

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2022 - September 30, 2023

GRANTEE INFORMATION

ORGANIZATION NAME: VIRGINIA WORKERS' COMPENSATION COMMISSION

POC NAME: Leigh Snellings

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2022:
 Q2: Jan-Mar 2023:
 Q3: Apr-Jun 2023:
 Q4: Jul-Sep 2023:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2022:
 Q2: Jan-Mar 2023:
 Q3: Apr-Jun 2023:
 Q4: Jul-Sep 2023:
 Annual:

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	1	0	1	2	4
Asian	7	4	8	9	28
Black or African American	191	172	177	179	719
Hispanic or Latino	21	26	39	25	111
Native Hawaiian or Other Pacific Islander	0	1	1	1	3
White Non-Latino or Caucasian	99	127	105	57	388
Some Other Race	7	3	4	4	18
Multiple Races	10	13	7	11	41
Not Reported	101	90	108	100	399
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	437	436	450	388	1711
B. GENDER					
Male	232	236	230	217	915
Female	187	187	205	156	735
Not Reported	14	10	13	15	52
Not Tracked	4	3	2	0	9
Gender Total	437	436	450	388	1711
C. AGE					
Age 0- 12	28	25	22	21	96
Age 13- 17	45	46	42	25	158
Age 18- 24	73	71	75	62	281
Age 25- 59	261	251	269	254	1035
Age 60 and Older	30	43	42	26	141
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Age Total	437	436	450	388	1711

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2022:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2023:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2023:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2023:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	0	1	2	3
B. Failure to report to police	0	3	2	1	6
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	13	3	9	12	37
D. Incomplete information	0	3	12	10	25
E. Contributory misconduct	16	5	4	8	33
F. Ineligible crime	12	12	8	18	50
G. Ineligible application	8	5	7	7	27
Other	2	0	0	0	2

Denial explanation:

Qtr 1: Application was withdrawn by the claimant

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2022: Not applicable to my state's process

Q2: Jan-Mar 2023: Not applicable to my state's process

Q3: Apr-Jun 2023: Not applicable to my state's process

Q4: Jul-Sep 2023: Not applicable to my state's process

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 573	\$ 0		\$ 0	\$ 0	\$ 573	0	0	0	0	0
Assault	97	\$ 0	\$ 0	\$ 25,881	\$ 0	\$ 97,714	\$ 4,733	\$ 15,488	\$ 0	\$ 311	\$ 0	\$ 144,126	6	32	1	1	9
Burglary																	
Child Physical Abuse/Neglect																	
Child Pornography																	
Child Sexual Abuse	10	\$ 0	\$ 0	\$ 0	\$ 0	\$ 137	\$ 3,165	\$ 0	\$ 0	\$ 3,741	\$ 0	\$ 7,043	0	1		0	0
DUI/DWI	4	\$ 0	\$ 0	\$ 0	\$ 23,197	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 23,197	0	0	0	0	0
Fraud/Financial Crimes																	
Homicide	78	\$ 0	\$ 0	\$ 0	\$ 443,041	\$ 0	\$ 6,560	\$ 1,924	\$ 0	\$ 486	\$ 0	\$ 452,011	0	11	0	0	7
Human Trafficking																	
Kidnapping																	
Other Vehicular Crimes	6	\$ 0	\$ 0	\$ 0	\$ 29,018	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 29,018	0	0	0	0	0
Robbery	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 60	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 60	0	0	0	0	0
Sexual Assault	12	\$ 0	\$ 0	\$ 5,803	\$ 0	\$ 395	\$ 6,849	\$ 4,110	\$ 0	\$ 1,046	\$ 0	\$ 18,203	0	0	0	0	0
Stalking																	
Terrorism																	
Total	209	\$ 0	\$ 0	\$ 31,685	\$ 495,256	\$ 98,306	\$ 21,307	\$ 22,094	\$ 0	\$ 5,584	\$ 0	\$ 674,231	6	44	1	1	16

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	116	\$ 175	\$ 0	\$ 55,874	\$ 3,150	\$ 148,389	\$ 1,688	\$ 7,892	\$ 0		\$ 2,038	\$ 0	\$ 219,206	0	26	0	0	1
Burglary	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 854	\$ 924	\$ 0	\$ 0	\$ 283	\$ 0	\$ 2,061	0	2	0	0	0	0
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	11	\$ 0	\$ 0	\$ 0	\$ 0	\$ 724	\$ 5,398	\$ 0	\$ 0	\$ 482	\$ 0	\$ 6,604	0	7		0		0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	93	\$ 0	\$ 0	\$ 23,290	\$ 540,262	\$ 132	\$ 2,193	\$ 2,351	\$ 0	\$ 42	\$ 0	\$ 568,271	0	10	0	0	0	1
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,533	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,533	0	1	0	0	0	0
Other Vehicular Crimes	2	\$ 0	\$ 0	\$ 0	\$ 17,822	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 17,822	0	0	0	0	0	0
Robbery	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,679	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,679	0	0	0	0	0	0
Sexual Assault	11	\$ 0	\$ 0	\$ 1,617	\$ 0	\$ 1,005	\$ 8,435	\$ 1,067	\$ 0	\$ 180	\$ 0	\$ 12,303	0	0	0	0	0	0
Stalking																		
Terrorism																		
Total	241	\$ 175	\$ 0	\$ 80,781	\$ 561,234	\$ 152,782	\$ 20,170	\$ 11,310	\$ 0	\$ 3,025	\$ 0	\$ 829,478	0	46	0	0	0	2

