

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2022 - September 30, 2023

GRANTEE INFORMATION

ORGANIZATION NAME: JUSTICE, WISCONSIN DEPARTMENT OF

POC NAME: Keri Berling

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2022:
 Q2: Jan-Mar 2023:
 Q3: Apr-Jun 2023:
 Q4: Jul-Sep 2023:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2022:
 Q2: Jan-Mar 2023:
 Q3: Apr-Jun 2023:
 Q4: Jul-Sep 2023:
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	1	2	1	5	9
Asian	3	NT	2	10	15
Black or African American	64	57	76	157	354
Hispanic or Latino	14	12	37	57	120
Native Hawaiian or Other Pacific Islander	NT	NT	NT	NT	0
White Non-Latino or Caucasian	38	59	104	196	397
Some Other Race	NT	1	1	1	3
Multiple Races	8	9	14	19	50
Not Reported	437	327	279	120	1163
Not Tracked	10	0	0	14	24
Race/Ethnicity Total	575	467	514	579	2135
B. GENDER					
Male	196	180	204	235	815
Female	366	269	297	330	1262
Not Reported	10	18	13	9	50
Not Tracked	3	0	0	5	8
Gender Total	575	467	514	579	2135
C. AGE					
Age 0- 12	9	8	6	31	54
Age 13- 17	8	7	17	32	64
Age 18- 24	24	13	21	101	159
Age 25- 59	67	55	69	250	441
Age 60 and Older	10	2	3	30	45
Not Reported	457	382	398	135	1372
Not Tracked	0	0	0	0	0
Age Total	575	467	514	579	2135

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2022:

Only one application is usually counted per crime

Q2: Jan-Mar 2023:

Only one application is usually counted per crime

Q3: Apr-Jun 2023:

Only one application is usually counted per crime

Q4: Jul-Sep 2023:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	0	1	0	1
B. Failure to report to police	6	12	9	1	28
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	4	15	11	16	46
D. Incomplete information	0	0	0	11	11
E. Contributory misconduct	22	23	27	30	102
F. Ineligible crime	25	35	24	39	123
G. Ineligible application	3	15	18	0	36
Other	11	15	11	9	46

Denial explanation:

Qtr 1: Delinquent in Child Support

Qtr 2: 7G. Ineligible application- applicant delinquent in child support.

Qtr 3: G. Ineligible Application = Delinquent in Child Support (18)

Qtr 4: delinquent in child support

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	124	\$ 1,000	NA	\$ 103,343	\$ 5,000	\$ 227,375	\$ 10,668	NA	\$ 1,430		NA	\$ 40	\$ 348,856	3	24	1	3	1
Burglary	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 198	NA	\$ 0		NA	NA	\$ 198	NT	NT	NT	NT	NT
Child Physical Abuse/Neglect	8	\$ 829	NA	\$ 1,764	\$ 0	\$ 7,518	\$ 2,873	NA	\$ 0		NA	NA	\$ 12,983	0	1		0	0
Child Pornography	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 2,070	NA	\$ 0		NA	NA	\$ 2,070	NT	NT		NT	NT
Child Sexual Abuse	46	\$ 0	NA	\$ 847	\$ 0	\$ 967	\$ 27,553	NA	\$ 159	\$ 0	NA	NA	\$ 29,525	1	4		0	0
DUI/DWI	3	\$ 0	NA	\$ 2,133	\$ 0	\$ 34,819	\$ 0	NA	\$ 0		NA	NA	\$ 36,951	NT	NT	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	68	\$ 0	NA	\$ 85,127	\$ 148,391	\$ 3,810	\$ 9,744	NA	\$ 0		NA	NA	\$ 247,072	1	4	0	0	2
Human Trafficking																		
Kidnapping	1	\$ 0	NA	\$ 6,008	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	NA	\$ 6,008	0	1	0	0	0
Other Vehicular Crimes	7	\$ 0	NA	\$ 19,110	\$ 4,409	\$ 4,638	\$ 260	NA	\$ 0		NA	NA	\$ 28,417	0	0	0	0	2
Robbery	6	\$ 0	NA	\$ 2,116	\$ 0	\$ 2,191	\$ 0	NA	\$ 0		NA	NA	\$ 4,307	0	0	0	2	0
Sexual Assault	42	\$ 0	NA	\$ 13,490	\$ 0	\$ 15,523	\$ 26,826	NA	\$ 1,152	\$ 3,668	NA	NA	\$ 60,659	1	6	0	0	0
Stalking	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 662	NA	\$ 0		NA	NA	\$ 662	0	0	0	0	0
Terrorism																		
Total	308	\$ 1,829	NA	\$ 233,937	\$ 157,800	\$ 296,840	\$ 80,853	NA	\$ 2,741	\$ 3,668	NA	\$ 40	\$ 777,708	6	40	1	5	5

* Other expense explanations

Assault Sexual Assault Forensic Exam

You added "Other" crime types: No category listed - \$1,260.83. This was likely an error that the claim specialist did not choose a category.

