120	\$ 0	\$ 0	\$ 0	\$ 760	\$ 0	\$ 800	\$ 200		\$ 0	\$ 3,392	\$ 5,272	0	0	0	0	(
Child Physical Abuse/Neglect	16	\$ 0	\$ 0	\$ 824	\$ 0	\$ 0	\$ 2,496	\$ 2,500	\$ 0		\$ 2,236	\$ 85	\$ 8,141	0	8		0		
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 330	\$ 330	0	0		0	(
Child Sexual Abuse	50	\$ 90	\$ 0	\$ 2,193	\$ 0	\$ 1,686	\$ 17,834	\$ 3,367	\$ 0	\$ 5,721	\$ 5,599	\$ 250	\$ 36,740	0	3		0	(
DUI/DWI	3	\$ 0	\$ 0	\$ 1,850	\$ 2,833	\$ 165	\$0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 4,847	0	0	0	0		
Fraud/Financial Crimes																			
Homicide	67	\$0	\$ 500	\$ 20,478	\$ 87,358	\$0	\$ 9,939	\$ 121	\$ 80		\$ 22,657	\$ 382	\$ 141,516	0	6	0	0	(
Human Trafficking	1																		
Kidnapping																			
Other Vehicular Crimes	6	\$ 0	\$ 0	\$ 4,149	\$ 4,620	\$ 450	\$0	\$0	\$0		\$ 1,382	\$0	\$ 10,601	0	0	0	0	(
Robbery	1																		
Sexual Assault	89	\$ 0	\$ 0	\$ 949	\$ 0	\$0	\$ 8,256	\$0	\$0	\$ 76,242	\$ 418	\$ 2,492	\$ 88,356	0	5	0	0	(
Stalking	7	\$ 0	\$ 0	\$ 1,975	\$ 0	\$0	\$ 60	\$ 159	\$0		\$ 0	\$0	\$ 2,194	0	0	0	2	(
Terrorism																			
Total	389	\$ 2,163	\$ 500	\$ 92,514	\$ 94,811	\$ 126,058	\$ 46,686	\$ 29,585	\$ 1,265	\$ 81,963	\$ 36,326	\$ 17,030	\$ 528,901	0	107	7	2		

NARRATIVE QUESTIONS

1. Please explain any significant change in the number of applications received during the reporting period.

The Compensation Program received 384 new compensation applications (number of victims) in FFY2023 compared to 382 applications (number of victims) in FF2022. That is a .52 percent increase in new applications received. Many of the Compensation applications received are submitted by court-based Victim Advocates located in the State's Attorney's Offices throughout the State of Vermont. In the past year there has been a turnover in victim advocates. That could be why the numbers have not risen despite our efforts to provide training to new victim advocates. The Sexual Assault Program (under the umbrella of the Compensation Program) received 232 new Sexual Assault Forensic Claims in FFY2023 compared to 199 new claims in FFY2022. That is 16.58 percent increase from last federal fiscal year. We attribute the increase in Sexual Assault Program numbers to the fact that we are post pandemic, the Program trained 25 new Sexual Assault Nurse Examiners and we stay connected with the SANE Board and SANE Coordinators. The Sexual Assault Program also provided training at the Victim Assistant Academy.

2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 60

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. We count the number of days to process an application based on the new date the claim is received to the resolution date of when a decision is made on the claim; approved with or without payment; unable to process; or denied. Pending open claims are not calculated into the average length of time to process since no decision on claim eligibility has been determined. For this reporting period: Total Approved/Denied Claims – 226 @ 60 average days to process Approved Compensation claims – 172 @ 68.98 average days to process Denied compensation claims – 54 @ 31.46 average days to process

3. Does your state have a victim satisfaction survey?

Yes

- A. Number of victim satisfaction surveys distributed during the reporting period. 359
- B. Number of victim satisfaction surveys completed during the reporting period. 21
- C. Number of surveys that indicated satisfaction with the victim compensation program during the reporting period. 18
- Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

Revenue collection on surcharges from traffic violations and criminal convictions which helps to fund the Victims Compensation Program was down in FFY 2022 but improved slightly in FFY 2023 by \$17,000. We will continue to monitor collections for viability. This increase in revenue can partly be contributed to courts now functioning at greater capacity. The Program has seen an increase in the number of homicide cases. Immediate family members of a homicide victim as defined in statute are eligible for their own claim and are considered victims in their own right. Surviving family members may receive compensation for payment of funeral / burial expenses, travel expenses to the funeral, lost wages for time missed from work due to their traumatic loss, counseling, and more. In State In FFY 2022 we paid \$97,080.98 in overall payments to homicide survivors compared to \$141,516.18 paid in FFY 2023. As reported to the legislature in State FY 2022 we paid \$63,545 in overall payments to homicide survivors compared to \$171,293.80 paid in State FY 2023. As both Federal and State fiscal years reflect there has been a large increase in overall payments for homicide cases. The Program attributes the increase in payment to the opioid epidemic and increased gun related deaths.

5. Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

When we receive an application for a victim/survivor of a federal crime we work closely with the US Attorney Victim Advocate, FBI Advocate, and/or FBI Detective to obtain probable cause and crime information. We utilize the FBI Information and Verification Form to obtain information/documentation for probable cause to find victim/survivors of federal crimes eligible for Victims Compensation per the MOU. We recently met with the new FBI Advocate on September 27, 2023, to exchange Program information and establish how we can best work together to serve victim/survivors.

6. Please describe any notable activities during the reporting period that improved the process of victim compensation services.

Our online application was rolled out and went live on 6/26/2023 to better serve victims/survivors of crime. The online application provides an alternative way for victims/survivors to access and submit the application. A link to the online application can be found on our website. In addition to the online application victims/survivors can apply by email, mail, or fax. The new online application increases accessibility for all. In September 2023 we hired a new compensation administrative assistant which was a newly created position. The employee left the position after 2 weeks. The position was reposted and filled until November 2023. This new employee will assist the Comp Team with answering phones, data entry, obtaining police reports, and general support which will expedite claims processing.

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Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

We utilized the VOCA Administrative funds for payment of our toll-free telephone. This access allows victim/survivors and providers a way to communicate with the Compensation Program staff effectively. It provides communication that is free of charge to victim/survivors when they do not have cell phone access. These administrative funds were used to provide stipends and mileage reimbursement to our Board members. (per diem) These funds make it possible for board members to offer their valuable time and expertise to guide our Compensation Program. Our Board assists the Compensation Program staff by making decisions on difficult cases brought to them. The Board provides guidance in the development and implementation of our policies and any statutory changes/amendments. This ensures that a victim/survivor has a fair and consistent process where information is considered from many perspectives, with a victim/survivor centered approach. Victim/survivors are better served by an engaged and informed Board of Directors committed to addressing crime victim/survivor's needs. Administrative funds also support salaries and benefits. Administrative funds were used to pay National Association of Crime Victim Compensation Boards association dues. Finally, these funds were used to pay for staff travel to the National VOCA/Compensation conference in August in Chicago. The use of these funds enables staff to learn about new compensation initiatives that other states are implementing to improve services to victims/survivors of crime. With this learned information we can adopt policies and procedures to improve the services that we provide to victims/survivors of crime in Vermont.

8. Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

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9. Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

The Program has a great working relationship with court-based victim advocates, the victim advocate in the Attorney General s office, the victim advocate in U.S. Attorney s Office, and the two victim advocates that are located in the State Police Major Crime Unit and Bureau of Criminal Investigation. These advocates provide victim/survivors with information about the Compensation Program and assist in the application process. The advocates provide the Program with affidavits and probable cause statements from law enforcement when an affidavit is not available in a timely manner. We work with Advocates to order restitution to Compensation for the loses that we have paid when an offender is convicted of a crime. The Judge may order restitution payable to a victim/survivor or payable to the Compensation Program to hold offenders accountable for the harm they have caused to the victim/survivor. Once an offender is convicted of the crime and restitution is ordered by the Judge, we work with the Center's Restitution Unit to ensure that the ordered restitution is sent to either the victim or the Compensation Program. Per the VOCA Assistance Program regulations 94.103 Vermont's Compensation program has been receiving a small VOCA Assistance grant, called the Exceptional Fund to cover certain crime related losses that are not otherwise eligible for the VOCA Victims Compensation Program fund as outlined in regulation. The Compensation Program continues to utilize the exceptional fund to provide limited assistance to eligible victims/survivors.

10. Please explain any public outreach efforts to improve awareness of your program.

Compensation staff have developed virtual/in person trainings to improve our outreach efforts. The Program provided Compensation training to the following: Vermont Police Academy 11/14/2022; Compensation Basics and Law Enforcement s statutory obligation to provide victims/survivors with information about the Compensation Program New victim advocate training 2/23/2023 Caledonia County: Compensation/Restitution 101 Vermont Police Academy 4/27/2023: Compensation Basics and Law Enforcement statutory obligation to provide victims/survivors with information about the Compensation Program Crime Victims Rights Ceremony 4/28/2023; an award ceremony to honor victim/survivors, advocates, and victim service providers. In person CCVC database meeting with New Hampshire Compensation Program 6/7/2023 Court Based Victim Advocates and VSP Advocates 6/26/2023 -Compensation Online Application Training Parallel Justice Commission Meeting 9/11/2023; Compensation 101 training with question/answer period New Victim Advocate training 9/15/2023 Orleans County; Compensation/Restitution 101 Vermont Victims Assistance Academy 9/26 and 9/27/2023- The Victim Assistance Training Academy is held annually. Part of the curriculum is to provide training on Compensation and the Compensation Sexual Assault Program(forensic) to attendees that may include military, faith-based organizations, mental health providers, students, educators, children/youth advocacy organizations, victims/survivors, anti-discrimination organizations, vulnerable adult advocates, and State agencies to include Department of Corrections, Diversion, Supervised Visitation Centers, Community Justice Centers. New FBI Advocate training 9/27/2023-Comp training/information sharing Center for Crime Victim Services Annual Meeting 10/16/2023 (based on State FY 2023 data) -Vermont legislators/stakeholders/victim advocates/public met to discuss State FY 2023 data on 10/16/2023; Annually, per open meeting law, our Board is required to hold an open meeting for