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	162	\$ 0	\$ 0	\$ 119,976	\$ 7,140	\$ 216,825	\$ 14,773	\$ 17,310	\$ 0	\$ 3,762	\$ 20	\$ 379,806	1	55	2	0	6	
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,650	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,650	0	1		0	0	
Child Pornography																		
Child Sexual Abuse	28	\$ 0	\$ 0	\$ 10,147	\$ 0	\$ 2,828	\$ 28,574	\$ 0	\$ 0	\$ 4,138	\$ 0	\$ 45,686	0	15		0	0	
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	93	\$ 0	\$ 0	\$ 0	\$ 538,279	\$ 150	\$ 8,602	\$ 861	\$ 0	\$ 0	\$ 0	\$ 547,892	0	11	0	0	2	
Human Trafficking																		
Kidnapping	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,000	\$ 0	\$ 797	\$ 0	\$ 2,797	1	2	0	0	0	
Other Vehicular Crimes	4	\$ 0	\$ 0	\$ 4,852	\$ 12,498	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 17,351	1	1	0	0	0	
Robbery	6	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,580	\$ 0	\$ 196	\$ 0	\$ 131	\$ 0	\$ 2,907	0	0	0	1	0	
Sexual Assault	12	\$ 0	\$ 0	\$ 7,368	\$ 0	\$ 32	\$ 6,513	\$ 4,000	\$ 0	\$ 1,170	\$ 0	\$ 19,083	0	1	0	0	0	
Stalking																		
Terrorism																		
Total	308	\$ 0	\$ 0	\$ 142,344	\$ 557,917	\$ 222,416	\$ 63,111	\$ 24,367	\$ 0	\$ 9,997	\$ 20	\$ 1,020,172	3	86	2	1	8	

* Other expense explanations
 Assault Replacement of Locks

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PAYMENT STATISTICS BY CRIME TYPE Qtr-4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,805	\$ 0	\$ 0		\$ 0	\$ 0	\$ 6,805	0	0	0	0	0
Assault	248	\$ 563	\$ 0	\$ 120,112	\$ 0	\$ 329,205	\$ 13,040	\$ 46,398	\$ 0		\$ 6,458	\$ 0	\$ 515,777	2	15	1	0	1
Burglary	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,816	\$ 0	\$ 0		\$ 748	\$ 0	\$ 3,564	0	0	0	0	0
Child Physical Abuse/Neglect	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 585	\$ 360	\$ 0	\$ 0		\$ 32	\$ 0	\$ 977	0	0		0	0
Child Pornography																		
Child Sexual Abuse	25	\$ 0	\$ 0	\$ 0	\$ 0	\$ 11	\$ 20,708	\$ 0	\$ 0	\$ 0	\$ 2,466	\$ 0	\$ 23,185	0	0		0	0
DUI/DWI	2	\$ 0	\$ 0	\$ 0	\$ 10,000	\$ 4,348	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 14,348	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	96	\$ 0	\$ 0	\$ 12,626	\$ 548,209	\$ 0	\$ 7,657	\$ 328	\$ 0		\$ 44	\$ 0	\$ 568,863	1	8	0	1	1
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,045	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,045	0	0	0	0	0
Kidnapping	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 25	\$ 8,505	\$ 0	\$ 0		\$ 1,306	\$ 0	\$ 9,836	0	0	0	0	0
Other Vehicular Crimes	12	\$ 0	\$ 0	\$ 2,093	\$ 0	\$ 27,815	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 29,908	0	0	0	0	1
Robbery	6	\$ 0	\$ 0	\$ 1,354	\$ 0	\$ 5,994	\$ 1,061	\$ 0	\$ 0		\$ 7	\$ 0	\$ 8,416	0	0	0	0	0
Sexual Assault	7	\$ 230	\$ 0	\$ 0	\$ 0	\$ 246	\$ 1,510	\$ 2,363	\$ 0	\$ 0	\$ 61	\$ 0	\$ 4,409	0	3	0	0	0
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,000	\$ 0		\$ 0	\$ 0	\$ 2,000	0	1	0	0	0
Terrorism																		
Total	412	\$ 793	\$ 0	\$ 136,185	\$ 558,209	\$ 368,229	\$ 65,507	\$ 51,089	\$ 0	\$ 0	\$ 11,123	\$ 0	\$ 1,191,134	3	27	1	1	3

You added "Other" crime types: 18.2-423.2, Brandish Firearm, Shooting into Home- Travel: \$866.85, Mental Health: \$1420.00, Relocation \$2000.00