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 1,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 0	\$ 1,000	NT	NT	NT	NT	NT
Assault	141	\$ 0	\$ 1,250	\$ 138,453	\$ 5,000	\$ 241,339	\$ 8,415	NA	\$ 3,356		NA	\$ 131	\$ 397,945	6	43	3	2	1
Burglary	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,281	NA	\$ 0		NA	\$ 0	\$ 1,281	NT	NT	NT	NT	NT
Child Physical Abuse/Neglect	9	\$ 0	\$ 0	\$ 894	\$ 0	\$ 2,251	\$ 3,125	NA	\$ 54		NA	\$ 0	\$ 6,324	0	3		0	0
Child Pornography																		
Child Sexual Abuse	48	\$ 0	\$ 0	\$ 379	\$ 0	\$ 2,248	\$ 30,864	NA	\$ 878	\$ 408	NA		\$ 34,777	1	3		0	0
DUI/DWI	2	\$ 0	\$ 0	\$ 1,949	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 0	\$ 1,949	NT	NT	NT	NT	NT
Fraud/Financial Crimes	1	\$ 0	\$ 0	\$ 1,561	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 0	\$ 1,561	NT	NT	NT	NT	NT
Homicide	77	\$ 0	\$ 0	\$ 80,466	\$ 155,725	\$ 357	\$ 8,553	NA	\$ 0		NA	\$ 0	\$ 245,102	1	9	0	1	2
Human Trafficking																		
Kidnapping	2	\$ 0	\$ 0	\$ 6,077	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 2,508	\$ 8,586	0	1	0	0	0
Other Vehicular Crimes	11	\$ 0	\$ 0	\$ 19,278	\$ 0	\$ 40,439	\$ 520	NA	\$ 0		NA	\$ 0	\$ 60,237	0	0	0	0	3
Robbery	12	\$ 0	\$ 0	\$ 23,230	\$ 0	\$ 33,065	\$ 0	NA	\$ 75		NA	\$ 0	\$ 56,370	1	0	0	1	1
Sexual Assault	45	\$ 0	\$ 0	\$ 15,270	\$ 0	\$ 13,381	\$ 13,043	NA	\$ 2,052	\$ 2,688	NA	\$ 0	\$ 46,433	2	4	0	0	0
Stalking	1	\$ 0	\$ 0	\$ 488	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 0	\$ 488	NT	NT	NT	NT	NT
Terrorism																		
Total	351	\$ 1,000	\$ 1,250	\$ 288,044	\$ 160,725	\$ 333,079	\$ 65,802	NA	\$ 6,415	\$ 3,096	NA	\$ 2,640	\$ 862,051	11	63	3	4	7