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the general public to present information and data concerning the Victims Compensation Program and offender Restitution Program. The information provided includes aggregate information on cases, pecuniary loss, expense reimbursement, and restitution orders. The Compensation Program and each department of the Center presented information to participants which included legislators to increase public awareness on the services and work that the Center provides to victim/survivors.

Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

The legislature was provided with the following based on State FY 2023 data presented at our Annual Meeting which was not held until October 16, 2023. The Victims Compensation Program is funded through the Center's special fund appropriation and leveraged federal compensation funds. The Program provides limited financial assistance to victims/survivors who have experienced an uninsured financial loss as a direct result of a violent crime. Staff members verify claims through a comprehensive investigative process, and approved payments are made either to service providers or directly to the victim/survivor. The number of new claims received annually fluctuates between approximately 350 to 550 claims each year. State dollars paid to victims/survivors from the Victims Compensation Fund also leverage federal reimbursement at a rate of 75%. Each Eligible Claim has a \$10,000 maximum cap for payment of crime related losses Eligible crime expenses include but are not limited to: medical and dental care, mental health counseling, funeral costs, and lost wages. The program usually doesn't cover property loss or property damage. New Claims Received/Total Disbursements (all claims paid) Victims Compensation: 442 New Claims Compensation Claims Received 479,037.95 Disbursed all claims. Sexual Assault Program: 205 New Sexual Assault Program Claims Received \$82,074.48 Disbursed all claims. Top Four Categories of Crime/disbursement State FY 2023 Homicide 225 payments \$171,293.80 Domestic Violence 227 payments \$135,584.72 Assault 100 payments \$ 59,975.29 Child Sexual Abuse 124 payments \$ 34,730.54 Victims Compensation Program website: www.ccvs.vermont.gov/support-for-victims/victims-compensation-program Website offers: Compensation Application translated in 12 languages. Online application Instructional videos on how to complete applications. Frequently asked guestions Policies Statutes Sexual Assault Program Payments The Sexual Assault Program is under the umbrella of the Compensation Program. Victims of sexual assault do not have to report the crime to police to be eligible. The Program offers resources to pay for the initial sexual assault medical exam to include collection of evidence, STI and HIV screening, prophylaxis, pregnancy testing, treatment of related injuries, medical follow-up and up to 20 sessions of mental health counseling. Received 205 New Applications Dispersed \$82,074.48 54 claimants The Sexual Assault Program of the VT Center for Crime Victim Services considers payment of all out-of-pocket medical expenses related to a sexual assault after the victim/survivor s health insurance has been billed. Because insurance is required to be billed, there are specific procedures put in place to protect a victim s confidentiality and safety. The Program also covers eligible sexual assault charges when a victim is uninsured or has an out of state insurance policy. Outreach/Training Activities In FY 2023 the Victims Compensation Program reached out to and offered training for allied professionals around the State. Comp Staff in collaboration with the Restitution Unit met with State s Attorney s Victim Advocates, VT Law School students, and Legislators. We met with the staff of the New Hampshire Victims Compensation Program and shared our knowledge of the specialized database we use. Victims Compensation Staff presented to the Vermont Police Academy about the support offered to Victims/Survivors and the important role Law Enforcement plays in getting that information out to victims/survivors. The Program received feedback from a victim/survivor: You should advertise this program. I had never heard of it. ...many people who are eligible, [may] never know it exists. Compensation staff are aware of how important outreach is and we are committed to it being ongoing. As we build capacity in our team we have plans to continue and expand opportunities for outreach to allied professionals and others who support victims/survivors. In addition, we will continue presenting to each new class at the police academy to ensure that all new officers in Vermont are aware of the resources available to victims/survivors and their vital role in sharing that information.

Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

We appreciate the information and support that both NACVCB and VOCA provide to our Program to enable us to improve and support victims of crime. The webinars/trainings provided by both organizations have been very informative and helpful to us.

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