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period
Arson	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,805	\$ 573	\$ 0	\$ 0	\$ 0	\$ 7,378	0	0	0	0	0
Assault	623	\$ 738	\$ 0	\$ 321,844	\$ 10,290	\$ 792,133	\$ 34,233	\$ 87,088	\$ 0	\$ 12,569	\$ 20	\$ 1,258,915	9	128	4	1	17
Burglary	6	\$ 0	\$ 0	\$ 0	\$ 0	\$ 854	\$ 3,740	\$ 0	\$ 0	\$ 1,031	\$ 0	\$ 5,625	0	2	0	0	0
Child Physical Abuse/Neglect	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 585	\$ 5,010	\$ 0	\$ 0	\$ 32	\$ 0	\$ 5,628	0	1	0	0	0
Child Pornography																	
Child Sexual Abuse	74	\$ 0	\$ 0	\$ 10,147	\$ 0	\$ 3,700	\$ 57,844	\$ 0	\$ 0	\$ 10,828	\$ 0	\$ 82,518	0	23	0	0	0
DUI/DWI	6	\$ 0	\$ 0	\$ 0	\$ 33,197	\$ 4,348	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 37,545	0	0	0	0	0
Fraud/Financial Crimes																	
Homicide	360	\$ 0	\$ 0	\$ 35,916	\$ 2,069,791	\$ 282	\$ 25,012	\$ 5,464	\$ 0	\$ 573	\$ 0	\$ 2,137,037	1	40	0	1	11
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,045	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,045	0	0	0	0	0
Kidnapping	7	\$ 0	\$ 0	\$ 0	\$ 0	\$ 25	\$ 10,038	\$ 2,000	\$ 0	\$ 2,102	\$ 0	\$ 14,166	1	3	0	0	0
Other Vehicular Crimes	24	\$ 0	\$ 0	\$ 6,945	\$ 59,339	\$ 27,815	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 94,099	1	1	0	0	1
Robbery	17	\$ 0	\$ 0	\$ 1,354	\$ 0	\$ 10,313	\$ 1,061	\$ 196	\$ 0	\$ 138	\$ 0	\$ 13,062	0	0	0	1	0
Sexual Assault	42	\$ 230	\$ 0	\$ 14,789	\$ 0	\$ 1,677	\$ 23,306	\$ 11,539	\$ 0	\$ 2,457	\$ 0	\$ 53,998	0	4	0	0	0
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,000	\$ 0	\$ 0	\$ 0	\$ 2,000	0	1	0	0	0
Terrorism																	
Total	1,170	\$ 968	\$ 0	\$ 390,995	\$ 2,172,616	\$ 841,732	\$ 170,095	\$ 108,860	\$ 0	\$ 29,730	\$ 20	\$ 3,715,016	12	203	4	3	29

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
There were no significant changes in the number of applications received during the reporting period.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 298

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Application is proofed upon receipt to make sure it is complete; the information from the application is then entered into our data base; a letter is sent to the claimant advising what information is still needed from them and what information we have requested on their behalf; letters are generated and mailed out with authorization of release attached; the claim is reviewed each time new mail is received on the claim; claim notes are updated and additional request may be generated; claim is reviewed at each 30 day call-up; if enough information has not been received at the 45 day call-up to make a decision then a second request letter is sent to the claimant advising what information is still needed to process their claim and second request letters are sent out to those that still have not responded to our request; mail is still reviewed as received; at 150 days the claim is reviewed by the Ombudsman and they may send out additional request at that time; by Code, the claimant has 180 days from the date of creation to finalize the information on their claim; court case information is gathered and updated in the claim and the decision is made; if the claimant disagrees with the decision on the claim they then have 45 days to request a reconsideration or file an appeal. The claim is reviewed any time additional information is received and additional follow-up or awards are processed accordingly.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
We did not notice any this past year.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
We continue to work with victims of all Federal crimes that are brought to our attention during the reporting periods.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
None completed but we are working on an electronic filing system for victims.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
VOCA funds are used specifically for crime victims expenses.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
Issue: The current 2019 VVF policy for reimbursing claimants and mental health providers requires that the services be provided by a licensed professional. VVF seeks approval to update the policy to allow reimbursement to claimants and mental health providers for services rendered by individuals seeking licensure and are under supervision pursuant to the Virginia Administrative Code for the Boards of Counseling, Psychology, and Social Work. Our Commission approved this change. Change by the Governor's office: Grief counseling temporarily increased to \$5,000 cap via governor budget (this good for 2 years, but can be amended each year)
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
We continue to work with all stakeholders that work with victims and their families to educate them on the Fund, other resources available to them and building communication/relationships.
10. **Please explain any public outreach efforts to improve awareness of your program.**
We have a full-time Training and Outreach Coordinator that travels the State of Virginia educating victims and those that work with victims on the Fund. We have a web based program for providers wherein they can access basic/limited claim status but are required to complete a training overview of the Fund and its purpose prior to access of the program. We use brochures; "tear-off" sheets for police officers; promotional items and table at victim related events. This year we held our second symposium for stakeholders.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

Virginia is required to submit an annual report to the Governor's office each year.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

To continue outreach services. Sometimes it is a continues fight to get the information needed to be able to process a claim especially for military claims. Additional funding for staff and administration.