* Other expense explanations

Assault SANE
Kidnapping SANE

You added "Other" crime types: Federal Reporting Category left blank

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	NT	\$ 153	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 0	\$ 153	NT	NT	NT	NT	NT
Assault	126	\$ 944	NT	\$ 150,679	\$ 3,520	\$ 238,150	\$ 16,854	NA	\$ 3,160		NA	\$ 0	\$ 413,307	3	36	2	2	4
Burglary	2	\$ 0	NT	\$ 0	\$ 0	\$ 0	\$ 549	NA	\$ 851		NA	\$ 0	\$ 1,400	NT	NT	NT	NT	NT
Child Physical Abuse/Neglect	4	\$ 0	NT	\$ 0	\$ 0	\$ 505	\$ 585	NA	\$ 0		NA	\$ 0	\$ 1,090	0	2		0	0
Child Pornography																		
Child Sexual Abuse	62	\$ 0	NT	\$ 5,604	\$ 0	\$ 6,428	\$ 38,387	NA	\$ 995	\$ 7,822	NA	\$ 0	\$ 59,236	0	2		0	0
DUI/DWI	2	\$ 0	NT	\$ 1,881	\$ 0	\$ 5,412	\$ 0	NA	\$ 0		NA	\$ 0	\$ 7,292	NT	NT	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	75	\$ 0	NT	\$ 75,078	\$ 178,111	\$ 171	\$ 7,161	NA	\$ 0		NA	\$ 0	\$ 260,521	2	15	0	1	2
Human Trafficking	2	\$ 0	NT	\$ 0	\$ 0	\$ 9,646	\$ 573	NA	\$ 0		NA	\$ 3,490	\$ 13,708	NA	NA	NA	NA	NA
Kidnapping	1	\$ 0	NT	\$ 5,810	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 0	\$ 5,810	0	1	0	0	0
Other Vehicular Crimes	8	\$ 0	NT	\$ 6,400	\$ 5,000	\$ 30,418	\$ 7,293	NA	\$ 0		NA	\$ 0	\$ 49,111	0	0	0	0	1
Robbery	7	\$ 0	NT	\$ 20,562	\$ 0	\$ 5,014	\$ 0	NA	\$ 200		NA	\$ 0	\$ 25,776	0	0	0	1	1
Sexual Assault	54	\$ 0	NA	\$ 21,390	\$ 0	\$ 17,222	\$ 19,939	NA	\$ 1,761	\$ 13,253	NA	\$ 0	\$ 73,565	0	5	0	0	0
Stalking	1	\$ 0	NT	\$ 0	\$ 0	\$ 1,767	\$ 0	NA	\$ 0		NA	\$ 0	\$ 1,767	0	1	0	0	0
Terrorism	1	\$ 0	NT	\$ 20,048	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 0	\$ 20,048	NT	NT	NT	NT	NT
Total	346	\$ 944	NT	\$ 307,604	\$ 186,631	\$ 314,732	\$ 91,340	NA	\$ 6,967	\$ 21,075	NA	\$ 3,490	\$ 932,784	5	62	2	4	8

* Other expense explanations

Human Trafficking SANE

You added "Other" crime types: Crime Type not recorded- \$1,342.40 paid on 3 claims in medical expense category

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	129	\$ 2,000	NT	\$ 177,503	\$ 0	\$ 230,949	\$ 9,227	NA	\$ 2,555		NA	\$ 176	\$ 422,409	10	38	3	5	4
Burglary	2	\$ 0	NT	\$ 0	\$ 0	\$ 0	\$ 377	NA	\$ 1,000		NA	\$ 0	\$ 1,377	NT	NT	NT	NT	NT
Child Physical Abuse/Neglect	6	\$ 0	NT	\$ 0	\$ 0	\$ 7,570	\$ 760	NA	\$ 0		NA	\$ 0	\$ 8,330	0	2		0	0
Child Pornography																		
Child Sexual Abuse	49	\$ 0	NT	\$ 4,247	\$ 0	\$ 3,934	\$ 37,768	NA	\$ 865	\$ 3,996	NA	\$ 0	\$ 50,809	0	4		0	0
DUI/DWI	4	\$ 0	NT	\$ 40,502	\$ 0	\$ 3,443	\$ 0	NA	\$ 0		NA	\$ 0	\$ 43,945	NT	NT	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	81	\$ 1,000	NT	\$ 161,918	\$ 161,869	\$ 550	\$ 4,404	NA	\$ 100		NA	\$ 55	\$ 329,896	1	10	0	1	1
Human Trafficking																		
Kidnapping	2	\$ 0	NT	\$ 8,272	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 0	\$ 8,272	0	1	0	0	0
Other Vehicular Crimes	14	\$ 0	NT	\$ 85,470	\$ 3,195	\$ 10,549	\$ 5,184	NA	\$ 0		NA	\$ 0	\$ 104,398	0	0	0	0	5
Robbery	12	\$ 0	NT	\$ 20,696	\$ 0	\$ 15,312	\$ 0	NA	\$ 994		NA	\$ 0	\$ 37,002	1	0	1	0	0
Sexual Assault	47	\$ 0	NT	\$ 20,333	\$ 0	\$ 28,517	\$ 16,298	NA	\$ 1,406	\$ 2,913	NA	\$ 0	\$ 69,468	1	8	0	0	0
Stalking	2	\$ 0	NT	\$ 0	\$ 0	\$ 1,766	\$ 926	NA	\$ 0		NA	\$ 0	\$ 2,693	NT	NT	NT	NT	NT
Terrorism																		
Total	348	\$ 3,000	NT	\$ 518,940	\$ 165,064	\$ 302,591	\$ 74,943	NA	\$ 6,919	\$ 6,909	NA	\$ 231	\$ 1,078,598	13	63	4	6	10
* Other expense explanations																		
Assault	no expense type listed																	
Homicide	no expense type listed																	
You added "Other" crime types: \$4,385.74 paid out on 3 claims with no federal reporting category listed.																		

