The OVC Center for VOCA Administrators

Training and Technical Assistance for VOCA Administrators

The Office for Victims of Crime (OVC) is committed to enhancing the nation's capacity to assist crime victims and to providing leadership in changing attitudes, policies, and practices to promote justice and healing for all victims of crime. In support of this mission, OVC offers the following training and technical assistance opportunities to Victims of Crime Act (VOCA) Victim Assistance and Victim Compensation Administrators to enhance their ability to support victims of crime in communities across the nation.

The OVC Center for VOCA Administrators (The OVC VOCA Center)

The OVC VOCA Center strives to build a strong Administrator-led support system, broaden victim services to historically underserved communities, and advance promising policies, practices, and programs. Providing training and technical assistance to VOCA Victim Assistance and Victim Compensation Administrators and their staff, the OVC VOCA Center offers expert consultation, peer-to-peer collaboration, problem-solving, training, and innovation to improve federal grant management and administration. Launched in Summer 2021, the OVC VOCA Center holds Administrator Roundtables, New Administrator Academies, an online Resource Library, virtual Learning Communities, and more.

The OVC VOCA Center is managed by the National Criminal Justice Association. To reach the OVC VOCA Center, call 202-480-5551 or email VOCACenter@ncja.org.

OVC Training and Technical Assistance Center (OVC TTAC)

OVC TTAC provides training, tools, and resources to build the capacity of victim service providers and allied professionals who serve crime victims, to help ensure they have the skills to reach victims and offer what they need to rebuild their lives. OVC TTAC services include self-paced web-based trainings, online interactive trainings, customized trainings and technical assistance, toolkits, e-guides, Q&A sessions, and webinars for victim service providers; as well as the password-protected MyVOCA Resources, available to VOCA Administrators. OVC TTAC draws on the expertise of a network of vetted consultants and seasoned victim service professionals to provide developmental support, mentoring, and facilitation.

OVC TTAC is managed by ICF International Inc. Call 866-682-8822 or email TTAC@ovcttac.org.

OVC State Administering Agencies Support Team (OVC SAA Support Team)

The OVC SAA Support Team works in partnership with 10 OVC-selected VOCA State Administering Agencies (SAAs) to provide technical assistance (TA) focused on financial management, capacity building, and strengthening administrative procedures, to address state specific needs for allocating and expending VOCA funds. By engaging subject matter experts and peers from the field, the OVC SAA Support Team creates customized TA and recommendations based on information gathered in ongoing meetings and dialogue. To understand SAA needs and collaboratively identify solutions, a comprehensive, facilitated assessment is conducted. Support may include policy review and development, problem solving and process improvement, resource sharing, coaching sessions, expanding culturally relevant services, and diversifying subrecipients.

The OVC SAA Support Team is managed by Booz Allen Hamilton. To reach The OVC SAA Support Team, call 202-346-9096 or email michael.rizzo@usdoj.gov.



Visit the OVC VOCA Center



Visit OVC TTAC