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 1,000	\$ 0	\$ 153	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 0	\$ 1,153	NT	NT	NT	NT	NT
Assault	520	\$ 3,944	\$ 1,250	\$ 569,978	\$ 13,520	\$ 937,813	\$ 45,164	NA	\$ 10,501		NA	\$ 347	\$ 1,582,517	22	141	9	12	10
Burglary	6	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,405	NA	\$ 1,851		NA	\$ 0	\$ 4,257	NT	NT	NT	NT	NT
Child Physical Abuse/Neglect	27	\$ 829	\$ 0	\$ 2,658	\$ 0	\$ 17,844	\$ 7,343	NA	\$ 54		NA	\$ 0	\$ 28,728	0	8		0	0
Child Pornography	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 2,070	NA	\$ 0		NA	NA	\$ 2,070	NT	NT		NT	NT
Child Sexual Abuse	205	\$ 0	\$ 0	\$ 11,077	\$ 0	\$ 13,575	\$ 134,572	NA	\$ 2,897	\$ 12,226	NA	\$ 0	\$ 174,347	2	13		0	0
DUI/DWI	11	\$ 0	\$ 0	\$ 46,464	\$ 0	\$ 43,673	\$ 0	NA	\$ 0		NA	\$ 0	\$ 90,137	NT	NT	NT	NT	NT
Fraud/Financial Crimes	1	\$ 0	\$ 0	\$ 1,561	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 0	\$ 1,561	NT	NT	NT	NT	NT
Homicide	301	\$ 1,000	\$ 0	\$ 402,589	\$ 644,097	\$ 4,888	\$ 29,862	NA	\$ 100		NA	\$ 55	\$ 1,082,590	5	38	0	3	7
Human Trafficking	2	\$ 0	NT	\$ 0	\$ 0	\$ 9,646	\$ 573	NA	\$ 0		NA	\$ 3,490	\$ 13,708	NA	NA	NA	NA	NA
Kidnapping	6	\$ 0	\$ 0	\$ 26,167	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 2,508	\$ 28,675	0	4	0	0	0
Other Vehicular Crimes	40	\$ 0	\$ 0	\$ 130,258	\$ 12,604	\$ 86,044	\$ 13,256	NA	\$ 0		NA	\$ 0	\$ 242,162	0	0	0	0	11
Robbery	37	\$ 0	\$ 0	\$ 66,604	\$ 0	\$ 55,582	\$ 0	NA	\$ 1,269		NA	\$ 0	\$ 123,455	2	0	1	4	2
Sexual Assault	188	\$ 0	\$ 0	\$ 70,483	\$ 0	\$ 74,643	\$ 76,105	NA	\$ 6,371	\$ 22,522	NA	\$ 0	\$ 250,124	4	23	0	0	0
Stalking	5	\$ 0	\$ 0	\$ 488	\$ 0	\$ 3,534	\$ 1,588	NA	\$ 0		NA	\$ 0	\$ 5,610	0	1	0	0	0
Terrorism	1	\$ 0	NT	\$ 20,048	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 0	\$ 20,048	NT	NT	NT	NT	NT
Total	1,353	\$ 6,773	\$ 1,250	\$ 1,348,525	\$ 670,221	\$ 1,247,242	\$ 312,938	NA	\$ 23,043	\$ 34,748	NA	\$ 6,401	\$ 3,651,141	35	228	10	19	30

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
no significant change
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 159

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. 1. Applications are received M-F via mail or electronically via a webform. The start date is the date that the application is received by the CVC Program. Incoming applications are accepted and triaged by intake staff with receipt acknowledgment letters and requests for initial documentation sent out to applicants before transfer of the claim to a specialist for an eligibility determination. Law enforcement reports are also requested at this time for review by claims specialists. 2. Once applications are fully entered by intake staff, initial letters are sent out, and LE reports are requested, the claim is transferred to the claims specialist. 3. Once LE reports are reviewed, claims specialists make an eligibility determination. This eligibility determination may change at a later date if there is non-cooperation from the applicant or other disqualifying information comes to light.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
WI CVC continues to spend a significant amount of time working on a case management system change from Salesforce to Journal Technologies. The Go-Live is scheduled for December of 2023. The testing and pre-implementation of this new software has been extremely time consuming for CVC staff. Additionally, 2 CVC claims specialists were allowed to decrease their FTE status (for work-life balance and to avoid losing them completely), resulting in the need for additional staffing to meet the needs of workload and claims processing. OCVS was unfortunately not approved for our request of a new permanent GPR funded claims specialist in the 2023-2025 biennial state budget.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
The Wisconsin Crime Victim Compensation Program regularly provides informational trainings to a variety of stakeholder agencies and victim services providers throughout the state, including Federal VW and Crime Response staff and community-based victim service providers that serve tribal communities. Many of the community-based providers receive VOCA or VAWA subgrants and are required to attend trainings about various victim service programs and resources. CVC staff is a component of all of these mandatory trainings.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
-Significant efforts continue with the configuration of a new CVC Claims Processing database which has had some delays but will go live in December 2023. This will include a portal for applicants to check claim status and submit documentation. CVC continues to actively engage in outreach and training with community partners, victim service organizations and providers as needed and/or requested. -CVC is actively working on a "Plain Language Letters" project intended to improve the victim/applicant understanding and readability of CVC correspondence.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
CVC VOCA Administrative funds were used for fringe, operational costs, and one temporary part time additional CVC staff position of the CVC team within the WI DOJ Office of Crime Victim Services to help address our application intake backlog. The additional position was closed during this grant period. CVC VOCA Admin funds also supported the technological needs of CVC staff via the Salesforce Case management database and providing technological support through our Bureau of Computing Services. CVC admin grant funds were also used to attend trainings for staff related to CVC program work, administration and victim services.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
2023 Assembly bill 59 was proposed: "Under the bill, if a building is intentionally damaged by means of fire or explosives, the owner of the building may receive compensation from the victim compensation program. The amount of the award is equal to the difference between the amount paid by insurance and the cost of necessary repairs or the fair market value of the building, whichever is less. The bill maintains the \$40,000 cap on an award from the victim compensation program for damage to a building." CVC program director has made efforts to educate lawmakers on the impact of this bill, as paying for property damage is not an allowable expense with VOCA and is not the result of a personal injury, which the bill also proposes to add to the definition of personal injury.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
Crime Victim Compensation staff regularly communicates directly with District Attorney's offices and Victim Witness staff in order to assist victims to coordinate the documentation of their financial losses due to a crime. By sharing information, with the victim's informed consent, CVC staff alleviates some of the stress and burden of documenting losses that would otherwise fall on victims directly. CVC staff also coordinates with VOCA State Administrators to engage in training advocates on the fundamentals of CVC, how to apply, and where to go with questions on a routine basis throughout the year.
10. **Please explain any public outreach efforts to improve awareness of your program.**
Crime Victim Compensation staff conducts multiple trainings for advocates statewide on the fundamentals of CVC, how to apply, and where to go with questions on a routine basis throughout the year. These trainings are well attended and attendee feedback is requested to continually improve outreach efforts. Staff also trains on the fundamentals of CVC at regular Victim Witness conferences and trainings. CVC has also made a concerted effort to participate in community events and activities in which an information table is staffed by OCVS team members to provide information to the community on our programs and services.
11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**
The Wisconsin Legislative Fiscal Bureau publishes a biennial report which includes updated information about the Office of Crime Victim Services to include the Wisconsin Crime Victim Compensation Program. Informational Paper #64 can be found at the following link:
https://docs.legis.wisconsin.gov/misc/lfb/informational_papers/january_2023/0064_crime_victim_and_witness_services_informational_paper_64.pdf
12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**
Currently, collected restitution monies from offenders can only be used for additional claims payouts to victims. CVC is adequately funded by State GPR allocation and the VOCA compensation formula grant. CVC is very backlogged on claims payouts due to inadequate staffing and will need to request an extension of the FY 21 grant (and likely subsequent grants) in order to get the money out the door. The primary remedy that will improve our ability to spend out claims is additional staffing to process the claims, or we will continue to operate in a backlog on grant spending. We are proposing a law change which would allow the use of restitution monies to be spent on the administration of victim services programs.